

esses seeking to invest in communities may join with partner organizations that are already working to improve community health and increase economic prosperity. These organizations including community development financial institutions and community development corporations, are proven partners for capital and service investments to improve the vital conditions that shape health, wealth, and well-being. Other partners with complementary strengths and skills include social enterprises, public health agencies, foundations and philanthropies, and anchor institutions. Cross-sector partnerships and collaborations involving business, government, and nonprofits ments in community health and economic prosperity.



Community development compositions (CDCs). These comprett organization typically based in low-income communities, work to improve the future of the pointhborhood for the honefit of the name who five there, through artistics such as real estate development, economic development, and community organizing. Approximately 4 500 CDCs exist in the Linited States.



Affordable housing developers. Although many CDCs develop affordable housing as part of their suite of local activities, there are also larger regional and national organizations dedicated solely to developing affordable housing.

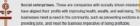


nity development financial institutions (CDFIs). These mission-driver financial institutions provide access to affordable capital and financial services for ow-income communities. CDFIs leverage federal resources, awarded through the U.S. Department of the Treasury's Community Development Financial isstitutions Fund, to attract private sector investment, which they use to provide financing for projects like affordable housing development, small business on and community facilities. The CDFI industry manages more than \$150 billion. to more than 1.100 certified CDFIs nationwide



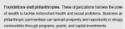
Nonprofit service providers. Besides revitalizing low-income neighborhoods through real estate development, the community development field also works to develop human capital. Nonnerfit service remaiders play a critical min by building relationships with and offering direct services to low-income clients. from young children to older adults. These services (1) address immediate needs, such as through a food bank or homeless shelter, and (2) focus on onger term economic stability and wealth creation through activities that target educational readiness, workforce skills, and financial capability for example

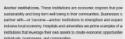
Community members. Community members engage in community development in a variety of ways, including as board members of involved organizations, as members of advisory committees, and through commun meetings. Many CDCs have risen from individual community members o together. The field increasingly recognizes that to create lasting change. partner in more intentional and meaningful ways with community menti





Public health agencies. Public health agencies provide critical services a infrastructure to improve the health of people in communities. Partnersl between public health departments and local businesses address issue ealthy behaviors, worker safety, food and nutrition, neighborhood livabilit criminal justice reform. Public health departments can serve as chief he





#### BELDEN INC. Pathways to Employment



Community Challenge | The staggering levels of drug addiction in local mmunities across the United States has caused more than a health crisis. The economic impact of treating drug addiction is a burden on families and businesses. For those addicted the ability to keep a job is difficult and gets harder over time, and those who manage to hold a job are less productive. For Belden, Inc. (Belden) something had to change.



Scenario | Belden has been a member of the Richmond, Indiana, community since 1929. As the second largest employer in Wayne County and a global leader in specialty tworking solutions, Beiden is a respected American company and proud of its safety record and strong workforce. Belden requires all job applicants have a drug-free background and pass drug screening. If hired, employees must continue to be drug-free.

Belden employed more than 500 people at its Richmond plant. Nearly one-third of these employees were set to retire within 5 years. At the same time, the labor pool for manufacturing workers was declining, just as customer demand was increasing. Where would the new hires



Action Taken | Despite an influx of applications, many potential employees were turned away. "We found the pre-employment drug screen failure rate was steadily increasing between 10 to 15%." said Paul Mottershead, vice president Corporate Communications According to Motershead, when the data were presented to Belden's Board of Directors, one member asked Chief Executive Officer John Stroup: "If you're not going to do something about this, who is?"

With support from top leadership, Belden convened a team to work with community partners to address the drug use problem among its applicant pool. "We are not a healthcare expert and needed to rety on the expertise of jothers) to develop, implement, and evolve (a) program Mottershead said, Partners included Centerstone Indiana, Meridian Health Services, Iw Tech community College, Manpower Richmond, and addiction specialist Dr. Mitch Rosenthal. Together, they built the Pathways to Employment Program, which launched as a pilot in uary 2018 and provides 18 months of support to applicants who are hired by Belder

Information and quotes were obtained by Gerry Verner, University of Verginia Clarifee School of Business, during interviews conducted specifically for this report November 19, 2019.

