# Key Considerations for Establishing a Framework for Critical Medical Products

# Demand Surge, Supply Shocks, and the Critical Role of Supply Chain Design

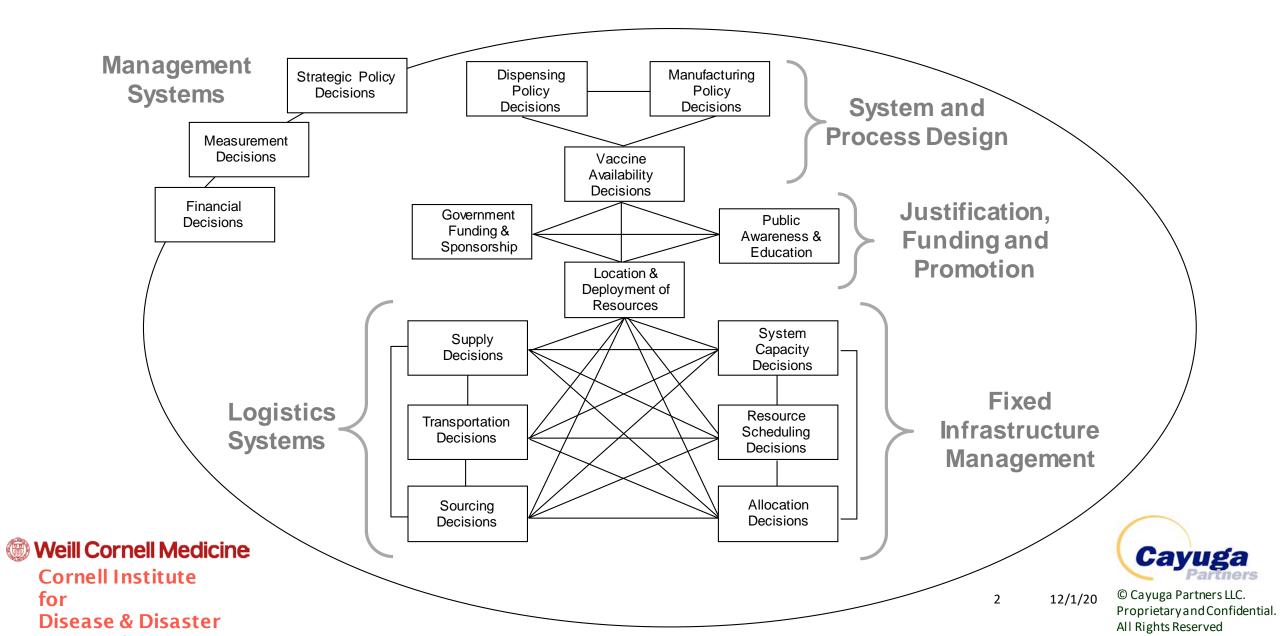
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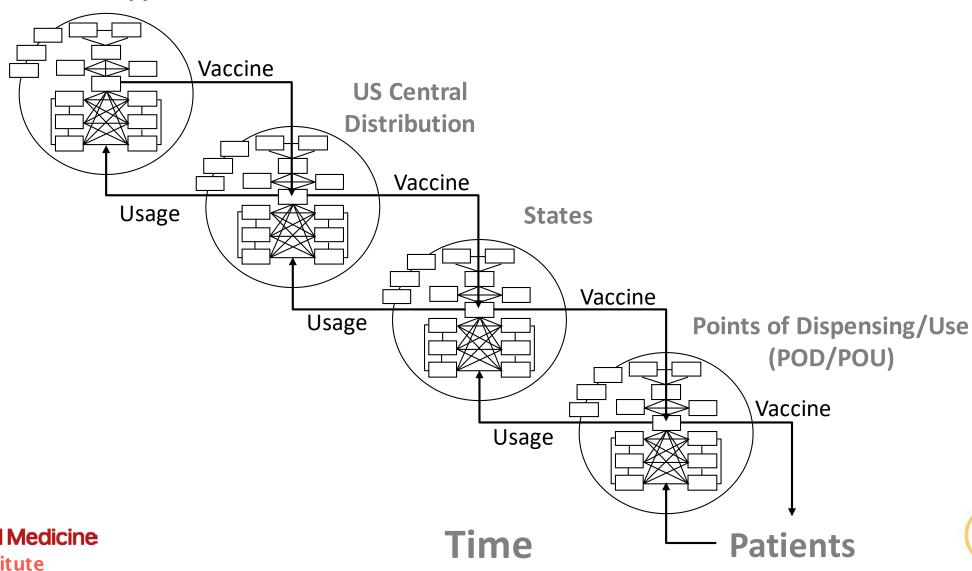


