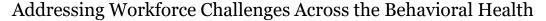


# Integrating Digital Mental Health in the Behavioral Health Continuum of Care



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Continuum of Care: A Workshop



#### Overview

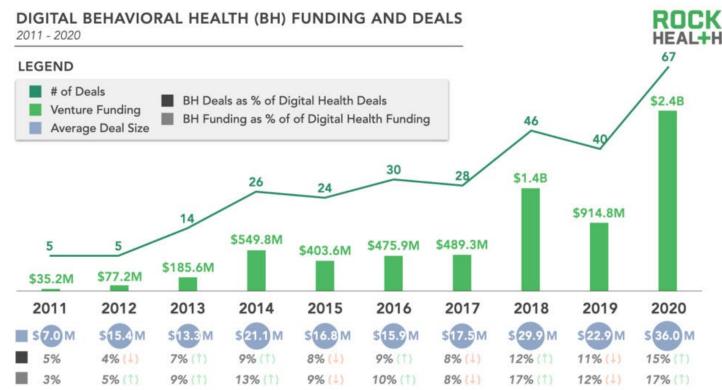
1. State of the evidence for digital mental health

2. Evaluation considerations of digital mental health

3. Integrating digital mental health into care pathways



## Digital Mental Health is Here



Note: Only includes U.S. deals >\$2M; data through December 31, 2020. For the purposes of this report, we define the digital behavioral health sector to include digitally-enabled startups in mental health, substance use disorders, and/or developmental disorders. We also define the digital behavioral health market to include companies that exclusively serve behavioral health needs, and companies that serve behavioral health in addition to other clinical needs. Source: Rock Health Funding Database



#### Gray report on lockdown parties frustrated by police secrecy

to 83 people. The prime minister is been told that Gray's attempts to final undersood to be confident should be in seize the opport are being frientated be before dispublished. The symbilith will receive any entire effects of the Met to identify understand the confidence of the ministration. The confidence is a special properties of the ministration of the ministr

not receive any further lines beyond the one he has already been given. He faces uncertainty, however, over a separate inquiry carried out by Gray, a senior civil servant. Her report, which will be published next week, is said to be

Gray had been planning to name more than a dozen officials, a process said to have been made more difficult Gray is also considering publishing

#### Doctors to give sleep app rather than pills

Digital therapy more effective and cheaper

Nearly one million patients with insomina will be prescribed a self-help app instead of selenging pills in the long instead of selenging pills in a groundfreaking move by the NHS.

GBs have been told to offer Stepin, a set as not to use a phone in bed.

A clinical trial found that 75 per cent

the first-line treatment.

The advice will help to wean insomniacs off addictive hyprotic sleeping pilk such as zopiclone and zolpidem, taken by about 500,000 Britons.

Sleepio is the first web-based treat-

Steepto is the first web-based treat-ment to be approved by the National Institute for Health and Care Excel-lence (Nico), the medicines watchdog, which said that it could benefit 800,000 patients in England. It will cost the NHS 445 a patient. Experts said Nice's decision heralded

experts said vices decision heraided in new era of digital treatments on the NHS that could help to address the Covid-19 backlog and long waiting lists. Clinical trials show that the app is more effective at helping people to get to sleep than pills and saves money by to steep than pais and saves money by sharply reducing the number of GP appointments and prescriptions. Sleepio involves six weekly 20-min-ute sessions of cognitive behavioural therapy for insomnia (CBT-I) delivered

therapy for insomna (CB 1-1) delivered by a virtual doctor called "The Prof". The therapy, tailored to individual needs using artificial intelligence, tack-les the root causes of insomnia by chal-

persists and they are in "significant di-

six-week digital therapy programme, as of patients who completed the course the first-line treatment.

mg up in the night by about 30 minutes. They also fall asleep more quickly. At present clinical guidelines on insonnia say that patients should first be offered advice on sleep hygiene, such as limiting caffeine and sticking to the

evere withdrawal symptoms and side effects such as daytime drowsiness which has been linked to car crashes

said that he was delighted by the dec sion. With the surge in demand for mental health support over the past two years, scalable and clinically proven digital technologies simply



#### p-op deliveries reverse march of time

old obenomenon is about to

the old phenomenon is about to sail freeders of the control of the shops. In the freeders of the control of the shops of the shops. In the control of the shops of the shops of the shops. In the control of the control of the shops of the shops of the shops of the control of the shops of the

The Co-op says it is the first modern supermarket to introduce deliveries on nce common sight of a delivery common sight of a delivery egging groceries down cobbled has long since been replaced by cado van or Deliveroo driver to their customers, but by the 1970's they had all but disappeared.

had all but disappeared.

