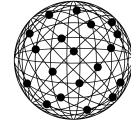


*The National  
Academies of*

SCIENCES  
ENGINEERING  
MEDICINE







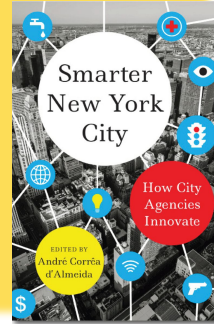
**GFG**  
GLOBAL FUTURES GROUP

# Supply Chain Resilience and Urban Technology

**Global Futures Group, LLC - Jerry MacArthur Hultin**

# Global Futures Group

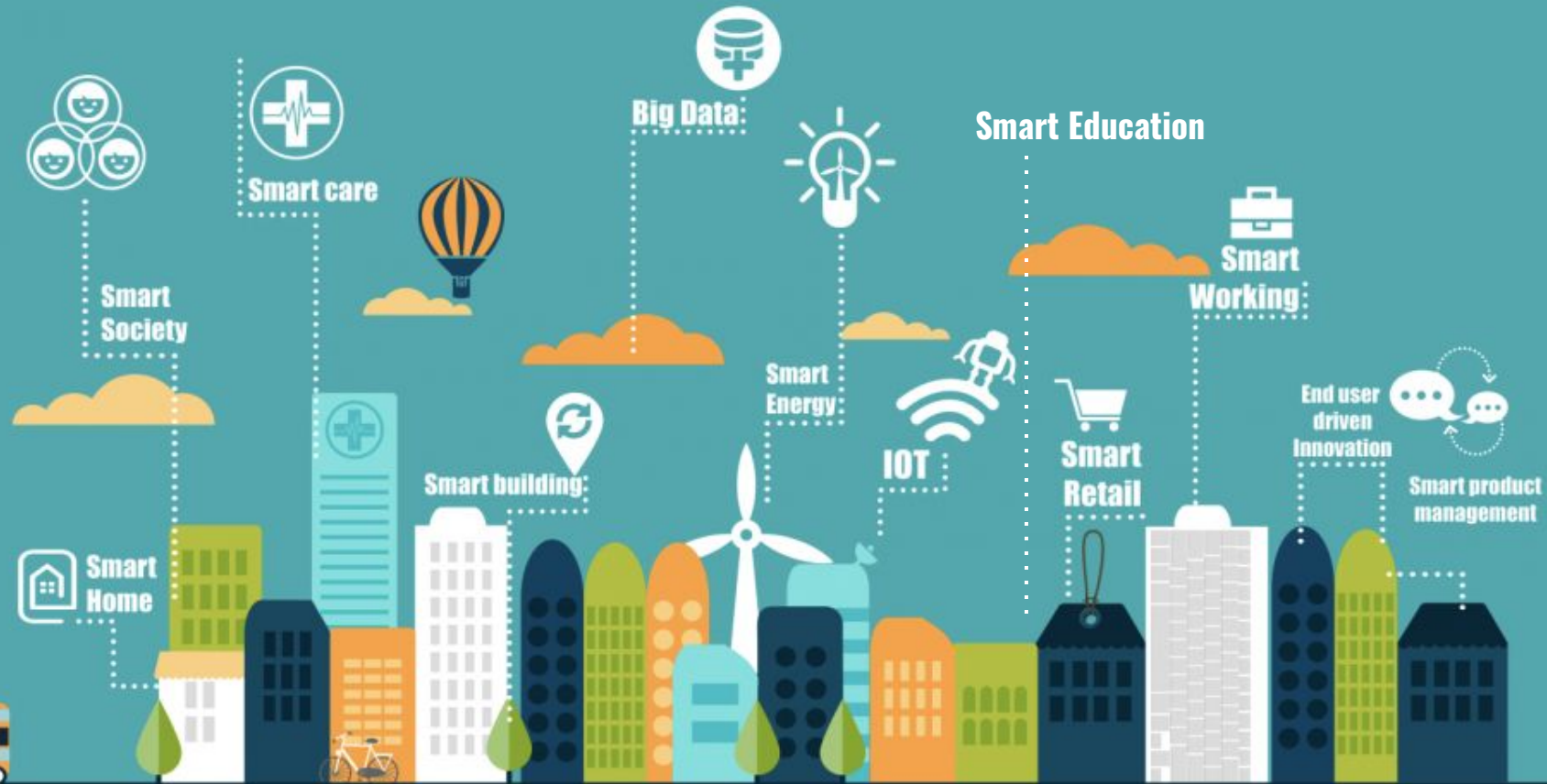
- Leaders and advisers in urban innovation, technology, policy and finance 
- Insight, research and projects globally
  - Smart cities
  - ESG and SDGs
  - Smart villages
  - Smart senior housing
  - Artificial intelligence
- North America's premier smart cities exposition 
- Chair of the New York Academy of Sciences 
- Former NYC university president and under secretary of the US Navy and Marine Corps  



