

# Palliative Care Quality Network

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Implementation of Quality Measures for Community-based Care  
Programs for Serious Illness: A Workshop

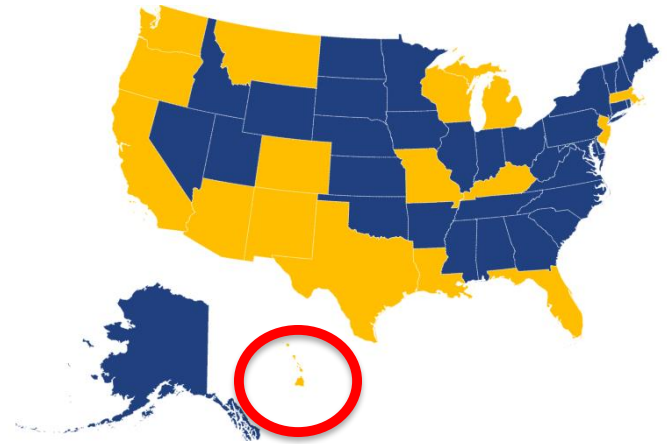
National Academies of Sciences Engineering Medicine  
April 17, 2018

# PCQN

National learning collaborative committed to improving the care of seriously ill patients and their families

## 111 Member Organizations

- 69 Community Hospitals
- 14 Academic Hospitals
- 11 Public Hospitals
- 17 Community-Based Orgs



# PCQN

Feasible

Standardized dataset

23

EHR integration

Note template

Discrete fields

Data download/upload

Web

Direct entry

Paper collection → entry

Clinically meaningful, IDT care

Patient reported outcomes

Pain

POLST

# PCQN

Easy to use, robust reports  
Benchmarks to all and similar teams

Community-Based: 2017

**>10,000** visits, **>3,500** patients  
2,095 reports

Inpatient: 2013

**>140,000** patient encounters  
45,945 reports



# PCQN Data Reports



PALLIATIVE CARE QUALITY NETWORK  
*Improving the quality of caring*

Welcome, Steve!  
April 5, 2018

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Select Report Section:

The report data were last updated on Apr 5, 2018 at 13:05.

## PCQN Symptoms and Length of Stay Report - UC San Francisco, Discharge Period: 01/01/2013 to 04/05/2018



Earliest discharge date in range: 01/03/2013; Latest discharge date in range: 03/31/2018; Total Consults = 4548

### First Assessment (n=2891)

| Pain                 |     |       |
|----------------------|-----|-------|
| Mean (excl. 7 and 9) |     | 1.3   |
| Score                | N   | %     |
| Pending              | 0   | 0.0%  |
| 0                    | 733 | 25.4% |
| 1                    | 473 | 16.4% |
| 2                    | 489 | 16.9% |
| 3                    | 404 | 14.0% |
| 7                    | 119 | 4.1%  |
| 9                    | 673 | 23.3% |

### First to Second Assessment Score Improvement:

| Pain |          |       |
|------|----------|-------|
| N    | Improved | %     |
| 773  | 465      | 60.2% |

### First to Last Assessment Score Improvement:

| Pain |          |       |
|------|----------|-------|
| N    | Improved | %     |
| 704  | 550      | 78.1% |

