

# IMPROVING MATERNAL HEALTH 5 R + 4 COMPONENTS OF NAM IMPROVING DIAGNOSIS

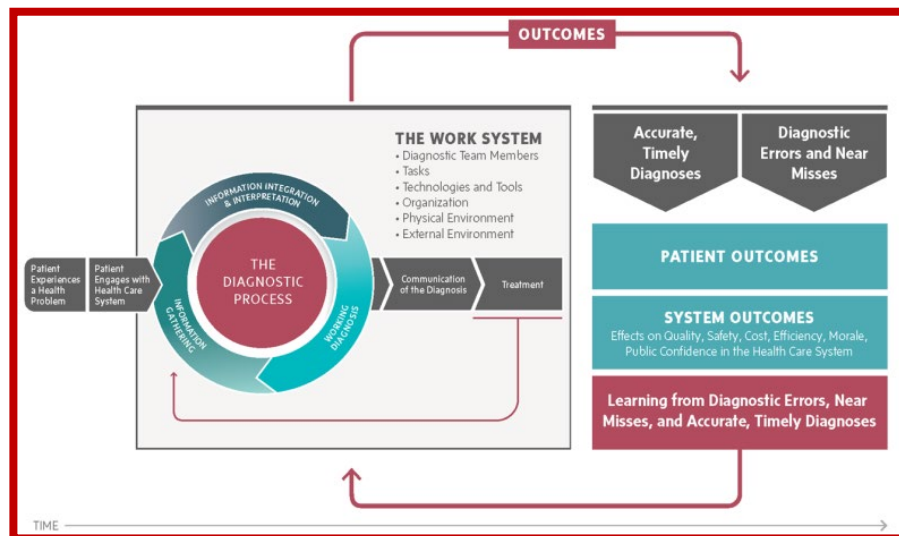
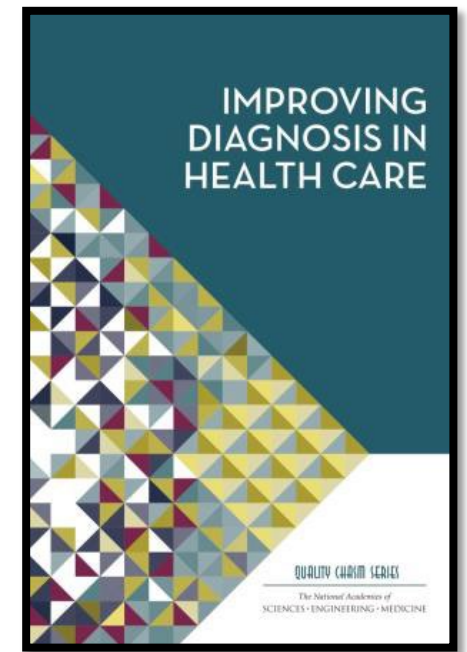
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# NAM Conceptual Framework

## 4 Components for Improving Diagnosis

- 1) Definition of Diagnostic Error/Diagnostic Excellence
- 2) Overview of the Diagnostic Process
- 3) Work System Factors that Influence the Process
- 4) Outcomes from the Diagnostic Process



