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# Real-world Problems Really do Exist

Building control systems - increasingly  
connected & increasingly vulnerable to  
attack

# Background: History Rhymes

Jul 27, 2017, 05:00pm EDT

≡ Forbes

## Criminals Hacked A Fish Tank To Steal Data From A Casino



Lee Mathews Senior Contributor ⓘ

Cybersecurity

*Observing, pondering, and writing about*

ANDY GREENBERG

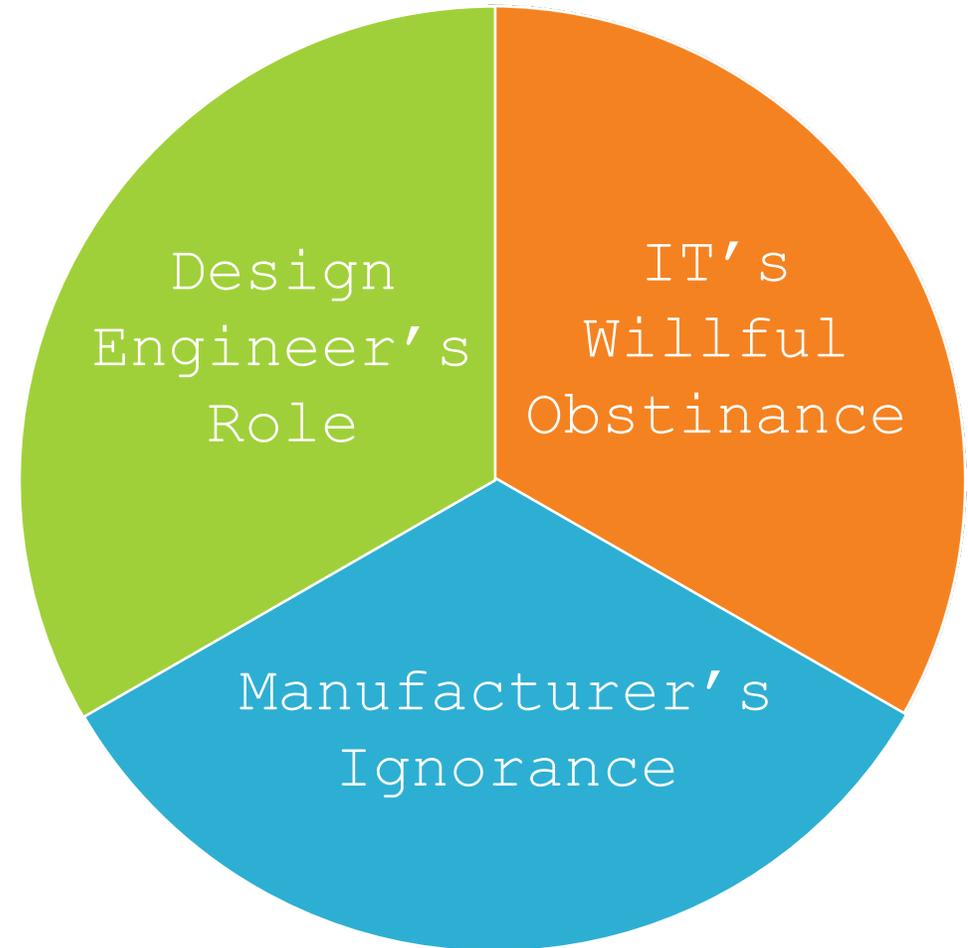
SECURITY 09.12.2019 11:55 AM

≡ WIRED

## New Clues Show How Russia's Grid Hackers Aimed for Physical Destruction

A fresh look at the 2016 blackout in Ukraine suggests that the cyberattack behind it was intended to cause far more damage.

