



Quality Performance Measures for Integrating Health Literacy, Cultural Competence, and Language Access Services: A Workshop

Lecture Room

May 4, 2017

National Academies Building
2101 Constitution Avenue NW
Washington, D.C.

9:00-9:15	Welcome, Introductions, and Workshop Overview Bernard Rosof, Roundtable Chair
9:15-9:45	Presentation of Commissioned Paper Jessica Briefer French, M.H.S.A., National Committee for Quality Assurance
9:45-10:15	Discussion

10:15-10:30

BREAK

10:30-11:35 Reaction Panel of Developers and Users. Each speaker will have 15 minutes for presentation.

10:30-10:35 Introduction of Speakers

10:35-11:35 Presentations

- Cindy Brach, M.P.P., Agency for Healthcare Quality
- Yolanda Robles, Founder and President, CulturalLink
- Marshall Chin, M.D., M.P.H., Associate Chief and Director of Research, Section of General Internal Medicine, University of Chicago
- Michael P. Wright, Ed.D., Vice President, Diversity and Health Equity, Northwell Health

11:35-12:00 Discussion

12:00-1:00

BREAK

1:00-2:00

Implementer Panel 1: This will be a moderated discussion rather than a series of presentations. Questions will be posed one at a time with responses from panelists.

Moderator: Helen Burstin, M.D., M.P.H., Chief Scientific Officer, National Quality Forum

Panelists:

- Cara James, Ph.D., Director, Office of Minority Health, Centers for Medicare and Medicaid Services
- Andrew Sanderson, M.D., M.P.H., F.A.S.G.E., Medical Officer, Office of Minority Health, Department of Health and Human Services
- U. Michael Currie, M.P.H., M.B.A., Vice President, Health Equity Services Program, UnitedHealth Group
- Foster Gesten, M.D., retired Director of the Office of Quality and Patient Safety, New York Department of Health
- Margaret VanAmringe, M.H.S., Executive Vice President of Public Policy and Government Relations, The Joint Commission

2:00-2:30

Discussion

2:30-2:45

BREAK

2:45-3:45

Implementer Panel 2: This panel will follow the same format and respond to the same questions as the previous panel.

Moderator: Ignatius Bau, J.D., Health Care Policy Consultation Services

Panelists:

- George Isham, M.D., M.S., Senior Advisor to HealthPartners
- Alicia Wilson, Executive Director, La Clinica del Pueblo
- Knitasha Washington, D.H.A., Executive Director, Consumers Advancing Patient Safety
- James Crall, D.D.S., Sc.D., Director, UCLA First 5 L.A. Dental Homes Project

3:45-4:15

Discussion

4:15-5:00

Reflections of the Day—Roundtable members identify 1 or 2 key points from the day's presentations and discussions.

5:00

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