## Five Interdependent Systems in a Disaster Preparedness Architecture



## Possible Vaccine Supply Chain System Structure

#### **Vaccine Suppliers**



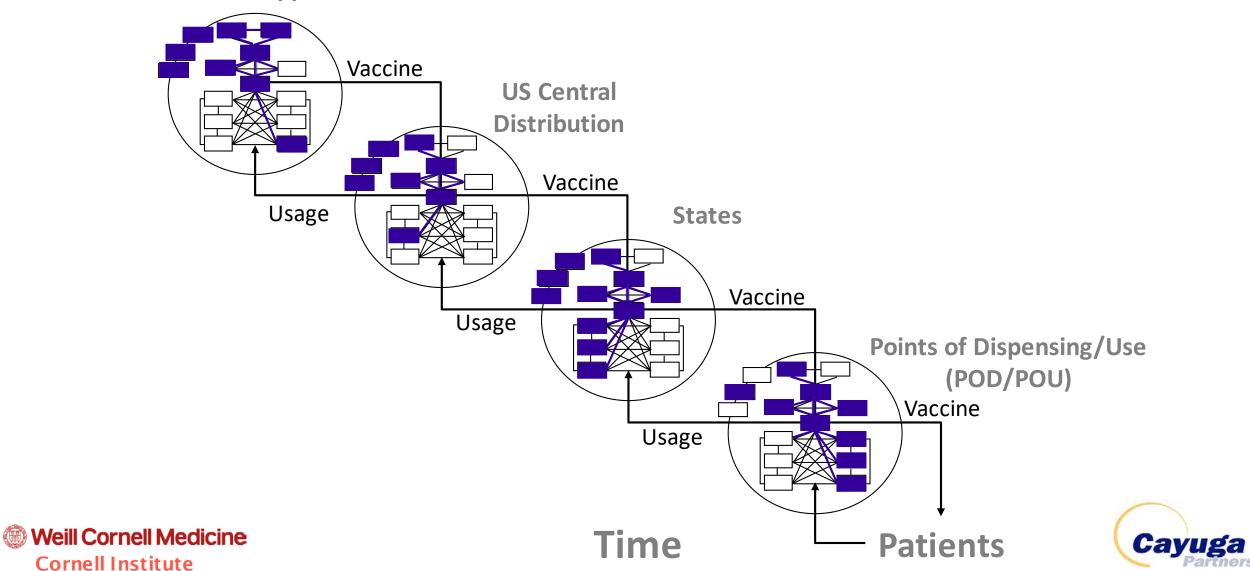


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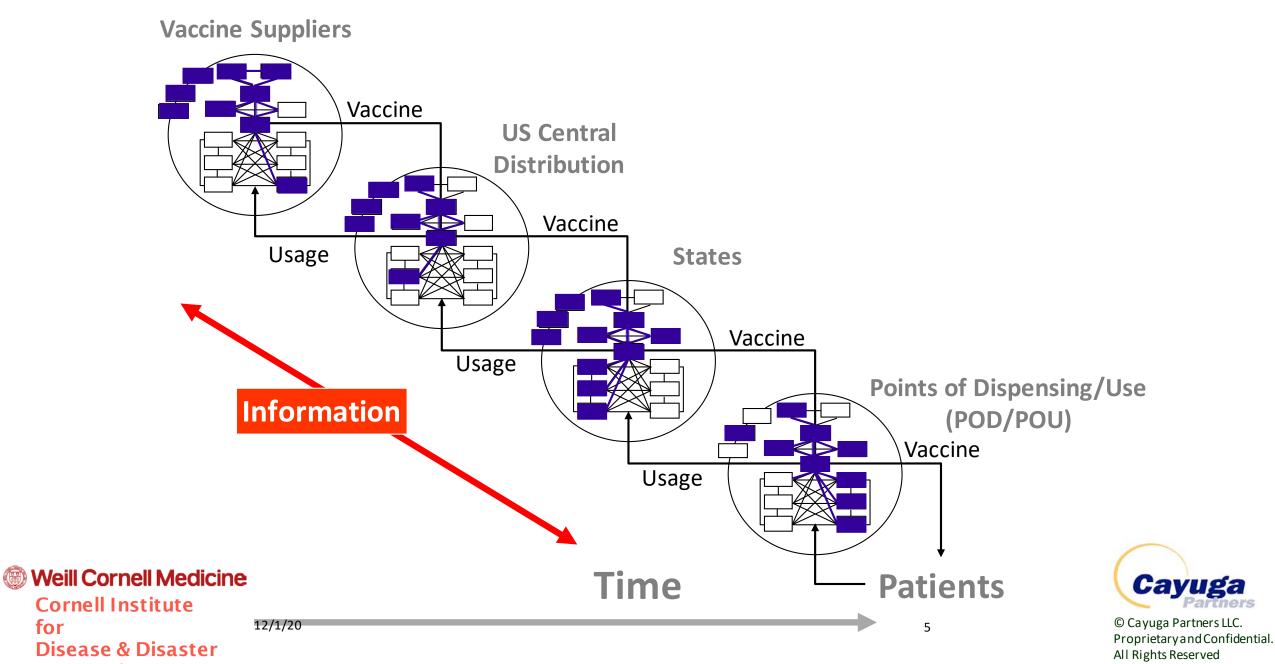
#### **Vaccine Suppliers**

