

A business approach to expanding employment opportunities

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Agenda

- Role & value of social enterprise
- Results/outcomes
- The role of business

If you don't have a job you don't have hope. If you don't have hope, what do you really have?

-- George R. Roberts, REDF's founder



What is social enterprise?



What is a Social Enterprise?

Social enterprises leverage a business approach to address a social mission.

Social Enterprises are NOT...

Any nonprofit doing innovative work

Any business with a charitable campaign



Social enterprise focused on employment

The social enterprises REDF works with are mission-driven businesses focused on hiring and assisting people who face barriers to work.



Social enterprise: social and business mission

Employment
Social
Enterprise
(ESE)







Supportive employer

- Experiential learning & on-the-job training
- Wages
- Hard and 'soft' skills
- Builds identity as worker
- Often coupled with support services
- Stability

- Preparation & pathway to mainstream jobs
- Created for explicit purpose of employing people who face significant barriers
 - Histories of homelessness and/or incarceration
 - Young people "at-risk"
 - Disabilities
 - Other high unemployment populations
- Often run by nonprofits



Revenue generating

- Product or service
- Customers
- Employees
- A vital part of the local economy



Distinctive features

- Earn and reinvest their revenue to help provide more people with jobs to build skills and a career path.
- Help people who are willing and able to work, but have the hardest time getting jobs.
- In doing so, they enable people to realize their full potential through a more financially sustainable and cost-effective model than many workforce development programs.
- Use a demand-driven approach to meet employer needs.

Value to people/society

- Chronic joblessness negatively impacts individuals, families, and communities.
- Economic and social benefits flow to all of us when more people are working.

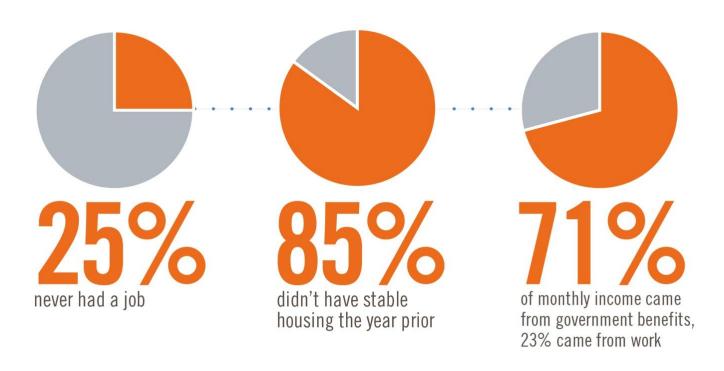


What does the evidence tell us?



Mathematica Jobs Study: who is employed

PEOPLE ENTERING THE **SOCIAL ENTERPRISES (SEs)**





Health and social service support

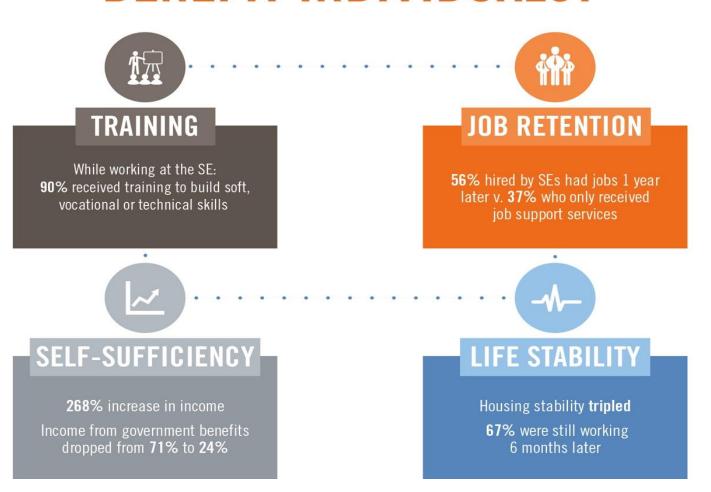
Life stability supports while working at the SE

- Assistance with food security [28%]
- Avoid relapse of behavior (drug use or criminal activity) [25%]
- Domestic abuse services [16%]
- Physical health services [15%]
- Substance abuse services [12%]
- Disability assistance [11%]



Findings: employee outcomes

HOW DO SOCIAL ENTERPRISES (SEs) **BENEFIT INDIVIDUALS?**



Cost benefit analysis

Benefits and costs were calculated using estimates from a "fixed effects" analysis

Data was gathered from the SE workers about the year prior to entering the SE and the year after entering the SE









