



Making Clinical Trials and Informed Consent More Patient-Centered

Health Literacy in Clinical Trials: Practice and Impact Workshop
National Academy of Science, Engineering & Medicine

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April 11, 2019



Our Team



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Robert Furberg, PhD

Senior Clinical Informaticist,
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Additional Team Members

Doug Rupert, MPH; Barbara Biesecker, PhD; Rebecca Moultrie;
Ron Thigpen; Mark Koyanagi, MS

Combined Areas of Expertise

- Health communication
- Health literacy
- Patient-centered care
- Patient engagement
- Human computer interaction
- Child education and intervention
- Genomics, bioethics
- Intellectual, developmental disabilities
- Graphic design
- Informatics and computing technology

Clinical Trials Now and a Vision for the Future



Consent: Traditional informed consent often falls short of several best practices.



Understanding: Participants frequently misunderstand the rationale and design of clinical trials leading to poorer informed consent (Joffe et al., 2001).

- They often sign consent forms, but don't understand them. When faced with the reality of study requirements, many drop out (Grady, 2015).



Dropout Rate: Participant dropout rates average 30% for Phase 3 clinical trials (National Research Council, 2010).



Recruitment: Globally, 90% of clinical trials fail to achieve timely recruitment of their target population (Institute of Medicine, 2010).



Health Literacy: Low health literacy is a barrier, but it is addressable.

Findings from Studies to Improve the Informed Consent Process

Comprehension was not inferior in the simplified consent form group as compared with the traditional consent form group.

(Beskow, 2016; Grady, 2017)

- However, the simplified version was not superior among participants with lower education. Review and retesting significantly improved test scores. (Beskow, 2016)

A simplified consent form was associated with higher levels of objective and subjective understanding regardless of health literacy level (Kim & Kim, 2015)

Use of interactive technology has the potential to improve the process of informed consent. Anderson et al., 2017)

- Technology cannot replace the human connection that is central to the informed consent process (Anderson et al., 2017) In-person, one-on-one discussions may be the most effective (Flory, 2004)

Clinical Trials Transformation Initiative (CTTI)

NEW
RECOMMENDATIONS on
INFORMED CONSENT



FOCUS
on the
PROCESS

Source: Clinical Trials
Transformation
Initiative, 2015a.

Source: Clinical
Trials Transformation
Initiative, 2015b.

PATIENT ENGAGEMENT
is a hot topic within the clinical
trials enterprise, but how do
we do it? CTTI's latest set of
recommendations reveals best
practices, tools & more.



PATIENT GROUPS | Engage Early & Often



NEW CTTI
RECOMMENDATIONS
& Tools

CONNECTING
PATIENT GROUPS
& RESEARCH
SPONSORS



BY
CHARACTERIZING
EVIDENCE-DRIVEN
BEST PRACTICES
& PROVIDING
CONCRETE
TOOLS

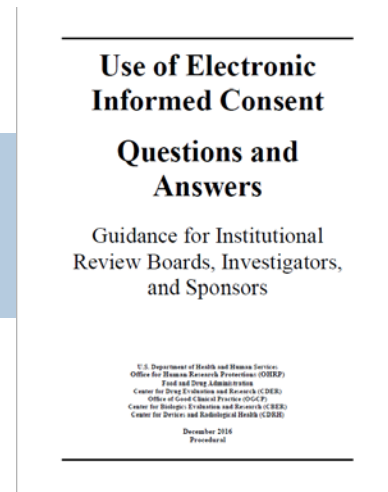
TO FOSTER
MEANINGFUL
ENGAGEMENT
THROUGHOUT THE
RESEARCH
CONTINUUM





Patient-Focused Drug Development

- **Incorporating the patient's voice** in drug development and evaluation by...
 - Using systematic approaches to collect and use patient and caregiver input
 - Identifying and using approaches to facilitate patient enrollment and minimize burden
 - Using methods to capture information on patient preferences and tradeoffs between benefits and risks
 - Providing information most important to patient decision-making



Electronic Informed Consent Guidance

- How and where may the electronic informed consent (eIC) **process be conducted?**
- How can **electronic signatures be used** to document eIC?
- What steps can be taken to help **ensure privacy, security, and confidentiality** of the eIC information? (FDA, 2016)

