



Lessons and Opportunities of Quality Measurement in Serious Illness

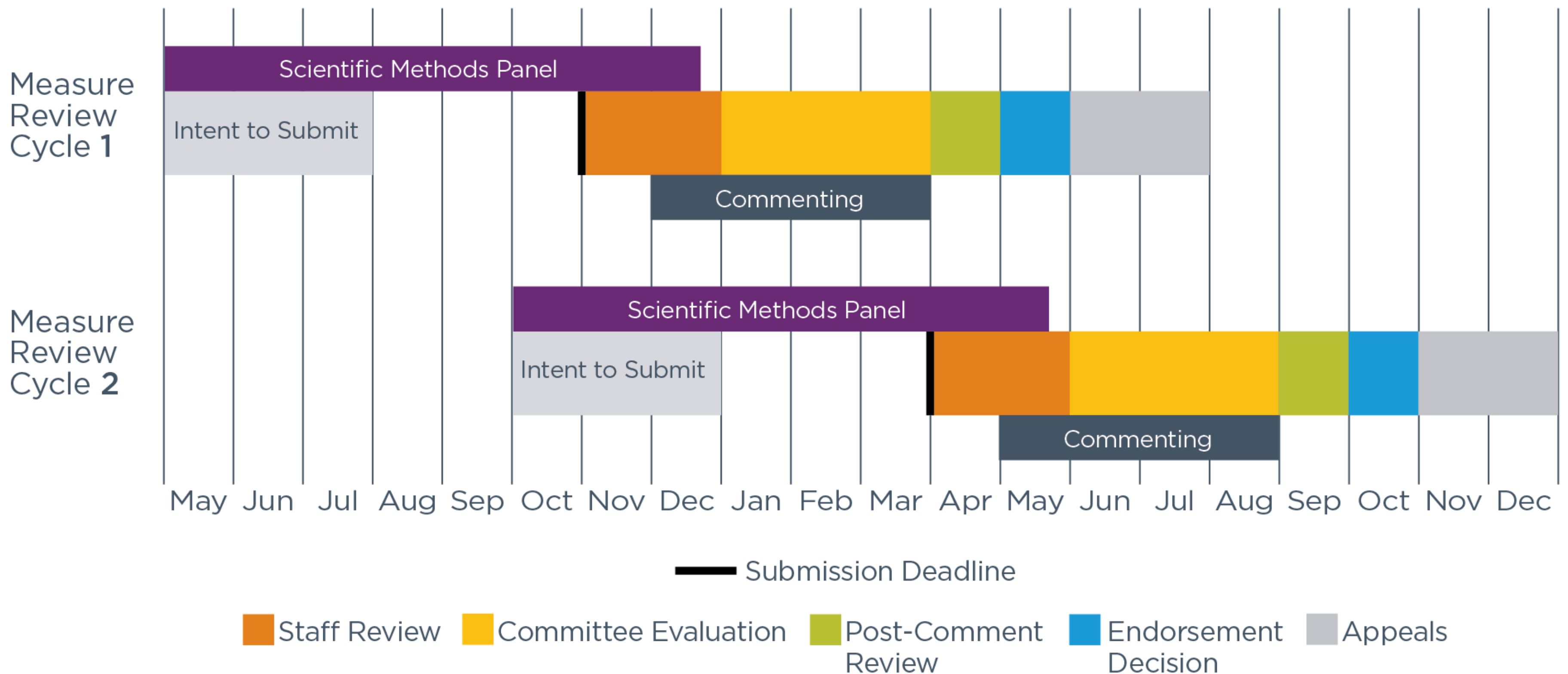


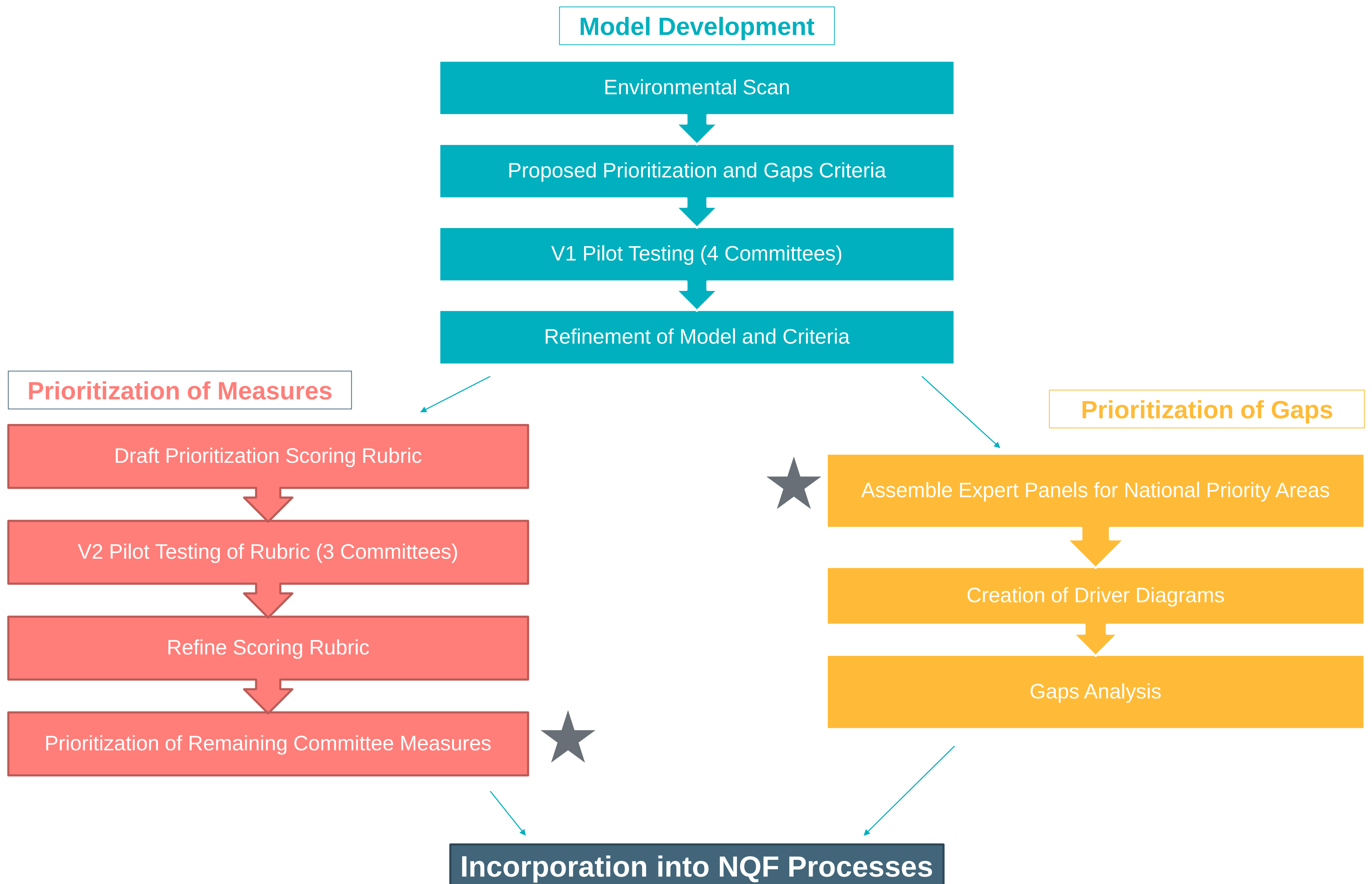
NATIONAL
QUALITY FORUM

Shantanu Agrawal, MD, MPhil
April 17, 2018

New Measure Endorsement Process

Consensus Development Process:
Two Cycles Every Contract Year





NQF Measure Prioritization Criteria

Prioritization Phase 1

Prioritization Phase 2

Outcome-focused (25%)

- Outcome measures and measures with strong link to improved outcomes and costs

Improvable (25%)

- Measures with demonstrated need for improvement and evidence-based strategies for doing so

