

QUALITY IMPROVEMENT PROGRAM FOR MISSOURI -QIPMO-

**PRESENTED FOR THE NATIONAL ACADEMIES OF SCIENCES, ENGINEERING AND
MEDICINE COMMITTEE ON THE QUALITY OF CARE IN NURSING HOMES**

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QUALITY IMPROVEMENT PROGRAM FOR MISSOURI [QIPMO]—WHO WE ARE

- Established in 1999
- Offers confidential, on-site and virtual, consultation and technical assistance, at no cost to facilities
- Goal—to improve quality care received by Missouri nursing home residents



WHO WE ARE

- 5 clinical nurses (BSN, MSN educated)
- 3 leadership coaches (BS, MHA, and MPA educated)
- Combined 438 years nursing and long-term care administrative experience



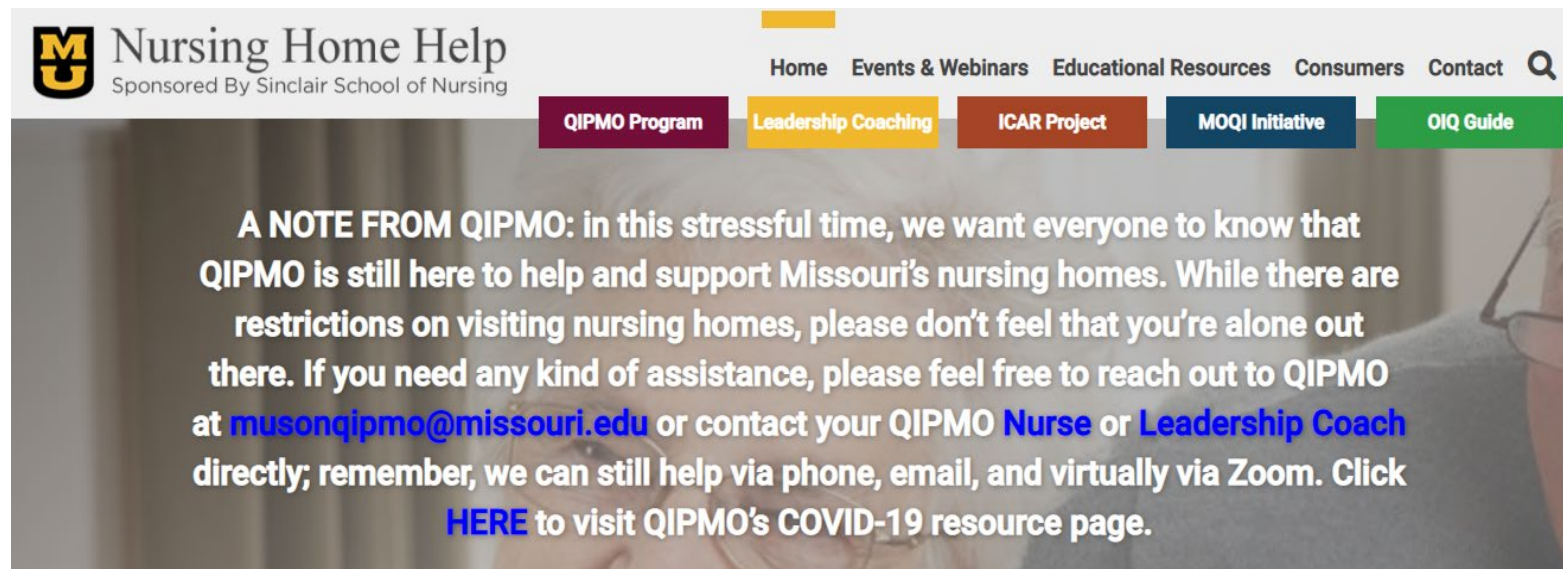
WHO WE SERVE

- 527 Skilled Nursing Facilities
- In 2019, 1293 on-site visits were made (reaching approximately 70%) of active providers)
- In 2020, QIPMO logged over 23,000 attendees at ~ 370 virtual support group meetings.



WHO WE SERVE

- Nursing Home Help website (www.nursinghomehelp.org) serves as a resource for those in Missouri and throughout the US.
- In the first quarter 2021, there were 877 new users, including 110 unique visitors from countries including Canada, United Kingdom, France, India, Ireland, Philippines, and Australia.



WHAT WE DO

- On-site mock surveys
- On-site clinical, administrative, and environmental consultation (i.e., wound care, fire-safety inspections, administrative/HR tasks)
- On-site & virtual chart audits for documentation and MDS
- On-site & virtual MDS training



WHAT WE DO

- ICAR & infection preventionist training and audits
- Quality Assurance and Improvement Projects
- Quality Measures analysis and recommendations for improvement
- Leadership training for new staff (CNAs, charge nurses, ADONs, DONs, social services, activities, administrators)



PARTNERSHIPS FOR EDUCATION AND INFORMATION

- State healthcare organizations—MHCA, MLN, MANHA, Leading Age
- Missouri's Telehealth ECHO
- Local, community, and county emergency management and public health collaborations
- DHSS



RECOMMENDATION

- A quality improvement program like QIPMO for every state.
- Staffed with highly educated nurses, administrators, and other interdisciplinary staff.
- Sponsored by a university school of nursing within the state to facilitate credibility and relationship building.



CHECK US OUT AT
WWW.NURSINGHOMEHELP.ORG

OR EMAIL WENDY OR NICKY AT
BORENW@MISSOURI.EDU
MARTINCARO@MISSOURI.EDU

M Nursing Home Help
Sponsored By Sinclair School of Nursing
Such services.

Home Events & Webinars Educational Resources Consumers Contact

QIPMO Program **Leadership Coaching** **ICAR Project** **MOQI Initiative** **OIQ Guide**

2020 HEALTH QUALITY INNOVATOR OF THE YEAR

QIPMO PROGRAM

LEADERSHIP COACHING

ICAR PROJECT

MOQI INITIATIVE

OIQ GUIDE