Addressing Limitations of Clinical Trials



Virtual Clinical Trials: Challenges and Opportunities – A Workshop

November 28, 2018; Health and Medicine Division, National Academies of Sciences, Engineering, and Medicine

<http://www.nationalacademies.org/hmd/Activities/Research/DrugForum/2018-Nov-28.aspx>



Clinical Trial Innovation Summit: Patient-Centric Approaches to Data-Driven Clinical Trials

May 13-15, 2019; Cambridge Healthtech Institute

<https://www.clinicaltrialsummit.com/>



Drug Information Association (DIA) Global Annual Meeting

June 23-27, 2019

<https://www.diaglobal.org/en/flagship/dia-2019/about/conference>



Summit for Clinical Ops Executives (SCOPE)

February 18-21, 2019; Cambridge Innovation Institute

<https://www.scopesummit.com/>

Digital Clinical Trials Workshop: Creating a Vision for the Future

April 1-2, 2019; National Heart, Lung, and Blood Institute

<https://www.nhlbi.nih.gov/events/2019/digital-clinical-trials-workshop-creating-vision-future>

The Value of Decision Aids

Decision aids differ from usual health education materials because decision aids make explicit the decision being considered, and provide detailed, specific, and **personalized** focus on options and outcomes for the purpose of preparing people for decision making.” — Stacey et al., 2014

**Decision
aids are...**

Evidence-based
tools...

Intended to help
patients be active
participants
and...

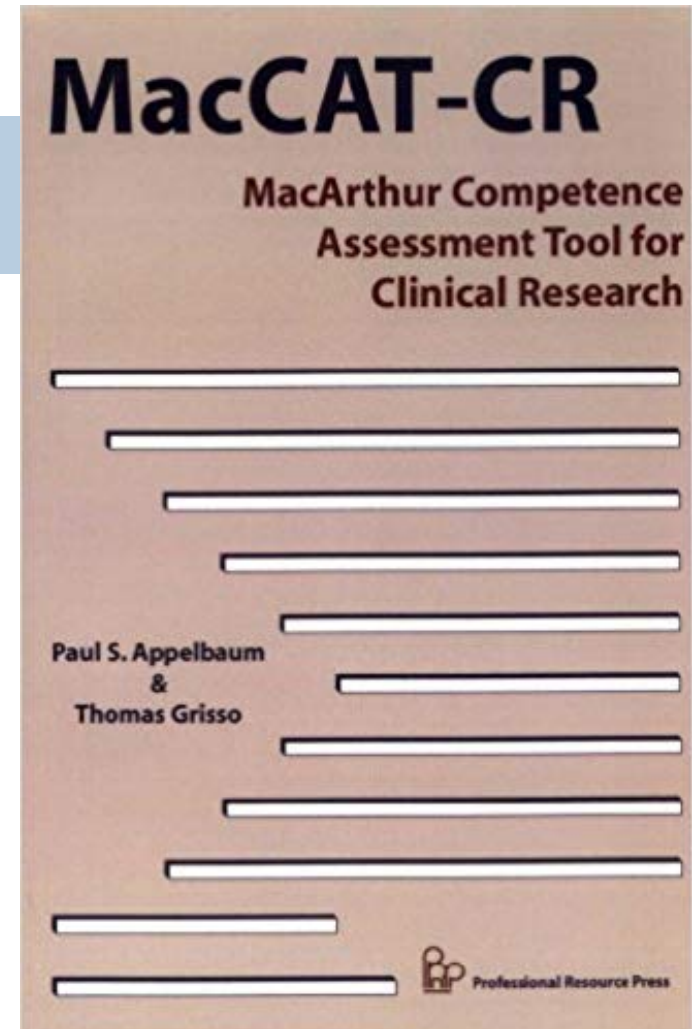
Assist them in
making specific
and deliberated
healthcare
choices among
various options.

Randomized Controlled Trial to Assess Efficacy of Informed Consent Tool

- **Research Questions:**
 - Does the tool improve the capacity of individuals to make an informed decision about consenting relative to standard practice?
 - Variation by level of cognitive function?
- **Population:** Individuals with fragile X syndrome (FXS), aged 12 to 40
- **Study Design:** 2x2 experimental design with stratified randomization
- **Measures:** Understanding, Appreciation, Reasoning, Decision about trial participation

Does the Individual...

