



Workshop on Aviation After a Year of Pandemic – Economic, People, & Technology

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Measures



250+ HAND SANITIZERS



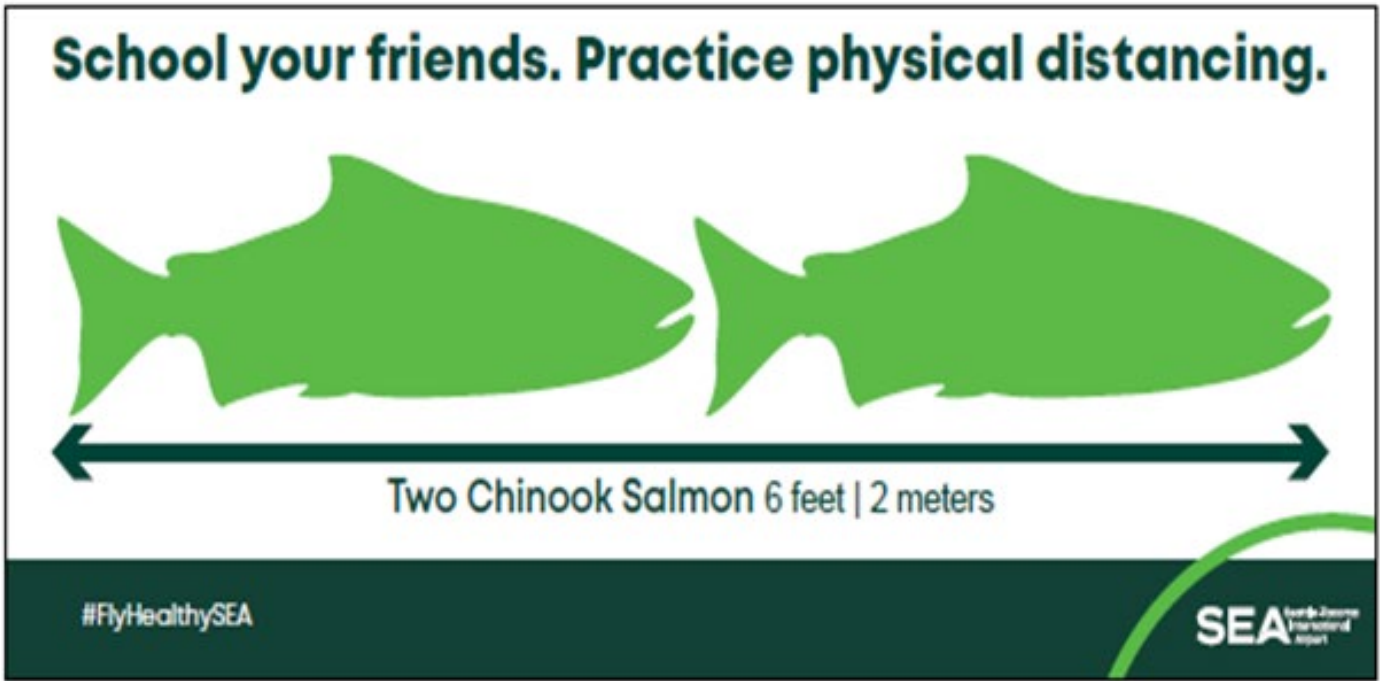
BEST PRACTICES



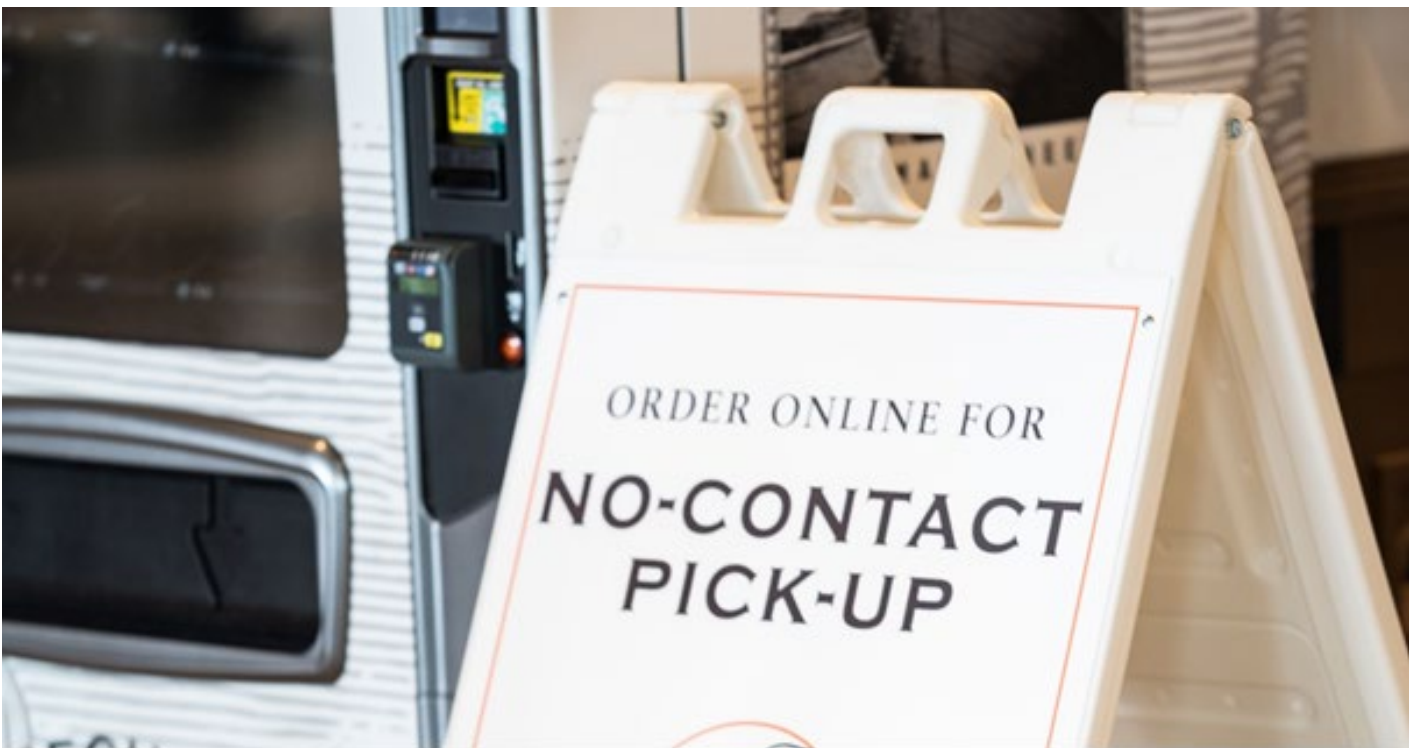
FREQUENT SANITATION



200+ PROTECTIVE BARRIERS



8,000 SIGNS & DECALS