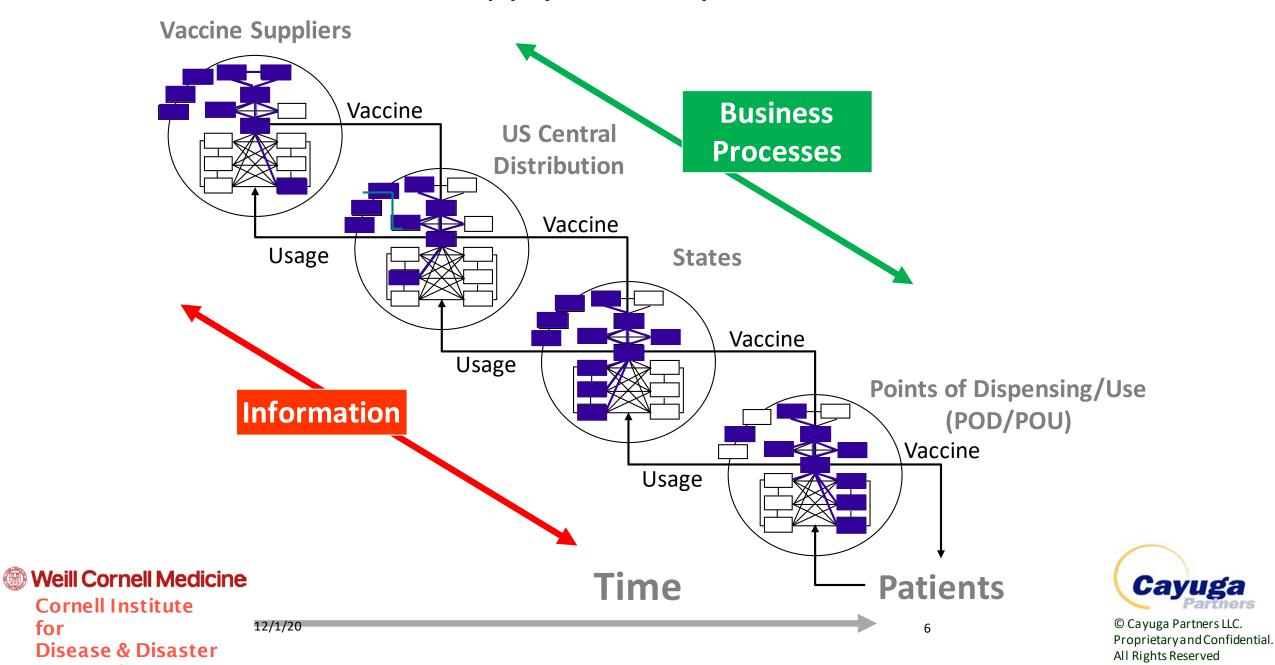
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