- **Understand** the nature of the trial and its procedures?
- **Appreciate** the impact of participating in the trial on their own care?
- Use **reasoning** to decide whether they will participate?
- **Express a choice** about participating?



Source: Appelbaum & Grisso, 2001.

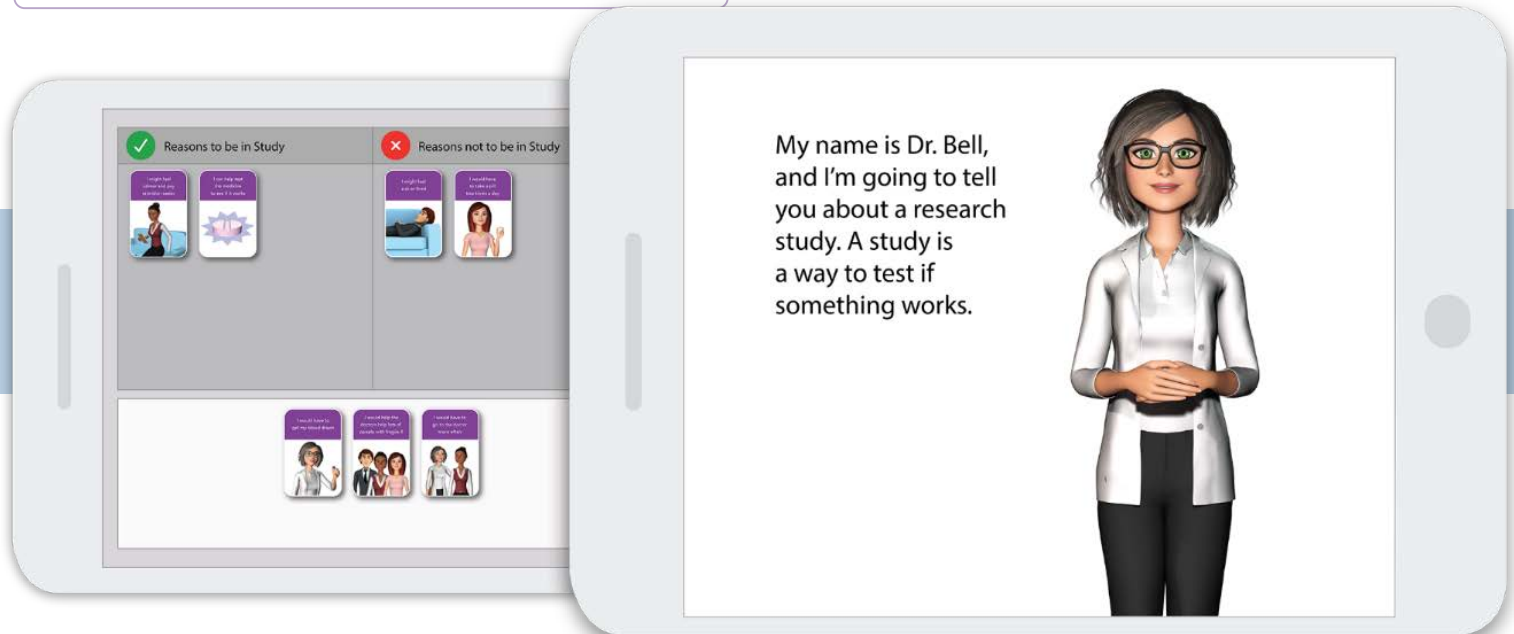
Key Strategies Applied in Tool Development

- Plain language, clear communication strategies
- Health literacy principles
- Interaction/engagement with information via:

Multimedia communication

Knowledge assessment

Values clarification exercise



Multiple Avatars and Languages

Avatars Customized for Target Audience Who Interact with Potential Study Participants

Avatars vary by:

Age

Gender

Ethnicity

Spoken language

Cultural tailoring

Literacy level



Explaining the Design Elements of a Clinical Trial

Modules derived from informed consent form or trial protocol

- Includes IRB-required elements:

