

## ROUNDTABLE ON QUALITY CARE FOR PEOPLE WITH SERIOUS ILLNESS

### Implementing Quality Measures for Accountability in Community-based Care for People with Serious Illness: A Workshop

#### Workshop Agenda

The Keck Center of the National Academies  
500 Fifth Street, NW - Room 100  
Washington, DC 20001  
April 17, 2018

#### Workshop Objectives

- Explore approaches to implementation of quality measures for accountability purposes in community-based care programs for people of all ages facing serious illness
- Identify existing opportunities and challenges to implementation of quality measures for accountability
- Examine potential policy actions to address barriers to implementation

Tuesday, April 17, 2018	
<b>8:00 am</b>	<b>Registration and Breakfast</b>
<b>8:30 am</b>	<p><b>Welcome from the Roundtable on Quality Care for People with Serious Illness</b> Leonard D. Schaeffer, University of Southern California (Chair) and James Tulsky, MD, Harvard Medical School (Vice Chair)</p> <p><b>Overview of the Workshop</b> Amy Melnick, MPA, Executive Director, National Coalition for Hospice and Palliative Care</p>
<b>8:40 am</b>	<p><b>Patient-Family Caregiver Perspective</b></p> <p><b>Interviewer:</b> Bob Bergamini, MD, Mercy Clinic Children's Cancer and Hematology, representing the Supportive Care Coalition</p> <p><b>Interviewees:</b></p> <ul style="list-style-type: none"> <li>– Martha Herrera, Family Caregiver and Parent Navigator, Children's National Health System</li> <li>– Gwen Darien, Executive Vice President for Patient Advocacy, National Patient Advocate Foundation</li> </ul>

Follow the [conversation](#)  **#SeriousIllnessCareNASEM**

## ROUNDTABLE ON QUALITY CARE FOR PEOPLE WITH SERIOUS ILLNESS

	<b>Audience Q &amp; A</b>
<b>9:20 am</b>	<p><b>Session 1</b> <b>Setting the Stage: Quality Measures Implementation for Accountability — Gaps, Challenges, and Opportunities</b></p> <p><b>Moderator:</b> Amy Kelley, MD, MSHS, Associate Professor, Icahn School of Medicine at Mount Sinai</p> <p>Speakers:</p> <ul style="list-style-type: none"> <li>– Laura Hanson, MD, MPH, Professor, UNC Palliative Care Program</li> <li>– Joan Teno, MD, MS, Professor of Medicine, Oregon Health &amp; Science University</li> <li>– Helen Burstin, MD, MPH, EVP &amp; CEO, Council of Medical Specialty Societies</li> <li>– Amy Kelley, MD, MSHS, Associate Professor, Icahn School of Medicine at Mount Sinai</li> </ul> <p><b>Panel Discussion/Audience Q &amp; A</b></p>
<b>10:20 am</b>	<b>Break</b>
<b>10:30 am</b>	<p><b>Session 2</b> <b>Innovative Approaches to Implementing Quality Measures: Perspectives of Health Care Providers and Payers</b></p> <p><b>Moderator:</b> Zinnia Harrison, MHS, Vice President, Innovation and Inclusion, NHPCO</p> <p>Speakers:</p> <ul style="list-style-type: none"> <li>– Richard Baron, MD, MACP, President &amp; CEO, American Board of Internal Medicine</li> <li>– Torrie Fields, MPH, Senior Program Manager, Blue Shield of California</li> <li>– Katy Lanz, DNP, MSN, Chief Clinical Officer, Aspire Health</li> <li>– Robert Krebbs, Staff Vice President, Specialty Payment Models, Anthem</li> </ul> <p><b>Panel Discussion/Audience Q &amp; A</b></p>
<b>12: 00 pm</b>	<b>Lunch</b>
<b>12: 30 pm</b>	<p><b>Keynote Address</b></p> <p>Shantanu Agrawal, MD, MPhil, CEO &amp; President, National Quality Forum</p> <p><b>Audience Q &amp; A</b></p>

