



**Patient  
Advocate  
Foundation**

## **Patient Perspectives on Data Needs**

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*Rebekah Angove, PhD*

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VP Patient Experience & Evaluation

# Our Mission



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Patient Advocate Foundation (PAF) is a national 501(c)3 non-profit organization which provides case management services and financial aid to those with chronic, life-threatening and debilitating illnesses.

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# Patient Services



CASE  
MANAGEMENT



FINANCIAL  
SUPPORT  
PROGRAMS



CO-PAY RELIEF  
PROGRAM



PATIENT  
EDUCATION &  
EMPOWERMENT



HEALTH EQUITY  
& COMMUNITY  
ENGAGEMENT



PATIENT IMPACT



SPECIAL EVENTS



HEALTH SERVICES  
RESEARCH  
INITIATIVES

**Total Patient Case Count: 145,815**

# Our Patient Network

10,000 +

GENDER		
	<i>Female</i>	53-58%
	<i>Male</i>	42 – 47%
ETHNICITY		
	<i>Hispanic</i>	7-8%
	<i>Non-Hispanic</i>	91-93%
	<i>Unknown</i>	0-1%
RACE		
	<i>African American</i>	13-18%
	<i>Asian</i>	3-7%
	<i>Caucasian</i>	69-76%
	<i>Other</i>	3-7%
AGE GROUP		
	<i>19 to 35</i>	4-5%
	<i>36 to 55</i>	26-29%
	<i>56 to 75</i>	54-61%
	<i>Over 75</i>	8-14%



Meg Ann



EDUCATION LEVEL		
	<i>8<sup>th</sup> grade or less</i>	0-1%
	<i>Some high school</i>	2-3%
	<i>High school graduate/GED</i>	18-19%
	<i>Some college/2-year degree</i>	35-38%
	<i>College degree (4-year)</i>	20-26%
	<i>Post-graduate/professional degree</i>	17-21%
HOUSEHOLD INCOME		
	<i>&lt; \$24,000</i>	36-43%
	<i>\$24,000-\$47,999</i>	34-41%
	<i>\$48,000-\$71,999</i>	14-15%
	<i>\$72,000-\$95,999</i>	4-6%
	<i>\$96,000-\$119,999</i>	1-2%
	<i>&gt;\$120,000</i>	1%
HOUSEHOLD SIZE		
	<i>1</i>	39-45%
	<i>2</i>	39-44%
	<i>3 or more</i>	16-17%
LOCATION		
	<i>Rural</i>	20-14%
	<i>Urban/Suburban</i>	66-72%



Meg Ann





**Patients are confused  
and/or uninformed**

# Patients need to be meaningfully engaged...



- Equitable and Representative
  - Transparent
- Patient involvement in all activities
  - Training for all
  - Communicate value



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Advocate  
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# *Thank You*

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