Study purpose

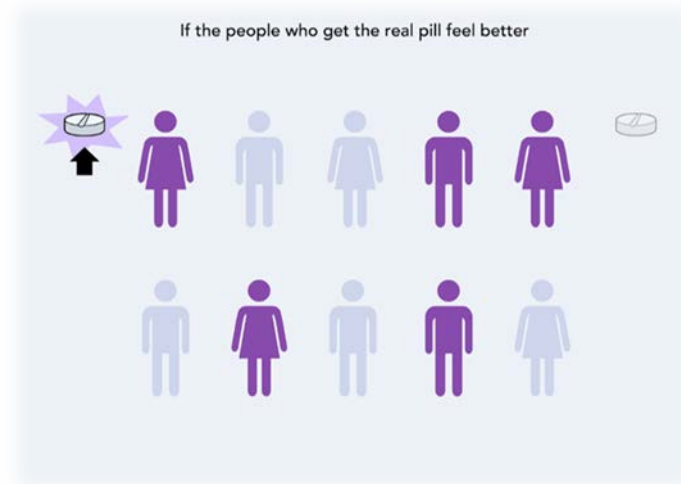
What the study involves

How the study works

Risks

Benefits

Ability to withdraw from study



Transform content

- Lower reading grade level
- Explain complex design elements and terminology

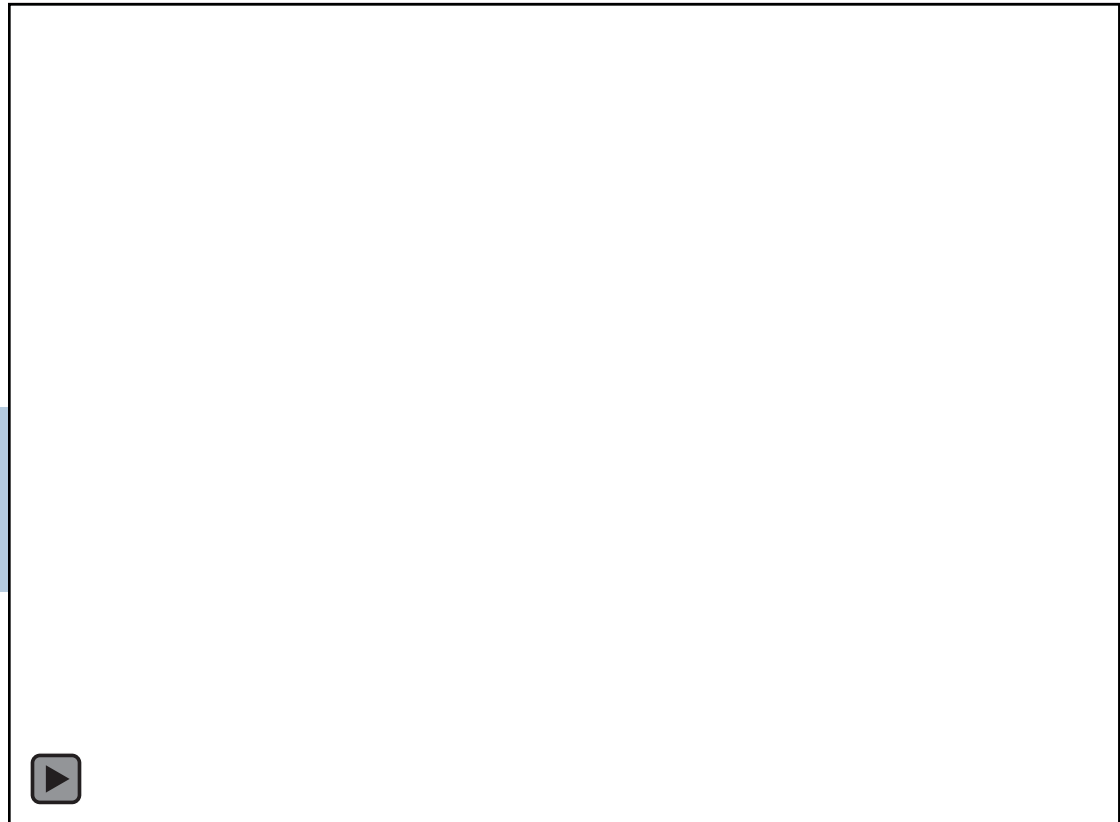
Use engaging visuals, narration, and exercise

- Guide participants through the experience

Values Clarification Exercise

- Explains the options
- Fosters the deliberation process
- Clarifies individual preferences and values

(Stacey et al., 2017; Fagerlin et al., 2013)



Example Questions

Fragile X syndrome: Adolescent Population (Medication RCT)

What is one thing you will do at the doctor's office?

