Health Care improves when efficiency improves. The right team matters.

Ellen M. Harper DNP, RN-BC, MBA, FAAN
Dr Norma Lang Quote

“If you can’t name it (Nursing), you can’t practice it, teach it, measure it, research it, finance it or put it into public policy”.

ICN, 1991

Or… “put it into electronic systems”
Cerner Clairvia Workforce and Performance Solutions

Registration
Admit, Discharge & Transfers

EHR Clinical Assessment Acuity

Bed Management

Patient Progress (LOS)

HR Competencies

Time & Attendance

Payroll

Staff Schedule

Optimal Patient Assignment
What Data is Missing or Hard to Align

Assignment – Nurse to Patient

- Nurse(s) to patient
  - For every hour of care

- Patient assigned to hospital unit/bed
  - For every hour of care

NDNQI Outcome – Pressure Ulcer Hospital Acquired

EHR documentation of pressure ulcer

Finding the Sweet Spot - Relationships Between Outcomes, Staffing & Costs

- Patient acuity & total nurses assignment
- Nursing costs (HPPD)
- Nurse’s experience & competencies

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Healthcare is too important...to stay the same

Thank you!

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