During a trial in Cornwall, shoppers
used the new service for items they had
forgotten, top-ups between big shops,
and treats. One person used the
services after undergoing serious quality.
The Co-op was founded in 1863 in



also involves more sophisticated elements, with a pilot scheme for robo deliveries, starting in Cambridge this

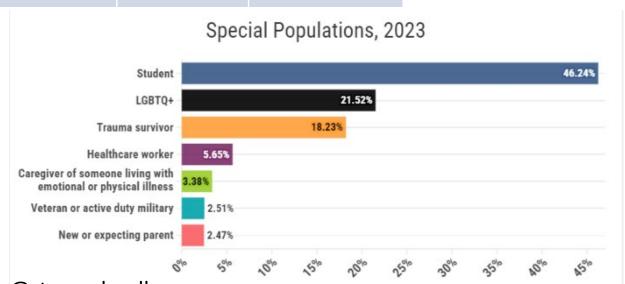


# Internet- and mobile-based digital mental health interventions have clear and consistent RCT evidence!

Condition	# of RCTs	Effects	Meta-Analysis
Depression	83	<i>g</i> = 0.52	Moshe, Psych Bull 2021: 147; 749-786
Anxiety	47	<i>g</i> = 0.80	Pauley, Psych Med 2023: 53; 567-579
Posttraumatic Stress Disorder (PTSD)	33	<i>g</i> = 0.36	Steubl, Eur J Psychotraumato 2201: 12; 1879551
Sleep	54	d = 0.39 (ISI)	Hasan, Sleep Med Rev 2022: 61; 101567
Schizophrenia (as an adjunct to care)	58	gs = 0.13-0.32	Morales-Pillado, Psych Med 2022: 53; 6304-6315

## Digital opportunities diversify access

Age Range	Percentage	Number
8-10	0.95%	N = 19,057
11-17	37.6%	N = 801,908
18-24	25.29%	N = 506,353
25-54	32.59%	N = 652,350
55+	3.86%	N = 70,103



 Information about mental health

 Use at home worksheets or coping skills to

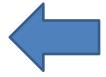
 Online or mobile program that can help you track or manage your symptoms

 Referrals to those that can help

 Phone number for immediate support 48.55%

46.16%

45.25%



18.80%



13.74%





@steveschueller

## Banbury Forum Recommendations

- Guided digital mental health intervention should be frontline interventions for depression, anxiety, and posttraumatic stress disorder
- 2. Digital mental health interventions should be reimbursable
- 3. An evidence standards framework should be created to support digital formularies and decision making



#### Technology-Enabled Services

Mohr, Weingardt, Reddy, & Schueller, 2017

- Most effective digital interventions include some blend of technology features + human support
- Might be most impactful for those most in need

Table 2. Case Examples of Individual Patient Response to Guided vs Unguided iCBT vs TAU

	PHQ-9		Relationship		Employment	MD (95% CrI) <sup>b</sup>		
Case <sup>a</sup>	BL	Age, y	status	Sex	status	Guided vs unguided	Guided vs TAU	Unguided vs TAU
1	25	35	Not in relationship	F	Unemployed	-2.2 (-3.6 to -0.8)	-3.3 (-4.8 to -1.8)	-1.1 (-2.2 to -0.1)
2	14	41	Not in relationship	F	Employed	-0.9 (-1.7 to -0.1)	-1.9 (-2.7 to -1.0)	-0.9 (-1.7 to -0.2)
3	10	55	In relationship	M	Employed	-0.2 (-1.2 to 0.7)	-1.3 (-2.3 to -0.4)	-1.1 (-1.9 to -0.3)
4	8	65	In relationship	M	Other	0.2 (-1.1 to 1.5)	-1.0 (-2.3 to 0.3)	-1.2 (-2.4 to -0.1)

Abbreviations: BL, baseline; Crl, credible intervals; MD, mean difference; PHQ-9, Patient Health Questionnaire-9 score; TAU, treatment as usual.