**SMART  
CITIES  
NEW YORK**  
POWERED BY PEOPLE



# Technology and design is impacting all urban sectors





# Smart Cities - a short history since 1850

NYC - PlaNYC

**SMART CITIES**  
NEW YORK  
POWERED BY PEOPLE

Paris - 15 minute city



Barcelona - Decidim

Helsinki - Most functional city



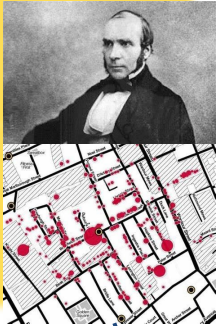
Helsinki

2020

2010

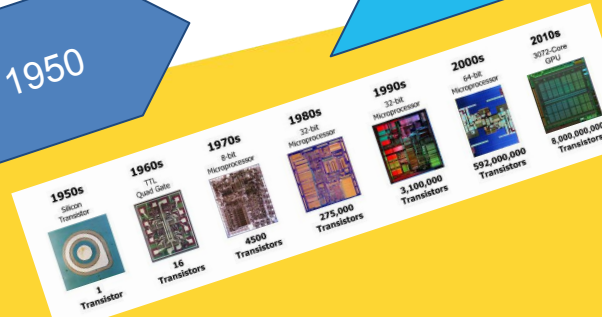
Update as of 2021

- Quality of life as the outcome
- Concerns are mounting about privacy, security and coercion
- A fully functional model of a smart city is missing



1854

1950



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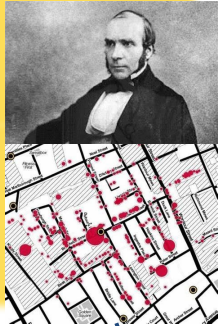


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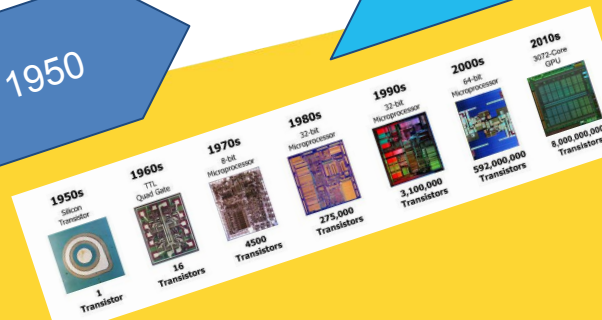


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## Technologies

- Fiber
- Cloud
- Broadband
- 5-G
- Satellite arrays
- Sensors
- Smart phones

## Services

- Mobility
- Logistics
- Travel
- Health
  - Telemedicine
  - Monitoring & diagnosis

## Production

- Industry 4.0
- Robots and automation
- Data and analytics
- 3D printing
  - human organs
  - auto and aircraft parts

# Key technologies and systems that are shaping cities and improving supply chain resilience

- vehicles
- Autonomous passenger vehicles
- GPS
- AR/VR
- Artificial intelligence
- Machine learning
- Bio-genetics and CRISPR
- Crypto-currencies
- Quantum computing

- Retail, especially online
- Emergency response
- Weather forecasting
- Meetings
- Consulting
- Professional services
- Gambling
- Cyber-crime
- Traditional crime
- Safety and security
- Criminal justice

