

# AI for the Rest of Us: How Equitable Is the Future of Work for Front-Line Workers?

Hosted by: Board on Human-Systems Integration (BOHSI)

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AI-enabled technology is reshaping the workplace, but the impact of technology is often discussed for those in the office, and not as often for those on the front-line (e.g., retail, healthcare, construction, food services). This webinar will discuss how front-line worker's jobs will be reshaped, and the research needed to enhance frontline worker's understanding of AI as a workplace partner.

**TUESDAY, APRIL 2, 2024 12:00-1:00 PM ET**

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**12:00–12:05 Welcoming Remarks and Introductions**

Frederick Oswald, BOHSI Chair and Emanuel Robinson, BOHSI Board Director

**12:05–1:55 AI for the Rest of Us: How Equitable Is the Future of Work for Front-Line Workers?**

Moderator: Tara Behrend (BOHSI member), Michigan State University

Panelists: Beth Schwartz, American Psychological Association  
Mindy Shoss, University of Central Florida  
John Lee, University of Wisconsin

**12:55-1:00 Closing Remarks**

**1:00 Webinar Adjourns**

This event is sponsored by the National Academies' Board on Human-Systems Integration (BOHSI), in conjunction with the American Psychological Association (APA), the Human Factors and Ergonomics Society (HFES), and the Society for Human Resource Management (SHRM).