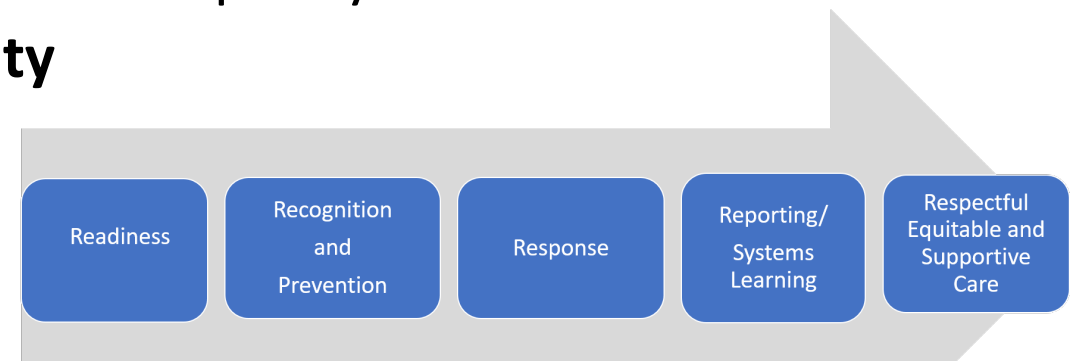
### 5 R Model

#### for Improving Maternal Health

Readiness  
Recognition  
Response  
Reporting  
Respectful

# Component #1: Definition of Diagnostic Error

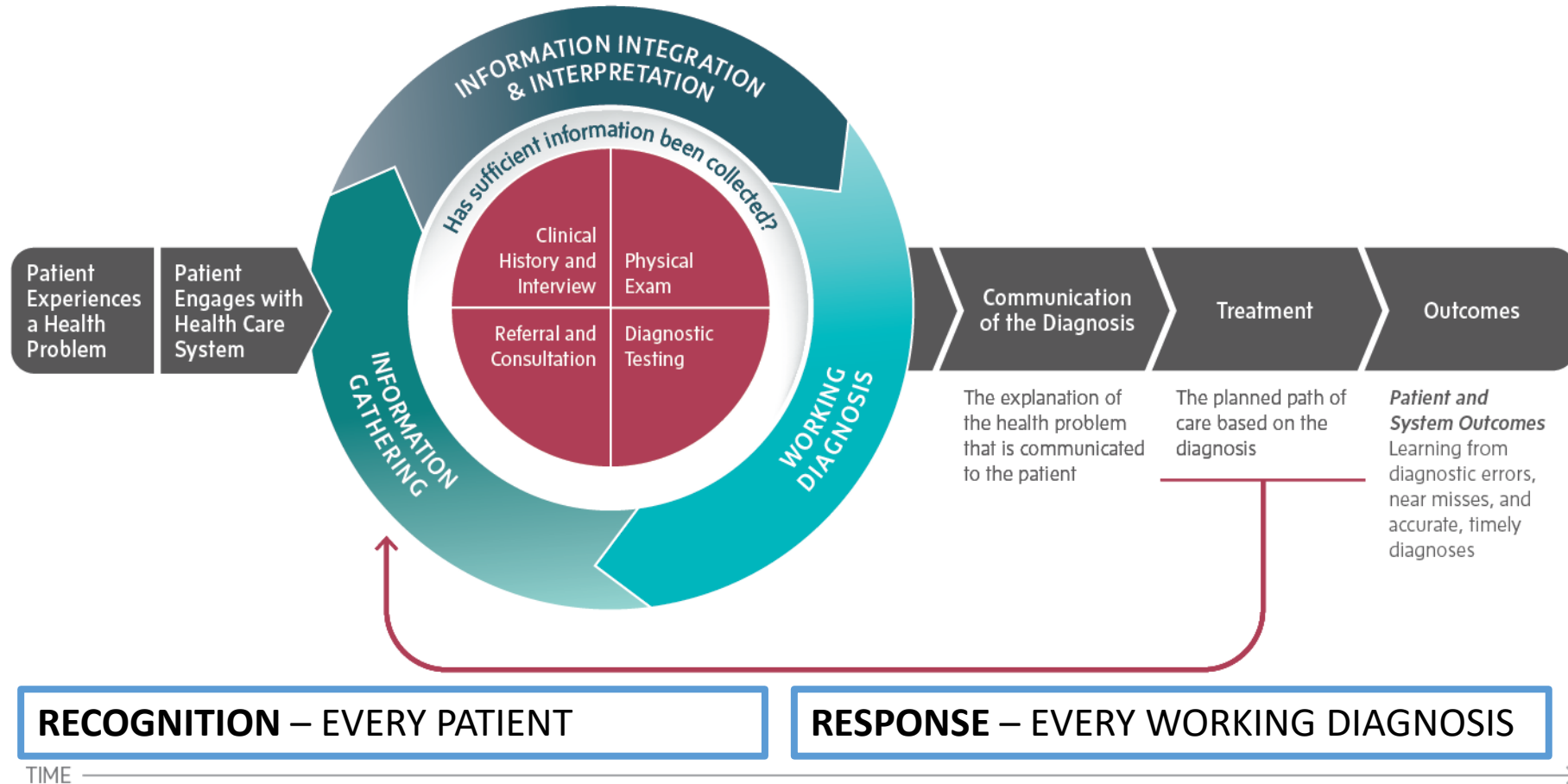
- The failure to: (a) establish an **accurate** and **timely** explanation of the patient's health problem(s)  
**or**  
(b) **communicate** that explanation to the patient
- **Diagnostic excellence** can be viewed as –
  - Successfully do ... (a) and (b) with all pillars of quality
  - **Centering Patient and Diagnostic Equity**