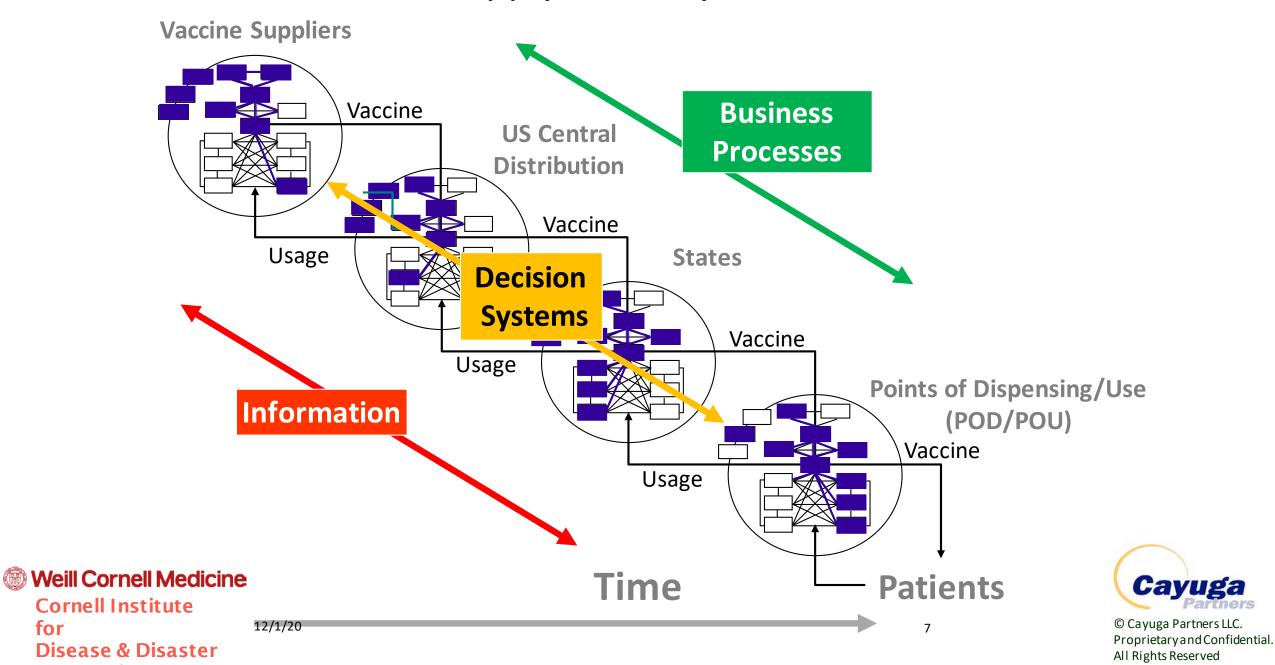


