# Developing the workforce to Support Health Centers

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National Academies of Sciences, Engineering, Medicine Forum on Mental Health, and Substance Use Disorders











## Conflicts of interest

No financial or personal conflicts of interest to disclose.

Majority of funding for Office Based Addiction Treatment Training and Technical Assistance provided by:







### Timeline: Evolution of BMC Office Based Addiction Treatment (OBAT)

### 2003

BMC funded by DPH to implement Office-Based Opioid Treatment (OBOT)

BMC OBOT expanded to 14 community health centers (CHCs) across MA

### 2007

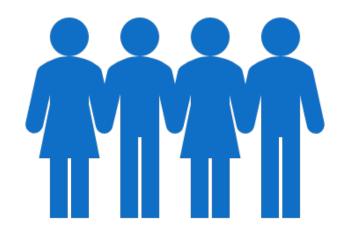
Due to success of BMC OBOT program, DPH funded OBAT Training and Technical Assistance (TTA) Under BMC's
leadership the STATE
OBAT Program
treated over 15,000
patients for
substance use
disorders in 2015

### 2020

BMC OBAT TTA
continues to expand
and reaches more
than 2500 members of
the addiction
treatment workforce
anually

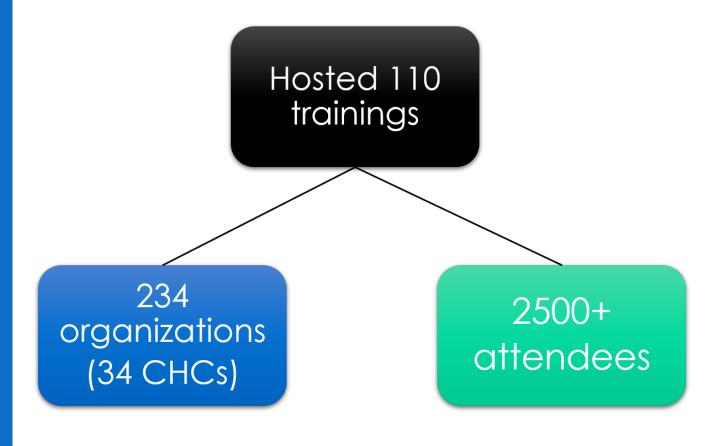
- "Massachusetts Model" integrated care model where nurse care managers play the lead role in patients' care, increasing patient access and retention in care
- Now referred to as Office-Based Addiction Treatment (OBAT) to include all substance use disorders, such as alcohol and stimulants
- Federal Qualified Health Centers (FQHCs) are required to implement behavioral health programs

### Why focus on FQHCs for workforce development?

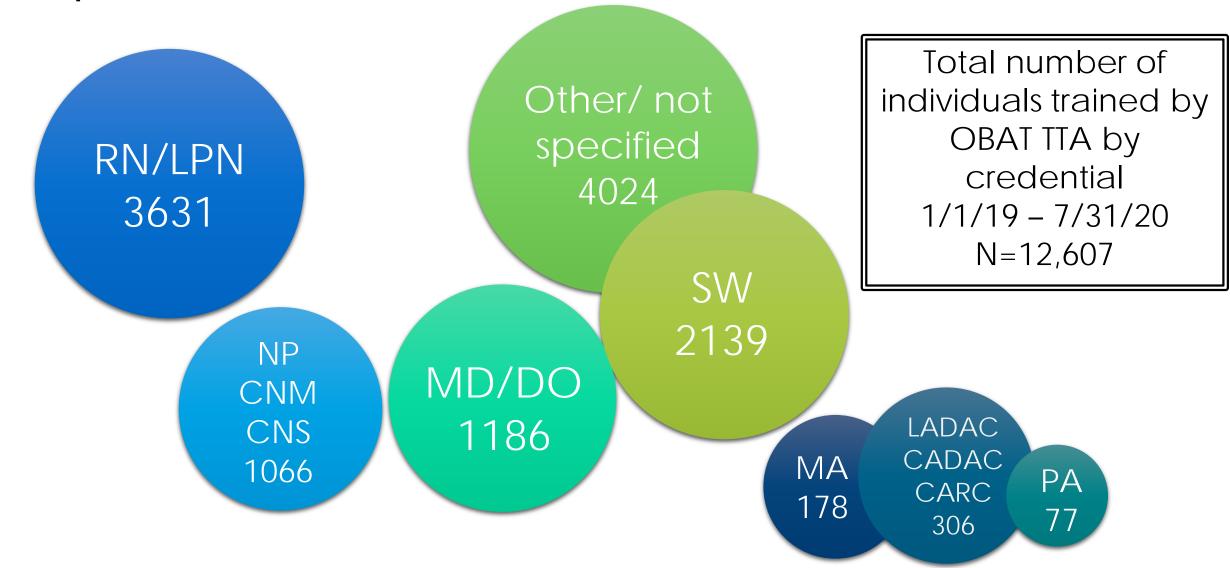


- Workforce reflects local community
- HRSA requirements: wrap around services, including Bx health
- Primed for integrating addiction care into primary care
- Expands access to underserved patient populations
- Provides jobs in community
- Opportunities for professional advancement
- Loan repayment programs
- Ideal for engaging pharmacists as partners
- OTP licensure?