- Medical procedures
- Energy
  - Solar
  - Wind
  - Geothermal
  - Hydrogen
  - Nuclear
- Content
- Entertainment & culture
- Sports (e-gaming)

## Technologies

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## Production



- Industry 4.0
- Robots and automation
- Data and analytics
- 3D printing
  - human organs
  - auto and aircraft parts
  - housing
- Urban farming
- Synthetic food
- Wood buildings
- Modular housing
- Medical procedures
- Energy / Microgrids
  - Solar
  - Wind
  - Geothermal
  - Hydrogen
  - Nuclear
- Content
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# Future progress depends on strong scientific R&D

Bio-medical

Energy

Digital

Behavioral

Communications,  
Computing

Bio-genetics

Materials

Artificial Intelligence,  
Machine Learning

Brain

Aging

Robotics, Autonomy

Agriculture

Learning

Quantum

# Building the future - some good news



- **Digital backbone is essential** - Advances in connectivity, sensors, cloud storage, smart phones, satellites, autonomy, and artificial intelligence will transform our infrastructure
  - While much of the world is lagging, technology is rapidly advancing and costs are continuing to drop, thus allowing universal access in the coming years
- **More than technology is changing** - Design, architecture, and economic systems are also transforming as they employ new technologies
  - This transition will be slow and expensive since so much of the world's infrastructure is already built but increasingly obsolete. This means the developing world could have an advantage.
- **Quality of life / climate change** - More and more, leaders in government, business, and society are focusing urban technology on delivering a higher quality of life and solutions to climate change
  - GDP is a poor measure of quality of life, resilience and sustainability; new indices are needed



# Building the future - major challenges



- **Fragmentation** - Likely outcomes of the current drive to supply chain resilience are incompatible systems and Balkanization of nations



- *Made in China 2025, Buy American, Make in India* are policies to promote national self-sufficiency and resiliency. They are likely to increase global fragmentation.
- **Decline of labor arbitrage** - In coming decades, due to AI and automation, the traditional “low-wage manufacturing” strategy will no longer be a bridge to being a “developed country”
  - What worked for Japan, South Korea, Taiwan and China in the past is likely to fall short for India, Indonesia, and Africa
  - Malaysia saw this risk to its economy and developed an Industry 4.0 policy and strategy in 2018.

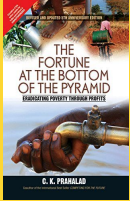




# Building the future - major challenges



- **Bottom of the pyramid is ignored** - More innovation is needed to create products and services that match low-income citizens pocketbooks. This is true in developed, developing and emerging economies.
  - There is a huge underserved market, perhaps 60% of all consumers world-wide, with substantial opportunity for growth. CK Prahalad identified this opportunity in 2002.
  - An index of “developmental readiness” is needed to tailor solutions.
- **Skills and jobs** - The skills needed to succeed will become more difficult to teach and learn. Job loss is likely to exceed job gain, at least for the next 20 years.
  - The cost-reduction appeal of digital production, robots, and autonomous vehicles is nearly unstoppable. A new economic model for workers and consumers is needed.



# Building the future - major challenges



- **Education and training** - Being “smarter than a robot” and “working alongside robots” are what will give resiliency to humans.
  - Today’s education and training are under pressure to change, yet currently both fail to deliver what is needed for nearly 80% of the world’s population.
- **Crime and security** - The risk of harm to people, systems, and economies is increasingly apparent.
  - Like other means of production, crime is easier and more rewarding in the digital world ... if you have the skills
  - New regulations require careful design, since new laws may unintentionally reduce innovation and access.





# What Matters



- **North/South differences**

- Major differences exist between the urban technology needed to provide resiliency for developed economies contrasted with what the emerging and developing economies need.