DINING AND RETAIL PROTOCOLS

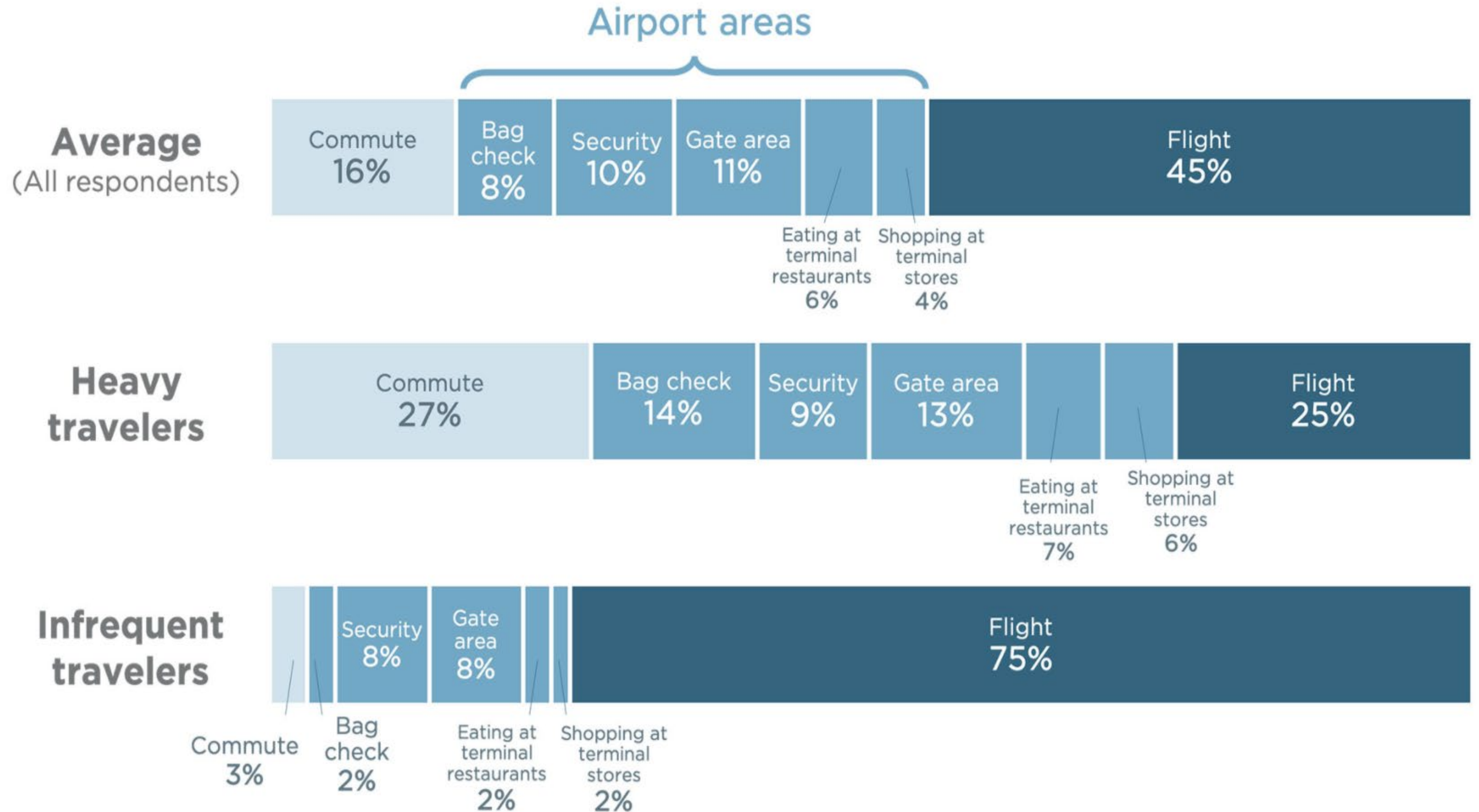
Ground Transportation Measures

- **Moved Employee Parking in the Main Garage**
- **Increased cleaning and sanitization of buses**
- **Explored Rental Cars in the Main Garage**
- **Various financial relief to GT Operators**
- **On site vaccination for GT Operators**



For frequent travelers, the airport is the highest area of concern (49%), according to the research study, "*The Return to Travel*," by Gensler

What part of the travel journey are people most concerned about?



Three Key Areas to Redesign in the Airport

- **Landside/Ground Transportation**
- **Terminal and Pre-security**
- **Checkpoints and Post-Security**