Meaningful to patients and caregivers (25%)

- Person-centered measures with meaningful and understandable results for patients and caregivers

Support systemic and integrated view of care (25%)

- Measures that reflect care that spans settings, providers, and time to ensure that care is improving within and across systems of care



Equity Focused

- Measures that are disparities sensitive

Measurement Feedback

**Engage with advisory
group and partners**

**Synthesize and
share feedback**

**Develop methods to
optimize and scale
measurement feedback
efforts**



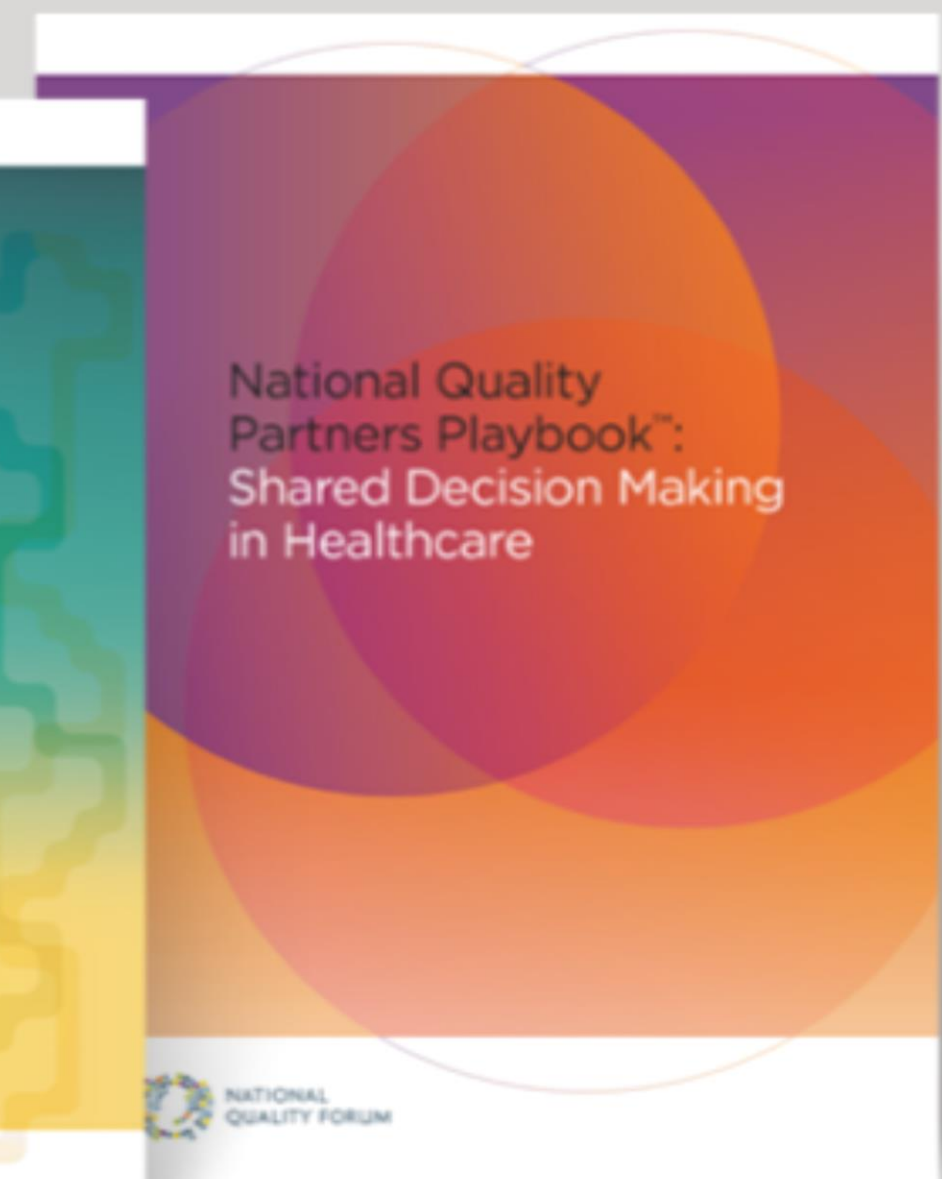
**Identify incentives to get
frontline feedback**