State of the  
Industry  
for Network  
Architecture



# Key Concepts & System Architecture

- Acronyms

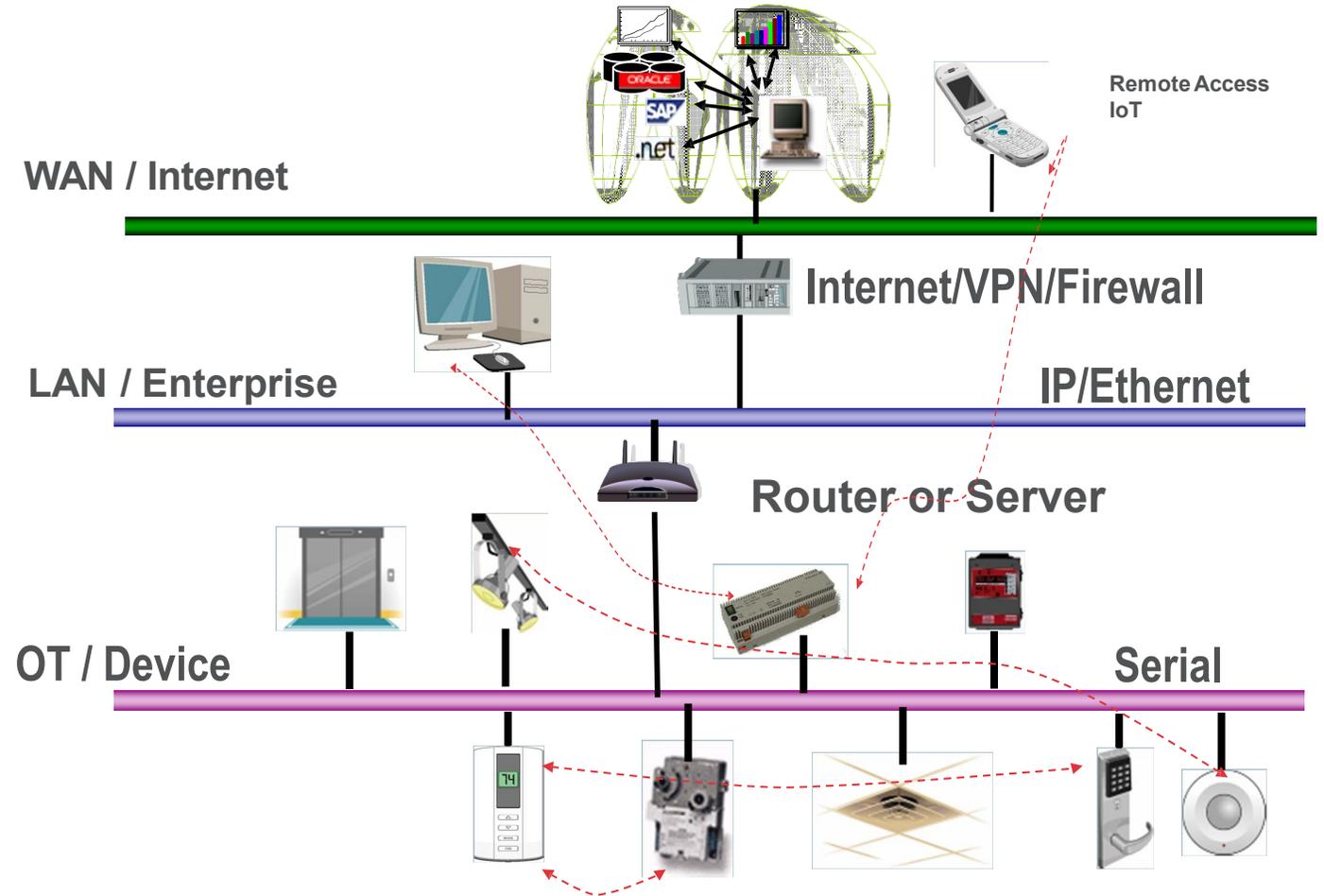
- ICS: Industrial Control Systems
- OT: Operational Technology
- CISA: Cybersecurity and Infrastructure Security Agency