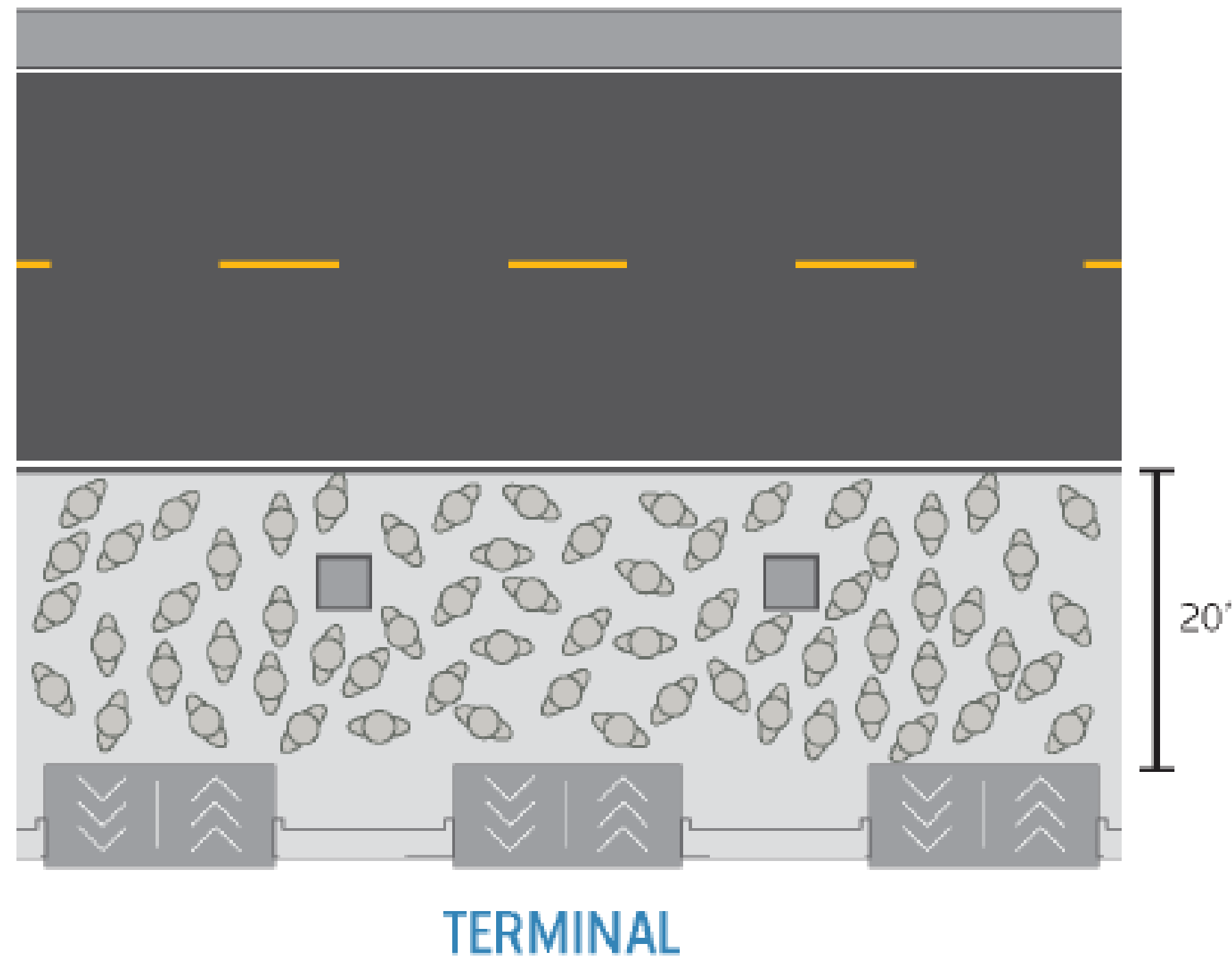


Terminal Curb

Private vehicles / Taxis /TNCs