**Integrate measurement feedback
into NQF processes**

The *National Quality Partners (NQP) Playbook™: Opioid Stewardship* and the *NQP Playbook™: Shared Decision Making in Healthcare* are now available on the [NQF Store](http://www.qualityforum.org/NQF_Store.aspx) at http://www.qualityforum.org/NQF_Store.aspx

**NQF'S NATIONAL QUALITY
PARTNERS PLAYBOOK™:
Opioid Stewardship**

**NQF'S NATIONAL QUALITY
PARTNERS PLAYBOOK™:
Shared Decision Making
in Healthcare**



Achieving Health Equity

Identify
Disparities
and At-Risk
Populations

Influence
Performance
Measurement

Inspire
Implementation
Best Practices

Inform
Payment

NQF Serious Illness Initiative*

Goals

Align Measurement & Incentives

Prepare Providers

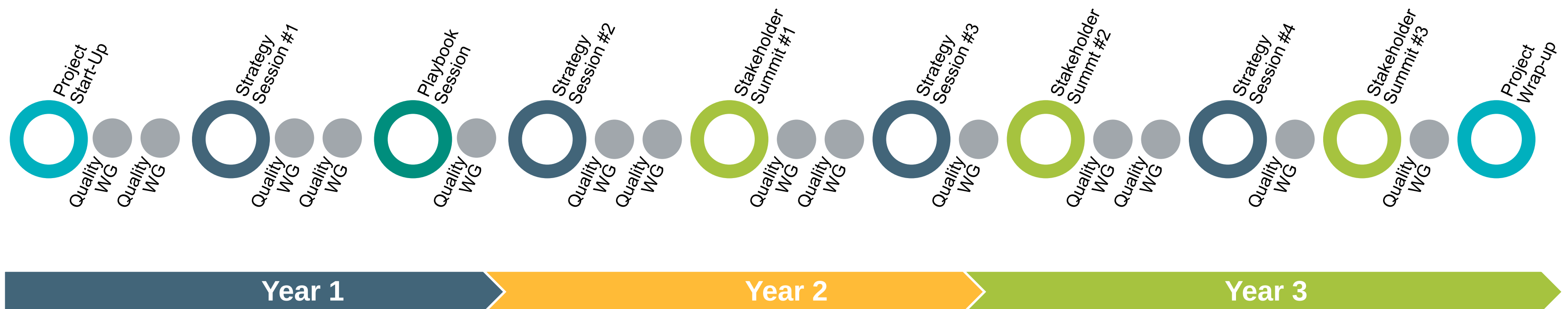
Engage & Activate Stakeholders

Activities

- Quality Measurement Workgroup (w/ CAPC)
- 4 Measurement Strategy Sessions

- Provider Playbook
- 1 Playbook Strategy Session

- 3 Stakeholder Summits



*This project is funded by the Gordon and Betty Moore Foundation.

Lessons and Opportunities

Leverage existing evidence base

- Improvements in symptom burden and patient satisfaction
- Reductions in cost & utilization (e.g., ED visits, hospitalizations)

Prioritize involvement of patients & caregivers

- Identify patient & caregiver-centric measure concepts during measure development
- Obtain patient and caregiver input throughout testing and implementation

Lessons and Opportunities

Prioritize outcome measures

- Demonstrate change in the outcomes that matter to patient and caregivers

Create a plan around data needs

- Short term: What measures can be implemented using data we have now?
- Long term: What data do we need? What infrastructure do we need to build to get that data?

Moving Forward

- Identify populations to focus efforts
 - Areas where evidence already exists
 - Pilot and build on success
- Prioritize measures and gaps
- Measurement burden

Connect With NQF



sagrawal@qualityforum.org



@SAgrawalMD
@NatQualityForum
#SupportNQF



202-783-1300