Follow the [conversation](#)  **#SeriousIllnessCareNASEM**

## ROUNDTABLE ON QUALITY CARE FOR PEOPLE WITH SERIOUS ILLNESS

<p><b>1:00 pm</b></p>	<p><b>Session 3</b>  <b>Implementing Quality Measures: Innovative Approaches and Policy Levers— Perspectives of Public Programs</b></p> <p><b>Moderator:</b> Eric C. Schneider, MD, Senior Vice President for Policy and Research, The Commonwealth Fund</p> <p>Speakers:</p> <ul style="list-style-type: none"> <li>– Reena Duseja, MD, Director, Division of Quality Measurement, Quality Measurement and Value-Based Incentives Group, Center for Clinical Standards and Quality, Centers for Medicare &amp; Medicaid Services</li> <li>– Susan Kirsh, MD, Acting Deputy Assistant Deputy Under Secretary for Health for Access, U.S. Department of Veterans Affairs</li> <li>– Vincent Mor, PhD, Florence Pirce Grant University Professor and Professor of Health Services, Policy and Practice, Brown University School of Public Health; Research Health Scientist, Providence Veterans Administration Medical Center</li> <li>– Becky Shipp, MA, Vice President, The Sheridan Group; Former Health Policy Advisor for the U.S. Senate Finance Committee</li> </ul> <p><b>Panel Discussion /Audience Q &amp; A</b></p>
<p><b>2:15 pm</b></p>	<p><b>Session 4</b>  <b>Future Use of Quality Measures for Accreditation to Support Accountability for High-Quality Care</b></p> <p><b>Moderator:</b> Diane Meier, MD, Director, Center to Advance Palliative Care</p> <p>Panel Discussants:</p> <ul style="list-style-type: none"> <li>– Maureen Henry, JD, PhD, Research Scientist, National Committee on Quality Assurance</li> <li>– David W. Baker, MD, MPH, Executive Vice President, Division of Health Care Quality Evaluation, The Joint Commission</li> <li>– Barbara McCann, BSW, MA, President &amp; CEO, Community Health Accreditation Partner</li> <li>– Franziska Rokoske, PT, MS, Director, End-of-Life, Palliative, and Hospice Care Research Program, RTI International</li> </ul> <p><b>Panel Discussion/Audience Q &amp; A</b></p>
<p><b>3:30 pm</b></p>	<p><b>Break</b></p>
<p><b>3:40 pm</b></p>	<p><b>Session 5</b></p>

## ROUNDTABLE ON QUALITY CARE FOR PEOPLE WITH SERIOUS ILLNESS

	<p><b>Supporting Clinical Communities for Quality and Accountability</b></p> <p><b>Moderators:</b> Laura Hanson, MD, MPH, Professor, UNC Palliative Care Program and Christine Ritchie, MD, Professor, UCSF School of Medicine</p> <p>Panel Discussants:</p> <ul style="list-style-type: none"> <li>– Steve Pantilat, MD, Professor, UCSF School of Medicine</li> <li>– Hannah Luetke-Stahlman, MPA, Strategist, Population Health, Cerner Corporation</li> <li>– Debra Saliba, MD, MPH, Anna and Harry Borun Endowed Chair and Director, UCLA/JH Borun Center for Gerontological Research; Physician Scientist, Los Angeles VA GRECC; Senior Natural Scientist, RAND Health</li> <li>– Carol Spence, PhD, RN, Independent Consultant; Former Vice President of Research and Quality, National Hospice and Palliative Care Organization</li> </ul> <p><b>Panel Discussion/Audience Q &amp; A</b></p>
<p><b>4:45 pm</b></p>	<p><b>Session 6</b> <b>Reflections on the Day: Charting a Path Forward to Implementing Quality Measures for Accountability in Community-based Care for People with Serious Illness</b></p> <p><b>Moderator:</b> Christian Sinclair, MD, Assistant Professor, Division of Palliative Medicine, The University of Kansas Health System</p> <p>Panel of reactors to the workshop presentations:</p> <ul style="list-style-type: none"> <li>– Amy Berman, BSN, LHD, Senior Program Officer, John A. Hartford Foundation</li> <li>– Sean Morrison, MD, Chair of the Brookdale Department of Geriatrics and Palliative Medicine, Icahn School of Medicine at Mount Sinai and Director, National Palliative Care Research Center</li> <li>– Murali Naidu, MD, Vice President and Chief Clinical Officer, Sentara Healthcare</li> </ul>
<p><b>5:25 pm</b></p>	<p><b>Wrap-up and Adjourn</b> Amy Kelley and Amy Melnick</p>