Overcoming Barriers in a Complex Adaptive System

Prof. Nicoleta Serban

Stewart School of Industrial & System Engineering Georgia institute of Technology





Nicoleta Serban, PhD



mserban@isye.gatech.edu

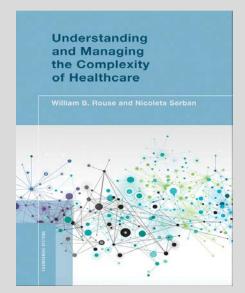


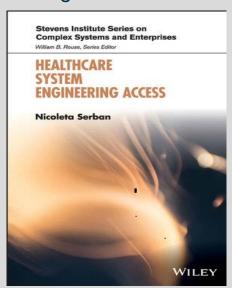
Professor

School of Industrial and Systems Engineering Georgia Institute of Technology

- **Editor for Annals of Applied Statistics**
- 60+ journal articles & 70+ presentations/seminars
- Collaborations: Children's Healthcare of Atlanta, DCH, DPH, VA, CDC among others

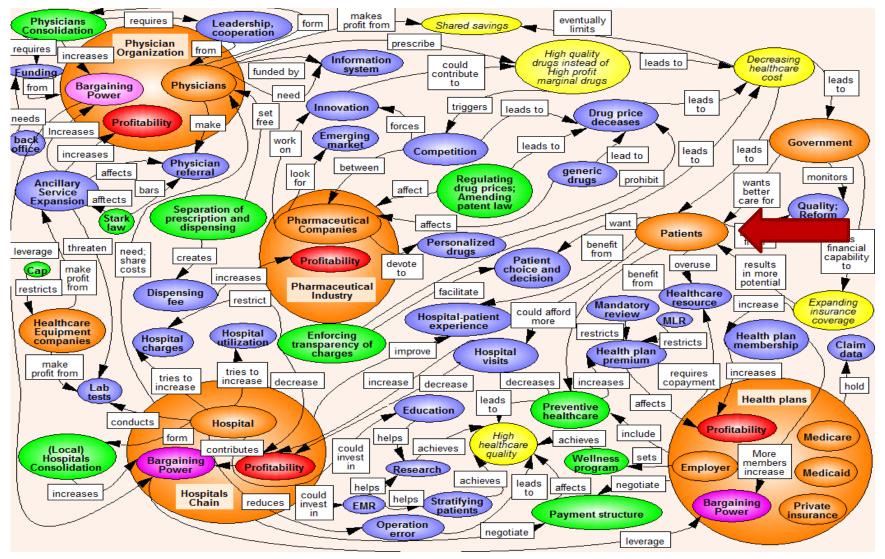
My favorite quote, a well-worn slogan "in God we trust—all others bring data."



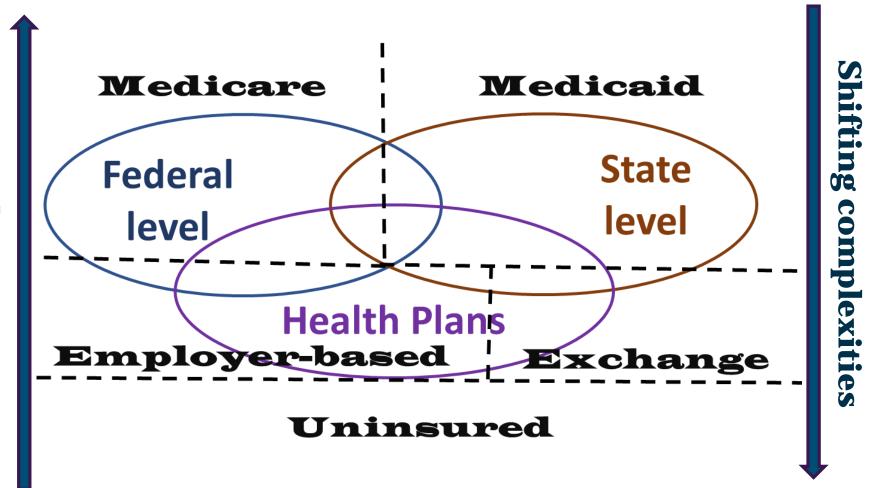


Healthcare Complexity

Healthcare Complexity



System Fragmentation



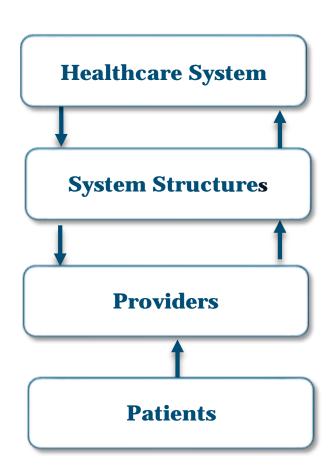
Policy: Who is in charge?