Wages Earned

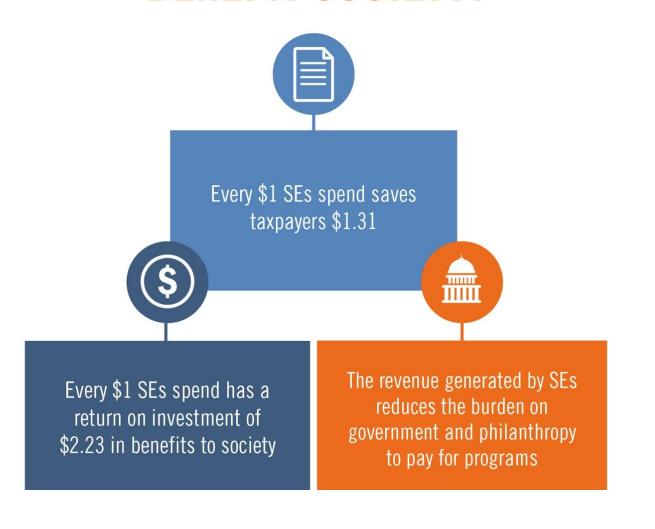


Gov't Transfers



REDF jobs report findings: benefits to society

HOW DO SOCIAL ENTERPRISES (SEs) **BENEFIT SOCIETY?**





What is REDF?



Funder and field builder



- California-based nonprofit
- Provides capital and technical assistance



- •Similar to a venture capital firm, but seeks social rather than financial returns
- Pioneer in measuring social impact
- Committed to sharing learnings and building a vibrant ecosystem

REDF's mission

To create jobs and employment opportunities for people facing the greatest barriers to work.



REDF's values

We believe the opportunity to work should be available to everyone, everywhere. We know the power jobs can have in transforming lives and communities.





REDF's current investments: 2011 - 2015

Current Portfolio



Neighborhood and Community Beautification



Maintenance work crews



Desk clerk staffing



Thrift stores, contract assembly, e-commerce, mattress recycling, car detailing



Ballpark concessions



Mattress Recycling



HUNTERS POINT FAMILY

2,500 + people employed



Street cleaning Staffing services



Pest control services



General contracting/ construction



Thrift stores



Demographics

Average age 39.7

Male 78%

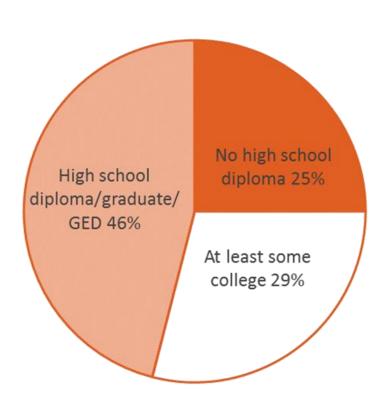
Married With dependents

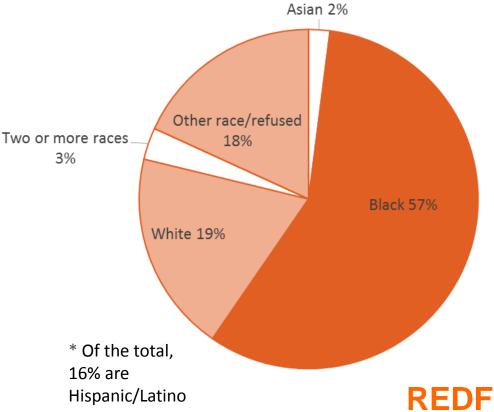
8%

27%

Veteran

4%





What is the role of the business community?