- a. Eat lunch
- b. Pee in a cup**
- c. Get my ears checked
- d. Get a shot

How often will you need to take the medicine?

- a. Three times a day
- b. When I am hungry
- c. Two times a day**
- d. Only when I eat breakfast

Adults with Chronic Pain (Patients randomized in two behavioral interventions)

What is the purpose of the study?

- a. To research new medicines
- b. To have patients try therapy
- c. To compare two programs to see which one works better**
- d. To compare two medicines to see which one works better

What will happen if you no longer want to be in the study?

- a. Once I join, I have to stay in the study
- b. Nothing, I can stop being in the study at any time**
- c. I need to ask my doctor's permission to stop being in the study
- d. My doctor will be angry

RCT Results: Understanding Outcome (13-item index)

Informed Consent Tool		Comparison Group
Full sample (n = 89)	74.4	75.1
Higher IQ subsample (n = 46) Median IQ of Higher IQ group = 50	96.6*	87.1

Linear Regression: β (95% CI) = 0.28 (0.01, 0.55)*

*p < 0.05

JMIR RESEARCH PROTOCOLS

Furberg et al

Original Paper

A Digital Decision Support Tool to Enhance Decisional Capacity for Clinical Trial Consent: Design and Development

Robert D Furberg¹, MBA, PhD; Alexa M Ortiz¹, RN, MSN; Rebecca R Moultrie², AA; Melissa Raspa³, PhD; Anne C Wheeler³, PhD; Lauren A McCormack⁴, MSPH, PhD; Donald B Bailey Jr³, PhD

Furberg, R.D., Ortiz, A.M., Moultrie, R.R., Raspa, M., Wheeler, A.C., McCormack, L.A., & Bailey, D.J. (2018). A digital decision support tool to enhance decisional capacity for clinical trial consent: design and development. *JMIR Research Protocols*, 7(6), e10525.

Furberg, R.D., Raspa, M., Wheeler, A.C., McCormack, L.A., & Bailey, D.B. (2018). A digital health app to assess decisional capacity to provide informed consent: protocol for a randomized controlled trial. *JMIR Research Protocols*, 7(11), e10360.