System-level policies (e.g. PPACA) System-level oversight (e.g. FDA, CDC, HHS)

State-level policies (e.g. reimbursement, scope of practice, independence practice)
Health plan participation (e.g. marketplace)

Who? E.g. opt-in/out of health plans; What? E.g. training requirements; services provided Where? E.g. Clinic, home-based, school-based

Health education, health behaviors



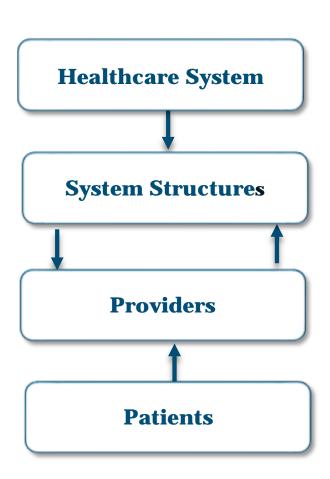
Cost: Who is in charge?

Expenditure: federal programs, state-level programs

<u>Cost</u>: reimbursement levels, services to be reimbursed; deductibles; premiums

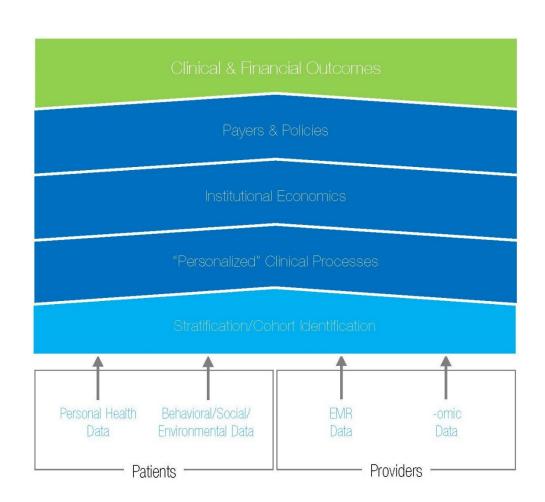
<u>Cost</u>: services submitted for reimbursement, services provided depending on cost levels, patient acceptance

<u>Expenditure</u>: deductible, premium, opportunity cost, lost productivity,



Data Challenges

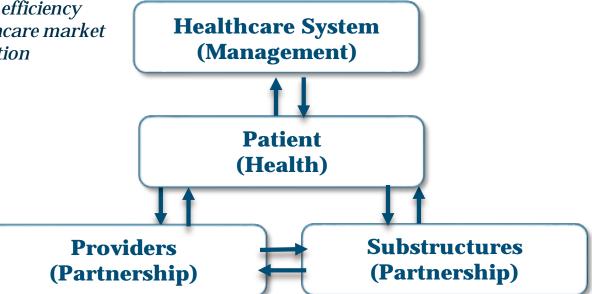
- Data sources and availability: What data? Where to get data?
- Data integration: How standardized?
- Data access: Who to use the data? Who own them?
- System transformation: What is the evidence?



Overcoming Barriers

Opportunities for Change: Policy

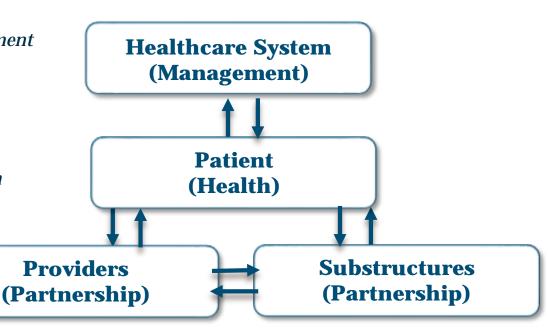
- Aligning incentives with quality and efficiency
- Correcting price signals in the healthcare market
- Producing and using better information
- Emphasize health not healthcare
- Empower decision making
- Reduce complexity
- Partner in management, design and value generation



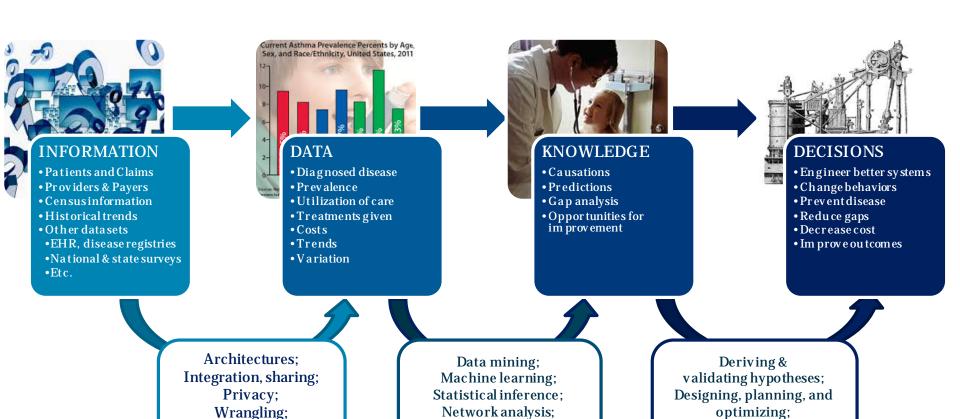
Opportunities for Change: Cost

- Align medical and technological advancement with value generation
- Apply system engineering
- Enable making value-based decisions
- Target prevention to high-risk population

- Promote transparency in costs
- Adopt new revenue models
- Develop data systems



Healthcare Engineering and Analytics



Simulation & optimization;

Visualization

Testing, ranking, & scoring;

System dynamics

Extraction:

Visualization:

Contact

Nicoleta Serban, <u>nserban@isye.gatech.edu</u>



http://healthanalytics.gatech.edu

