

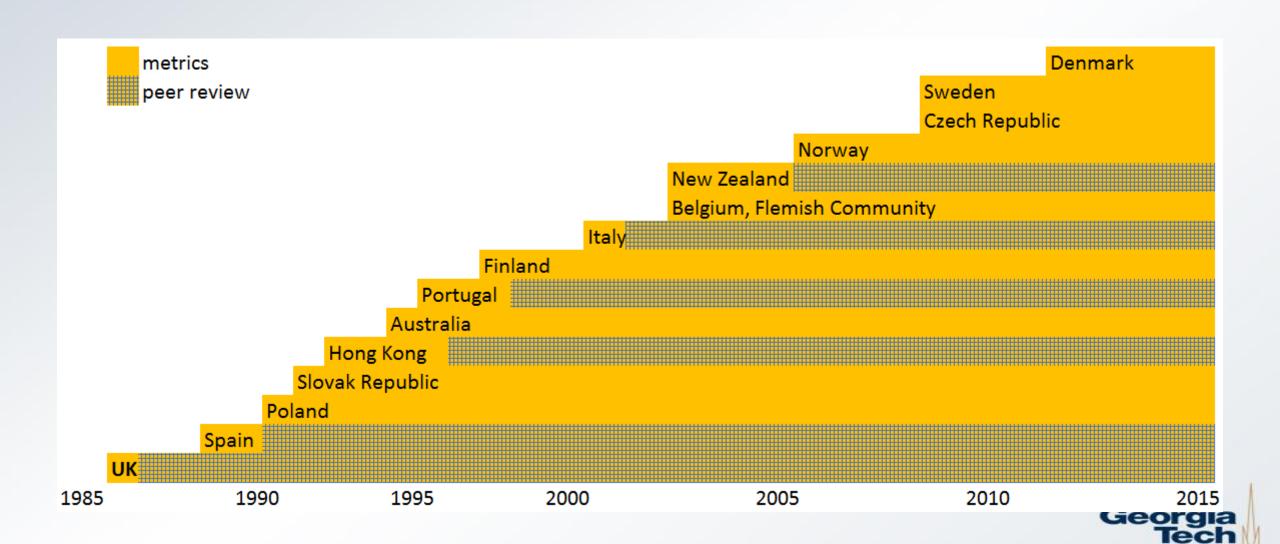
# Research evaluation: metrics for scholarly impact and narratives for societal impact

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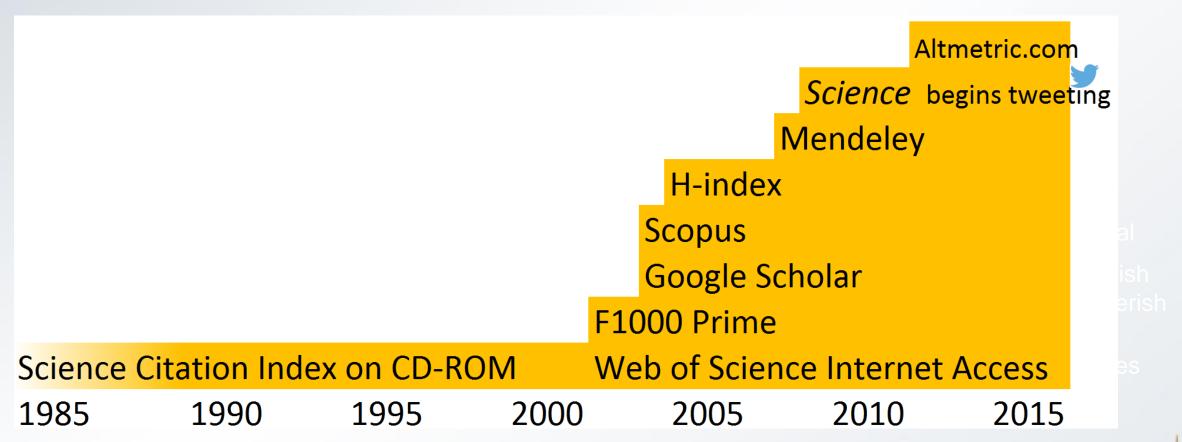
June 2017