<sup>&</sup>lt;sup>b</sup> An MD less than O for the comparison of A vs B favors treatment A.

<sup>&</sup>lt;sup>a</sup> These are case examples of fictitious patients.

# The Good, The Bad, The Many

- Roughly 325,000 digital health interventions, ~15,000-20,000 for mental health
- Only a small number of digital mental health interventions have rigorous evidence demonstrating efficacy - maybe 150 out of the ~15-20,000
- Others are evidence-informed and have indirect evidence
- The vast majority of digital mental health interventions don't have efficacy data some of these may at best be ineffective, and at worst damaging
- This makes finding the right app a challenge (but not impossible!)





#### Evaluation Dimensions from One Mind PsyberGuide



Credibility



User Experience



Data Security and Privacy



#### Why three dimensions?

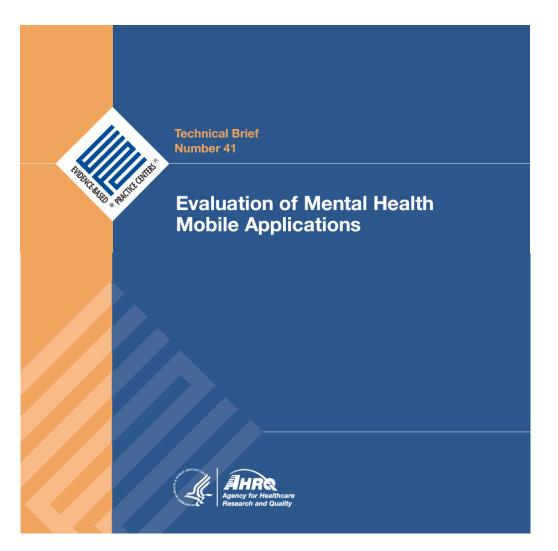
- No "magic number" for digital mental health interventions
- Different things will work for different people
- Different factors are important for different people

#### Why these dimensions?

- Although multiple efforts exist, considerable agreement on need for
  - Evidence-base (credibility)
  - User experience and engagement (user experience)
  - Data security and privacy
- Focus on the quality of the product rather than the features
  - Interoperability, accessibility, technical features



#### **Evaluation of Mental Mobile Applications**



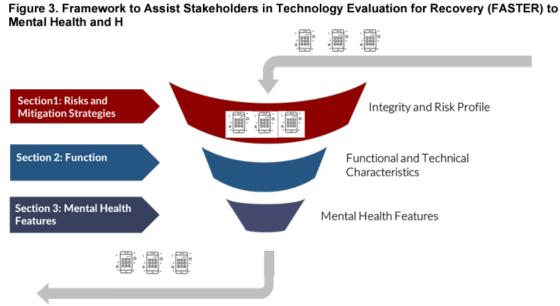
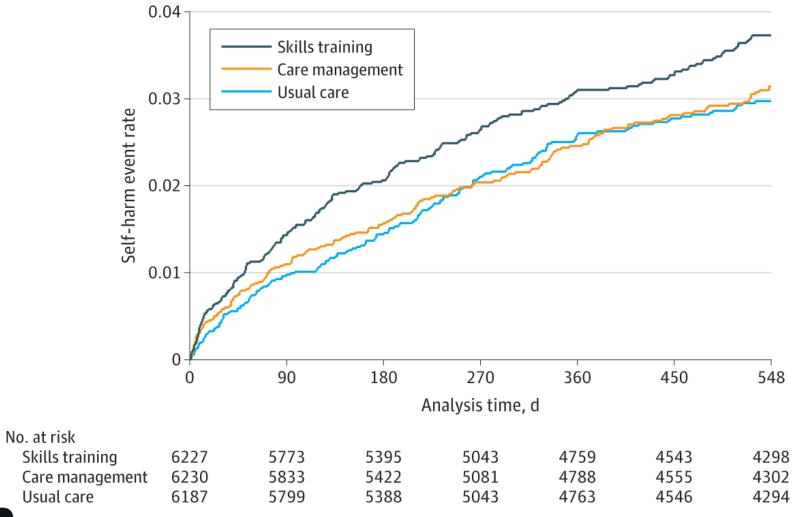


