Serious Illness Care Research in Nursing Homes

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Disclosures

• Founder and executive officer of Probari, Inc., a healthcare start-up that provides nurse-led clinical quality reviews for nursing home residents.

Nursing Homes

- Rehabilitation and Long-Term Care
- Average of 106 beds; 1.7 million beds
- Nearly all Medicare-Medicaid certified



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iStock image



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Nursing Home Residents

- Over 80% of residents need help with 3 or more Activities of Daily Living
- ~90% require supervision
- 50-70% have cognitive impairment
- 70% of people with advanced dementia live their final days in a nursing facility
- Symptoms are common up to 80% of nursing home residents experience persistent pain



Unmet needs

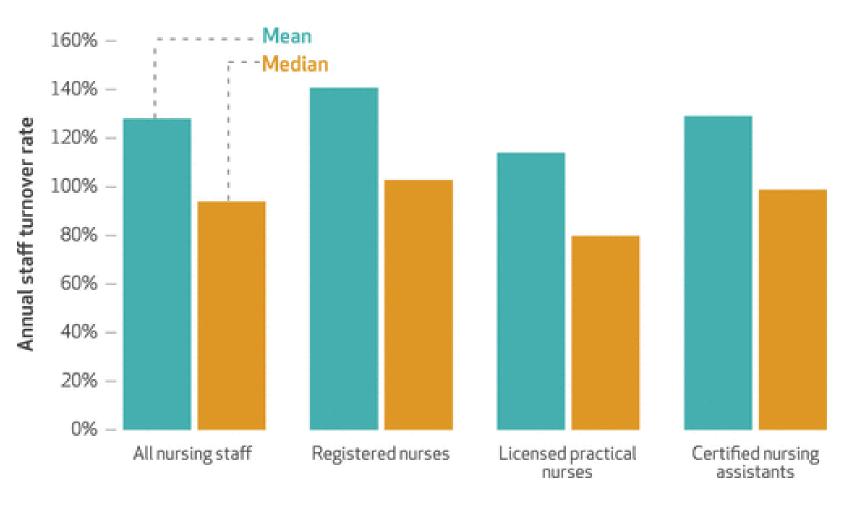
- Residents with dementia in nursing homes have unmet palliative needs
 - Under-treated symptoms
 - Poor quality of care
 - Burdensome interventions near the end of life.
 - In one study focused on residents with dementia, 41% underwent at least one burdensome intervention in the last 3 months of life despite preferences by surrogate decision-makers to focus on comfort

Mitchell, Teno and Kiely 2009

• 55% of deaths of people in the U.S. with dementia occurred in NHs in 2017

Cross, Kaufman, Taylor et al 2020

 70% of people with advanced dementia spend time near the end of life in NHs Mitchell et al 2005



Most hands-on care in nursing homes is provided by low-paid, diverse, female direct care workers.

Gandhi, A., Yu, H., & Grabowski, D. C. (2021). High Nursing Staff Turnover In Nursing Homes Offers Important Quality Information: Study examines high turnover of nursing staff at US nursing homes. *Health Affairs*, 40(3), 384-391.

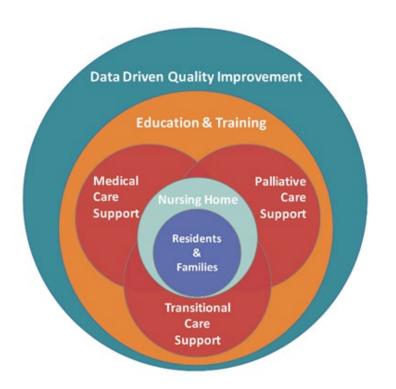
OPTIMISTIC Phase 1 Clinical Model

OPTIMISTIC RN Duties

- •Acute Change in Condition— INTERACT implementation; mentoring and coaching
- •Support NPs identify patients; communication
- •Advance Care Planning 10 patients per month
- •Collaborative Care Reviews gather information
- •Quality Improvement transfer root cause analyses; integrate into facility QI efforts

OPTIMISTIC NP Duties

- Acute Change in Condition
- Transition Visits
- Collaborative Care Reviews
- •Support RNs in education efforts



