



Approaching Equity Measurement through Integrated Standards and Measures

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THE BIG IDEA

- > Quality care is equitable care
- > No quality without equity
- > Build equity into all quality programs

NCQA's Work

Quality, equity and accountability at multiple levels of the healthcare system



Mission

To improve the quality of health care



Vision

To transform health care through quality measurement, transparency & accountability

Clinician Recognition

Quality Solutions

Data & Information Technology

Health Plan Quality Measurement
(HEDIS®)

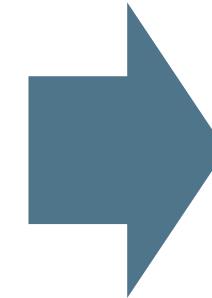
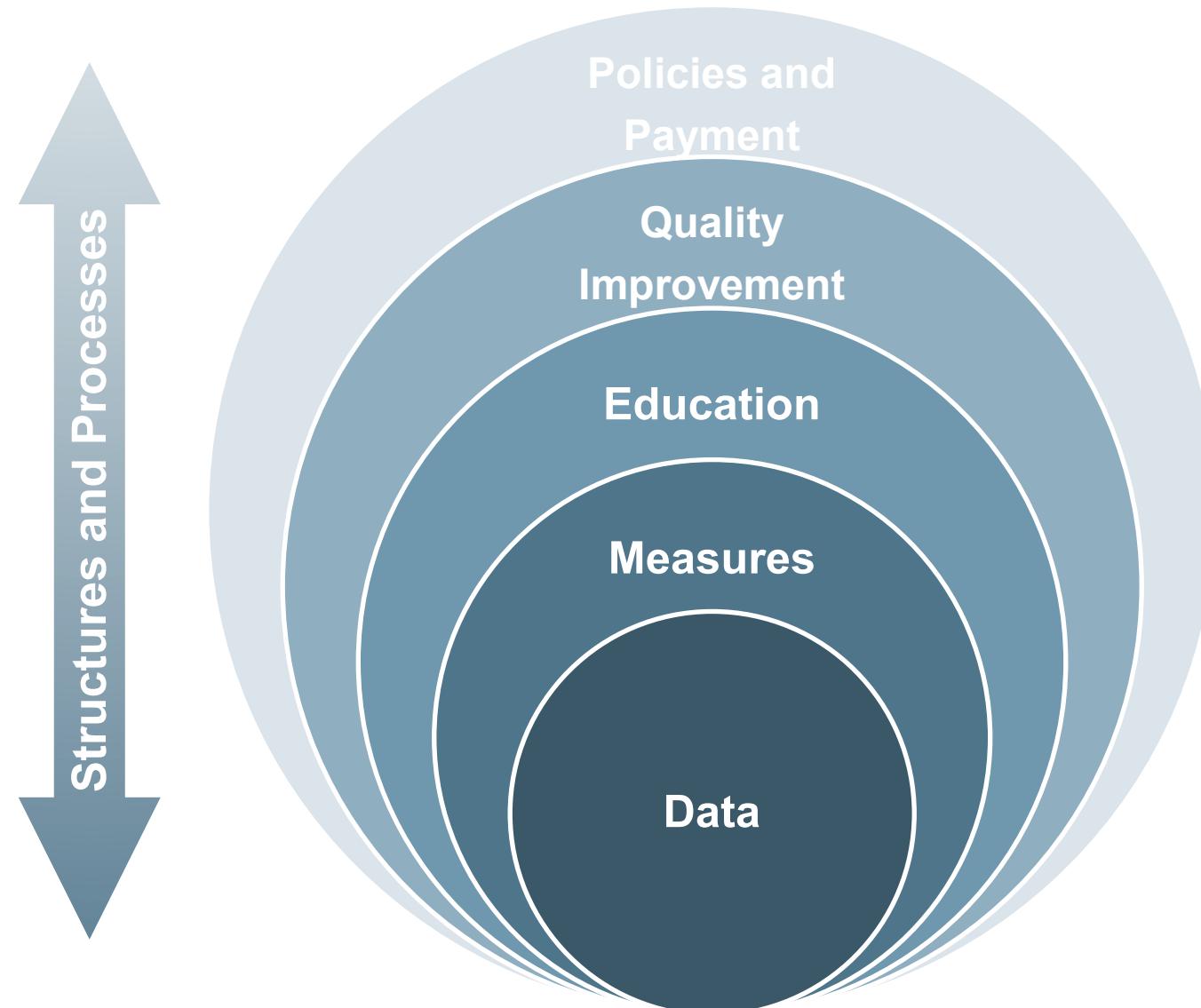
Health Plan Accreditation

Research

We can't have quality without equity.

Systems and structures are central to health equity

What's needed in health care to become equitable?



EQUITABLE

- Access
- Care
- Outcomes

NCQA addresses each level through standards, measurement and research.

NCQA's Health Equity Accreditation



3-Year Standards-based program



Designed for **organizations beginning their health equity journey or looking for structure and accountability to improve existing health equity work.**



Focused on **collecting data** to understand members' or patients' needs, then **identify and act on opportunities to reduce disparities and improve the cultural and linguistic appropriateness of care.**

Organizational Readiness

Race/Ethnicity, Language, Gender Identity & Sexual Orientation Data

Access & Availability of Language Services

Practitioner Network Responsiveness

Cultural & Linguistically Appropriate Services (CLAS) Programs

Reducing Health Care Disparities

NCQA's Health Equity Accreditation Plus



3-Year Standards-based program



Builds on NCQA's Health Equity Accreditation (its prerequisite).



Designed for organizations progressing to the next step of their health equity journey.



Focused on partnering with community-based organizations and cross-sector partners to address social needs of individuals served and mitigate social risks of the community.