Figure 4. Categories of questions in each section





#### But digital mental health interventions are not harmless



	Months 1-3
Mindfulness Module	
Any Visit	901 (14%)
Beyond Introduction <sup>a</sup>	550 (9%)
Homework⁵	150 (2%)
Mindfulness of Current	
Emotion Module	
Any Visit	419 (7%)
Beyond Introduction <sup>a</sup>	247 (4%)
Homework <sup>b</sup>	83 (1%)
Opposite Action Module	
Any Visit	439 (7%)
Beyond Introduction <sup>a</sup>	262 (4%)
Homework <sup>b</sup>	72 (1%)
Paced Breathing Module	
Any Visit	296 (5%)
Beyond Introduction <sup>a</sup>	151 (2%)
Homework⁵	58 (1%)

### Unmet Promise of Digital Mental Health Interventions to Increase Access and Accessibility

"As it stands, DMH interventions still hold a lot of potential to help diverse groups, but now, that potential needs to be translated into reality and action."

-Schueller, Hunter, Figueroa, and Aguilera, 2019

	Characteristic	n	%
	Number of Apps	32	100%
Platforms	iOS	31	96.9%
	Android	27	84.4%
	Companion website for App	8	25.0%
Supported	Stress & anxiety	16	50.0%
conditions	Mood disorders	14	43.8%
	Sleep	9	28.1%
	Phobias	6	18.8%
	Eating disorders	6	18.8%
	OCD	5	15.6%
	Personality disorders	5	15.6%
	Schizophrenia	4	12.5%
Engagement	Audio/music/scripts	16	50.0%
	Gamification	14	43.8%
	Videos	9	28.1%
Connection to other services	Link to formal care/coaching	10	31.3%
	Crisis management feature	8	25.0%

Muñoz, Camacho, & Torous, 2021

#### Cultural Responsivity in Technology-Enabled Services

- Demonstrate awareness of differing identities and experiences in TESs
- · Acknowledge systemic inequities and experiences of discrimination
- · Illustrate how experiences of TESs may differ among those with various identities
- · Tailor TES goals and practices to unique values and life experiences
- Use co-design methods to develop and refine TESs

#### Content of the program

(Technology)

- Involve individuals in the development of program goals and selection of strategies
- Demonstrate awareness of differing identities, experiences, and discrimination in images and examples
- Provide options, when possible, to tailor content to the individual (eg, type of device, content, delivery format, workflow)

#### Support of the program

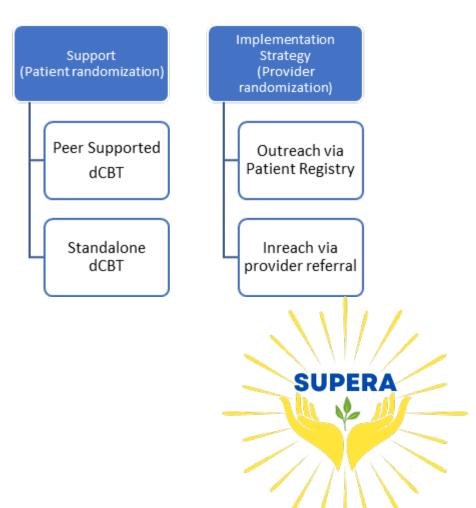
(Services)

- Supporters receive training in cultural responsivity and ask about important aspects of identity
- Supporters consider that cultural responsivity may help increase engagement and relevance
- Supporters demonstrate awareness of differing identities, experiences, and discrimination and tailor content to the individual

