

Institute of Medicine
Roundtable on Health Literacy

Integrating Health Literacy, Cultural Competency, and Language Access Services:
A Workshop

October 19, 2015

Beckman Center
Irvine, California

Meeting Agenda

- 8:30-8:45 Welcome and Introduction of Workshop Agenda
Bernard Rosof, M.D., M.A.C.P. Chair, Roundtable on Health Literacy
- 8:45-9:05 Health System Transformation: How the Affordable Care Act and other incentives may support integration
Dennis Andrulis, Ph.D., M.P.H., Texas Institute (confirmed)
- 9:05-10:10 Panel: For each of the areas (health literacy, cultural competency, and language access services), each presenter will address two questions:
- What are the key concepts in that area?
 - What three things have changed over time that facilitate integration?
- 9:05-9:10 Introduction of Panelists
- 9:10-9:20 Health Literacy
Michael Wolf, Ph.D., Feinberg School of Medicine
- 9:20-9:30 Cultural Competency
Guadalupe Pacheco, M.S.W., Pacheco Consulting Group
- 9:30-9:40 Language Access Services
Wilma Alvarado Little, M.A., M.S.W., Alvarado Little Consulting
- 9:40-10:15 Discussion

10:10-10:30

BREAK

10:30-12:00	Issues and Challenges
10:30-10:50	Introduction of Speakers <i>Moderator: Winston Wong, M.D., Kaiser Permanente</i>
10:50-11:05	An Overview of issues and challenges. <i>Alicia Fernandez, M.D., University of California, San Francisco</i>
11:05-11:30	A moderated discussion. For this session we have the people who presented in the first panel in each of the 3 areas plus a moderator. The moderator explores 3 scenarios to which the 3 panelists respond.
11:30-12:00	Discussion

12:00-12:45

LUNCH

12:45-2:00	Addressing the Challenges: Action Panel
12:45-12:50	Introduction of Panelists <i>Moderator: Ignatius Bau, J.D., Health Policy Consultation Services</i>
12:50-1:05	Integrating Health Literacy, Cultural Competency, and Language Access Into Quality Improvement Standards And Activities. <i>Sara Hudson Scholle, Dr.P.H., M.P.H., National Committee for Quality Assurance (invited)</i>
1:05-1:20	State Legislative Approaches to Integration (how language access can be codified in state legislation (in provider directors, notices at hospitals, translated prescription medication labels, etc.) <i>Sarah deGuia, J.D., California Pan-Ethnic Health Network</i>
1:20-1:35	How Cultural Competency, Language Access, and Health Literacy Are Integrated Into Programs and Interventions Aimed At Reducing Disparities <i>Marshall Chin, M.D., M.P.H., University of Chicago Medicine</i>
1:35-1:50	Integration and Delivery System Reform <ul style="list-style-type: none"> • <i>Stacey Rosen, M.D., North Shore Long Island Jewish Health System</i>
1:50-2:15	Discussion

- 2:15-3:15 Small Group Discussion--participants divide into 3 groups.
- Each group will address a different question related to integration of health literacy, cultural competency, and language access services.
 - Each group will have a facilitator from the planning committee to keep discussion on task.
 - Each group should appoint a recorder and someone who will report on the group's discussion and suggestions.
 - Registrants will be assigned to groups in advance
 - Question possibilities—final questions to be determined
 - In your work, what are the opportunities for integration?
 - Who are the stakeholders that have to be included to achieve successful integration?
 - What are some of the critical opportunities for payors related to integration?

3:15-3:30	BREAK and Reconvene
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3:30-4:30 Group Reports
Moderator: Bernard Rosof, M.D., M.A.C.P. Chair, Roundtable on Health

- 3:30-3:40 Report of Group 1
- 3:40-3:50 Report of Group 2
- 3:50-4:00 Report of Group 3
- 4:00-4:30 General Discussion

4:30-5:00 Reflections of the Day
Moderator: Bernard Rosof, M.D., M.A.C.P. Chair, Roundtable on Health

5:00	ADJOURN
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