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Patient Perspectives on Primary Care: A Webinar

Speaker and Moderator Biosketches

Marc M. Boutin, National Health Council

Marc M. Boutin, JD, is the Chief Executive Officer of the National Health Council (NHC). Boutin became a patient advocate more than 20 years ago and has been a leading voice for greater patient involvement at every stage of the health care continuum. Under his leadership, the NHC has convened a broad range of stakeholders to elevate the voice of patients and their family caregivers to drive innovation and ensure sustainable, high-value, affordable health care.

Boutin has a long history of board and committee service and has been actively involved in patient advocacy organization management, health advocacy, and both federal and state policy throughout his career. Boutin earned his JD from Suffolk University Law School in Boston and a degree in International Politics/Law from University Collage of Wales in Aberystwyth, United Kingdom.

Gwen Darien, National Patient Advocate Foundation

Gwen Darien is a longtime patient advocate who has played leadership roles in some of the country's preeminent nonprofit organizations. As executive vice president for patient advocacy and engagement, Gwen leads programs that link PAF's patient service programs to NPAF initiatives, with the goal of improving access to affordable, equitable quality health care.

Called "a bit of a renegade" by People magazine, Gwen has long insisted on pushing boundaries while maintaining a safe space for patients. As editor and publisher of Mamm, a magazine for women with breast or reproductive cancer, Gwen published features on previously taboo subjects, such as dating after a mastectomy, along with the more expected academic features on news and policy analysis. Her media leadership was recognized by the Avon Foundation, which honored her as one of "the most powerful women in breast cancer."

As a three-time cancer survivor herself, Gwen came into cancer advocacy expressly to change the experiences and outcomes for the patients who came after her and to change the public dialogue about cancer and other life-threatening illnesses. With these goals in mind, in 2005 she started the first stand-alone advocacy entity in a professional cancer research organization at the American Association for Cancer Research, causing outside observers to note the organization's "progressive commitment to patient advocacy." At AACR, she launched CR magazine – a magazine for people with cancer and those who care for them. Later, she served as the executive director of the Samuel Waxman Cancer Research Foundation; director of The Pathways Project; and executive vice president of programs and services at the Cancer Support Community. In each role, Gwen championed placing patients at the center of health system change, whether it is for research, public policy or direct services.

Gwen serves on a wide range of program committees and workshop faculties. She is the Chair of Community Engagement in Genomics Working Group of the National Human Genome Research Institute and co-chair of PCORI's Patient Engagement Advisory Panel. Gwen also writes about her experiences as an advocate and cancer survivor. A recent piece, Transformation: My Experience as a Patient and an Advocate in Three Chapters appeared in the National Academy of Medicine

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Perspectives. Gwen is a graduate of Sarah Lawrence College, where she also served as an advisor for their Health Advocacy program.

Barbara Leach, University of North Carolina Family Support Program

Barbara Leach is a Special Projects Coordinator at the Family Support Program in the School of Social Work. She has many roles in this position, ranging from providing direct services to families who call into the FSP 800 phone line seeking information and referral, to spearheading statewide workgroups, to serving on state level committees to inform policy development for families and children who have disabilities, and coordinating state and federal grants. Barbara has instilled in her work an insistence on putting family first, and at the center, of her professional efforts to address such social issues as behavioral health conditions in children, cultural competence and racial inequality, and promoting inclusion and self-determination of individuals who have disabilities. Barbara has also championed the critical incorporation of families and their voices in developing services and systems.

Amy Liebman, Migrant Clinicians Network

Amy K. Liebman, MPA, MA has devoted her career to improving the safety and health of disenfranchised populations. Since 1999, she has served as Director of Environmental and Occupational Health at Migrant Clinicians Network, where she has established nationally recognized initiatives to improve the health and safety of immigrant workers and their families. She oversees programs ranging from integrating occupational and environmental medicine into primary care to designing worker safety interventions.

She is a national leader in addressing occupational and environmental health through the community health worker (CHW) model and is currently testing the CHW model with immigrant dairy workers. Prior to her current position, she directed numerous environmental health and justice projects along the US-Mexico Border including an award-winning, community-based hygiene education program that reached thousands of families living without water and sewerage services.

She has spearheaded policy efforts within the American Public Health Association to support the protection of agricultural workers and serves on the federal advisory committee to the EPA Office of Pesticide Programs.

Her programs have won several awards including the 2008 EPA Children's Environmental Health Champion Award and the 2015 National Safety Council Research Collaboration Award. In 2011, Ms. Liebman received the Lorin Kerr Award, an APHA/Occupational Health and Safety Section honor recognizing public health professionals for their dedication and sustained efforts to improve the lives of workers. She is a past Chair of APHA's Occupational Health and Safety and is now representing the section on APHA's Governing Council.

Ms. Liebman has been the principal investigator and project manager of numerous government and privately sponsored projects. She has authored articles, bilingual training manuals and other educational materials dealing with environmental and occupational health and migrants. Ms. Liebman has a Master's degree from the LBJ School of Public Affairs at the University of Texas at Austin, and a Master of Arts from the Institute of Latin American Studies at the University of Texas at Austin.

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Thomas Mattras, VA

Thomas Mattras, MD, is a board-certified Internist who completed both his medical school and residency training at the University of Maryland. He began his professional career as a traditional Primary Care inpatient/outpatient practitioner in Ft. Myers, Florida, in 1995. After several years, Tom became a hospitalist, helping develop the first such program in his area. In 1999, he joined the Fort Myers VA Outpatient Clinic, a large multi-specialty clinic that is part of the Bay Pines VA Healthcare System, a 1A facility that treats more than 100,000 Veterans annually. For the following 15 years, Dr. Mattras served as a frontline Primary Care Provider, including an extended period as team lead. He served as the Chief Medical Officer of the Southern CBOC's, Bay Pines, prior to accepting the role of Chief of Primary Care at the same facility in 2014, a position he held until joining the Office of Primary Care, VA Central Office, as the Director of Primary Care Operations this past year. Dr. Mattras believes strongly in the VA's mission and strives to provide personalized, pro-active, patient centered care to Veterans in a staff friendly environment that promotes accountability.

