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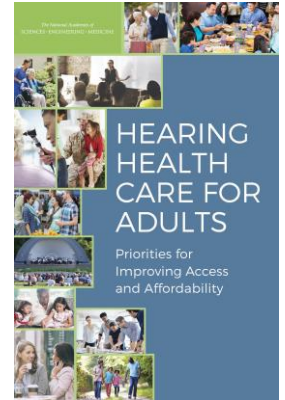
Hearing Health Care for Adults: Priorities for Improving Access and Affordability

Public Dissemination Meeting

Keck Center of the National Academies
500 Fifth Street, NW, Washington, DC
Room 100

Wednesday December 7, 2016

9:00 am – 4:15 pm



Meeting Objectives

- Facilitate discussion on strategies for a multi-pronged approach to improve hearing health care access and affordability.
- Identify needs, barriers, and opportunities for action on hearing health care.
- Brainstorm about new and future actions and collaborations.

Meeting Format

- **Opening discussion sessions:** In-person meeting attendees can provide comments by lining up at standing microphones in the meeting room. Comments are limited to 2 minutes per person.
- **Breakout sessions:** In-person meeting attendees can choose which breakout group they would like to join. WebEx attendees will be able to listen to the breakout group “Public Education and Awareness,” which will be in Room 100.
- Given the large number of participants and limited time for each session, all participants are asked to:
 - Stay within speaking time limits
 - Ensure participants across the range of perspectives have the opportunity to speak

Agenda

PLENARY SESSION

- 9:00 – 9:15** **Welcome and Plans for the Day**
Judy Dubno and Ellen Flannery, Hearing Health Care Study Committee Members
- 9:15 – 9:45** **Opening Discussions – Future Directions for Improving Consumer Education, Enhancing Health Professional Education, and Raising Public Awareness**
Facilitator – Judy Dubno

Public Comments from In-person Meeting Attendees

- 2-minute limit per person

9:45 – 10:15 **Opening Discussions – Future Directions for Improving Access**
Facilitator – *Judy Dubno*

Public Comments from In-person Meeting Attendees

- 2-minute limit per person

10:15 – 10:30 **BREAK**

10:30 – 11:00 **Opening Discussions – Future Directions for Improving Affordability**
Facilitator – *Ellen Flannery*

Public Comments from In-person Meeting Attendees

- 2-minute limit per person

11:00 – 11:30 **Opening Discussions – Future Directions for Expanding Technology Options and
Enhancing Interoperability**
Facilitator – *Ellen Flannery*

Public Comments from In-person Meeting Attendees

- 2-minute limit per person

11:30 – 12:30 **LUNCH – Keck Atrium on the Third Floor**
Please be in your breakout room at 12:30

BREAKOUT SESSIONS

12:30 – 1:25 **Facilitated Break-Out Group Discussion Session—Identifying Short- and Long-Term
Goals, Priorities, and Opportunities for Progress**

Group 1:

Public Education and Awareness

Room 100 (CART and looping available)

Facilitator: *Brenda Battat, Hearing Health Care Study Committee
Member*

Discussion questions:

*What actions can be taken short-term and long-term to address this
issue?*

- Building on current efforts (e.g., World Hearing Day, Better
Hearing and Speech month)

- Identifying key messages and audiences for a multi-pronged approach to raising awareness
- Connecting with primary care health professionals
- Developing consumer resources and disseminating that information
- Other opportunities?

Who will be involved? What are next steps?

Group 2: Quality Metrics and Health Professional Education

Room 105 (CART available)

Facilitator: *Judy Dubno, Hearing Health Care Study Committee Member*

Discussion questions:

What actions can be taken short-term and long-term to address these issues?

- Quality metrics:
 - What quality metrics already exist? How should they be incorporated into practice? What accountability mechanisms are in place or are needed?
 - What quality metrics need to be developed? How?
- Health professional education:
 - What can be done to get hearing health care more to the forefront of health professional education? Continuing education opportunities? Partnerships?
- Other opportunities?

Who will be involved? What are next steps?

Group 3: Innovation in Services—Access and Affordability

Room 106 (CART available)

Facilitator: *Frank Lin, Hearing Health Care Study Committee Member*

Discussion questions:

What actions can be taken short-term and long-term to address this issue?

- Exploring and implementing innovative service delivery models
- Reaching underserved and vulnerable populations
- Emphasizing full range of services including auditory rehabilitation
- Engaging private and public insurers
- Other opportunities?

Who will be involved? What are next steps?

Group 4: Innovation in Technologies

Room 201 (CART available)

Facilitator: *Ellen Flannery, Hearing Health Care Study Committee Member*

Discussion questions:

What actions can be taken short-term and long-term to address this issue?

- Access to technology – portability, common software, open platform
- Standard setting to facilitate innovation, interoperability and compatibility
- Consumer metrics and standard terminology to allow consumer comparisons among devices
- Range of technologies and innovations
- Affordability of technologies
- Other opportunities?

Who will be involved? What are next steps?

1:25 – 1:35 **BREAK – In-person meeting attendees have the option to move to a different breakout group**

1:35 – 2:30 **Continued Facilitated Break-Out Group Discussion Session (rooms and topics are the same as in the earlier session)—Identifying Short- and Long-Term Goals, Priorities, and Opportunities for Progress**

2:30 – 2:45 **BREAK and Return to Room 100**

PLENARY SESSION

2:45 – 3:45 **Reports from Break-Out Groups and Identify Actions, Priorities, and Interested Participants**
Facilitators: *Judy Dubno and Ellen Flannery*

3:45 – 4:15 **Next Steps**
Facilitators: *Judy Dubno and Ellen Flannery*

- What would be helpful to sustain action and collaborations in this field? What mechanisms are there for reporting back to the larger group?
- Are there working groups/collaborations being started or that need to be formed?

Closing Remarks
Judy Dubno and Ellen Flannery

4:15 p.m. **Adjourn**