

Institute of Medicine  
Roundtable on Health Literacy

Implications of Health Literacy for Discharge Instructions: A Workshop  
March 17, 2014

Keck Building  
500 5<sup>th</sup> Street, N.W.  
Washington, D.C.

Agenda

<b>OPEN SESSION</b>	<b>ROOM 100</b>
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- 8:30-8:45 Welcome, Workshop Overview, and Intro of first panel  
*George Isham, Roundtable Chair*
- 8:45-10:15 PANEL 1: Background
- 8:45-9:05 Why were rules and regulations for discharge instructions developed and what are the implications of these policies?  
*Josh Seidman, Ph.D.*  
*Independent Consultant*  
*Brookings ACO Learning Network*
- 9:05-9:25 An overview of what we know about current AVS and DCS instruction materials  
*Alex Federman, M.D., M.P.H.*  
*Associate Professor of Medicine*  
*Icahn School of Medicine at Mount Sinai*
- 9:25-9:40 The link between discharge and AVS constructed in a health literate manner and improved outcomes.  
*Darren DeWalt, M.D., M.P.H.*  
*Associate Professor of Medicine*  
*University of North Carolina*
- 9:40-10:15 Discussion

<b>10:15-10:30</b>	<b>BREAK</b>
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- 10:30-12:15 PANEL 2: Inpatient Discharge Summaries
- 10:30-10:35 Panel Introductions  
*George Isham*

10:35-10:55    Presentation: Key Elements and Formatting for Discharge Instructions  
*Mark Williams, M.D., F.A.C.P.*  
*Director, Center for Health Services Research*  
*UK Healthcare*

10:55-11:40    Reactions

10:55-11:10    *Benard Dreyer, M.D.*  
*Professor of Pediatrics*  
*New York University School of Medicine*

11:10-11:25    *Avniel Shetreat-Klein, MD, PhD*  
*Assistant Professor*  
*Associate MIO - Epic Operations*  
*Mount Sinai Medical Center*

11:25-11:40    *Man Wai Ng, D.S.S., M.P.H.*  
*Harvard School of Dental Medicine*

11:40-12:15    Discussion

**12:15-1:30**

**LUNCH**

1:30-3:30    PANEL 3: Outpatient After Visit Summary

1:30-1:35    Panel Introductions  
*George Isham*

1:35-1:55    Presentation: Key Elements and Formatting for Outpatient After Visit  
Summaries  
*John M. Byrne, D.O.*  
*Associate Professor of Medicine*  
*Loma Linda University School of Medicine*

1:55-2:40    Reactions

1:55-2:10    *Rachel Solotaroff, M.D., M.C.R.*  
*Medical Director, Central City Concern*  
*Portland, OR*

2:10-2:25    *Ruth Parker, M.D.*  
*Professor of Medicine*  
*Emory University School of Medicine*

2:25-2:40    *Alice M. Horowitz, Ph.D.*  
*Research Associate Professor*  
*University of Maryland School of Public Health*

2:40-3:15 Discussion

**3:15-3:30**

**BREAK**

3:30-5:30 Approaches

3:30-3:35 Introductions  
*George Isham*

3:35-3:55 Project RED (Re-Engineered Discharge)  
*Michael Paasche-Orlow, M.D., M.A., M.P.H. (confirmed)*  
*Associate Professor of Medicine*  
*Boston University School of Medicine*

3:55-4:15 Discharge Instructions: Patient Values and Challenges  
*Charles Lee, M.D.*  
*President and Founder*  
*Polyglot Systems, Inc*

4:15-4:45 Discussion

5:00-5:15 Discussion and Roundtable member reflections on the day

5:15-5:30 Audience comments and questions

**ADJOURN**