## National University Research Evaluation Schemes Proliferate



## **Metrics Options Proliferate**



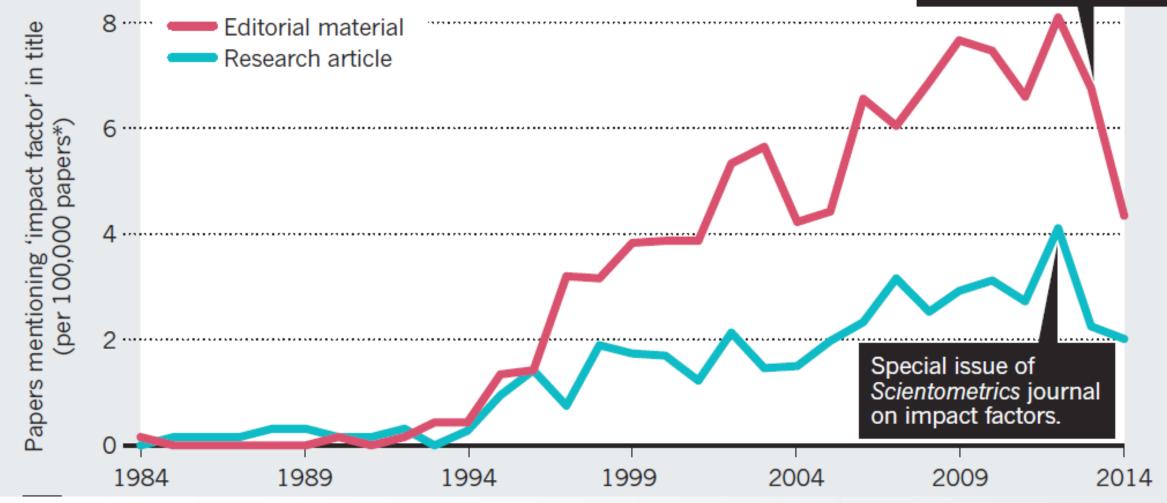


#### **IMPACT-FACTOR OBSESSION**

Soaring interest in one crude measure — the average citation counts of items published in a journal in the past two years — illustrates the crisis in research evaluation.

1 ARTICLES MENTIONING 'IMPACT FACTOR' IN TITLE

DORA<sup>†</sup> declaration calls for a halt on the equating of journal impact factor with research quality.

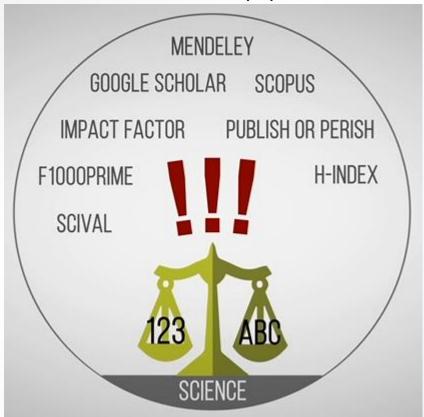




## **Metrics** overload

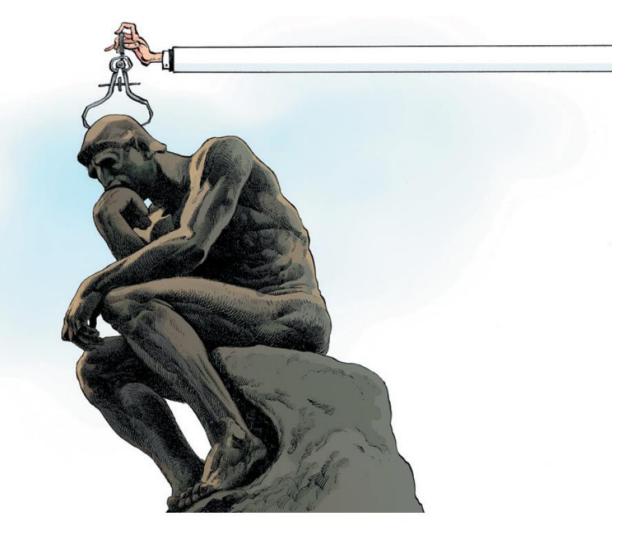
- # papers
  - Reduced for co-authorship
- # citations
- Average citations/paper
  - Reduced for co-authorship
- # papers in top 1%
  - **-** 10% . . .
- H-index
  - G index
  - M index
  - Wu index
  - . . . . . . 37 + variants
- Impact factor

