



BIPARTISAN POLICY CENTER

# **Improving Care for High-Need, High Cost Medicare Patients**

Roundtable on Quality Care for People with  
Serious Illness

National Academy of Medicine  
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SVP Bipartisan Policy Center

[bipartisanpolicy.org](http://bipartisanpolicy.org)



## **Founded in 2007 by former Senate Majority Leaders**

**George Mitchell, Howard Baker, Tom Daschle, and Bob Dole**



**A non-profit organization that drives principled solutions through rigorous analysis, reasoned negotiation and respectful dialogue. With projects in multiple issue areas, BPC combines politically-balanced policymaking with strong, proactive advocacy and outreach.**

## BPC Health Project Leaders – Long-Term Care Initiative



**Former U.S. Senate Majority Leader, Senator Tom Daschle (D-SD)\***

**Former U.S. Senate Majority Leader, Senator Bill Frist (R-TN)\***

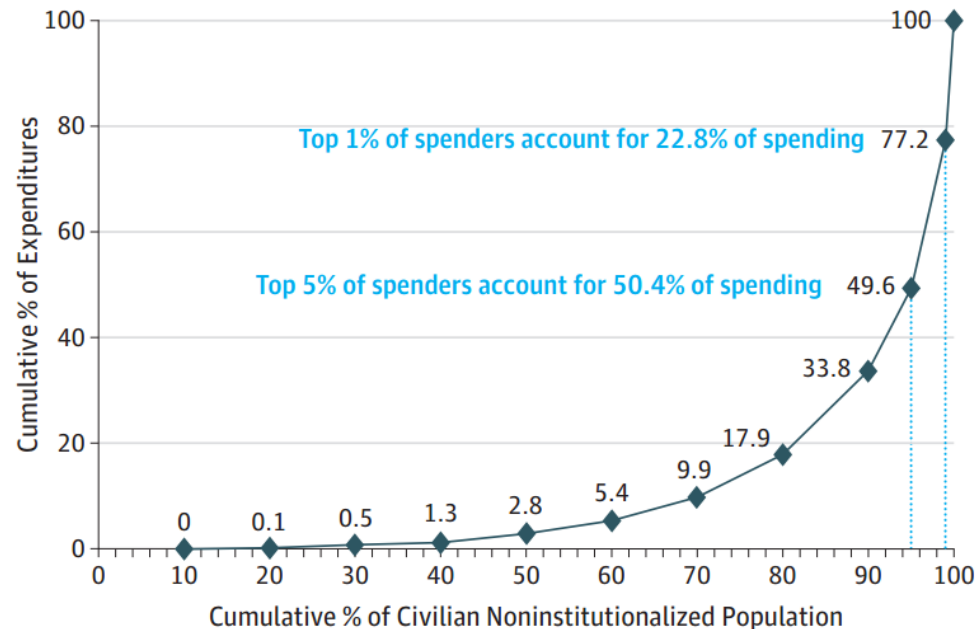
**Former Governor and HHS Secretary Tommy Thompson**

**Former CBO/OMB Director Alice Rivlin; Senior Fellow, Center for Health Care Policy, Brookings Institution**

**\* Steering Committee, NAM's Vital Directions for Health and Health Care Initiative**



## Distribution of Personal Health Care Spending in US Civilian Noninstitutionalized Population, 2014



In 2014, the top 1% of health care spenders accounted for 22.8% of total health care spending and the top 5% of health care spenders accounted for 50.4% of total health care spending. Data are from the Medical Expenditure Panel Survey, Agency for Healthcare Research and Quality.<sup>28</sup>

# Mandatory Expenditures

(Outlays by FY, Billions of Dollars)

