Measure Implementation across a Field of Providers

Lessons Learned

- Education and Preparation
- Unintended Consequences

Implementation of quality measures changes practice

(Especially true for accountability measures)

Measure Implementation across a Field of Providers

Success Story

Integration of data collection into practice

- Protocol
- Interim checks

Consequences

- Standardize communication (pain alert)
- Increased physician involvement
- Pain management competency education and testing

Measure Implementation across a Field of Providers

Failure

Conflating measure specifications and

- Practice guidelines
- Data collection guidelines

Variation in data collection, aggregation, and reporting