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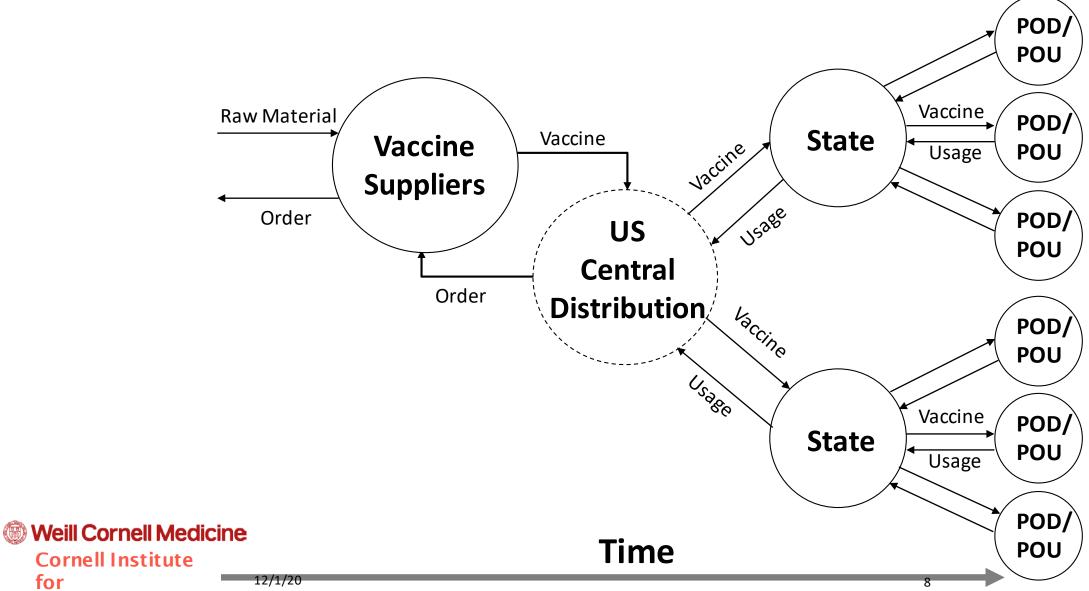
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#### A Visualization of a Possible US COVID-19 Vaccine Supply Chain





#### **Planning Considerations**

- Different vaccine types and requirements
- Cold Chain requirements (-40°C or lower)
  - Logistics (e.g., reefer trailers)
  - POD facility types and capacities
- Reverse logistics and transshipments for returns and reallocation
- Booster shots (2<sup>nd</sup> inoculation) for some vaccines
- Population profiles and priorities
  - Job description (e.g., healthcare provider)
  - Age category
  - Underlying conditions, etc.





## **Supply Chain Fundamentals**

- 1. Know customer requirements: vaccine demand vs. State demand
- 2. Construct a *lean supply chain organization* that eliminates waste and reduces variability
- 3. Build tightly-coupled *Information Infrastructures*, both intra- and interorganizationally
- 4. Build tightly-coupled *Business Processes*, both intra- and interorganizationally
- 5. Construct tightly-coupled *Decision Support Systems* that make supply chain business processes work efficiently and effectively





## **VTrckS**

#### **Provider Functionality**

- Submit data/documentation for inventory on hand, doses administered, and temperature logs
- Place orders, including direct-ship
- Request priority shipment
- View order statuses, near real-time shipping status, and tracking information
- Place returns, wastage, and transfer orders

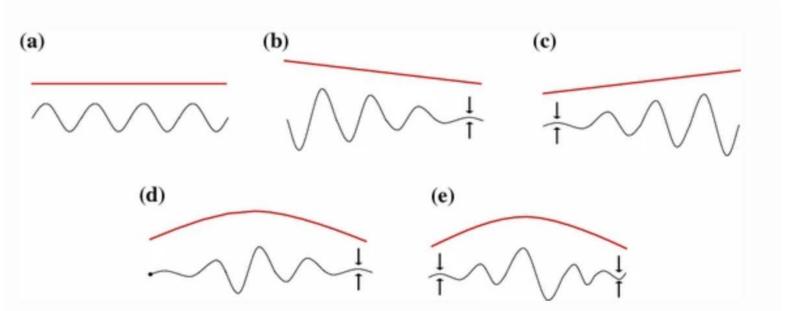
#### **Inventory & Distribution**

- Communicate with CDC's centralized distributor regarding vaccine inventory and shipment status
- Monitor all inventory movements with near real-time information
- Identify messaging/interface and inventory failures and inventory discrepancies for prompt intervention/resolution
- Provide data to support routine monitoring of distribution performance metrics, including timeliness
  of provider order fulfillment and bulk order receiving; physical inventory count comparisons; and
  appropriate use of inventory rotation protocols





### VTrckS, The Bullwhip Effect, and the Reverse Bullwhip Effect



String vibrations **a** with no amplification, **b** with a demand vibration and BWE, **c** with a supply shock and RBWE, **d** with a demand vibration, a fixed point, and umbrella pattern, and **e** with a demand vibration, a supply shock, and umbrella pattern. *Thick lines* above strings plot wave amplitude