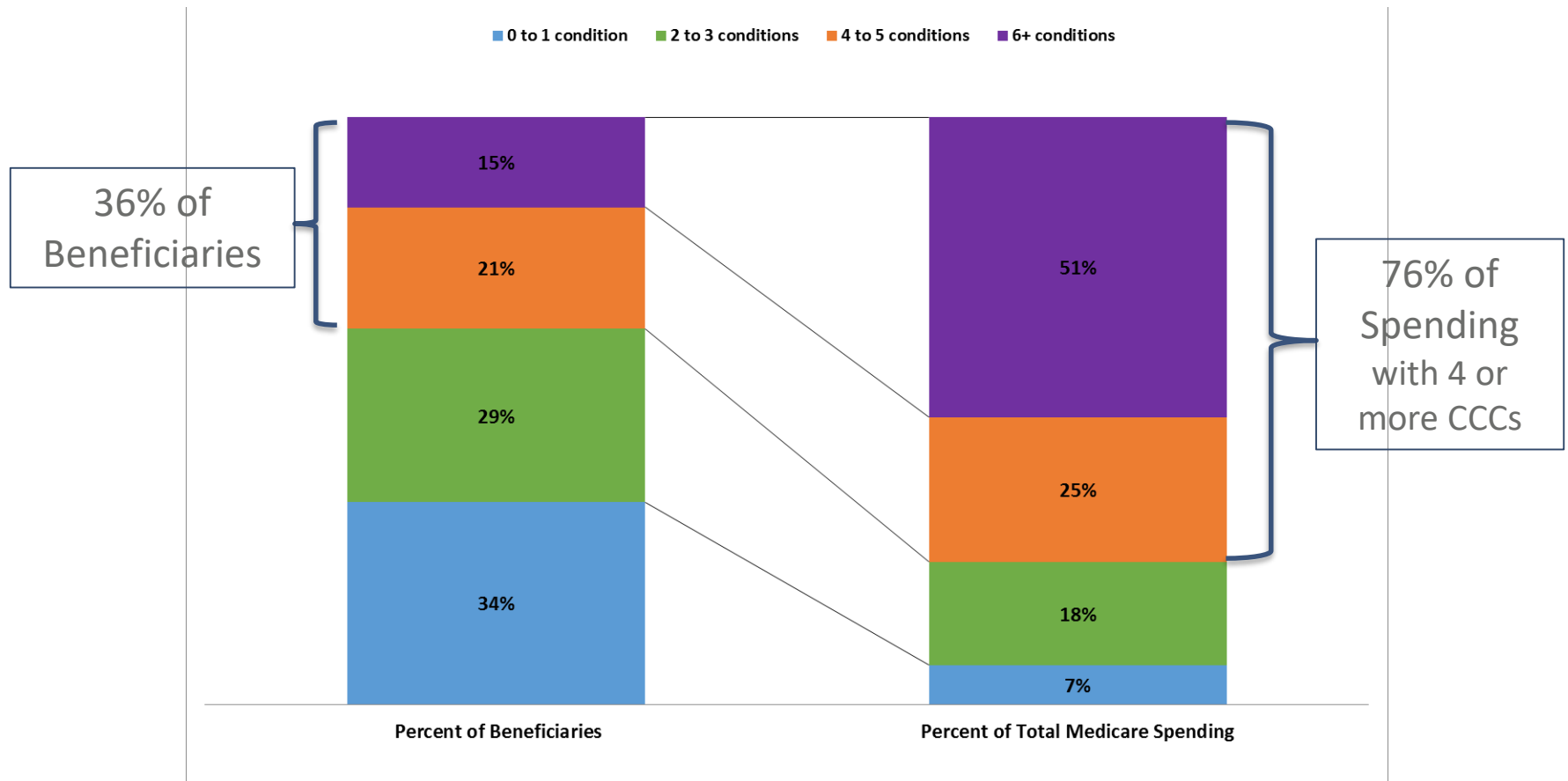


	2015	2017	2027	Avg. Annual Growth 2017-2027
<b>Medicare</b>	634	705	1,402	7.2%
<b>Medicare Offsetting Receipts</b>	-94	-113	-237	7.7%
<b>Medicaid</b>	350	389	650	5.3%
<b>Health Insurance Subsidies</b>	38	51	106	7.8%
<b>Children's Health Insurance Program</b>	9	15	6	-8.7%
<b>Total Major Health Care</b>	<b>937</b>	<b>1,047</b>	<b>1,927</b>	<b>6.3%</b>
<b>Total Federal Mandatory Spending</b>	<b>2,299</b>	<b>2,484</b>	<b>4,305</b>	<b>5.6%</b>
Health Care as % Total Mandatory	41%	42%	45%	---

GDP projected to increase 3.9% annually over the decade.

Source: Congressional Budget Office. The Budget and Economic Outlook: 2017 to 2027; January 2017.