- Downloads
  - Mendeley usage
- Tweets
  - Percentile of tweeted papers



- Country
- City, region
- Hospital, university
- Department
- Group
- Individual
- Journal
- Paper





# The Leiden Manifesto for research metrics



Diana Hicks, Paul Wouters, Ludo Waltman, Sarah de Rijke, Ismael Rafols *Nature*,

April 23, 2015, 520:429-431, doi:10.1038/520429a

## video at leidenmanifesto.org





### The 10 Principles

- 1. Quantitative evaluation should support qualitative, expert assessment
- Measure performance against the research missions of the institution, group or researcher
- 3. Protect Excellence in locally relevant research
- 4. Keep data collection and analytical processes open, transparent and simple
- 5. Allow those evaluated to verify data and analysis
- 6. Account for variation by field in publication and citation practices
- Base assessment of individual researchers on a qualitative judgement of their portfolio
- 8. Avoid misplaced concreteness and false precision
- 9. Recognize the systemic effects of assessment and indicators
- 10. Scrutinize indicators regularly and update them



## Volunteers translated into 15 languages



## Societal impact – UK REF impact case studies

## The research of 154 UK universities was assessed

They made 1,911 submissions including:

- 52,061 academic staff
- 191,150 research outputs
- **6,975** impact case studies

36 expert sub-panels reviewed the submissions, overseen by **four** main panels:



898 academic members 259 research users



### REF societal impact assessment

- Goals: to support a dynamic and internationally competitive UK research sector that makes a major contribution to economic prosperity, national wellbeing and the expansion and dissemination of knowledge.
  - Help in allocating 2 billion GBP per year of research funding to UK universities from 2015 going forward.

 Definition: 'Impact' is any effect on, change or benefit to the economy, society, culture, public policy or services, health, the environment or quality of life, <u>beyond academia</u>



## Narratives by the numbers

- 4 pages,
- 1,350 words (500 for the research, 750 for the impact, rest for ref's)
- describing impacts that had occurred between 2008 and 2013,
- from research conducted in the prior 20 years,
- 1 case study for every 10 staff
- Narrative had to be evidenced



## Panels were very satisfied with the evidence they reviewed

- High levels of reach and significance, diversity, range and breadth, extremely high quality, strong evidence of productive engagement with publics, users and policy makers, evidence of a rich and sophisticated research ecology in which institutional missions vary and are each able to demonstrate the highest levels of excellence
- Taken together, these points clearly indicate the need to continue funding the research environment at a level that enables high quality research to be undertaken, and converted into meaningful impact
- The panels consider it important to acknowledge that research can lead to unanticipated impacts



#### Worries

- 20 year window was too short for classics, physics, mathematics
- Impacts based on broader expertise, reputation, many decades of work, could not be submitted. Had to tie to a specific paper.
- Long time periods between research and impact with many intermediate actors were hard to evidence convincingly. Short and direct was easier.
- Difficult to get verification evidence from overseas
- Over-claiming or duplication rather than jointly developing inter-institutional case studies.



### To write a strong case study:

- provide a coherent and convincing narrative
- identify the issue addressed by the research
- link, with evidence, the research and subsequent impact
- define beneficiaries
- provide credible evidence to support the reach and significance of the claimed impact
- distinguish between the process of disseminating the research and the resulting impact



## Accelerating diagnosis of childhood brain cancer with public awareness campaign

- University of Nottingham
   Children's Brain Tumour Research
   Centre
- Public concern over delay in diagnosis
- Developed guidelines
- Planned a dissemination strategy
- Goal: reduce multiple referrals by highlighting symptom clusters





## **Establishing Impact**

- Awareness: Survey data
  - 11% of population aware
  - 73% of paediatricians aware
  - Diagnostic confidence rose from 32% to 54%
- Awareness: information metrics
  - Cards distributed
  - Websites visits
  - Facebook likes
  - Twitter followers

