

**Policy to Practice: Evidence-**  
based process for building  
organization resilience  
**Resident work hours**

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International Workshop on Healthcare Professional Training

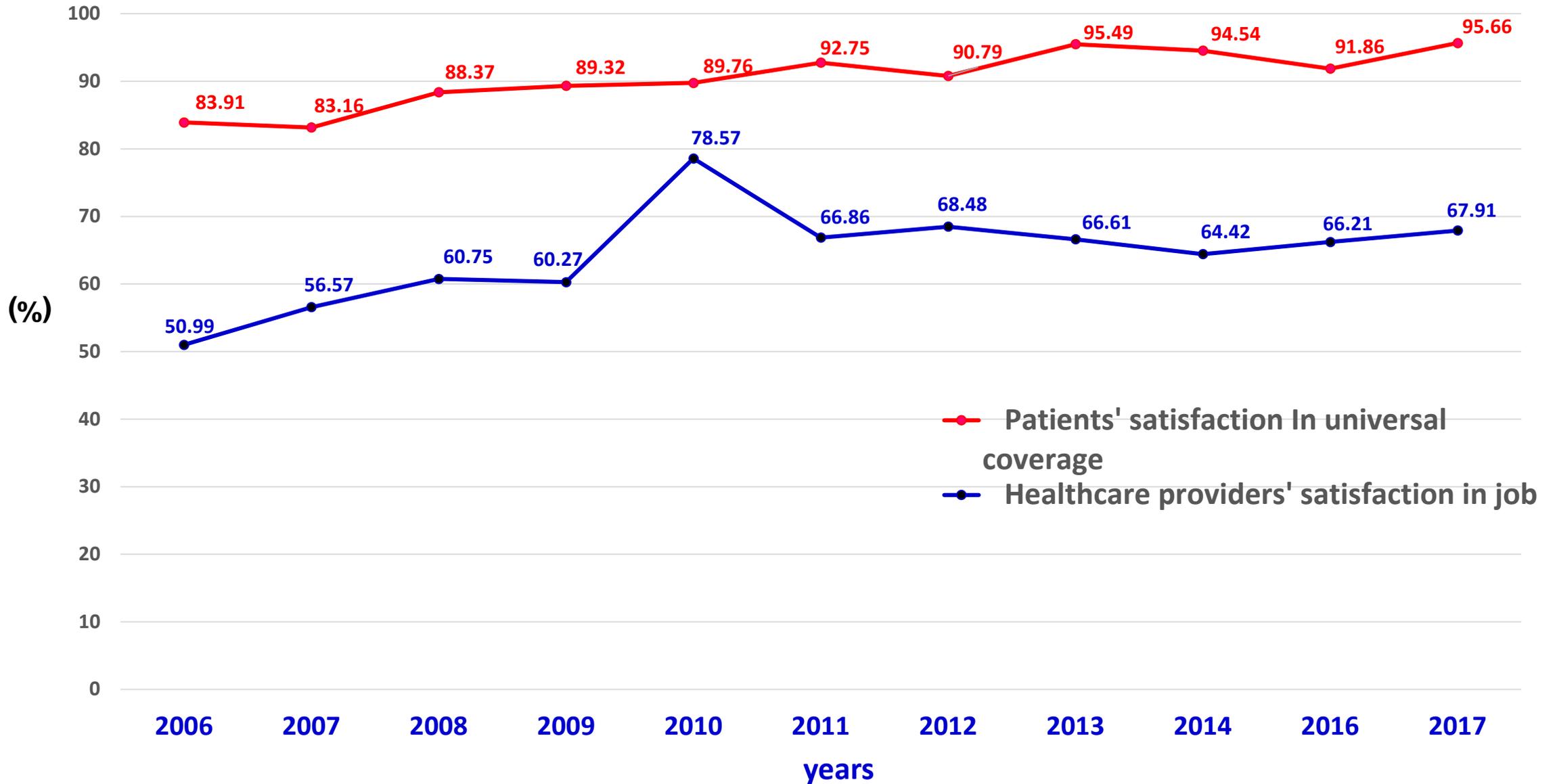
National Academy of Medicine

Washington, DC

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Scheme	Civil Servant Medical Benefit Scheme (CSMBS)	Social Health Scheme (SHS)	Universal Coverage Scheme (UCS)
Year of introduction	1960s	1990s	2001
Beneficiaries	Govt. employees & dependents, retirees	Private sector employees	Rest of population
Pop Coverage	5 million (8 %)	11 million (17 %)	49 million (75 %)
Funding	Govt. budget Outpatient: fee for service Inpatient: DRG	Payroll contribution Tripartite Outpatient: per capita Inpatient: DRG Global budget	Govt. budget Outpatient: per capita Inpatient: DRG Global budget