Linda McCauley, Emory University

Linda McCauley, R.N., Ph.D., FAAN, FAAOHN, began her tenure as Dean of the Nell Hodgson Woodruff School of Nursing at Emory University in May 2009. Dr. McCauley is a national leader in the area of research on environmental exposures and conducts interdisciplinary research using participatory research models to study pesticide exposures among minority communities. Her work aims to identify culturally appropriate interventions to decrease the impact of environmental and occupational health hazards in vulnerable populations, including workers and young children. Dr. McCauley has been awarded research funding from the National Institutes of Health, the Centers for Disease Control and Prevention, the Department of Defense, and the Department of Veterans' Affairs. Her research has resulted in more than 80 publications, ongoing consultations, leadership on occupational and environmental advisory panels, and testimony to governmental oversight bodies.

Dr. McCauley is a fellow of the American Academy of Occupational Health Nurses and the Academy of Nursing, and participated as a Fellow of Harvard University Kennedy School of Government's Women and Power in the New World. She is a member of the American College of Occupational and Environmental Medicine, the Sigma Theta Tau Honorary Nursing Society, the American Nurses Association, the American Public Health Association and the National Academy of Medicine. She has served on many National Academies study committees and membership committees.

Robert L. Phillips, Jr., Center for Professionalism and Value in Health Care

Robert L. Phillips, Jr., M.D., MSPH, is the founding Executive Director of the Center for Professionalism and Value in Health Care. Prior to that, from 2012 to 2018, he was Vice President for Research and Policy where he led the launch of a national primary care clinical registry and a Measures that Matter research and development program for primary care. He is a graduate of the Missouri University of Science and Technology (1990) and the University of Florida, College of Medicine (1995) where he graduated with honors for special distinction. He completed training in family medicine at the University of Missouri in 1998, followed by a two-year fellowship in health services research and public health (MSPH, 2000). After fellowship, Dr. Phillips became assistant director of the Robert Graham Center, Washington DC, and from 2004-2012, he served as its Director.

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Dr. Phillips currently practices part-time in a community-based residency program in Fairfax, VA, and is Professor of Family Medicine at Georgetown University and Virginia Commonwealth University. He served on the American Medical Association's Council on Medical Education and as president of the National Residency Matching Program. A nationally recognized leader on primary care policy and health care reform, Dr. Phillips was elected to the National Academy of Medicine in 2010. He currently serves the NAM on the Membership Committee (Section 08 Chair) and the Action Collaborative on Clinician Well-Being and Resilience: Research, Data, and Metrics (Member). He previously served as NAM Membership Committee Section 08 Vice Chair and as a member of three consensus studies: Committee on Depression, Parenting Practices, and the Health Development of Young Children; Committee on Integrating Primary Care and Public Health; and, Committee on Assessing Progress on Implementing the Recommendations of the Institute of Medicine Report *The Future of Nursing: Leading Change, Advancing*. He has also served as a reviewer for several studies and is a frequent participant in NAM/NASEM Workshops and Round Tables. Dr. Phillips was also a member of the NAM Vital Directions writing committee in 2016.

Jennifer Purdy, VA

Jennifer Purdy, LCSW is the Executive Director for Veterans Patient Experience (VA PX) at the US Department of Veterans Affairs. In her role, Jennifer provides strategic direction and oversight for executing the goals, objectives, resource assignments and expected outcomes of all activities related to VA PX. She has ownership over advance PX objectives which include identifying strategies, initiating action, directing work and setting goals for all PX projects and activities. Jennifer also oversees implementation of transformational initiatives and consultation services for enterprise-wide improvement of the Veteran patient experience.

Winifred Quinn, AARP

Winifred V. Quinn, PhD is the Director of Advocacy and Consumer Affairs at the AARP Center to Champion Nursing in America. She oversees a team that supports action coalitions in each state and the District of Columbia that work to implement the Institute of Medicine's recommendations from its landmark 2011 report, *The Future of Nursing: Leading Change, Advancing Health*. Dr. Quinn also assists with the Campaign for Action's diversity work to help ensure a more diverse nursing workforce, faculty, and leadership.

Dr. Quinn also works across AARP to help address public policies that intersect with consumer and nursing issues. She focuses on policy issues related to improving funding for nursing education and legal barriers that prevent all levels of registered nurses from practicing to the full extent of their education and expertise. Her federal policy work includes working on nursing education provisions within the 2010 Patient Protection and Affordable Care Act. She helped to initiate a national-level coalition that successfully moved Medicare to begin supporting graduate-level nursing education. Her state-level policy work entails organizing technical assistance to action coalitions and AARP state offices that are improving funding for nursing education or modernizing the scope of practice laws. Within this role, she places a strong emphasis on building coalitions and engaging stakeholders.

Allysa Ware, Family Voices

Allysa Ware, MSW is a Project Director with Family Voices. Allysa has spent the last decade working to improve access to education, medical services, and community supports for children with special

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health care needs and their families. Allysa received her master's degree in social work from The Catholic University of America (CUA) and is currently pursuing her Ph.D. in social work at CUA with a research focus of autism diagnosis and treatment in the African-American community. She is licensed by the Association of Social Work Boards as a Licensed Graduate Social Worker (LGSW) in Washington, DC, and Maryland. Allysa is also the proud parent of a 16-year-old daughter with an autism spectrum disorder.