- Clinical guidelines
  - Publication
  - Endorsement by professional bodies
  - NHS evidence accreditation

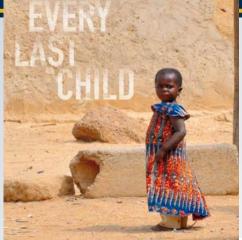
- Clinical outcomes
  - Nationally, time from symptom onset to brain tumour diagnosis reduced from 14.4 weeks to 6.9 weeks





## Strategic Plan 2010-2012

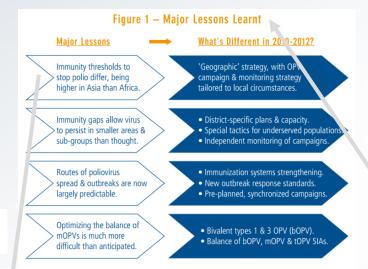
## Imperial College











#### 2.2 Geographic approaches

The differential progress by country towards polio eradication globally has long suggested that the population immunity thresholds at which WPV transmission stops can differ substantially between geographic areas, with implications for programme strategy, planning, and prioritization 10, 11. By late-2008, understanding of the efficacy of the different OPVs (trivalent OPV and monovalent OPVs) in different settings had improved to the point where the GPEI could quantify these thresholds 12. Most

- 10 New strategies for the elimination of polio from India. Grassly NC et al. Science. 2006 Nov 17; 314(5802):1150-3.
- 11 Effectiveness of immunization against paralytic poliomyelitis in Nigeria. Jenkins HE et al. N Engl J Med. 2008 Oct 16;359(16):1666-74.

Research by Professor Grassly and colleagues at Imperial College on the epidemiology of poliovirus and the efficacy of new vaccines has played a critical role in the thinking and strategy of the Global Polio Eradication Initiative (GPEI). This research has supported the introduction of new vaccines, guided the timing and location of vaccination campaigns and influenced polio 'endgame' policy. This is documented in the GPEI Strategic Plan 2010-2012, where Imperial research informed 2 of the 4 'major lessons' concerning poliovirus epidemiology described in the executive summary that led to changes in the programme.



## University of Essex, Department of Philosophy

- Essex Autonomy Project (EAP) a 27-month, £337,315 AHRC grant funded engagement
- Beneficence the primary aim of medicine is to benefit patients;
- Doctors and other care-providers must therefore act in the best interests of care-recipients.
- However, as soon as one moves beyond this intuitive and universally agreed principle, problems arise.
- In 2005, in the UK, a Court of Protection to adjudicate disputes over best interests decisions taken on behalf of care-recipients was established.
- The EAP studied the philosophical, ethical, and legal problems that arise in the cases brought before the Court of Protection.

#### **Questions surfaced**

- 1 To what extent can or should the assessment of the best interest of P (the care-recipient) take into account the interests of others (e.g. P's family, care-providers, etc.)?
- 2 When and under what circumstances does best interests decision-making amount to an objectionably paternalistic intervention in the autonomy rights of P?
- 3 Is best interests decision-making ever permissible, or is it always an inadmissible restriction of P's autonomy?



#### Results

#### Two critical results that have emerged in this research concern

- (a) the importance of overcoming 'zero-sum' models of the relationship between paternalistic intervention and respect for autonomy
- (b) the error in defining 'best interests' in narrowly individualistic terms that preclude consideration of the interests of others.

#### The research developed both:

- legal and an ethical argument in support of these two negative points
- proposes alternative framings of the concept of best interests that avoid them



## Rollout of the results, engagement with the people and institutions concerned

#### **Engagement:**

- public policy roundtables EAP & Public Guardian
  - July 2011
  - January 2012
- Community Care Conference, November 2012;
- working seminar at the Royal College of Psychiatrists, April 2013;
- public debate with a KCL Professor of Law and Judge Gordon Ashton of the Court of Protection, March 2013

- Office of the Public Guardian
- Law Commission
- Court of Appeal
- Department of Health
- Ministry of Justice
- Official Solicitor
- