

Meaningful Outcome Measures in Adult Hearing Health Care
Webinar Panelist Biosketches

Patients/Consumers

Chris Greame is a 53-year-old husband and father of two boys, 6 & 8 yo and live in Falls Church City, VA. He has worked in health care his entire career in business and product development. In his role, he is engaged in group meetings and collaboration sessions and often there are post-meeting dinners and receptions. He knew that his hearing was not 100%. Over the past few years, he noticed the need to focus more intently in one-on-one conversations, and group conversations could be exhausting.

In business dinners and group functions he found himself struggling not just to hear, but to process information. It was not only frustrating, but led to him either disengaging from conversations, or nodding in approval without knowing what was being said. It got to the point where his kids were getting frustrated repeating themselves and that is when he knew he had to do something about it.

Elizabeth Pentin has been living with tinnitus since November 1996. Whilst attending a church service in Stuttgart, Germany, she heard a loud noise behind her that sounded like a large statue had crashed to the floor. The crash was not made by a falling statue; it came from inside her head and was the onset of her tinnitus. For several years, while living in Switzerland, she sought relief in alternative medical treatment and chiropractic care. Since 2015 she has been a patient at UPMC Eye & Ear Institute, and receives both tinnitus and mechanical hearing loss interventions and support.

Clinicians

Dr. Lee Cottrell obtained his undergraduate degree in Audiology from the University of Tennessee in 2007. He then received a Masters in Audiology from the University of Tennessee in 2009 and a Doctorate in Audiology from the University of Tennessee in 2011. Dr. Cottrell earned his Certificate of Clinical Competence in Audiology from the American Speech-Language-Hearing Association in 2011. He has been a fellow in the American Academy of Audiology since 2017. Dr. Cottrell serves on the American Academy of Audiology Government Relations Committee. He is adjunct faculty with Lincoln Memorial University DeBusk College of Osteopathic Medicine. As a clinical audiologist Dr. Cottrell provides comprehensive audiologic services for adult and pediatric patients including diagnostic testing, amplification, and vestibular testing for balance disorders.

Erica Person, Au.D., CCC-A has been a private practice owner since 2005. She currently specializes in hearing aids and tinnitus management while operating in an unbundled service delivery model. Dr. Person is the current President of the Indiana Audiology Coalition and is a Board Member of the Audiology Practice Standards Organization. She is also the host of The Unbundled Audiologist podcast.

Timothy Steele, Ph.D., is President & CEO of Associated Audiologists, Inc. a private practice audiology group with 8 clinics in the Kansas City region. The practice specializes in hearing diagnostics, prescription hearing aids, tinnitus and dizziness/vertigo. Dr. Steele received his undergraduate degree from Kansas State University (KSU) and his master's and Ph.D. degrees from the University of Kansas (KU). Dr. Steele is active in the community, the KU School of Allied Health, and in audiology professional organizations.