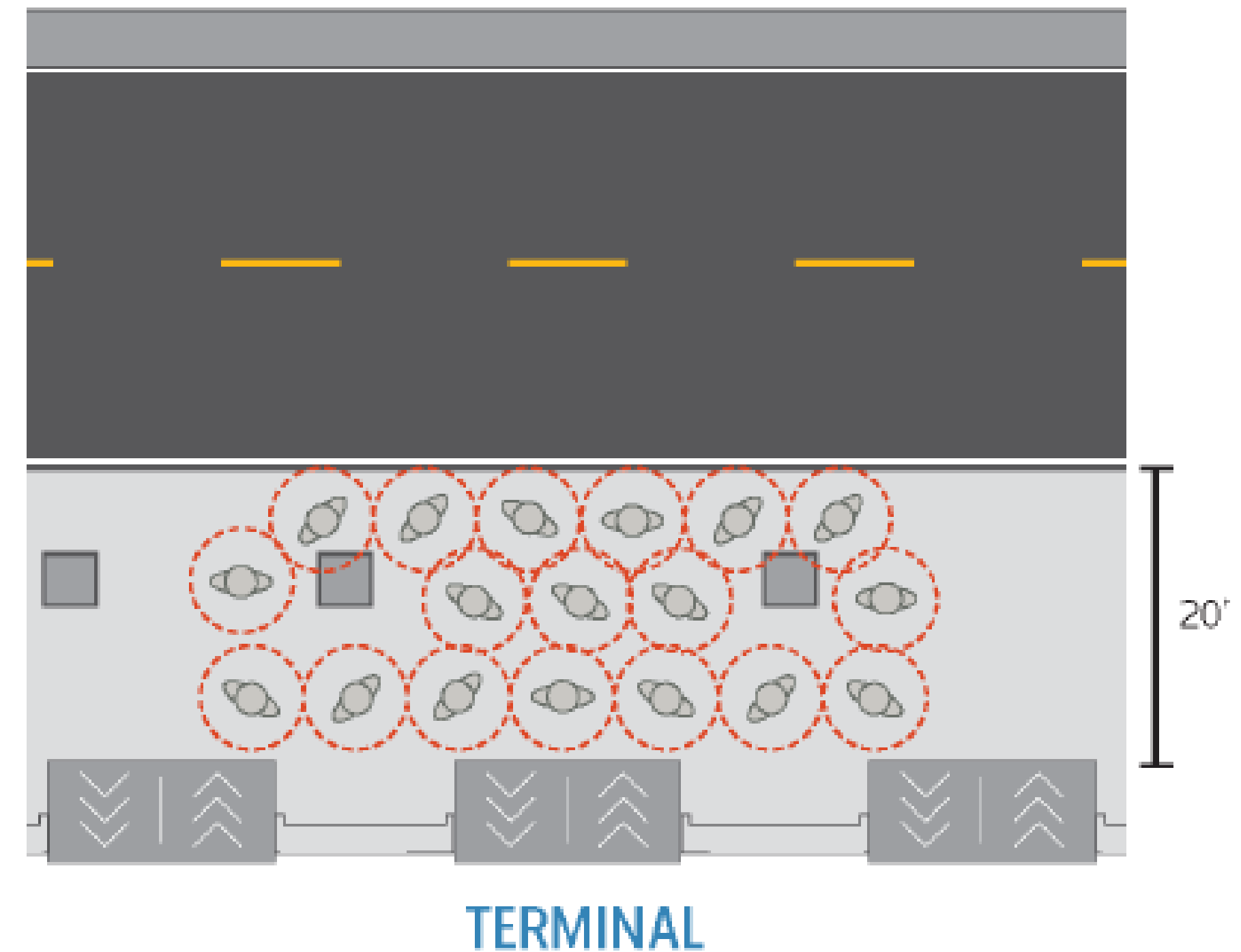
Pre-COVID-19

App. 65 pax