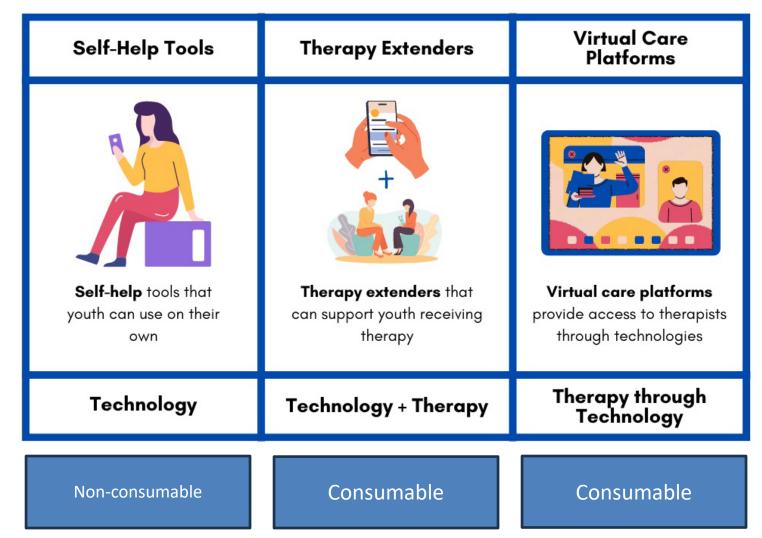
Eustis, LoPresti, Aguilera, & Schueller, 2023

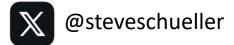
# SUPERA: Supporting Peer Interactions to Expand Access (R01 MH126664, MPI: Schueller, Aguilera)

- Aim 1: Evaluate patient-level randomization on effectiveness of digital cognitive-behavioral therapy (dCBT)
  - Depression, anxiety, engagement
- Aim 2: Evaluate provider-level randomization on the effectiveness of implementation strategies
  - Reach, adoption, cost
- Aim 3: Evaluate putative mechanisms of change
  - Mixed-methods: surveys, interviews, and focus groups
  - Attitude towards intervention, implementation climate, clinical readiness, potential for sustainability



# Technology-enabled services (and continuums of care)

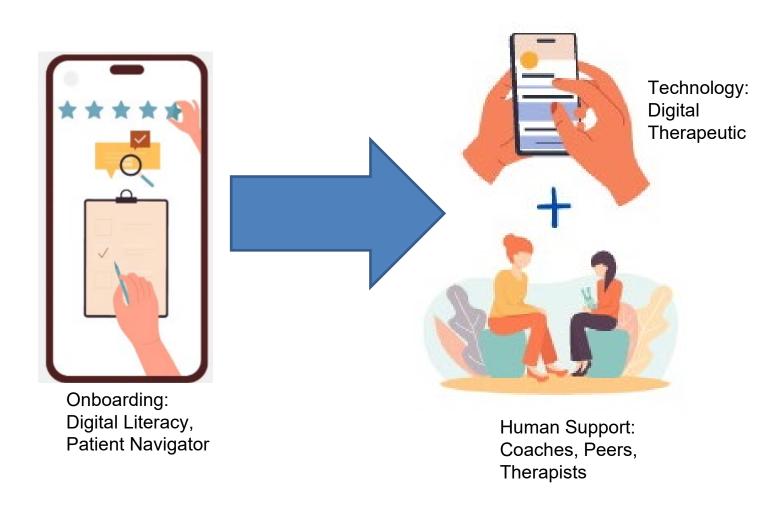




# Reimbursement – What do we pay for? (And how?)



Remote Patient Monitoring





## Some takeaway thoughts

- Digital mental health interventions work
  - Supported or guided are more effective than self-guided
  - Self-guided still lead to reliable, but small, benefits
- Evaluation frameworks exist
  - Some agreement on overall dimensions
- Something is NOT always better than nothing
  - Need to consider deployment pathways, framing, alternatives
- Digital doors can increase access
  - But need to consider what we provide to people when they come through those doors
  - And to consider how to pay for these digital supports



### Thanks!



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NIMH: R01MH126664