- Control systems

- Network based
- Specialized software

- Team-based solutions

- Facilities Engineers roles are changing

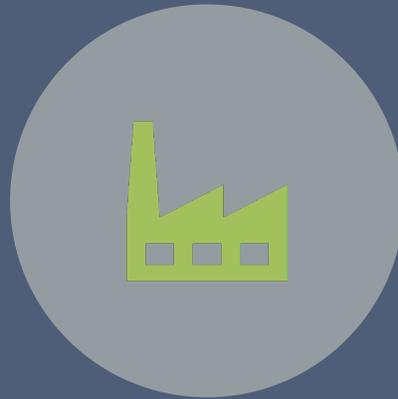


Picture: Ron Bernstein, RBCG Consulting - used with permission

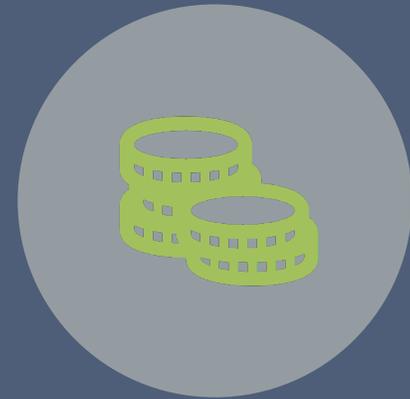
# Example 1: Lighting Control System



CISA VULNERABILITY  
IDENTIFIED



MANUFACTURER  
"OBSOLETES" PRODUCT  
LINE



CAPITAL LEVEL  
EXPENDITURE

# Example 2: A Core HVAC Component

Internet  
accessible control  
valve

Conversations with  
manufacturer make it  
clear that:

Security fails  
of this device  
could:

No authentication

No encryption

No understanding  
between encryption and  
authentication

Device security not  
considered as part of  
their scope-of-work (as  
do many EORs)

Present vulnerabilities to  
OT and IT/Enterprise  
networks

Lose temperature control  
for building

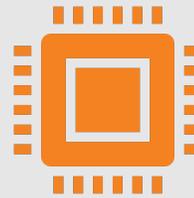
Cause physical damage to  
equipment (freezing of  
coils/water leaks after a  
thaw)

Brick devices (re-write  
firmware)

# Bluetooth Vulnerabilities



Bluetooth-to-  
ethernet gateway



Easy to hack, making  
it simple to get  
into the ethernet  
network



**ANY CONNECTED  
DEVICE IS  
VULNERABLE**

# Example 3: LCI Connected to Wi-Fi

## BUILDING CONTROL SYSTEM

PROVIDED BY CONTRACTOR

OT EQUIPMENT AND GATEWAYS



Hub 1.07

Instance ID: 3810801

Object Name: Facilities Office

Vendor Name:

Application Software: 1.07

Firmware: 1.07

Model Name: Hub

Description:

.233

University

United States

ics

Instance ID: 3810801

Object Name: Facilities Office

Vendor Name: Lutron Electronics Co., Inc.

Application Software: 1.07

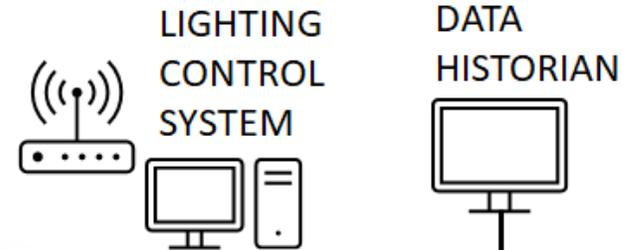
Firmware: 1.07

Model Name: Hub

Description:

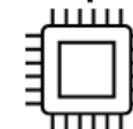
## ENTERPRISE NETWORK

PROVIDED BY OWNER



FIREWALL ROUTER

BUILDING NETWORK (ETHERNET)