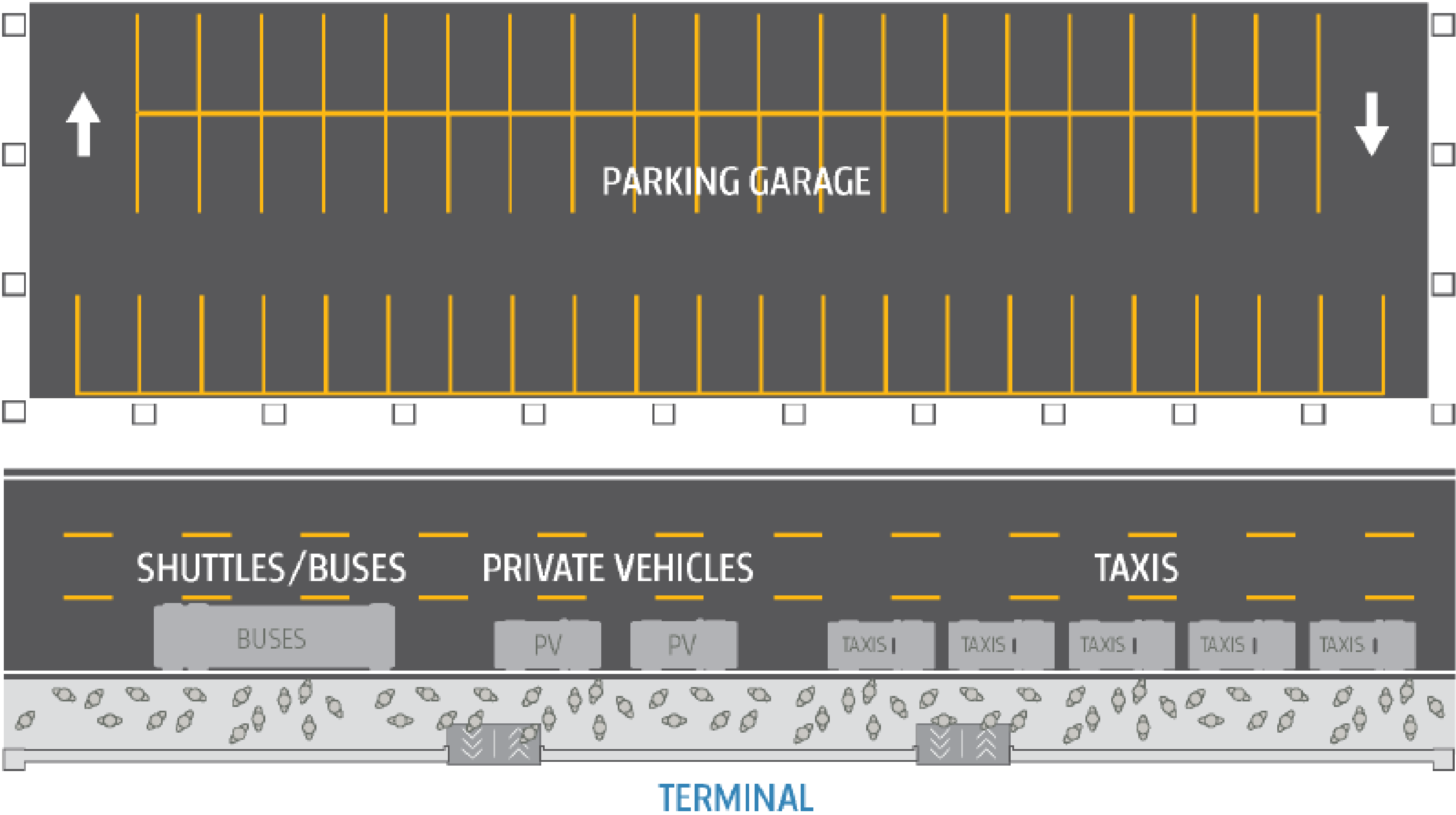


Post COVID-19: Social Distancing

App. 14-20 pax (18 shown)