Alliance for Innovation on Maternal Health (AIM) Patient Safety Bundles  
<https://saferbirth.org/>

**READINESS:** Ask whether there is a diagnostic excellence opportunity?

# The Diagnostic Process



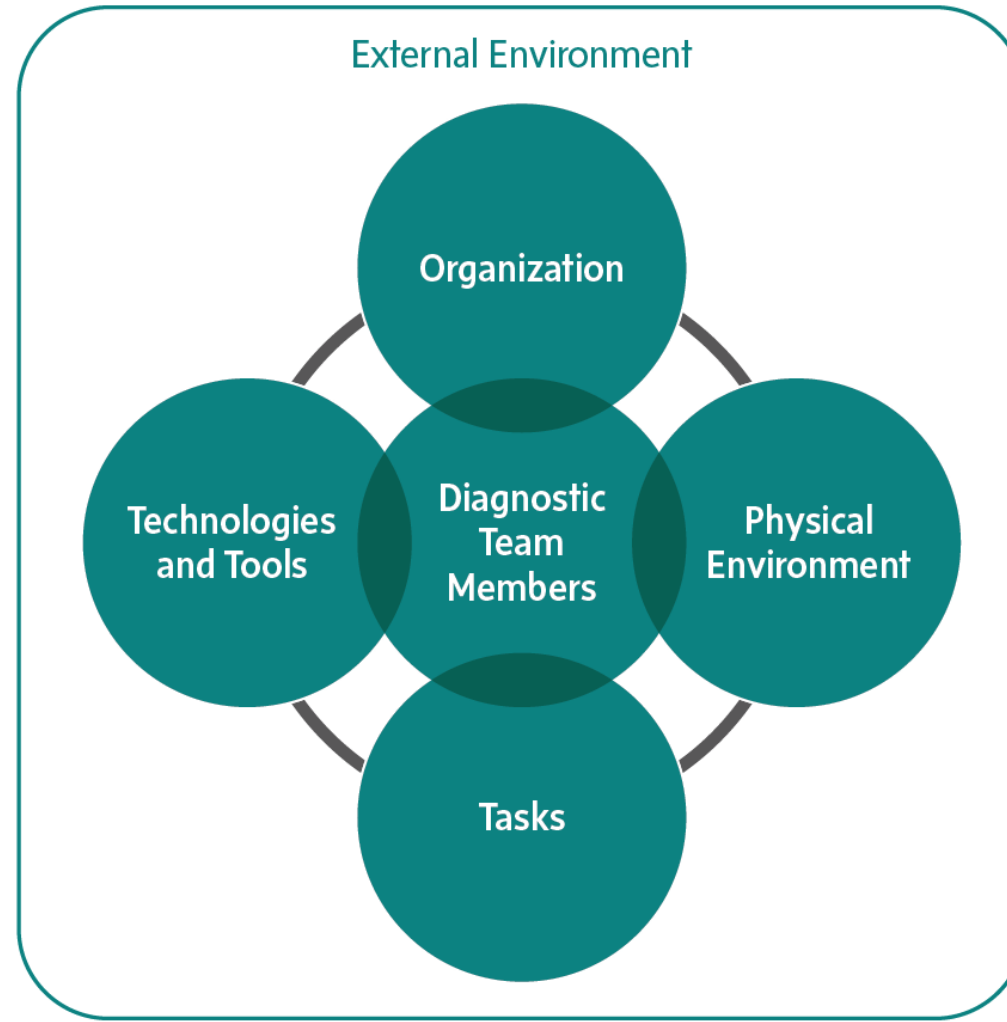
## Component #2

# The Work System

Every Work System

