

COVID-19: IMPACT ON ONCOLOGY CARE: PAYER PERSPECTIVE ON CANCER CARE IMPROVEMENT

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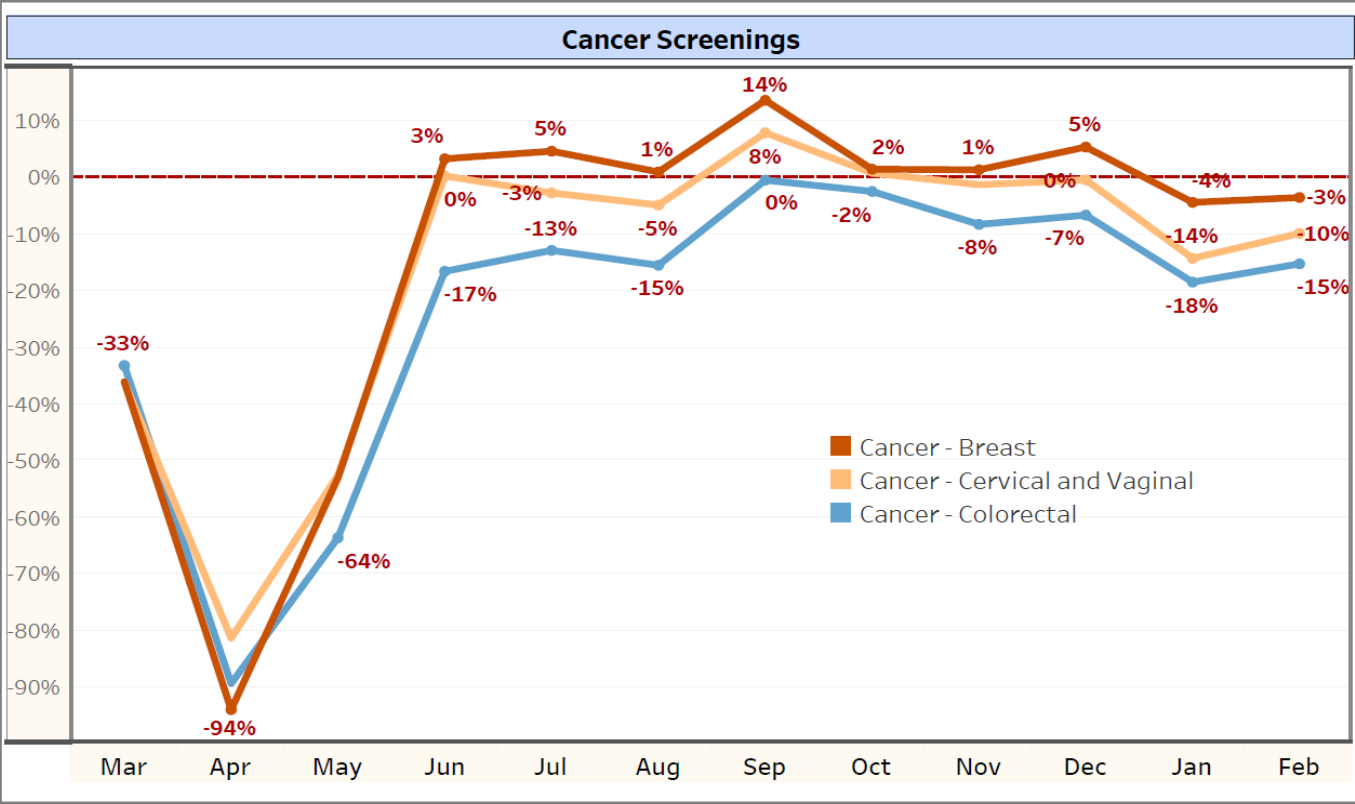