Rong, Y., Shen, ZJ.M. & Snyder, L.V. The impact of ordering behavior on order-quantity variability: a study of forward and reverse bullwhip effects. *Flex Serv Manuf J* **20**, 95 (2008). https://doi.org/10.1007/s10696-009-9054-3





## COVID-19 Vaccine Distribution Model: Demo





#### COVID-19 Vaccine Distribution Model

- Problem: Plan vaccine allocations to US states from a central stockpile based on projected supply availability, current estimates of the residual (unvaccinated) population and likely distribution profiles
- Objective: Production, allocation and transshipment decisions are made periodically to minimize expected shortages at POD locations
- Method: Computing optimal decisions can be accomplished quickly, on demand
- Assumptions: a network of facilities exists for creating and managing vaccine flow so that:
  - Lead times are relatively short, predictable, and repeatable
  - Each entity in the supply chain has real time knowledge of the inventory levels of all other locations and the quantities of items in transit from and to them
  - Decisions are made frequently based on knowledge of supply chain inventories and the probability distribution of downstream usage over relevant lead time





## COVID-19 Vaccine Distribution Model (cont'd)

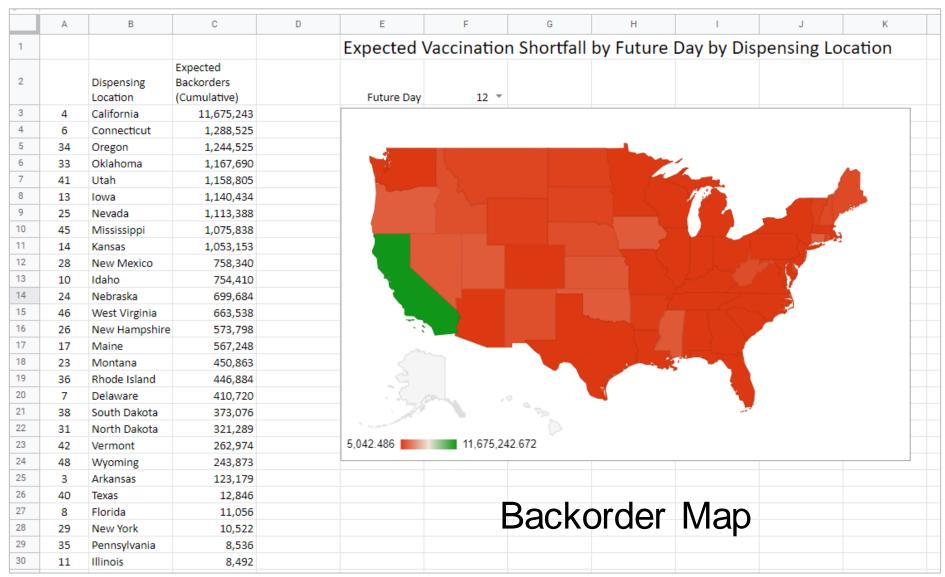
- A stochastic model that determines optimal allocations daily with rolling horizon
- Inputs
  - Dispensing locations (e.g., POD, Primary care office, Pharmacy, etc.)
  - Probabilistic *Usage Profile* (forecast), of usage by POD over several coming days
  - Lead times: Suppliers to Federal government to States to PODs
  - Supply Profile specify the vaccine production into the national stockpile
  - Vaccine supply in all pipelines and anticipated arrival times at each location (GPS tracking)
  - Manufacturing and transportation system's capacity and lead times

#### Outputs

- Planned deliveries showing allocation to each state over coming days
- Recommended allocation for future on day 1, the basis for action today
- Expected shortfalls of cumulative backorders by state, by day in the future, assuming a
  probability distribution of vaccine requirements according to the Usage Profile.
  - Backorder Map: Continental US by state shortfall expected
- Orders to suppliers and manufacturers









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## COVID-19 Vaccine Distribution Model: Development and System Support Requirements

- Computational Environment
  - Cloud-based
  - Parallel Computing enabled
  - Data Integration Platform
- Technical support
  - Programming
  - Training
  - Level 1 4 user support