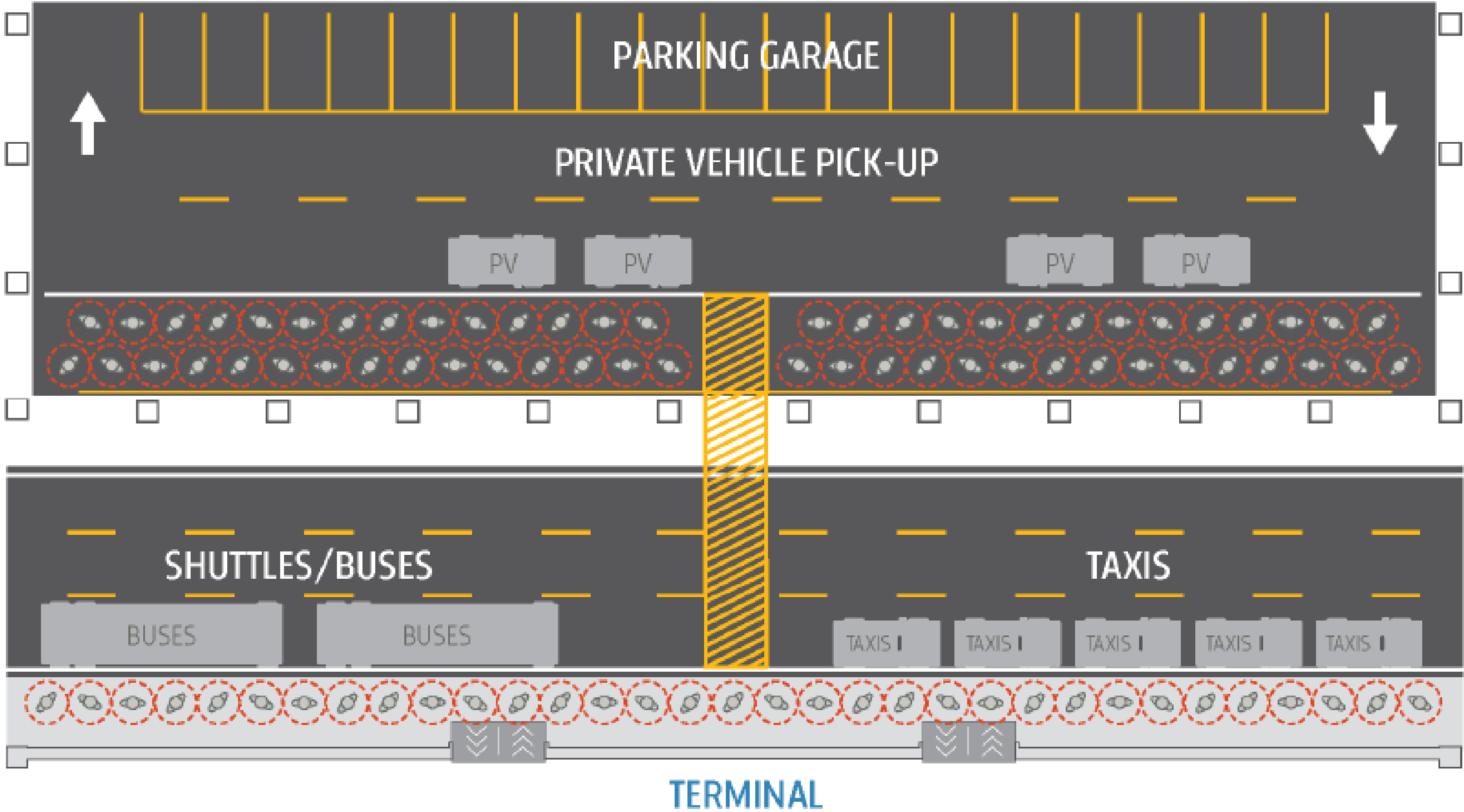
Ground Transportation: Pre-COVID Indicative Layout