JMIR RESEARCH PROTOCOLS

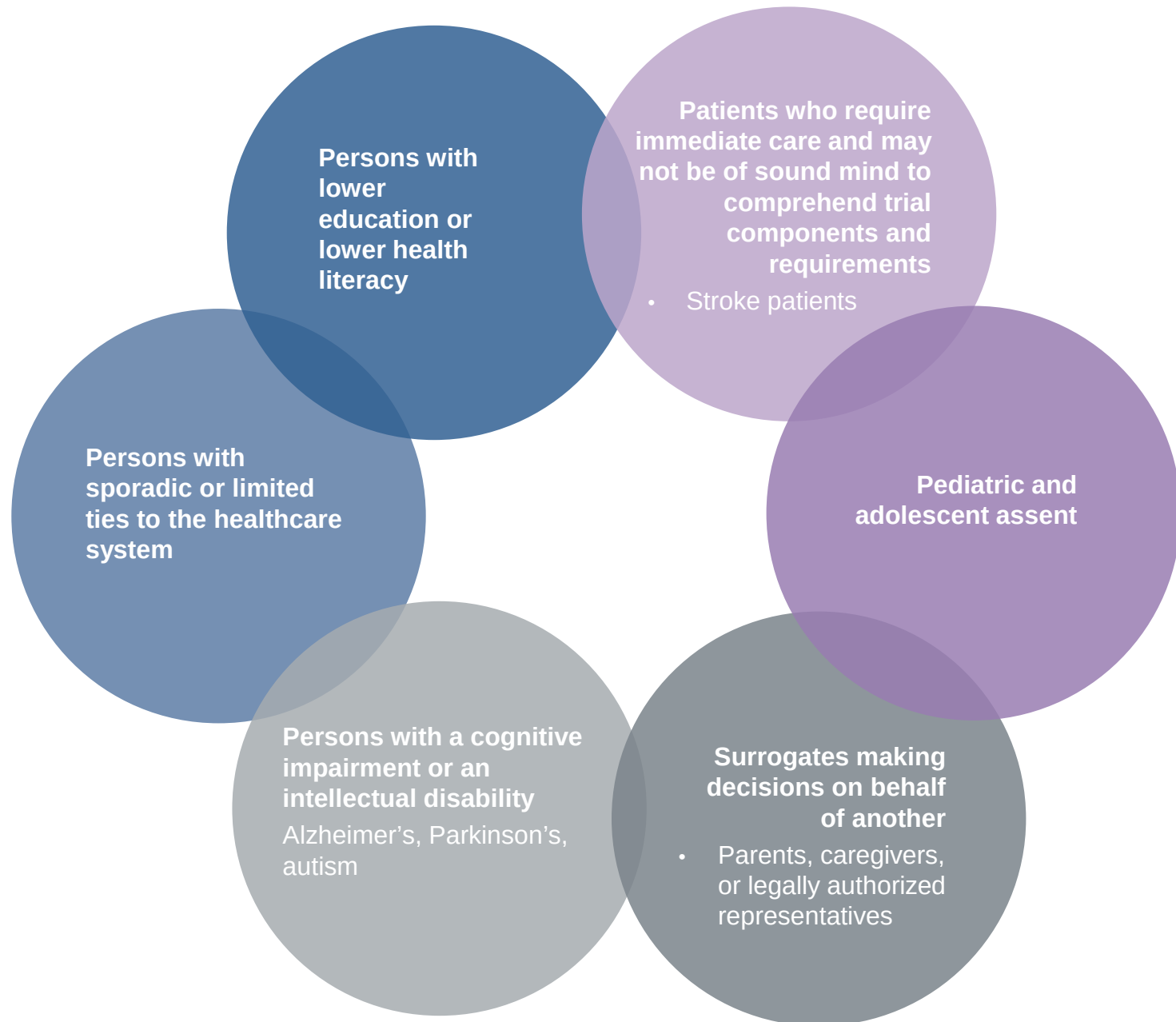
Furberg et al

Protocol

A Digital Health App to Assess Decisional Capacity to Provide Informed Consent: Protocol for a Randomized Controlled Trial

Robert D Furberg¹, PhD, MBA; Melissa Raspa², PhD; Anne C Wheeler², PhD; Lauren A McCormack³, PhD, MSPH; Donald B Bailey², PhD

Other Populations that May Benefit from Decision Support



Strategies for Infusing Health Literacy Throughout the Clinical Trial Process

Research Coordinator Training

- Role-playing exercises
- FAQs to anticipate and respond to patient questions
- Take-home materials for patients

Informed Consent Form Development

- Common Rule alignment
- Iterative assessment and revision using evidence-based criteria

- CDC Clear Communication Index

<https://www.cdc.gov/ccindex/index.html>

(Baur & Prue, 2014)



Scored Index Items: Core

Main Message and Call to Action

- Main message present
- Main message location
- Main message emphasis
- Main message visual
- Call to action present