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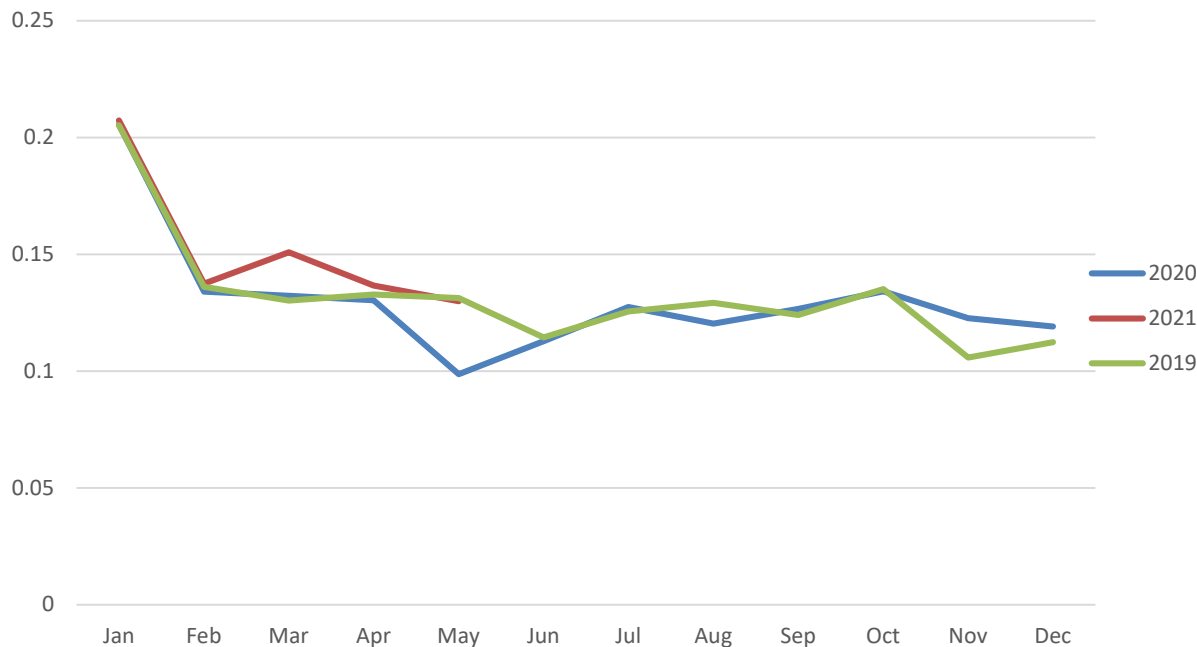
CANCER SCREENINGS 2020: VS PRIOR YEAR¹



1. Cigna analysis of claims for screening from Jan 2020 through Feb 2021 for the commercial BOB



INCIDENCE OF NEW MEDICAL ONCOLOGY CASES¹



2020 new patient rate is down 1% vs 2019 with the only marked impact in May (-25%)

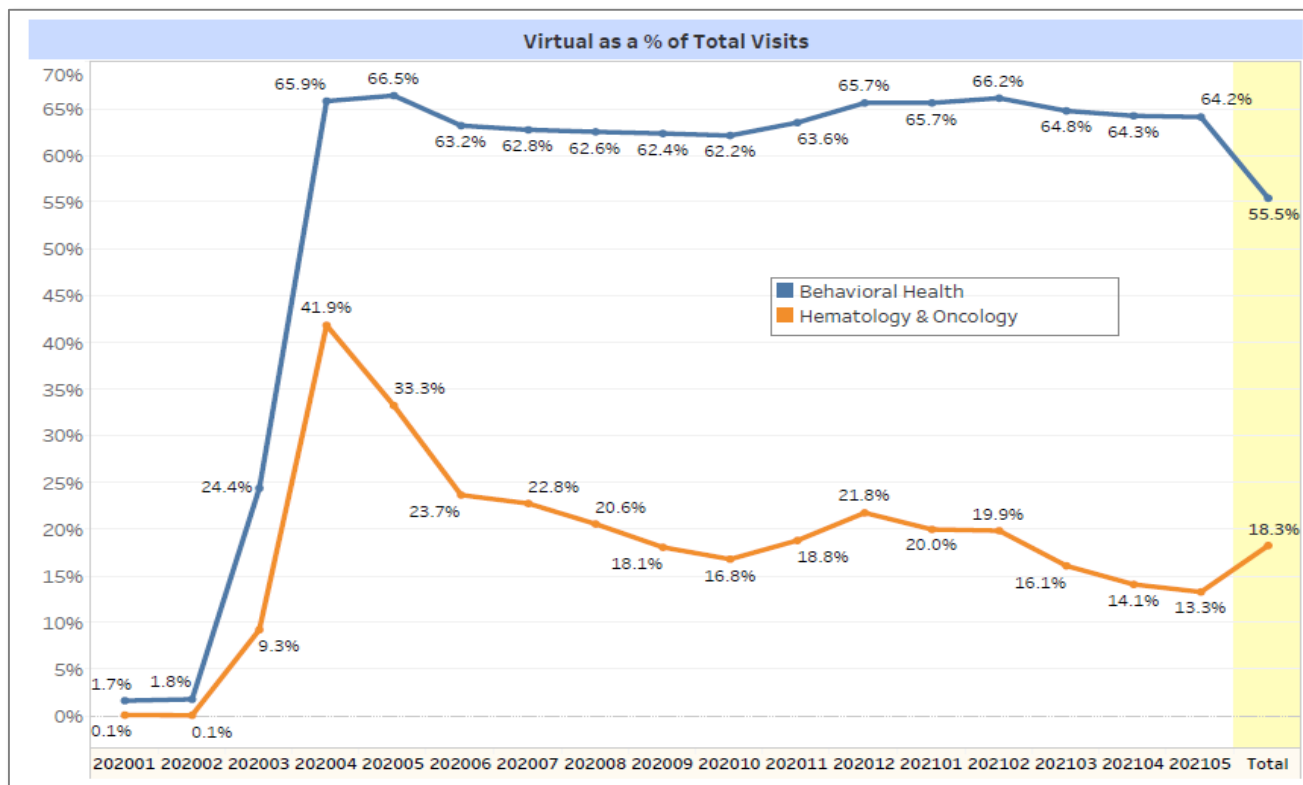
The first 5 months of 2021 is up 4% vs 2019 driven primarily by a 16% excess in March