RICONDO®

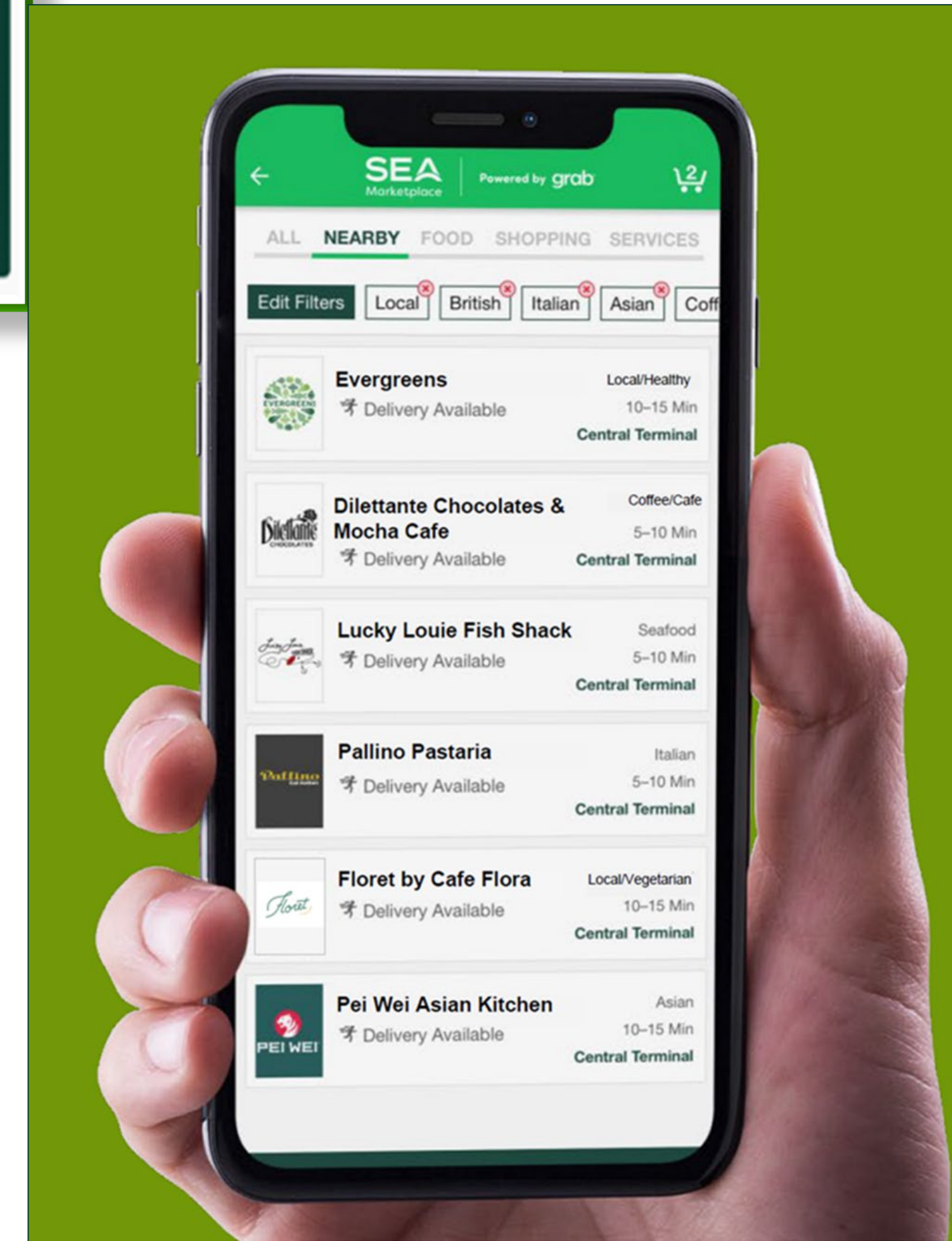
COVID Impacts | August 2020

Ground Transportation: Post-COVID Concept



Goal 1: Safe & healthy airport environment

- 1) Smart janitorial/cleaning investments
- 2) Improve passenger flows; utilize virtual queue technology
- 3) Accelerate strategic and cost-effective touchless technologies



Goal 2: Restore Confidence in Travel

- 1) COVID-19 testing and health screening developments
- 2) Partner with airlines on customer confidence initiatives
- 3) Develop and advocate for consistent federal standard



Goal 3: Prepare for future public health emergencies

- 1) Update Pandemic Plan - communicable disease plan
- 2) Evolve Communications Plan
- 3) Ensure training is current for customer facing staff



Travel Updates from SEA Airport

Seattle-Tacoma International Airport (SEA) is committed to your health and well-being. The pandemic forced massive shifts in our lives. You can expect things to be different the next time you travel.

FlyHealthy@SEA is our layered, comprehensive action plan to ensure your health and well-being while traveling. We require face coverings and physical distancing, boosted cleaning and disinfecting activities, and added more touchless technologies.

Washington State Travel Advisory

Gov. Jay Inslee issued a [travel advisory for Washington state](#), recommending a 14-day quarantine for interstate and international travel and asks residents to stay close to home. Inslee joined California Gov. Gavin Newsom and Oregon Gov. Kate Brown in urging visitors entering their states or returning home from travel outside these states to self-quarantine to slow the spread of the virus.



Thank you!