Advance Care Planning



Transitions of Care and Communication

Background Be sure to						
Associated medical con	ditions inc		ll that anniv):	Alle	rgies:	
☐ CHF		□ HTN	appiy).			Dementia
☐ chronic pressure	ılcer		r hx of MI			Hospitalized within past 30 day
☐ diabetes		☐ COPD				Surgery within past 30 days
						Other
Full Code DNR			POST: Y/N	V:		
POST Section B:		Section C:				POST Section D:
☐ Comfort Measures		antibiotics only		ot be achi	eved	□ No artificial nutrition
	☐ Limited Intervention fully through other means				□ Defined trial of artificial nutritio	
☐ Full Intervention	□ Use	antibiotics cons	istent with trea	tment goa	ls	☐ Long term artificial nutrition

Common Conditions

Qualifying Diagnosis

Pneumonia (maximum benefit duration 7 days)

OR TWO or more of THESE

Chest X-ray confirmation of a <u>new</u> pulmonary infiltrate

THIS

- * Fever ≥ 100° F (oral) or two degrees above baseline
- * Oxygen saturation level ≤ 92% on room air or on usual O₂ settings in patients with chronic oxygen requirements
- * Respiratory rate ≥ 24 breaths/minute
- * Evidence of focal pulmonary consolidation on exam including rales, rhonchi, decreased breath sounds, or dullness to percussion

Facility Code: G9679

Practitioner Acute Nursing Facility Care Code: G9685

Assessment



Phase 1 Reduction in Medicare Utilization and Expenditures – Summary (2014-2016)

Outcome	Effect (% of mean)		
Medicare Utilization (probability of event per resident)			
All-cause hospitalization	-19.3%		
Potentially avoidable hospitalization	-32.6%		
All-cause ED visit	-3.9%		
Potentially avoidable ED visit	-15.9%		

Outcome	
Average Spending Reduction per resident per year	\$1,589
Total Spending Reduction	\$13,456,242
Total Initiative Net Savings	\$3,413,965

Ingber MJ, et al. Initiative To Reduce Avoidable Hospitalizations Among Nursing Facility Residents Shows Promising Results. Health Aff (Millwood). 2017 Mar 1;36(3):441-450.





Core Intervention Elements	Flexible Intervention Elements
External PC consultations, expected	 Visit schedule
minimum of 4 resident consults per	 Job role of the champions – RN, LPN,
week	social services, or chaplain
 In-house champions, trained by study 	 Schedule of education topics and
team (minimum 2, at least one LPN or	format of delivery
RN)	 Meeting schedules; modification of the
 NH staff participation in education 	EHR vs. use of existing templates
 Process for goals of care conversations, 	 Additional elements, e.g., additional
PC assessments and regular reviews,	meetings with families, bereavement
including identification of residents and	support, use of volunteers
tracking in EHR	

Phase III Clinical Trial NIA# R01 AG066922 National Institute of Aging

Key Intervention Elements

PC lead role

- At least 2 per facility, one RN or LPN
- Receives training on PC, trained to conduct PC assessments and make referrals to PC consultants

PC screenings

 PC leads identify residents who would benefit from PC consults using the PC screening tool

All staff education

- Providing education on PC to all staff interacting with UPLIFT-AD residents
- Topics include overview of PC, UPLIFT-AD objectives, resident-centered care

PC consultations

 PC consultants provide on-site consult visits with residents and family members

TIMELINE OF ACTIVITIES IN EACH NURSING HOME

Τ, ✓ Outcome Collection assessments: **Baselines: Outcome** ✓ Outcome NH staff, Family NH staff, Family assessments: assessments: ✓ PC Survey: ✓ PC Survey: NH staff, NH staff, NH staff Data **NH** staff **Family** Family ✓ Fidelity monitoring **Pre-Implementation Post-Implementation Implementation** ~6 months 12 months 6 months Agreements signed PC Lead interviews Ongoing PC screening of residents mplementation **Kickoff meetings** List of eligible residents and surrogates On-site PC clinical consultations EMR monitored for obtained All-staff training deaths and Opt-out letters sent Ongoing communication to troubleshoot hospitalizations PC Lead training All-staff training implementation challenges PC assessment process established Plan for working with PC consultants established

Creating Nursing Connections Homes Residents Community and Stakeholders Families Successful Collaborations Provider Universities Groups Trade Organizations

Key Takeaways and Next Steps

- Nursing home residents have substantial, unmet care needs
- Despite evidence of best practices, consistent implementation and delivery remains challenging
- Areas of needed research include symptom assessment and management, models for delivering supportive care, targeted trainings, and financing for serious illness care delivery
- Implementation planning is critical; interventions must be tested in the nursing home setting
- Multidisciplinary collaborations, partnerships with industry and ongoing investments are needed to test interventions and impact care in nursing homes