## **Challenge 3: Ineffective Supply Chains**

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# Why worry about supply chains for MNS products? 2

#### The low demand-low supply trap

Low demand due to lack of provider awareness, affordability etc.

Higher cost and Poor Availability

Low market size=Weaker incentives to invest in supply systems

Low volume and lack of investment=
Higher per-unit costs and poor availability

### The problem of Market Information Asymmetry

- Low market size and high cost-to-serve make some markets less attractive for MNS manufacturers
- This leads to products not being registered in the country or fewer products for each condition
- Is the market size small and cost to serve genuinely high? Or is it information asymmetry /information opacity?
- The time (and corresponding cost) it takes for essential medicines to be registered in-country is quite high
- This leaves few or no supply sources to purchase from, which in turn leads to high prices or lack of availability
- AMRH and other regulatory harmonization initiatives are addressing this through harmonization i.e. reducing the cost of registration
- What more can be done? Can there be other time limited interventions with "hysteresis" effect

# Other challenges in serving markets in sub-Saharan Africa

High costs to serve relative to market potential

Non-availability of GDP compliant distributors

Extremely fragmented pharma wholesaling market

Fragmented and poorly developed pharma retail sector

Too many intermediaries and high distribution /channel markups

Lack of data about the supply chain structure or flows

## Vicious cycle of uncertainties faced in the Medicine Supply System

Supply Process

Central Medical Stores **Distribution** 

Health Facility Demand

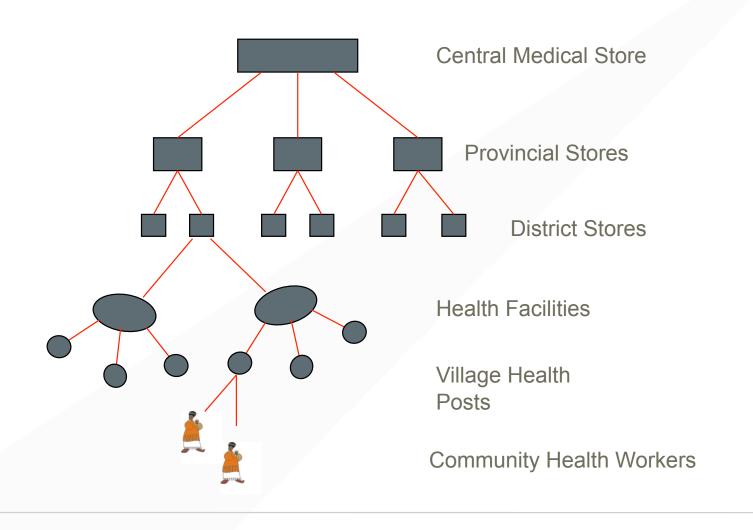
Financing Process

Scale up requires concerted effort to get out of this vicious cycle

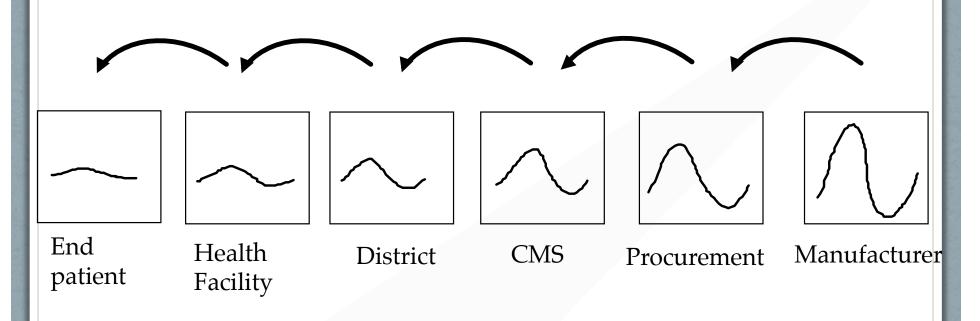
- 1. Understanding health facility demand
- 2. Well managed financial and procurement process

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## Do we need these many layers and this much complexity?



The corrupting influence of distribution structure complexity



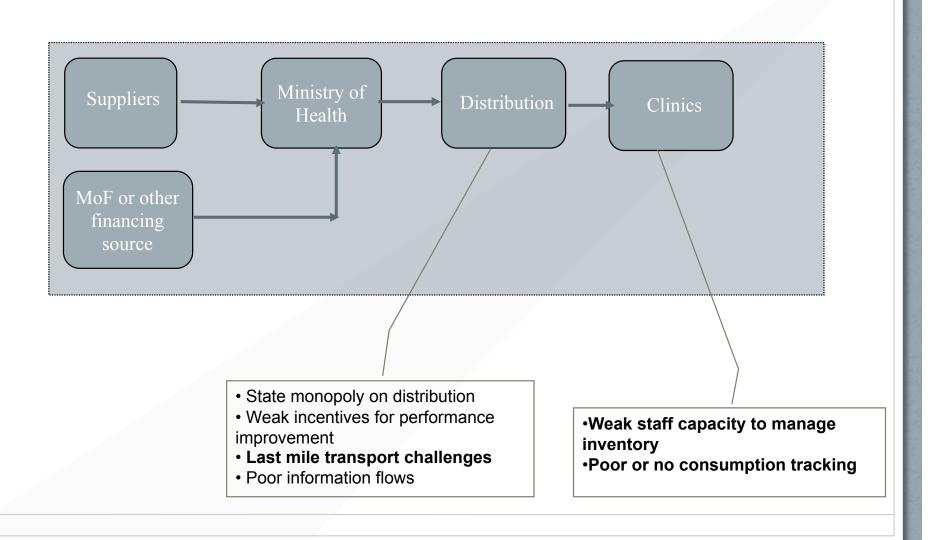
**Bull-whip effect**: Amplification in demand variability as it goes upstream in a multi tiered distribution system

Fewer layers in the distribution system help remain in sync with actual demand

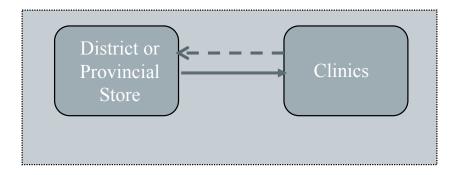
# How can we change from "business as usual"

- Create agile procurement structures
- Redesign distribution network
  - Fewer tiers (level of stock holding) in the system
  - Higher frequency of shipments between each stage in the system
  - Private third party transport
- Align incentives for higher performance
  - Change incentives of all supply chain staff
- Transform information collection

## Factors that led to poor availability



#### Coupling last mile delivery with information flow and requisitioning



- 1. Zimbabwe- DTTU- USAID/Deliver
- 2. Village Reach- DLS in Mozambique
- 3. Senegal- moving warehouse-
- 4. Nigeria- pilot project
- 5. Others

- In systems with weak clinic level capacity for ordering/ requisitioning, it may be best to shift the loci of that decision making
- In systems with challenging last mile delivery it is effective and efficient to combine information collection and physical distribution

 What prevents us from scaling up such models?