Overview

• Where we are
• Who we are
• Clinic Specific Services
• Integration Impacts
Dental Directorate Staffing (419)

- **West Campus**
  - Building 133 Dental Clinic (14)
    - 14 Civilian
    - 5 DDS; 1 Registered Dental Hygienist (RDH)
  - Directorate Suite (5)
    - 2 Civilian, 3 Active Duty
- **East Campus**
  - Building 152 Prosthetics Lab (13)
    - 4 Civilian, 8 Active Duty, 1 DoD Contractor
    - 1 DDS
  - Building 1523 - USS RED ROVER (57)
    - 19 Civilian, 21 Active Duty, 17 DoD Contractor
    - 9 DDS; 4 RDH
  - Building 1017 - USS OSBORNE (245)
    - 80 Civilian, 67 Active Duty, 98 DoD Contractor
    - 68 DDS; 10 RDH
  - Building 237 – Fisher Clinic (90)
    - 25 Civilian, 45 Active Duty, 20 DoD Contractor
    - 26 DDS; 7 RDH
Building 133 Dental Clinic

- Dental services to eligible Veterans
  - Oral Diagnosis
  - Restorative Dentistry
  - Periodontics/Hygiene
  - Implants
  - Limited endodontics and oral surgery
- Support to VA disability rating system
Building 1523 - USS RED ROVER

- Unique facility in all of Navy Medicine
- 37,500 Navy accessions annually
- Initial Comprehensive Dental Exam (with radiographs)
- Dental Records creation (paper still required)
- Hygiene and General Restorative Dentistry services
- Recruit Training Command controls patient availability
- Maximum in-processing capacity of 1,760 weekly accessions
  - 20 divisions/week
  - 88 recruits/division
• Daily Dental Care to maximum of 440 recruits
• Prioritized Managed Care
  • Priority #1: Special Physicals (Nuke, Sub, Divers, Explosive Ordinance)
  • Priority #2: Sailors direct to Fleet assignment
  • Priority #3: A - School candidates
• Fleet Priorities: Oral Surgery and Endodontics
• Services:
  • Periodontics
  • Restorative Dentistry
  • Oral Surgery
  • Endodontics
  • Oral Diagnosis
• Challenging to provide comprehensive care to Recruit population due to limited time allotted in their training schedule
Building 237 – Fisher Clinic

- Dental Care for Training Support Center Students and area Command staff members.

- Advanced Education in General Dentistry (AEGD) Program

- Dental Services
  - Oral Diagnosis
  - Restorative Dentistry
  - Endodontics
  - Oral Surgery
  - Prosthodontics
  - Periodontics
Building 152 Prosthetics Lab

- Fabrication of dental prostheses in support of all East Campus clinics.

- General Dentistry services to area Command staff members.
Integration Highlights

• Sharing of intellectual resources/best practices
• Smooth transition of 140+ DoD GS civilians to VA personnel system
• Multiple system process changes in an extremely compacted timeframe (computer access, time accounting, leave/travel requests, supply procurement)
• Acceptance of VA systems in a 97% former NHCGGL directorate
• IT issues (managing dual email accounts, inconsistent Citrix and VistA capabilities, PIV card implementation)
Lessons Learned

• You can never start too early

• Lack of pre-integration grace period to merge processes caused additional anxiety

• As you continue to diligently work the issues, things do get better
Questions?