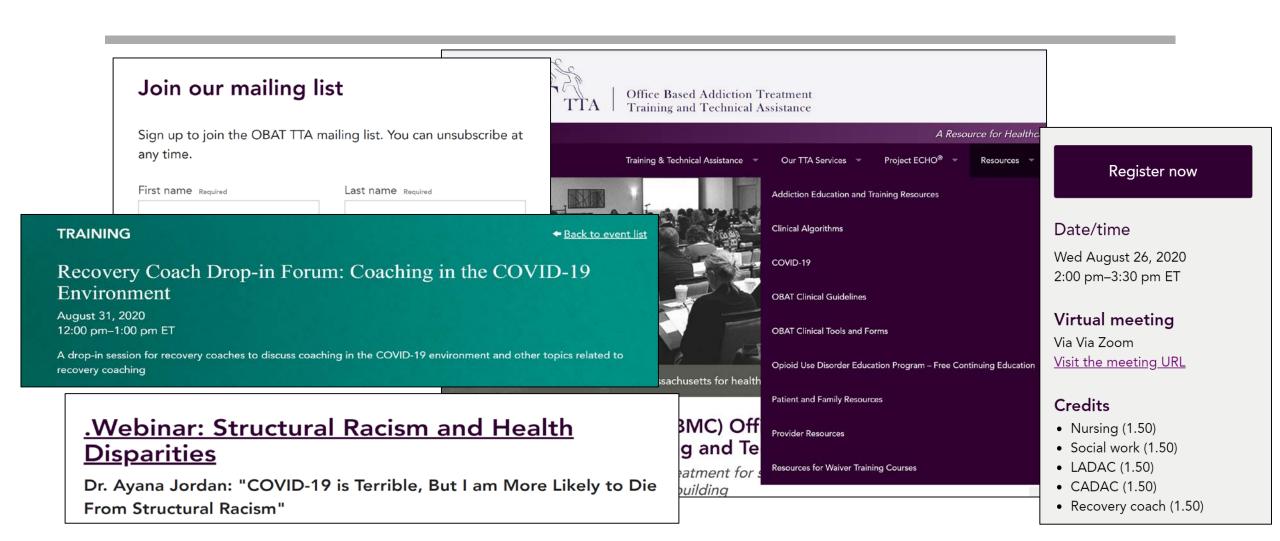
Reach of OBAT Training and Technical Assistance (OBATTTA) -2019



### What started as nurse-focused initiative has expanded across entire addiction workforce



### Technology: key to educating today's workforce



JUL 08 2020 3:30 pm – 5:00 pm ET

### <u>Lessons Learned in OTP Setting during COVID-19</u>

Panel discussion of regulation changes and programatic changes that occured due to COVID-19

OTP and OBAT staff providing treatment for substance use disorders

JUL **09** 2020 9:00 am - 10:00 am ET

### <u>Foundations of Substance Use Disorder and</u> <u>Recovery</u>

This training will provide an overview of stigma, the epidemiology of addiction, and the model of addiction as a chronic medical condition.

Nurses and the entire multidisciplinary team providing treatment for substance use disorders in an office-based setting.

JUL 09

1:00 pm - 2:00 pm ET

### **Nurse Chat Live**

A drop-in session, open to nurses around the country. Includes a short presentation of a pertinent topic related to SUD, time to obtain input and support on challenging cases, and time to network with other addictions nurses.

Nurses working in the field of Addiction

JUL 10 2020 9:00 am - 10:00 am ET

### SPROUT: Supporting Parents' Recovery and Opioid Use Treatment

This pilot drop-in session is open to all those working with pregnant, postpartum, and parenting patients with opioid use disorder.

All individuals working in addiction treatment caring for pregnant and parenting patients.

### Must be able to **adapt** to changing needs of workforce

- COVID-19 Case Study
- Existing infrastructure allowed immediate pivot to:
- Exclusive virtual training and technical assistance
- Exponential increase in TTA offered
- Creation of content based on new areas of need
- 3/1/2020 8/20/2020 (6 months!)
  - 100+ live online trainings
  - 104+ online drop-in sessions
  - 3000+ attendees

### What Action Is Needed?

- Leverage the ORN TTA: develop Regional TTA Centers of Excellence for CHC's
  - Support the staff at Community Health Center
    - Evidence-based training, resources, tools (drugs and alcohol, and BH)
  - Engage incentive payors, state agencies invest in integrated care model
    - Nurse, social worker, mental health ,recovery support, reimbursement codes
  - Collaboration with NACHC and HRSA for reimbursement loan repayment
  - Support staff and engage new staff: school, certification, flex schedules
  - Online repository of training resources in a variety of formats serves multiple needs and learning styles
    - Inform, engage, support, list server, email, website, phone
  - WHOLE PERSON CARE: Physical, behavioral, and social needs

### Thank you!

- Contact Information:
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