Collection, Acquisition and Analysis of Community and Individual Data

Cross-Sector Partnerships and Engagement

Data Management and Interoperability

Program to Improve Social Risks and Address Social Need

Referrals, Outcomes and Impact

Addressing Health Equity through Measurement

Equity in HEDIS



- Bring transparency to inequities in health care quality.
- Promote inclusive approaches to measurement and accountability.
- Address social risks to improve health outcomes.
- Incentivize equity with benchmarks and performance scoring.

Race and Ethnicity Stratification	Social Connection
Social Need Screening and Intervention	Sexual Orientation & Gender Identity
Disability (<i>Anticipated 2024</i>)	

Incentivize Equity

Bridging Measures and Programs



Health Plan Ratings

- “Race and Ethnicity Diversity of Membership” added and scored for data completeness in HPR 2023

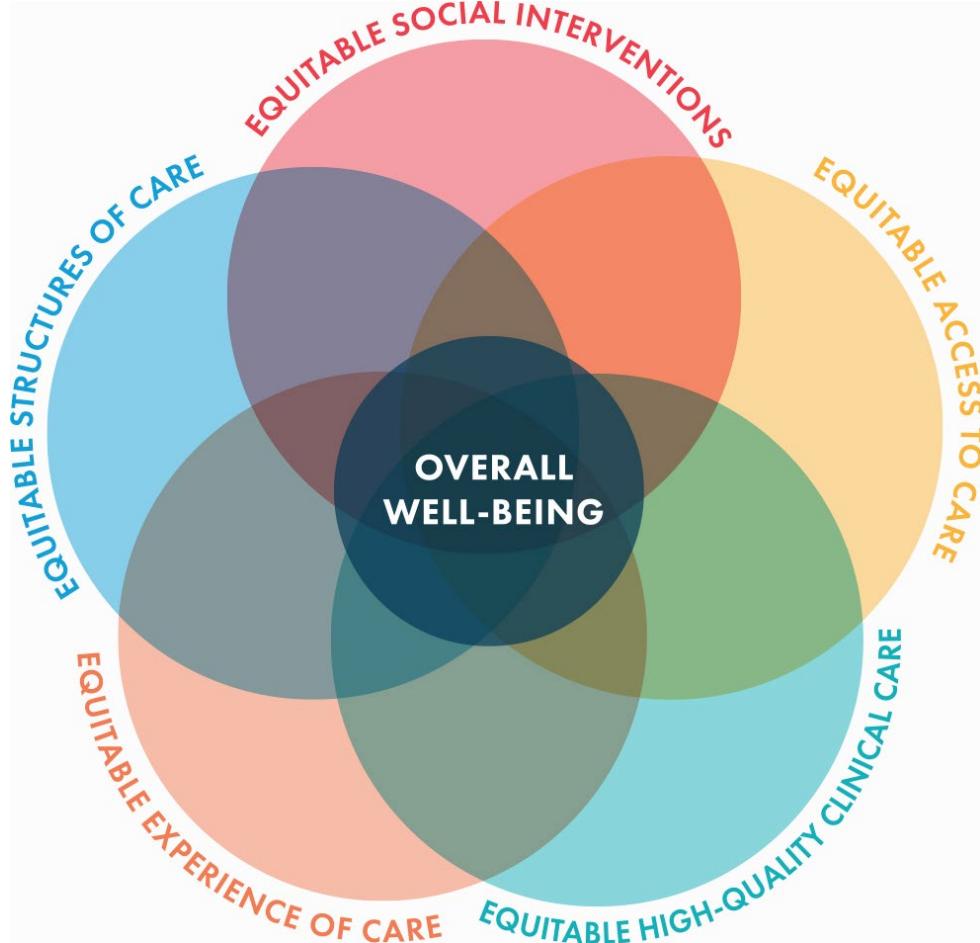


Health Equity Accreditation

- Required reporting of the HEDIS MY 2022 measures stratified by Race/Ethnicity (COL, CBP, HBD, PPC, WCV)
- Required collection of sexual orientation & gender identity data (18 and older)

Rethinking How We Measure Equity

A Framework for Equity Measurement

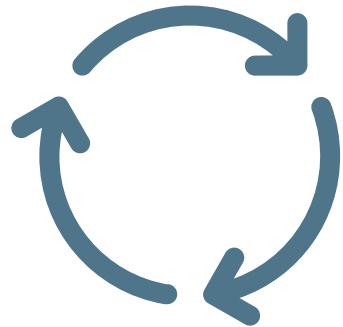


Six domains, twenty-one measures.

Identified opportunities for future development:

- Expand patient-reported measures
- Intersectional approaches
- Identify scoring approaches to integrate range of measures

Data and Intent



*The priorities we set determine
the questions we ask.*

*The questions we ask determine
the data we need.*

*The data we have determine
the questions we can answer.*

Relevant Resources

- [NAM Perspective: “An Equity Agenda for the Field of Health Care Quality Improvement”](#)
- [NCQA Health Equity Accreditation and Health Equity Accreditation Plus](#)
- [Federal Action is Needed to Improve Race and Ethnicity Data in Health Programs](#)
- [Improving Data on Race and Ethnicity: A Roadmap to Measure and Advance Health Equity](#)
- [Current Health Plan Approaches to Race and Ethnicity Data: Collection and Recommendations for Future Improvements](#)
- [Race and Ethnicity Stratification Learning Network Report](#)
- [Health Equity and Social Determinants of Health in HEDIS: Data for Measurement](#)
- [Evaluating Medicaid’s Use of Quality Measurement to Achieve Equity Goals](#)
- [Advancing Health Equity Measurement: A Recommended Measurement Framework for Accountability in Medicaid](#)
- [Measuring Health Equity: A Review of Scoring Approaches](#)