Information Design

- Lists
- Chunks with headings
- Summary of important information

Language

- Words familiar to primary audience
- Active voice writing

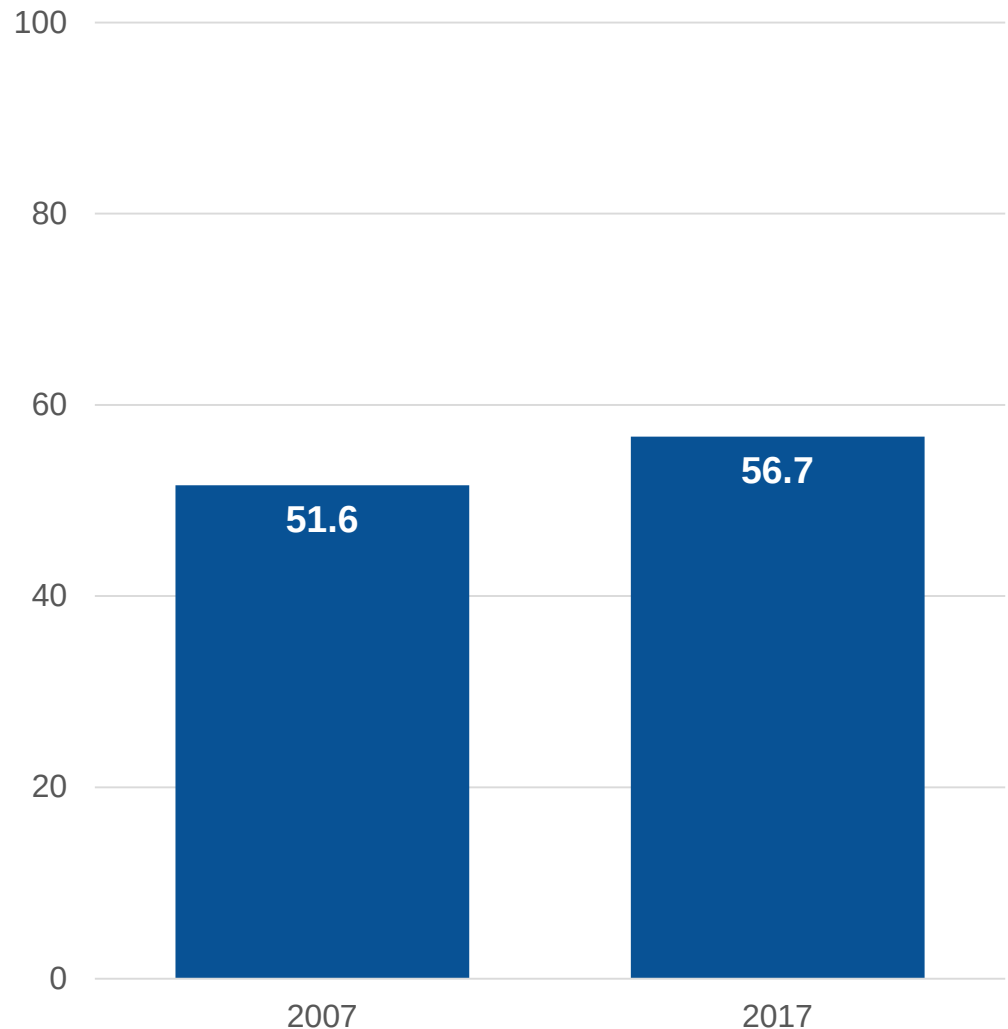
State of the Science

- What is known and not known about health topic

Healthy People

“While clinicians are the authorities on the medical evidence, patients are the experts in themselves.”

Percent of people who said their health care provider always involves them in their health care decisions as much as they wanted.



<https://www.healthaffairs.org/doi/10.1377/hblog20190403.965852/full/>

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To Learn More...

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Robert Wood Johnson Foundation



Network

- IRB, researchers, study participants, students, technologists

Q&A Forum

- Post questions or share expertise by responding to a post

Resource Library

- Share policy and give or borrow IRB-approved research protocol and consent language

Resource Library

Add a Resource

Find snippets of approved research protocols and consent forms involving MISST technologies.

Enter a search term... Q Search

Resource Category

Research Protocol Consent Form Other Institutional Policy

Tag Category

Mobile Imaging Sensing Social Media Tracking Ethics Other

FDA Guidance- Mobile Medical Application

Medical Device Mobile Apps

From FDA Website

The FDA updated their Mobile Medical Application guidance on May 29, 2018. Learn more here: <https://www.fda.gov/medicaldevices/digitalhealth/mobileme...> (continued)

Category: Other
Resource Type: Document
Institution Approved: Food and Drug Administration
Posted on June 12 2018

Dual Data Collection

GPS physical activity tracker wearable sensor Mobile Apps

From Robert D Furberg, PhD, MBA

Dual Data Collection is an exploratory pilot study. The purpose of this study is to demonstrate the feasibility of simultaneously collecting both pass... (continued)

Category: Consent Form
Resource Type: Document
Institution Approved: RTI International
Posted on January 30 2018

The Cardiac Rehab Transition: Pilot Intervention

fitbit physical activity tracker wearable sensor Mobile Apps

From Robert D Furberg, PhD, MBA

The purpose of this research study is to evaluate whether or not wearing an activity tracker to monitor your physical activity is associated with bett... (continued)

Category: Consent Form
Resource Type: Document
Institution Approved: RTI International/ NC Translational and Clinical Sciences (TraCS)
Institute at UNC Chapel Hill
Posted on January 30 2018

ActiviTeen Study - Student/Teen Consent 2

fitbit physical activity tracker wearable sensor Mobile Apps

From Robert D Furberg, PhD, MBA

ActiviTeen is an investigative research study to demonstrate the ability to collect data about physical activity through consumer wearable devices (e.g. Fitbit).

Category: Consent Form
Resource Type: Document
Institution Approved: RTI International
Posted on January 30 2018