# Distribution of Medicare Fee-for-Service Beneficiaries and Medicare Spending by Number of Chronic Conditions: 2015



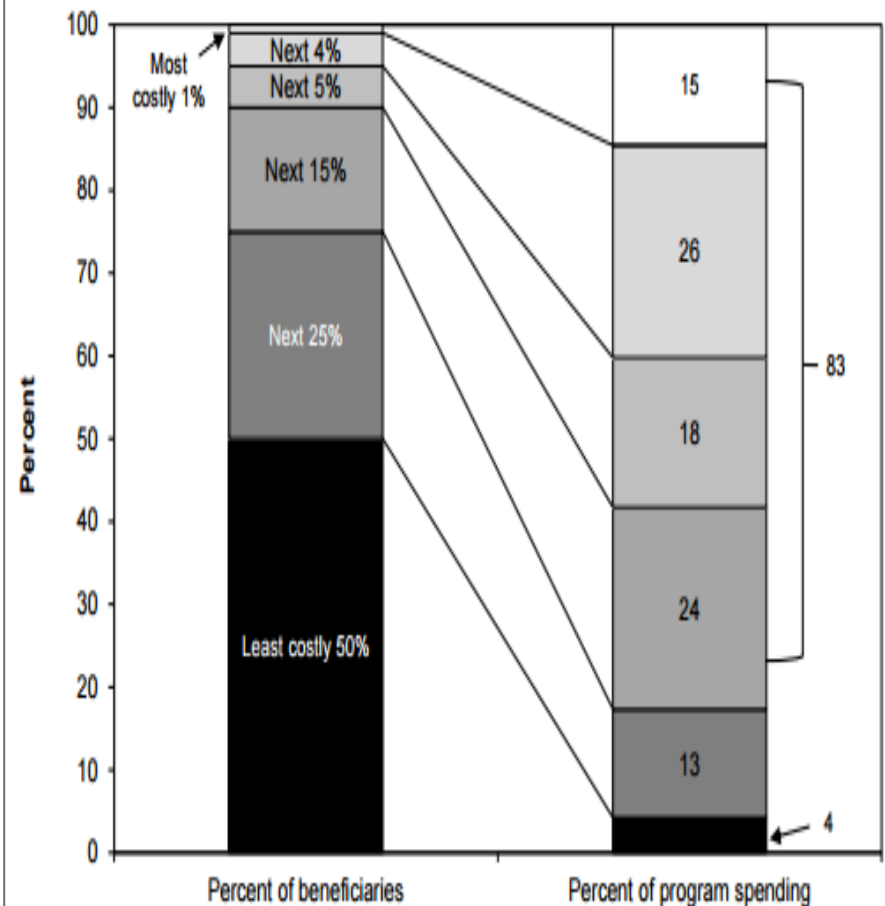
Source: CMS 2015

## High-Need, High Cost Medicare Patients



- Medicare spending is highly concentrated amongst a small slice of the overall beneficiary population.
- The costliest 10 percent of beneficiaries accounted for 59 percent of Medicare FFS costs.
- Least costly 50 percent of the beneficiaries accounted for only 4 percent of Medicare FFS program spending.
- The strongest predictors of beneficiary costs are **chronic conditions** and **functional/cognitive impairment**.

**Concentration of Medicare Spending Among Costliest Beneficiaries, 2012**

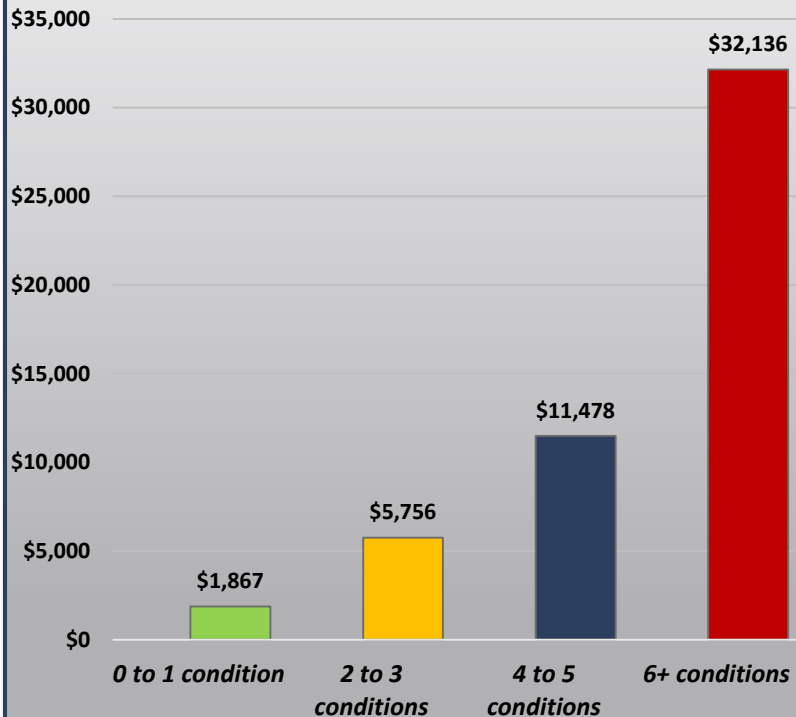


Source: Medicare Payment Advisory Commission, 2016.

