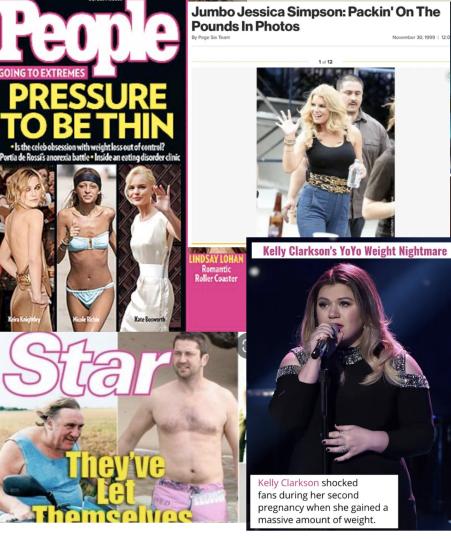
# The Future of Marketing and Media And The Impact On Obesity

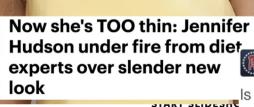
Ginny Levine, Managing Director, Marketing United States Tennis Association (USTA)













Is Rihanna going to make being fat the hot new trend?

bars.tl/Vu6u/OWADy1YrzD

"It's like, 'She's a mess! She's gone off the deep end!'"

How Jennifer Hudson, Alec Baldwin, Mariah Carey, and more went from flab to fab

START SLIDESHOW

https://www.businessinsider.com > Entertainment

#### From Hot to Not: Here Are the Stars Who Have Packed on ...

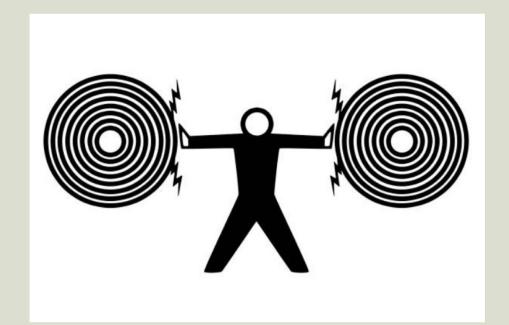
Sep 16, 2011 — From Hot To Not: Here Are The Stars Who Have Packed On The Pounds; janet jackson weight gain · john travolta weight gain; marlon brando weight ...



Parstool Sports / Daily Mail / Robert Kamau/ GC Images / Getty Images

### **Bombard and believe**

**Food** 



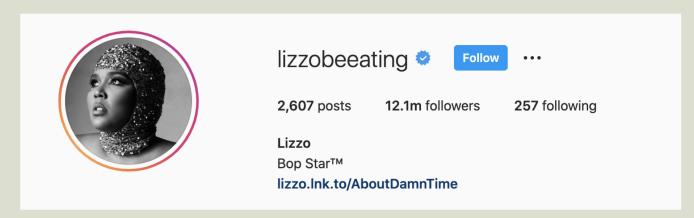
Health

**Beauty** 

**Fashion** 

Yankelovich, , 2007;

### **Commercialization of movements**



Lizzo

"I want to normalize my body. And not just be like, 'Ooh, look at this cool movement. Being fat is bodypositive.' **No, being fat is normal.** I think now, I owe it to the people who started this to not just stop here. We have to make people uncomfortable again, so that we can continue to change."

## Gen Z: Charting a new course

#### **TRAITS**

Realists Multicultural

Label-less Guarded/protective

Future-focused Rewarding experiences

Communicate with images Independent DIY

Collaborative Self-reliant

Recession Raised Climate Concerns World Aware Pandemic Impacted Civil Rights

#### **WORLD DYNAMICS**

## The New and Next for Tennis



#### What we heard

INTERNAL-ORIENTATION

**TRADITIONAL** 

**PROCESS-HEAVY** 

**COMPLEX** 

**SLOW TO ADAPT** 

**CLINICAL** 

### Behaviors of a servicedriven culture

#### OTHER-ORIENTATION

serves the needs of others above all else

#### **EMPATHETIC**

understands customers/providers needs

#### HELPFUL

meets customers where they are, constantly adapts

#### **SEAMLESS**

simple, intuitive UX at all touch points + engagement

#### **RESPONSIVE**

quick to pivot and adjust on the fly

#### **COMMUNAL**

fosters meaningful connections

#### **Service Role Definition**

## To Make Tennis & the USTA 'OPEN FOR ALL'

Staff | Volunteers | People | Providers | The Community



## OPEHNESS: CHANGES THE WHOLE



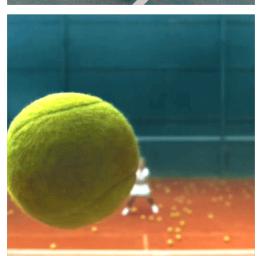




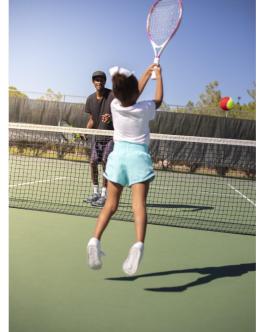














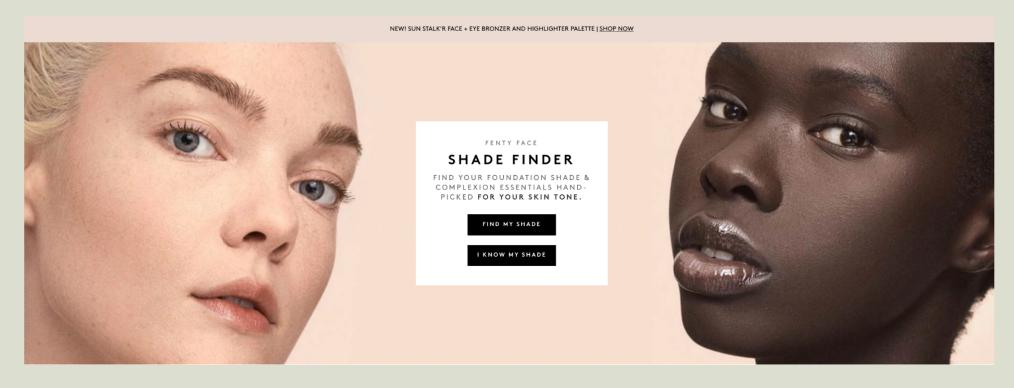


## **Future of Marketing: Real representation**



We believe a positive experience of beauty should be universally accessible to every woman. Dove inspires women to want to look like the best version of themselves – because looking and feeling your best makes you feel happier. We've made **three pledges** in support of this.

## **Future of Marketing: real representation**



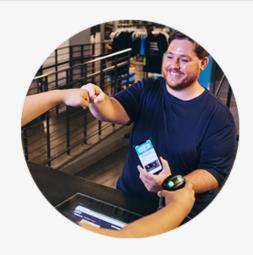
Fenty has 50 makeup shades

## **Future of Marketing: real representation**



#### mood above muscle

We believe that exercise isn't just about how it makes you look, but also how it makes you feel.



## fitness levels welcome

Before we celebrate six-pack abs, we celebrate exercise for any size and fitness IQ.



#### we're clean & friendly

Our "every body cleans" philosophy along with our mood-lifting staff always ensure a feel-good vibe.

#### **Blink Fitness**

## **Future of Marketing: real representation**



**Old Navy** 

## Thank you!