What is needed to scale social enterprise impact



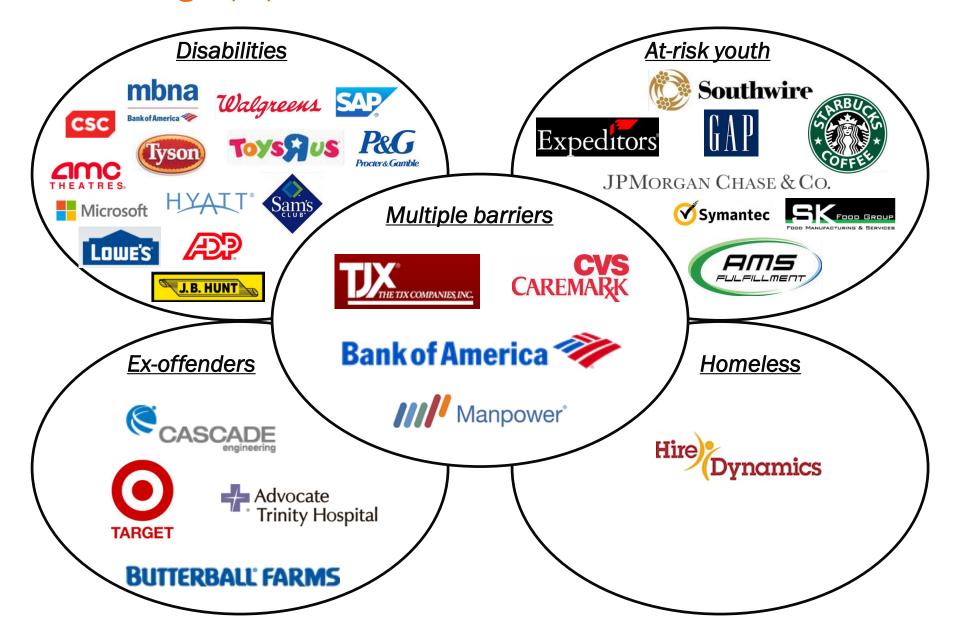


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Know-How on what works best

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Some companies are already hiring from and supporting REDF's target population in the U.S.



Corporate models for employing individuals who face barriers



2 In-house social enterprise

Nonprofit / Public Agency(ies)



- Employer manages most of the recruitment and employment of individuals facing barriers on its own, working with nonprofit/public agencies to receive candidate referrals and, in some cases, additional employee supports
- Companies pursuing this model include:







Corporate models for employing individuals who face barriers (continued)



Outsourced staffing

Staffing Agency (nonprofit or for-profit)

Nonprofit / public agencies

Educational institution(s)

Educational institution(s)

Nonprofit/ public agencies

- Employers offer work opportunities (e.g., temporary or permanent positions, work trials, internships), outsourcing entire process to a staffing agency, who collaborates with nonprofit/public agencies and sometimes educational institutions to select, train/certify, place and support target employees
- Companies pursuing this model include:







Sector-focused employer group

Nonprofit / public agency partner(s)

Nonprofit / public agency partner(s)

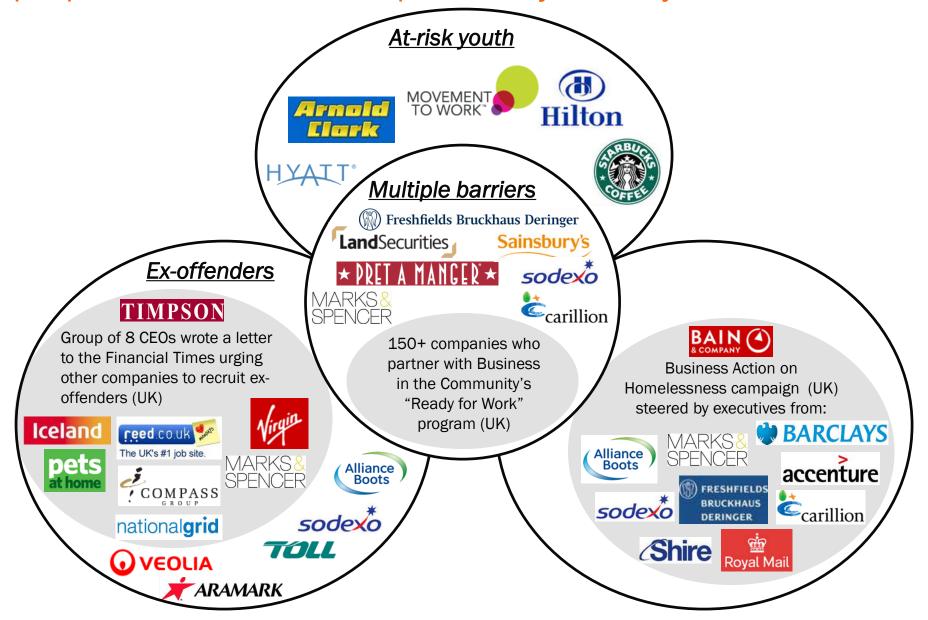
- A group of employers from the same sector collaborate to offer training and work opportunities for individuals facing barriers, partnering with nonprofit/public agencies to receive qualified candidates as well as assistance in training and supporting them
- Companies who have organized sector-focused employer groups include:
- Nonprofits who have established sector-focused employer groups include:



AJVS



Internationally, employers are bolder and do more about hiring people who face barriers – particularly formerly incarcerated



The business case for hiring workers who face barriers

Key Benefits to Employers	
Stronger, more loyal workforce	Greater employee loyalty and retention
	Access to larger pool of talent from which to recruit
	Equal or better employee performance
	Greater employee diversity
	Increased engagement and skill development of existing employees
Positive financial impact	Reduced recruitment and training costs
	Hiring tax credits
	Wage and training subsidies
Enhanced reputation for social responsibility	Raised awareness among potential employees
	Improved relationships with customers, suppliers and partners