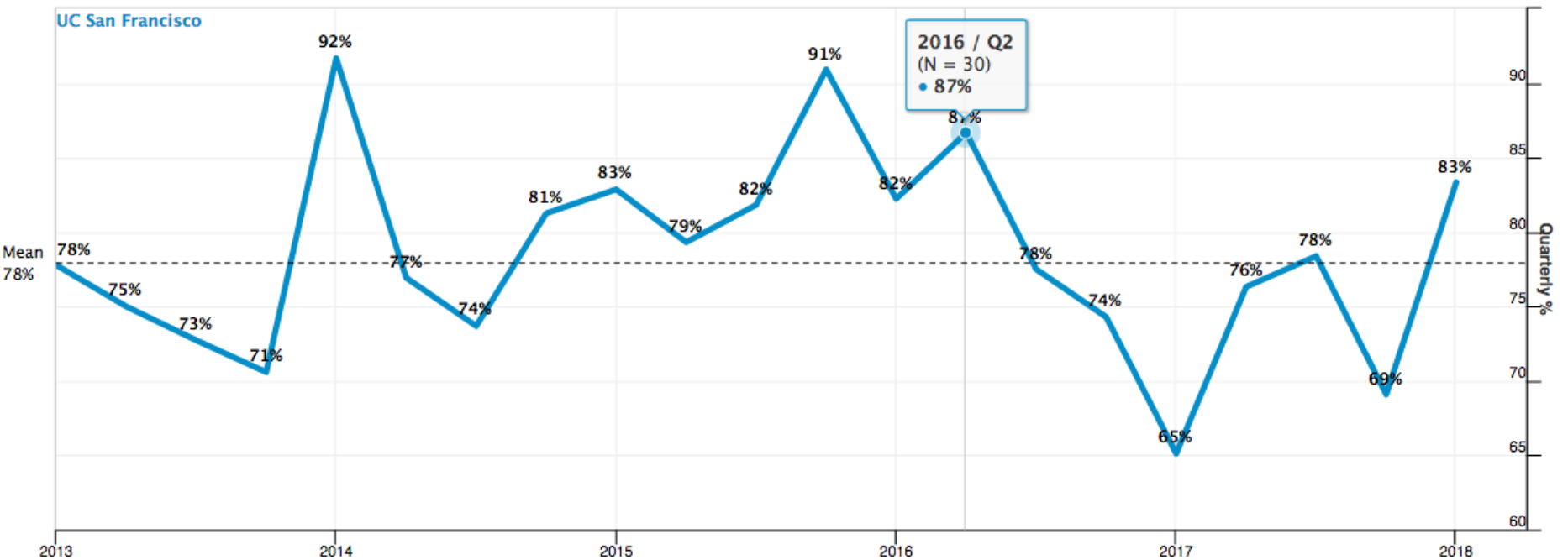


# PCQN Reports

Symptom Improvement (First to Last) - Pain ▼

☐ Compare to PCQN

## First to Last Assessment Pain Improvement - Moderate & Severe Symptoms Only



Report Data Last Updated on Apr 5, 2018 at 13:05 Excludes patients with pending, unknown, or n/a status for chosen variable.

X-Axis: Quarters ▼

Y-Axis: Percent ▼

Display: Line ▼

Start Year: 2013 ▼

End Year: 2018 ▼

☐ Hide Data Labels



# PCQN Reports

Variable:

Value:

Display:

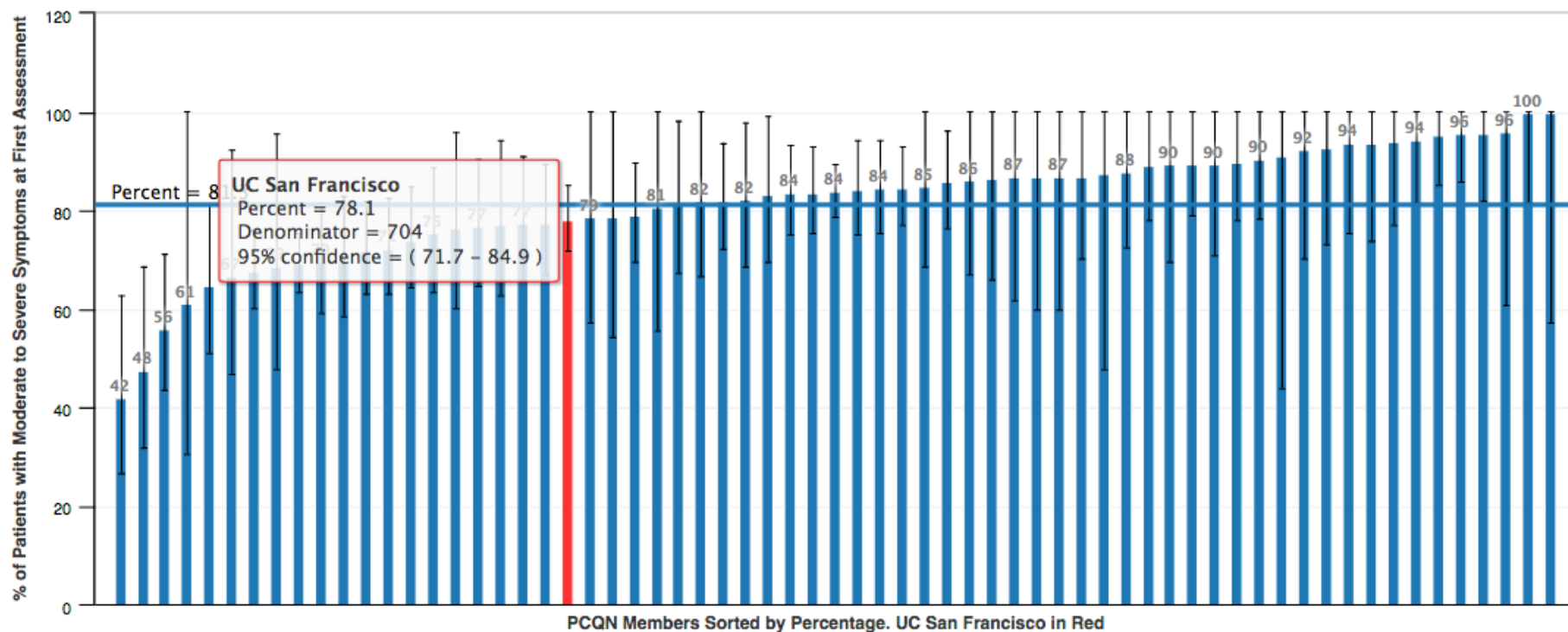
[Date Range](#)

[Run Report](#)

Earliest discharge date in range for UC San Francisco: 01/03/2013; Latest discharge date in range for UC San Francisco: 03/31/2018

## First to Last Assessment Pain Improvement - Moderate to Severe Symptoms Only

01/01/2013 - 04/05/2018



Report Data Last Updated on Apr 5, 2018 at 13:05 Excludes patients with non-applicable status for chosen variable. Excludes members with N < 5

**Filters**

Survey Question:

Response:

[Clear Filters](#)

# PCQN

- Standardized, patient-level outcome data collection is feasible
  - Focused, clinically meaningful
  - Integrate into workflow
- Team members engage with data when they can
  - See it- easily generated reports
  - Use it- team feedback, local, QI, accountability
  - Share it with a community of like-minded people

# PCQN

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