# Chronic Conditions & Functional or Cognitive Impairment Impact on Spending

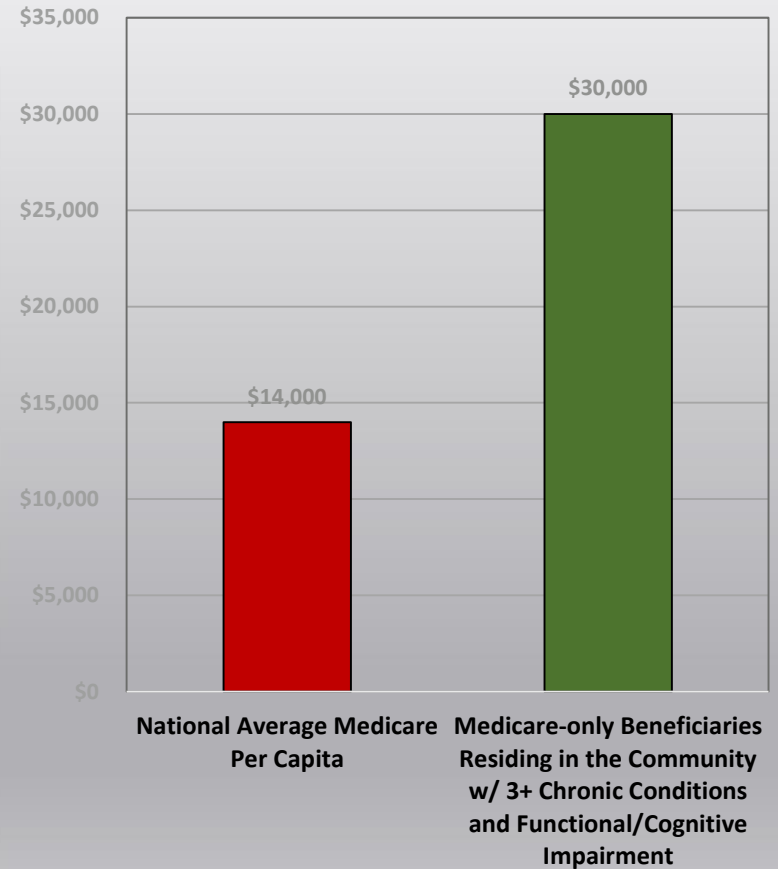


**Average Annual Medicare Spending Per Beneficiary by Number of Chronic Conditions  
(Medicare-Only Beneficiaries--2015)**



Source: Centers for Medicare and Medicaid Services, 2015.

**Average Annual Medicare Spending Per Beneficiary  
(2016)**



Source: Acumen, LLC analysis on behalf of BPC, 2017.





- **BPC has focused on two distinct high-need, high-cost populations in 2016/17:**
  - Medicare/Medicaid “Dual-Eligible” Individuals
  - “Medicare-only” Beneficiaries Who Have 3+ Chronic Conditions *and* Functional/Cognitive Impairment
- **Both populations share common features and outcomes:**
  - High prevalence of hospitalizations, hospital readmissions, and emergency dept. visits
  - Significant behavioral health needs
  - Substantial assistance required in performing Activities of Daily Living (e.g. transferring in/out of bed, bathing, dressing)
- **Policy challenges for dual-eligible care models:** the non-medical supports are covered, as Medicaid benefits, but *integration* of Medicaid and Medicare benefits not seamless.
- **Policy challenges for Medicare-only models:** *lack of flexibility and financial incentives* to provide non-Medicare-covered social supports—even where supports has been shown to reduce high-cost hospital episodes.

# BPC REPORTS – FINANCING & DELIVERY OF LTSS



# Enrollment of Dual-Eligible Beneficiaries in Certain Plan Types

<b>Total Dual-Eligible Beneficiaries (June 2015)</b>	10.3 Million
<b>Total D-SNP Enrollment (June 2015)</b>	1,693,593
<b>Total MMP Enrollment (June 2015)</b>	354,904
<b>Total PACE Enrollment (September 2015)</b>	33,003
<b>Combined D-SNP/MMP/PACE Enrollment</b>	20.2% of Dual— Eligible Population

Source: Centers for Medicare and Medicaid Services.