Radiation Therapy demonstrated a similar muted impact from COVID to patient authorization volume.



1. eviCore analysis of utilization management data for managed Cigna commercial customers Jan 2019- May 2021

VIRTUAL CARE EXPERIENCE IN CANCER & BEHAVIORAL HEALTH¹

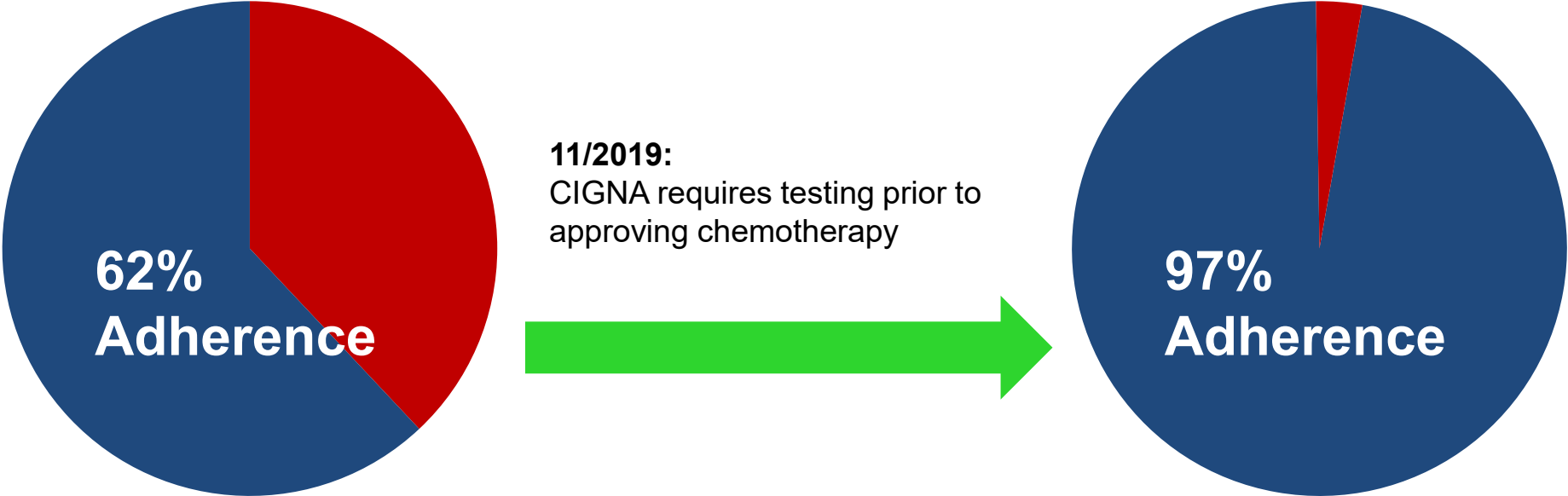


1. Cigna analysis of Virtual Care visits from Jan 2020 through May 2021 for the commercial BOB



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PRECISION ONCOLOGY: IMPROVE ADHERANCE TO GUIDELINES¹



1. eviCore analysis of utilization management data for managed Cigna commercial customers Jan 2019- April 2021



2021 STRATEGIC GOALS:

EXPAND AND ACCELERATE HEALTH EQUITY

1

Improve our capabilities to **identify customers impacted by disparities** based on race, language and Social Determinants of Health (SDoH) risk and **create test and learn opportunities** to close gaps

2

Evaluate the impact employee health plan benefits have on health equity, and establish opportunities for **employers** to address the social determinants of health that contribute to disparities

3

Enhance our solutions and benefits that reduce health disparities and address the social determinants, including a pathway to leverage **community health workers**

4

Institute models that pay health care **providers** based on improvements in equitable health outcomes as part of our value based reimbursement initiatives

5

Commit to expanding **digital solutions**, without creating a 'digital divide' and exacerbating disparities, and leveraging opportunities to close gaps in access to care



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