

Committee on Improving the Quality of Health Care Globally

PUBLIC WORKSHOP AGENDA: The Future of Health Care Quality
St. Mary's Hospital, QEQM Building, 10th floor
Imperial College, London

Meeting Objectives:

- Explore future opportunities and potential breakthroughs, which are transforming healthcare, with implications for health care quality
- Discuss optimization of the patient journey in health care and enabling leadership and governance for high quality health systems in the future.
- Examine challenges and opportunities in low-resource settings to improve quality of care through behavioral insights, digital applications, human factors, artificial intelligence, and partnering with patients.

Time	Task/Objective	Leader/Moderator
9:00-9:10am	Opening Remarks to Public Audience	Don Berwick and Sania Nishtar, Committee Co-chairs
9:10 – 9:25am	Welcome and Keynote Address	Ara Darzi, Director, Institute of Global Health Innovation, Imperial College
9:25 – 10:15am	Commissioned paper presentations How will technology support or change health systems in the future? <ul style="list-style-type: none"> • <i>Alain Labrique, Johns Hopkins University</i> What is the implication for health care redesign: human factors? <ul style="list-style-type: none"> • <i>Peter Buckle, Imperial College</i> 	Sania Nishtar, Committee Co-Chair
10:15 – 10:45am	Discussion with Committee	Don Berwick, Committee Co-chair
10:45 – 11:00am	BREAK	
11:00 – 12:50pm	Interactive Workshop: Helix Centre <ul style="list-style-type: none"> • Digital applications • Artificial intelligence • Behavioral Insight • Human Factors • Partnering with patients 	Helix Centre Staff
12:50 – 1:00pm	Concluding Remarks	Don Berwick and Sania Nishtar, Committee Co-chairs
1:30 - 3:00pm	Working Lunch & Reflections from invited guests @ The Arch Hotel, Whitehall Suite	