- **The “drag” of sunk costs**

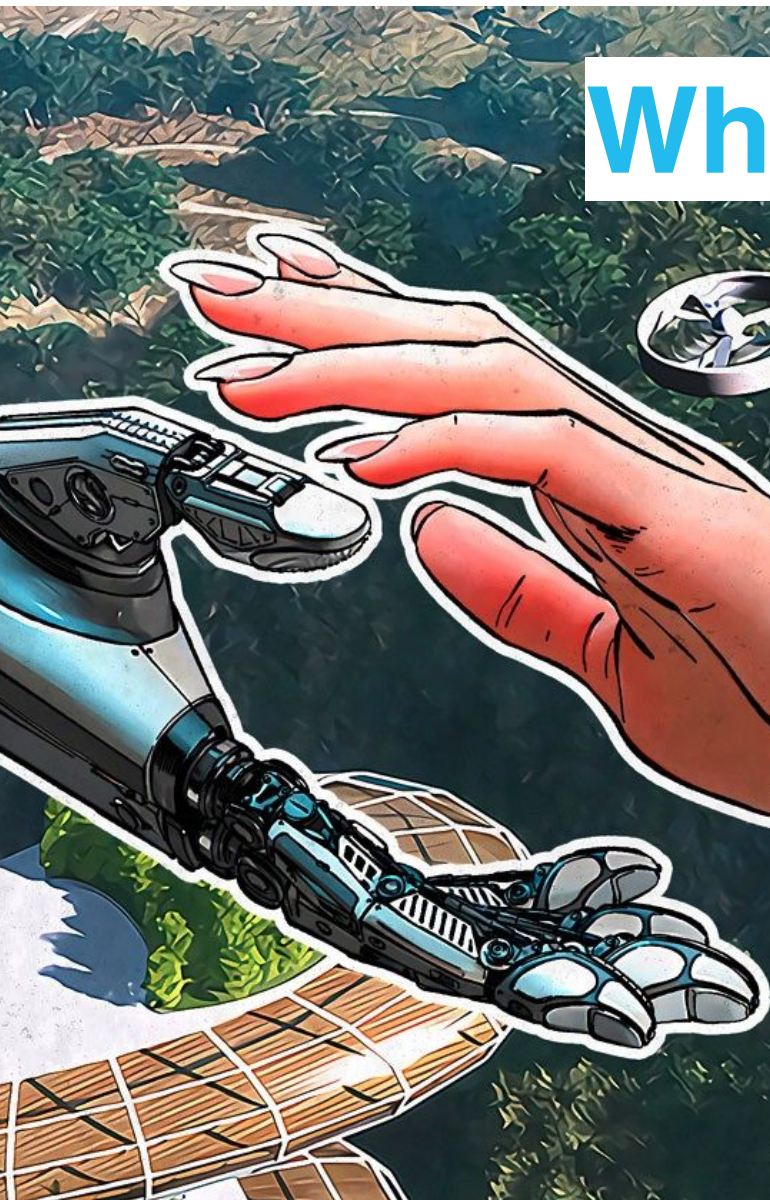
- Design, architecture, and systems are beginning to adapt to new urban technology, but progress will be slow due to sunk costs in existing infrastructure.



# What Matters



- **Short-term pluses, longer-term risks**
  - The short-term benefits of urban technology to improve supply chain resiliency look good, but longer-term benefits are murky
  - Ranking the benefit/harm of using technology to provide supply chain resiliency
    - natural disasters
    - pandemics
    - massive cyber-attack
    - daily life / “new normal” after COVID
    - 2030 to 2050: a tough transition
    - 2050 to 2100: a better world, but major change required





# A better world, if we avoid traps

**Robust  
Technology**

## **Nirvana**

Creative, open societies world-wide with easy access to technology

## **Mindless but pampered**

Passively accepting a full array of technology

**Individual  
Agency**

## **Survival of the fittest**

Freedom to choose with few resources and little access to technology

## **Forgotten**


Shunted aside to vegetate with little access to technology

For further detail, see the following: *The Future of Ageing in Smart Environments: Scenarios of 2050*, Arizona State University, 2020; *Delivering Tomorrow: Logistics 2050, A Scenario Study*, DHL, Deutsche Post AG, Headquarters, 2012



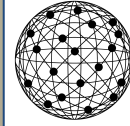
## Future foresight





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