**READINESS**

**RESPECTFUL EQUITABLE and  
SUPPORTIVE CARE**



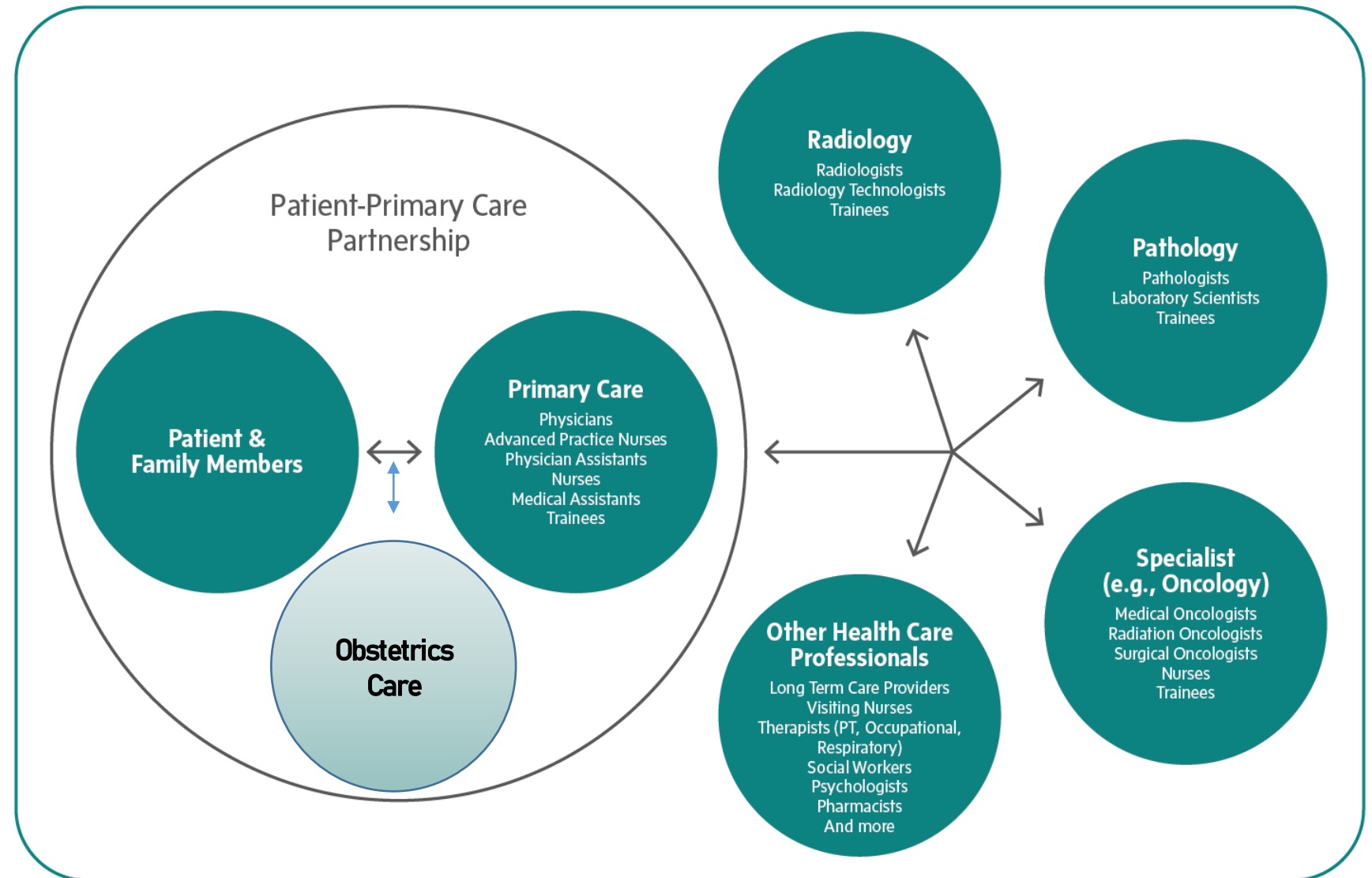
Component #3

# Diagnostic Team Members

Every Team Member:

**READINESS**

**RESPECTFUL EQUITABLE  
and SUPPORTIVE CARE**



Central to Component #3

# Component #4 – ADDING OUTCOMES AND LEARNING