Through the program, Beiden offers rehabilitation and a j employment drug test but passe to enter the program. In the p substance use disorder. From there, employees receive per rehabilitation treatment, during which they work in such positi and other roles that do not pose a risk to their safety or the saconducted almost weekly for the first 8-16 weeks. Employees in higher risk positions, like a machine operator: Employees w and provided with community resources to help them with sub-

By 2019, 34 employees had entered the program-12 were 12 left the program, and 10 were in lower risk roles. The progra per low-risk employee and as much as \$25,000 per high-risk positive response, Belden developed a blueprint for other org. programs and began offering the program in 2020 at two other

Key Takeaway | Belden needed to hire people to business demands and the expectations of shareholders. All and the healthcare system—worked together to address the part of maintaining a clean lifestyle; filling a job is critical to bu with both and is sharing its learnings with other companies, or

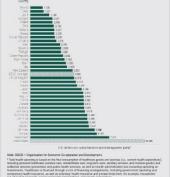


Figure 1.1 Health expenditure' per capita, 2018 (or nearest year) by country and the

The paradox of poor health in a country that spends far more on healthcare than any other fact that health is about more than just healthcare. The conditions that share health are outside



of their healthcare are shaped by the conditions in which employees live and return to after work-in their homes and neighborhoods. Today's business leaders can play a meaningful role in the lives of their employees, consumers, and community members. By investing in the health and well-being of communities across the country, businesses have the potential to change the trajectory

Health is about more than just healthcare ... [('s about) where people live, grow, learn, work, and age.

The health of Americans is vital to individuals, families, communities, businesses, the economy and malional expects (1.5) employees depend on a healthy workforce to maximize conductivity. and minimize healthcare costs. In a global marketplace, an unhealthy workforce and high healthcare costs put U.S. businesses at a competitive disadvantage with businesses located in countries with healthier people. Population health also affects the consumer market, whereby the demand for nonessential products, and services suffers when families are struckling with illnesses and much of their disposable income is required for medical expenses.

The U.S. health disadvantage: threatens the country's global security, as well as the hopes and prospects of future

The term "U.S. health disadvantage" refers to the lower health status of Americans and the uniqueness of the United States armong populations of wealthy nations. Although leaders in public health and medicine have been concerned about the consequences of an unhealthy population, the consequences are increasingly awing the attention of business leaders, economists, and nutric officials. Today's business leaders are concerned about the larger economic impacts of a workforce that is dying prematurely, suffering from binh rates of dispase and dispisitly and nanoration high healthcare costs. The U.S. health disadvantage threatens

ss and national security, as well as the hopes and prospects of future generations.

#### Scope of the U.S. Health Disadvantage

In 2018, news outlets reported that U.S. life expectancy thow long a newtorn can expect to live) was decreasing for the first time in: generations. The reports grew out of studies from the Centers for Disease Control and Prevention that U.S. life expectancy had decreased for three consecutive

BELDEN INC. Pathways in Creaturest

## Report Table of Contents

- The U.S. Health Disadvantage and Why It Matters to Business
- How Neighborhoods Shape Health and Opportunity
- The Meaning, Purpose, and Opportunity of Business in 21st Century America
- Bringing Opportunity to Communities Through Partnerships With Community Development and Community Finance

- Working With Community Changemakers
- Data Steps for Businesses and Partners to Address the U.S. Health Disadvantage and Monitor the Business Impact
- A Way Forward for Community Health and Economic Prosperity
- Report Recommendations
- Tools and Resources

## Business leaders speaking to business leaders

## **Exemplars**

Bank of America (BOA) is a financial institu

Many BOA financial centers conduct bus

communities. As demographics change in

force that is responsive to those communi

understand the challenges customers face

Reviewing data on open positions and app

often not recruiting from the communities v

of those positions did not require a colleg

Program in 2018, committing to hiring 10,00

neighborhoods by 2023, "We began reach

better perspective on the opportunities BI

a BOA representative said. "We wanted pe

job opportunities for people with all differen

aspect of the program is working with none

training to local residents.

BANK OF AMERICA: The Path to Participation\*



Companies need employees who understand their customers, but competition for talent is steen. How can companies recruit and retain employees who can effectively



Scenario

BELDEN, INC.: Pathways to Employment\*



Staggering levels of drug addiction in communities across the United States are a health crisis and also an economic crisis. For Belden, Inc. (Belden), something



Scenario

Belden, the second largest employer in Wayne County, Indiana, is a global leader in specialty networking solutions. Nearly a third of the 500+ workers at a Belden plant were set to retire within 5 years. At the same time, the labor pool for manufacturing was declining, and many applicants were failing Belden's drug screening-where would the new hires come from?

