Core Principles & Values of Effective Team-Based Health Care

*Working group on team-based care*

Best Practices Innovation Collaborative

October 23, 2012
Principles

Shared Goals

Clear Roles

Mutual Trust

Effective Communication

Measureable Processes & Outcomes
Related Articles and Viewpoints

Challenges at the Intersection of Team-Based and Patient-Centered Health Care
Insights From an IOM Working Group

Matthew H. Bergin, MD, MPH
Isabelle Van Rullen, MD, PhD
Pamela H. Mitchell, PhD, RN

Team-based care occurs in many settings (e.g., home, office, hospital), but it is often challenging to implement effectively. A new report aims to improve team-based health care by improving communication and coordination among team members. The report, "Challenges at the Intersection of Team-Based and Patient-Centered Health Care: Insights From an IOM Working Group," discusses the need for better communication and coordination among team members to improve patient outcomes.

Patients on the Team
In high-functioning health care teams, patients are active members of the team, not just objects of the team’s attention. They are the reason the team exists and the driver of what happens. The report emphasizes the importance of involving patients in care decisions. In team-based care, the team members identify, prioritize, and coordinate patient care.

Accountability and Flexibility on Teams
Providing patient-centered care in teams is a complex operation, and it requires clear communication and cooperation. Accountability on teams is essential to ensure that each member is aware of his or her responsibilities and how their contributions can impact patient outcomes.

Author Audio Interview available at www.jama.com.

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Impact

- “We live and breathe what you describe in your JAMA article, but I have never seen a better summary in 2 pages than that review. We have 5 PACE sites and 50+ team members and I plan on making your article required reading.” - Paul Evans, Riverside PACE

- 1,300 downloads from IOM website

- 2,000 views of JAMA Viewpoint
Ward rounds in medicine
Principles for best practice

A joint publication of the Royal College of Physicians and Royal College of Nursing
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Some ideas about next steps…

Build bridges to education, informatics and care coordination

Targeting TBC (who, what, where, how)

Supporting and sustaining TBC
- What organizational factors make effective teamwork easier?
- What financing arrangements support effective teamwork?