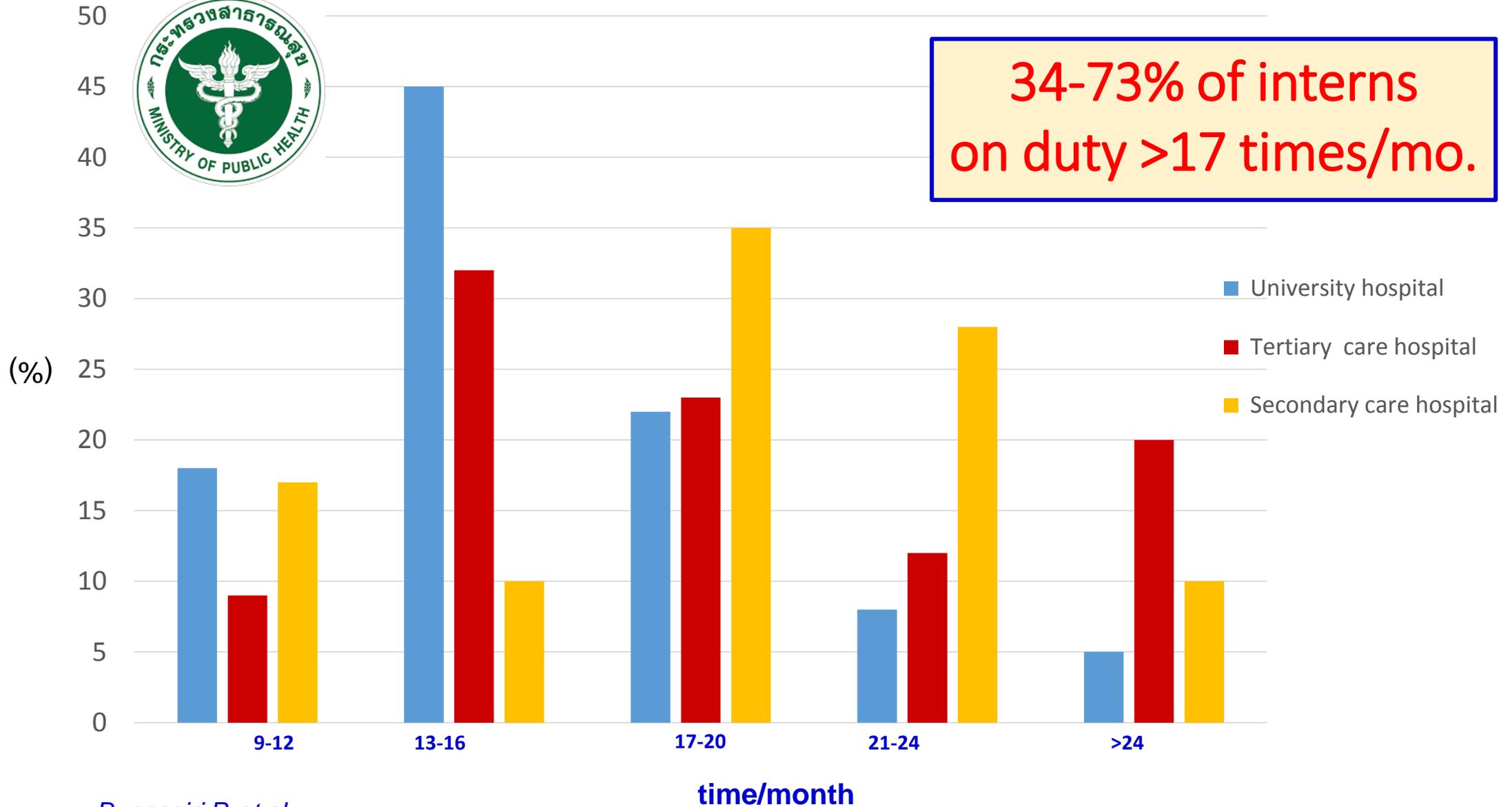
# Satisfaction in universal coverage



# Intern frequency of duty ( per month)



34-73% of interns on duty >17 times/mo.





# Intern work-hour (per week)