CORPORATE  
(ENTERPRISE)  
SERVER

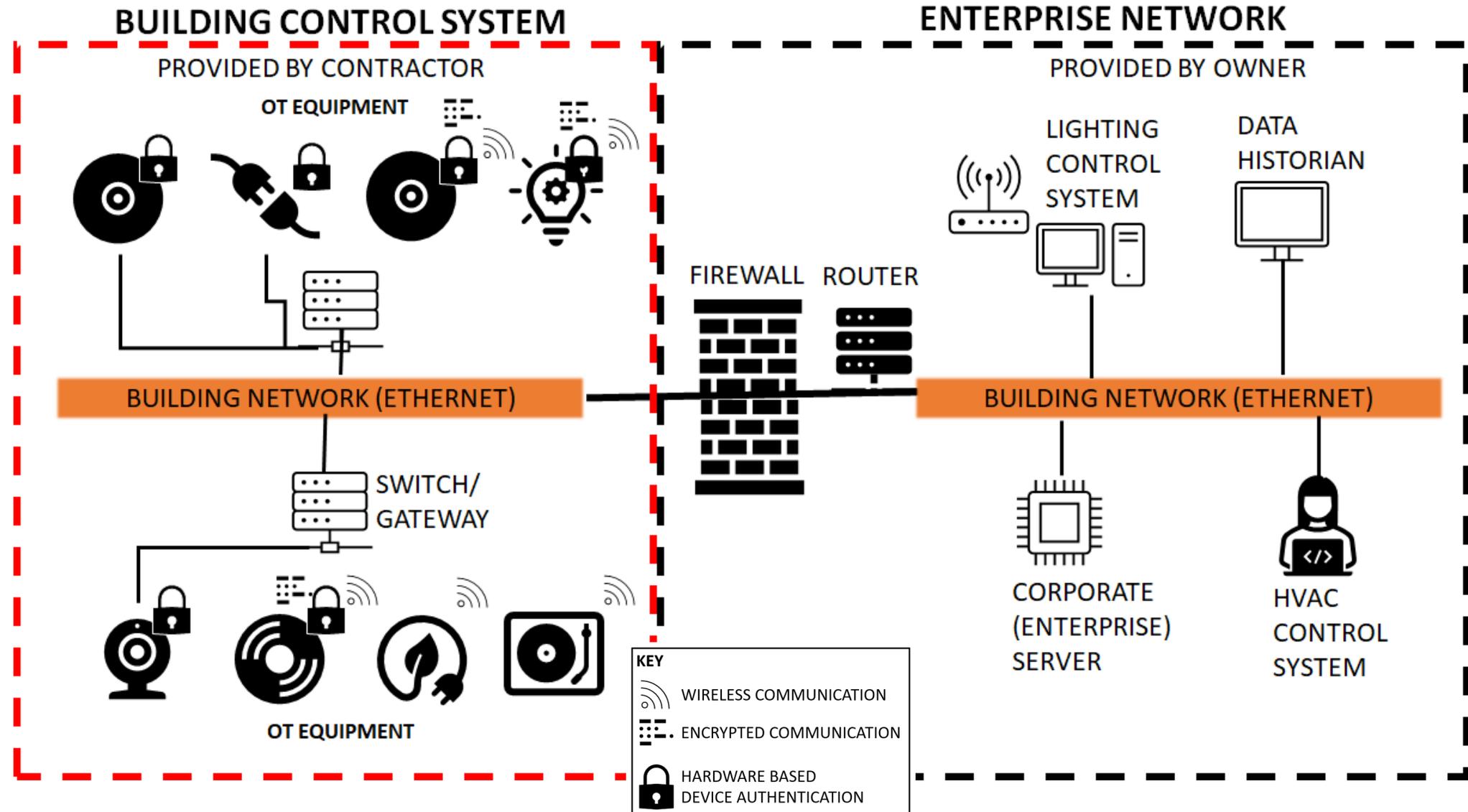


HVAC  
CONTROL  
SYSTEM

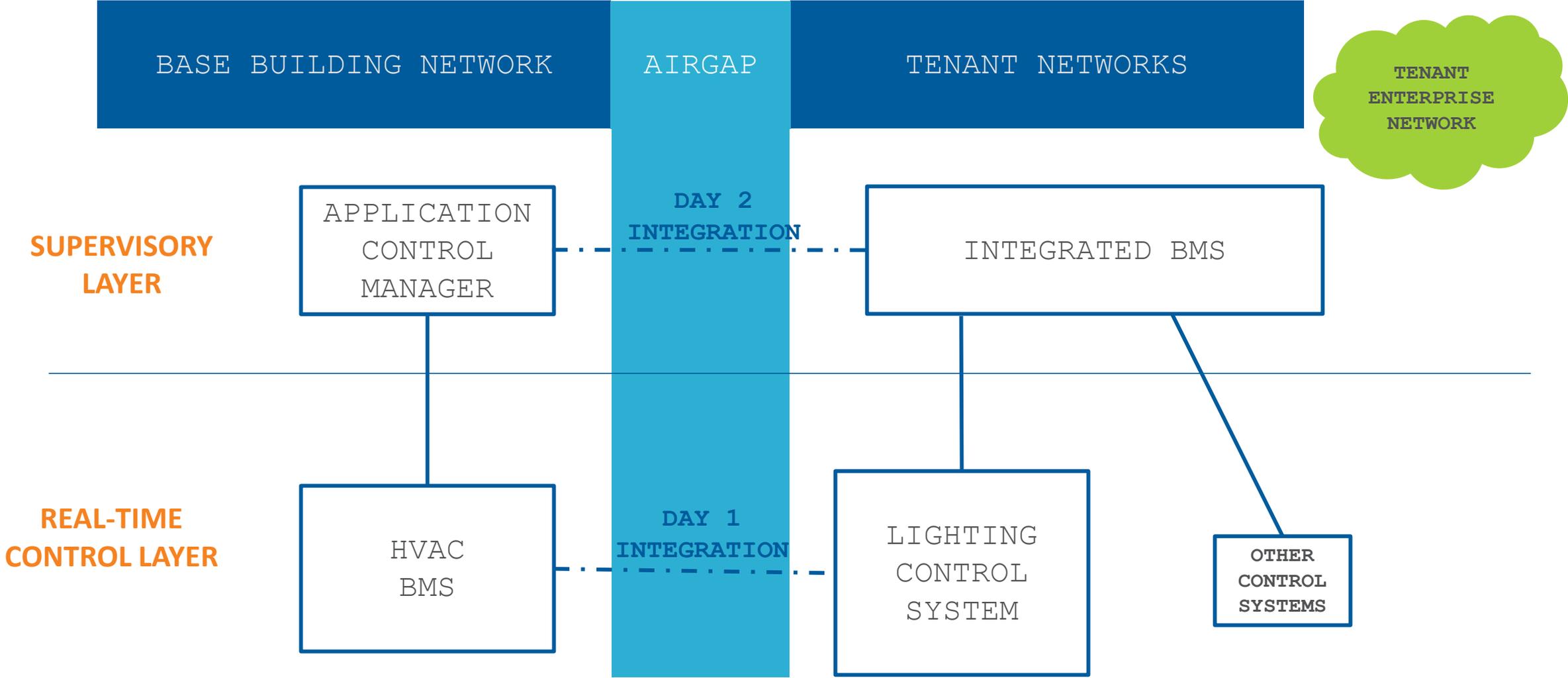


OT EQUIPMENT AND GATEWAYS

# Example 4: The Good and the Bad



# Example 5: Network Structure Matters



# Recommendations

01

- Cyber/physical security always
  - Cyber is never a substitute for physical security

02

- Know what's on your network & install patches

03

- Create an offline recovery kit

01

- Follow [NIST's Guide to Industrial Control Systems \(ICS\) Security \(SP 800-82\)](#)

02

- Importance of network architecture
  - Tosibox goes INSIDE the firewall
  - Tosibox can't be the outside access point

03

- Allude to overlap in the approach
  - This is good! Shows consensus of robust best practices that are not proprietary