Belden teamed with community partners to build the Pathways to Employment

Program, which provides 18 months of support to new hires. The program offers

rehabilitation and a job to applicants who fail the drug screening but agree to enter

the program. First, a healthcare provider assesses new employees and places them

into one of two groups-low risk or high risk for substance use disorder. Then

employees receive personalized, evidence-based rehabilitation treatment, during

which they work in positions that do not pose a safety risk. Drug tests are conducted

almost weekly for the first 8-16 weeks. Employees must remain drug-free to work in

higher risk positions. Employees who fail a drug test are released and provided with

community resources. However, if employees are forthright about a relapse before

failing a test, they get a second chance. After the program's initial success, Belden

developed a blueprint for other organizations, and began offering the program at

other Belden facilities.

Through the program, BOA has learned a income backgrounds, and is better prepa hurdles employees face every day (e.g., A 2020 increase in BOA's minimum wage to



financial security for the company's employ

By thinking differently about where to recru group of potential employees. BOA now pri to employees who in turn can model bette and neighbors.

\* A more detailed version of this Exemplar is presented in the full report: Commun



Belden needed to hire people to meet business demands. All groups-business, government, and the healthcare system-worked together to address the need. Having a job is a critical part of maintaining a drug-free lifestyle; filling a job is critical to business success. Belden helped with both, and is sharing its learnings with other companies, organizations, and communities

## **Featured Authors**

#### Centene Corporation Perspective

students wi

To learn mo

investments

perspective

President, a

and Fronon

In 1984, Betty Brinn, a mother of four who grew up in the foster care system started Family Hospital Physician Associates (FHPA) with the mission of making quality healthcare accessible to those in need. Within 8 years. FHPA had grown to a \$40 million company with 40,000 members. Now named the Centene Corporation and headquartered in St. Louis, Missouri, the company provides healthcare coverage to nearly 1 in 15 individuals across the nation while staying true to its founding mission.

In August 2014, the world focused on the St. Louis suburb of Ferguson as protesters and police violently clashed following the shooting death of 18-year old Michael Brown. Jr., by a Ferguson police officer. The city's businesses and residents were besieged by fires, vandalism, and riots. The future of this small community hung in the balance. Ferguson's problems were not unique to Missouri and could have taken place in any community in the United States.

Centene was among the first of many corporations in St. Louis to see the importance of supporting the community of Ferguson. Plans moved quickly for a new

than 18 mo announcen new facility of many am Hillenbrand. Inc., is a diversified industrial center, inter company headquartered in Batesville, Indiana. It employs more than 12,000 people and has been an anchor institution in Batesville since 1906. Despite operations in more than 40 countries, Hillenbrand remains headquartered in the heart of Batesville and is committed to being a true community partner

> Maintaining headquarters in a rural community is not easy. While Hillenbrand continues to grow, the population of Batesville and surrounding communities is dwindling, posing challenges to the abilities of Hillenbrand and other businesses to maintain a stable workforce and cultivate a future workforce.

> In collaboration with a host of community partners. Hillenbrand invested time, resources. and ingenuity to enhance the vibrancy of Batesville for its residents and businesses. loss and even attracting new residents.

inclusion and workforce skills to the

 Hillenbrand worked with the Batesville Area Arts Council to create a 3-year strategic partnership with the Indianapolis Symphony Orchestra. The collaboration seeks to promote art through orchestral performances and through engagements among musicians from Batesville schools, the arts community, and community leaders.

· Hillenbrand donates money, time, and volunteers to "Manufacturing Camp," an education collaboration among schools and nonprofit partners. The camp helps to support quality education and develop interest in next-generation

To learn more about Hillebrand's investments in communities see the business perspective by Joe Raver, President and Chief Executive Officer of Hillenbrand, in Community Health and Economic Prosperity: Engaging Businesses as Stewards and Stakeholders-A Report of the Surgeon General.

#### Shakopee Mdewakanton Sioux Community Perspective

Shakopee Mdewakanton Sioux Community (SMSC) is a federally recognized, sovereign

receive medical and dental insurance a health flex spending account, a 401(k) retirement plan, tuition reimbursement, and access to a fitness center. The average tenure for SMSC employees is 8 years, twice the national average.

competitive compensation, employees

 As a Native American tribe, SMSC places particular importance on collaborating with and supporting other tribes and Native American communities. Their investments, including a \$500 million loan program, aim to strengthen individual tribal communities and all of Indian Country.

SMSC's enterprises are driven by community values. SMSC recognizes the power of investing in their community, their region, and in Indian country as a whole to drive and sustain business success

To learn more about SMSC's investments in community, see the business perspective by SMSC Chairman Keith Anderson, Vice-Chairman Cole Miller, and Secretary/Treasurer Rebecca Crooks-Stratton in Community Health and Economic Prosperity: Engaging Businesses as Stewards and Stakeholders-A Report of the Surgeon General.

