**Best Practices for Patient-Clinician Communication for People with Disabilities
in the Era of COVID-19**

**A Webinar
June 19, 2020
12:00 PM –1:30 PM**

Webinar Objectives:

- Examine how poor health care communication impacts people with disabilities during COVID-19
- Discuss relevant disability policies and health care providers' legal and ethical obligations—and patients' rights—to accessible and effective communication
- Identify techniques to facilitate health care communication with people with disabilities
- Provide tools and resources to consider for better communication in the COVID-19 world

12:00 PM	**Welcome to the Webinar** NASEM Staff **Overview of the Webinar** Webinar Moderator *Maya Sabatello* Assistant Professor of Clinical Bioethics Department of Psychiatry Columbia University College of Physicians and Surgeons
12:10 PM	**Disability Policy** *Roger Severino* Director Office for Civil Rights U.S. Department of Health and Human Services *Marcie Roth* Executive Director and CEO World Institute on Disability
12:30 PM	**Moderated Discussion: Policy Issues** *Maya Sabatello, Moderator*

12:40 PM	**Communication with Health Care Providers**
	Hearing Loss
	Michael M. McKee Associate Professor Department of Family Medicine University of Michigan Medical School
	Christopher J. Moreland Associate Professor Department of Internal Medicine Dell Medical School University of Texas, Austin
	Dementia and Intellectual and Developmental Disabilities *Donna M. Fick* Elouise Ross Eberly Professor Director, Center of Geriatric Nursing Excellence Penn State College of Nursing
	Communication with All Persons with Disabilities and the Ethical Obligations of Health Care Providers *Gloria C. Ramsey* Associate Dean for Diversity, Equity, and Inclusion Johns Hopkins School of Nursing
1:10 PM	**Moderated Discussion: Key strategies and approaches** *Maya Sabatello, Moderator*
1:25 PM	**Concluding Remarks** NASEM Staff
1:30 PM	**Webinar Adjourns**