DoD Support to Contingency Operations

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Agenda

• DLA Troop Support Medical Mission and Focus
• Medical Support during peacetime
• Transition to contingency operations
• Support to Hurricane Sandy
• Challenges
Strategic Mission

Mission: To provide the most effective, best value medical logistics support to America’s Armed Forces... Every Day and in Every Crisis

- We **exist** to meet DoD medical wartime requirements…

- We **integrate** our logistical information systems to handle them

- We **prepare** for them by leveraging our peacetime business programs

- We **optimize** costs so our customers can afford more capabilities

- We **partner** with federal/commercial counterparts when it furthers DoD goals

- We **practice** our response capability continuously and realistically

- We **prove** our capabilities to respond every day and in every crisis
Deliver the right solution on time, every time

Our Dual Focus

**Institutional**

**Every Day**
- Health care economics
- The business of health care
- The cost of medical materiel
- Reliable “next day” support
- Business intelligence

**Operational**

**Every Crisis**
- Ready on day one
- Varied missions & requirements
- Resupply & sustainment
- Control commercial/industrial materiel
- Situational awareness

Vision: To provide an integrated and responsive system of choice for delivering consistent, quality medical materiel support for health care providers to perform their patient care mission
Peacetime Medical Support Strategy

- Prime Vendor…Pharmaceutical and Med/Surg

- Electronic Catalog…Dental, Lab, Optical, Orthopedic; Spinal, Cardio Vascular

- Direct Vendor Delivery
  - Materiel purchased, when not via Ecommerce programs

- Depot
  - Military Unique Materiel…Transfer Cases; Bandages, etc.

- Distribution
  - CONUS – Vendors deliver direct to customers
  - OCONUS – Vendors prepare for shipment and DLA provides movement via Transportation Command’s commercial carrier contracts
Contingency Support
Readiness Contracts

• Contractual partnerships between a vendor and DLA Troop Support

• Purchases access versus stocks

• Guaranteed quantity of specific products with time-phased delivery to meet the Services’ Medical Contingency File/Readiness requirements

• Optimizes coverage of Readiness requirements using minimal investment dollars

• DLA Troop Support uses “Warstopper” funds to pay fees associated with its various Readiness programs
How the Requirements are Identified

• Medical Contingency File (MCF)
  – Joint time phased 180 day “go to war” medical materiel shortfalls
    • Service generated
    • COCOMs can submit through the Readiness Requirements Team (RRT)
    • Time phased…Day 0 (out the door)/Sustainment out to 180 days
      – Line item detail by National Stock Number (NSN) and level of care
  – Joint Deployment Formulary (JDF)
  – Semiannual updates

• MCF Application
  – Captures requirements from the Services
  – Ties NSNs to commercial items
  – Recommends items that are plentiful in the commercial sector
  – Provides single management tool for DoD medical materiel readiness requirements
Contingency Medical Support Strategy

Surge

- DoD Service stock - Initial on-hand inventory—Normally 30 Days of Supply

- War Reserve Materiel – Services managed; located CONUS, OCONUS, and afloat

- Vendor Managed Inventory – guaranteed access to shelf-life materiel

- Prime Vendor War Readiness Materiel – contractual coverage of Prime Vendor materiel in support of Services’ identified shortfalls for “get out the door” requirements
  - Deferred Procurement Option – mainly pharmaceutical items to round out assemblages on shelf-life materiel
  - PVWRM Option – support follow-on deployment of units with rapid sustainment

- Distribution – CONUS direct to units
Contingency Medical Support Strategy Sustainment

• Contingency Contracts – Warstopper Funded
  – Corporate Exigency Contracts – long term partnerships with manufacturers and “unique distributors” – buys **ACCESS** to materiel
  – Vendor Managed Inventory (DLA Owned) – partnering with distributors in providing inventory management and guaranteed availability for shelf-life materiel

• Government Purchased Materiel – vendor paid for materiel plus an inventory management fee to store/maintain

• Contractor Inventory Materiel – only purchased when needed – materiel maintained/rotated through commercial business inventory levels – paid inventory management fee for guaranteed access

• Contractor Furnished Materiel – contractor increases inventory levels to meet government requirements – paid an inventory holding fee plus an inventory management fee for guaranteed access
Contingency Medical Support Strategy
Sustainment (continued)

– PV War Readiness Materiel – Buy response versus inventory
  • Designed to support follow-on deployment of units

• Depot – Provides mil unique items, long lead time items

• Direct Vendor Delivery – New acquisition – manual and manpower intensive

• Industrial Preparedness Planning (IPP) assessments
  – collaborative effort among DLA Troop Support Medical, Services and the healthcare industry
  – assess industrial capabilities of manufacturers and distributors to provide materiel to meet the time phased mobilization and sustainment requirements of the Services
Support to Health and Human Services

• DoD always in a supporting role; provides tertiary support when requested
  – Hurricane Sandy
    • Hypothermia Prevention Kit: 200 each
    • Portable X-Ray Machines: 6 each
    • 253 MEDSURG lines

• Challenges
  – Normally nomenclature requests; manual cross-referencing takes time
  – Substitutions must be vetted with HHS; slows immediate action
  – Delivery locations not definitive sufficiently for delivery
  – Funding/billing via interagency processes is cumbersome and resource intensive
Additional Challenges ISO HHS

• Response Time
  – Contingency Contracts have 24 hour to the back dock requirement
  – DLA responsible for delivery to customer; use commercial carriers

• Delivery Location
  – Contingency Contracts require delivery site with point of contact
  – Difficult to re-route materiel in process

• Materiel Type
  – DoD requirements on contingency contracts specifically for wartime support
  – Tailored to wartime injuries
  – Limited coverage of pediatrics/geriatrics items