#### Hillenbrand Corporation Perspective

with the expectation of stemming the population

Series annually engages business and civic leaders in strategic discussions, studying and solving large issues facing the community-from diversity and

development of a vibrant downtown-to make Batesville and Southeastern Indiana attractive places to live and work.

manufacturing careers

■ The Hillenbrand Community Leadership

Many businesses have already taken actions to strengthen communities. This brief compiles examples of business practices that work to improve community health, wealth, and well-being and increase economic prosperity. The business actions and community engagements in these examples may motivate other businesses to strengthen communities and help the U.S. economy work for everyone—because that's good for business.

#### List of Businesses

- American Express
- Bank of America\*
- Belden, Inc.\*
- Bon Secours Mercy Health
- Centene Corporation\*\*
- The Chickasaw Nation\*
- Cleveland Clinic
- CommonSpirit Health (legacy Dignity Health)
- Fairview Health Services
- First Step Staffing
- Fund for Quality
- Grads of Life\*
- Greater Kansas City Chamber of Commerce
- Greyston Bakery\*
- Hillenbrand, Inc.\*\*
- HomeStart
- Hyatt Hotels Corporation\*
- JPMorgan Chase
- King Arthur Flour
- Metropolitan State University
- Morgan Stanley
- Nehemiah Manufacturing Company

- New Orleans Business Alliance
- Oklahoma City County Health Department and the Greater Oklahoma City Chamber of Commerce
- Partnership for the Bay's Future\*
- Patagonia®
- Prudential Financial
- Quicken Loans
- The Reinvestment Fund\*
- Rutgers University—Newark
- RWJBarnabas Health
- Shakopee Mdewakanton Sioux Community\*\*
- The Sherwood Foundation
- Sodexo
- Starbucks
- University Hospitals Rainbow Center for Women and Children
- University of Massachusetts Memorial Health Care
- UnitedHealthcare
- Virginia Commonwealth University
- The Wonderful Company

## Community-Strengthening Business Practices

The report features forty examples of businesses that have engaged with and invested in communities, to improve health, wealth and well-being, and their own bottom line.

<sup>\*</sup> For a more detailed account of this business, see the respective "Exemplar" in the full report: Community Health and Economic Prosperity: Engaging Businesses as Stewards and Stakeholders—A Report of the Surgeon General.

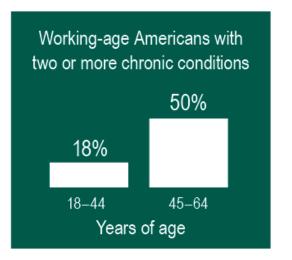
\*\* For a more detailed account from a representative from this business, see "Perspectives From Business Leaders" in the full report: Community Health and Economic Prosperity: Engaging Businesses as Stewards and Stakeholders—A Report of the Surgeon General.

6 of 10 Americans have at least one chronic condition



4 of 10

Americans have two or more chronic conditions



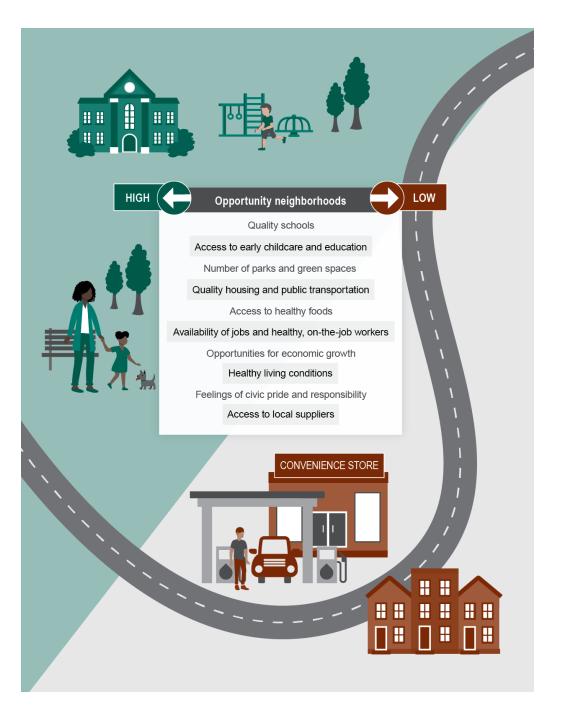
Americans suffer and die at higher rates from a broad range of diseases and injuries including:



## The U.S. Health Disadvantage

People in the United States have poorer health than people in other wealthy countries.

U.S. workers are sicker and more likely to die earlier than workers in other wealthy countries.



### Place Matters

High and low opportunity neighborhoods are often found in proximity to each other.