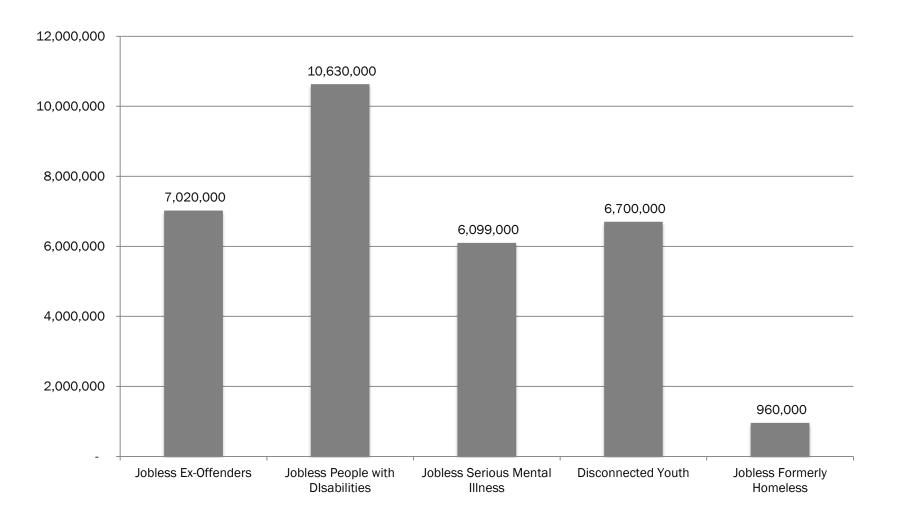


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What's next: growing the impact

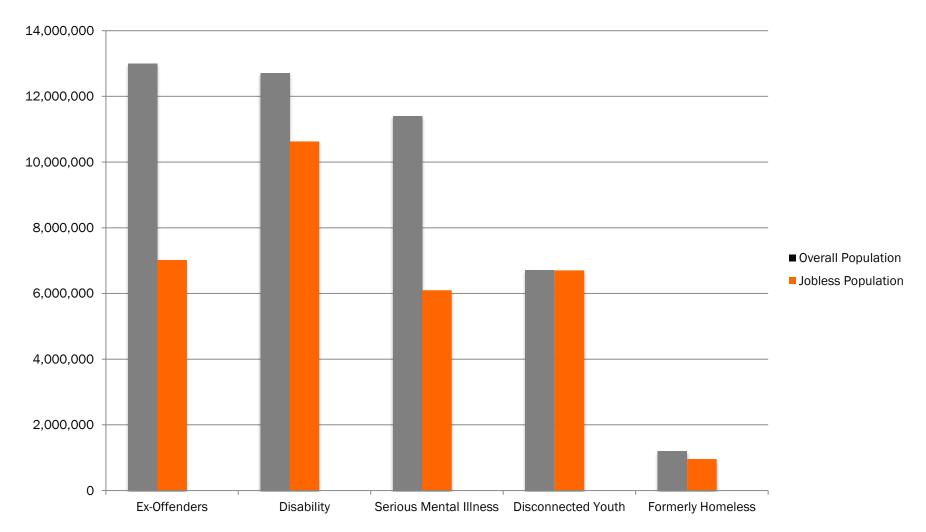


Target Population: Total 21 million





Target population: jobless rates 50 – 80%





+ 50,000 people employed nationally

- Social enterprise partnerships with
 - -Mainstream employers for procurement and hiring
 - Academic/social supports/mentorship for upskilling and job retention
- Right capital + business advice available at right time
- Ecosystem with supportive laws, rules & practices
- A growing field in many locales





Examples: about 200,000 total employed































Goodwill SAN FRANCISCO | SAN MATEO | MARIN











Building the field

At the intersection of business, jobs & opportunity

























Network to build the field

SE4Jobs: National **practitioner** working group that brings together social enterprise leaders to learn from each other and work together on sustainability and growth of employment social enterprises, such as:

-Benchmarking success; communicating with clarity; increasing job retention; accessing funding; educating policymakers.

Please join the community: SE4Jobs@REDF.org

REDFworkshop.org: a unique website platform that connects an engaged **network of social enterprise stakeholders** to share best practices and challenges and build new partnerships

 Brings together entrepreneurs, employers, business leaders, government officials, investors, social enterprise leaders and others who want to influence the field, learn, connect and have greater impact

Please join the community: www.REDFworkshop.org

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QUOTES FROM SOCIAL ENTERPRISE EMPLOYEES

"People notice how hard I work. They are proud of me."

"I'm looking forward to paying taxes for the first time."

"I have a roof over my head, my bills are paid. At the end of the day I can say, I did that."

"I have something to focus on. I feel useful. A part of something, and that makes me feel good."

"I have more confidence in myself, I feel like a better person."



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