# Dually Eligible: Delivery Reform Recommendations

## September 2016



- **Special-Needs Plans (SNPs)**
  - Permanent Authorization of Medicare Advantage D-SNPs.
  - Plans fully integrated (FIDE-SNP) by Jan. 1, 2020. (Single managed care organization.)
- **Financial Alignment Initiative**
  - Demonstrations should be deficit neutral over 5 years, rather than annual savings.
  - Permit new states to enter into demonstrations as they are ready.
  - Full financial integration – Permit Medicare and Medicaid dollars to be combined.
  - Greater shared savings to incentivize states to integrate care.
- **Combine Regulatory Authority in the Medicare Medicaid Coordination Office**
- **New Regulatory Structure based on Demonstrations**
  - Model 3-way contract.
  - Plans must be seamless to beneficiaries and providers (single enrollment process, claims forms, benefit cards, case managers, plan point-of-contact).
  - Align Medicare and Medicaid grievance and appeals processes and overlapping benefits.
  - Benefit flexibility based on reasonable necessary standard for patients with multiple chronic conditions and functional limitation or cognitive impairment, provided part of a care plan and not used for enrollment.

# Issues for High-Need, High-Cost “Medicare-Only” Population



- In February 2017, BPC issued a preliminary report outlining regulatory and payment policy barriers to integration of social supports into care models serving chronically ill Medicare-only beneficiaries.
- Care models addressed in report included Medicare Advantage (MA), Accountable Care Organizations (ACOs), and patient-centered medical homes.
- Barriers identified in preliminary report include:
  - **“Uniform Benefit” Requirements**—Prohibit MA plans from targeting Supplemental Benefits to high-risk enrollees.
  - **Health-Related Benefit Requirements**—MA rules mandate that Supplemental Benefits must be “primarily health-related.”
  - **Program Integrity Issues**—Current program integrity waiver rules lack clarity for ACOs and medical homes seeking to offer social supports for free.
  - **MLR Rules**—Prohibit MA plans from counting certain free/no-charge social supports toward medical loss ratio.
  - **Lack of Financing**—Some non-Medicare-covered supports are too costly to finance within existing MA rebates and/or ACO shared savings payments, particularly when Medicare’s risk adjustment model under-predicts the actual Medicare costs of chronically ill enrollees.

# BPC Recommendations for High-Need, High-Cost “Medicare-Only” Population



- **BPC’s final recommendations:**
  - Reforming MA “uniform benefit” requirement to allow targeting of supplemental benefits toward frail and chronically ill enrollees, as part of person-centered care plan.
  - Allowing MA plans to offer supplemental benefits that are not “primarily health-related,” so long as they are part of person-centered care plan for a chronically ill beneficiary.
  - Allowing MA plans to count costs of non-covered (non-supplemental benefit) supports towards MLR, when supports are provided to beneficiary at no charge.
  - Reforming Medicare’s risk adjustment model to account for a beneficiary’s frailty.
  - Developing new quality measures that will financially incentivize MA plans and ACOs to provide non-Medicare-covered social supports.
  - Clarifying program integrity rules to allow for ACOs and medical homes to provide non-Medicare-covered supports to high-risk beneficiaries for free.
- All recommendations designed to provide flexibility to allow MA plans and Medicare providers to furnish or finance non-Medicare-covered supports that are part of person-centered care plan for a Medicare-only beneficiary with 3+ chronic conditions and functional or cognitive impairment.

# Common Features Between BPC Recommendations and “Chronic Care Act of 2017”



	CHRONIC Care Act	BPC April 2017 Recommendations	BPC September 2016 Recommendations
<i>Allowing MA Plans to Target Supplemental Benefits to Chronically Ill Enrollees</i>	✓	✓	
<i>Waiving the Restriction that Limits MA Supplemental Benefits to “Primarily Health-Related” Services</i>	✓	✓	
<i>Clarifying that Certain ACOs and Medical Homes Can Provide Non-Medicare-Covered Social Support Services for Free</i>		✓	
<i>Improving the Accuracy of the Risk Adjustment Model for MA Plans and ACOs</i>		✓	
<i>Establishing New Quality Measures to Assess the Integration of Medical Services with Non-Medical Social Supports</i>		✓	
<i>Making the CMS Medicare-Medicaid Coordination Office the Focal Point for Dual-Eligible Issues</i>	✓		✓
<i>Permanently Authorizing D-SNPs in Conjunction with New Requirements for D-SNPs to Integrate Certain Medicare/Medicaid Benefits</i>	✓		✓
<i>Integrating Medicare/Medicaid Grievance and Appeals Processes within D-SNPs</i>	✓		✓
<i>Revising and Improving the Structure of the Financial Alignment Initiative for Dual-Eligible Beneficiaries</i>			✓
<i>Developing a New Three-Way Contract Model for Integrated Care for Dual-Eligible Individuals</i>			✓



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