Low opportunity neighborhoods diminish the life chances of people who live in them, particularly children.

## The Opportunity and the Value





- Healthier workers and lower healthcare costs
- More productive on-the-job employees
- Greater ability to recruit and retain talent
- Greater brand recognition and more loyal customers
- Greater profitability

From Community Health and Economic Prosperity: Engaging Businesses as Stewards and Stakeholders—A Report of the Surgeon General

#### What Causes the U.S. Health Disadvantage?

From Community Health and Economic Prosperity: Engaging Businesses as Stewards and Stakeholders—A Report of the Surgeon General

The Surgeon General's report (Community Health and Economic Prosperity: Engaging Businesses

as Stewards and Stakeholders-A Report of the Surgeon General) offers recommendations on what businesses can do, in collaboration with others, to begin the work of strengthening communities and

What Can Businesses Do to Help Address the U.S. Health Disadvantage?

addressing the U.S. health disadvantage.

The U.S. health disadvantage can be explained by the ways in which the United countries, for example:1



**Public Policy** 

and Spending Such as taxation, social

welfare programs, and

investments in education



income inequality



Social and Economic Conditions

Such as poverty and

Such as access to affordable housing and recreation and parks, and exposure to violence

Social and **Environmental Factors** 

Community Health and Economic Prosperity

The Problem, the Causes, the Opportunities, and the Solutions-At a Glance



Americans t

in commun healthcare and shorter

result of co These comi because eve

achieve the disadvantad and commi unmet for s Racism and bias is increasingly identified as an impo outcomes for such population groups as people of co through several intertwined pathways. For example, retreatment within the criminal justice system, and lack effect of concentrating poverty, limiting access to qua









C https://www.youtube.com/watch?v=E1XAuKVBz28

#### Businesses and communities must work together



The U.S. Health Disadvantage: Implications for Businesses and Employers

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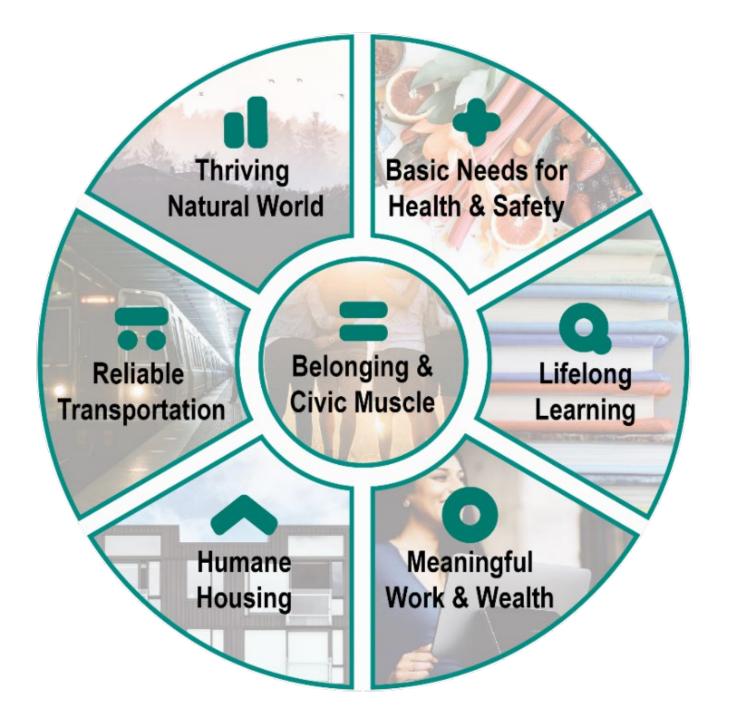




epartment of Health and Human Services

## Supporting Materials

https://www.hhs.gov/ surgeongeneral/ reports-andpublications/ community-healtheconomicprosperity/ index.html



# Seven Vital Conditions

The conditions everyone needs in order to thrive.

The conditions
everyone needs to
have the best
chance to achieve
their best health,
wealth and wellbeing.

## Robert Kennedy

- GDP counts air pollution and cigarette advertising, and ambulances to clear our highways of carnage.
- It counts special locks for our doors and the jails for the people who break them. It counts the destruction of the redwood and the loss of our natural wonder in chaotic sprawl.
- It counts napalm and nuclear warheads and armored cars for the police to fight the riots in our cities....
- Yet GDP does not allow for the health of our children, the quality of their education or the joy of their play ...
- It measures neither our wit nor our courage, neither our wisdom nor our learning, neither our compassion nor our devotion to our country, it measures everything except that which makes life worthwhile.

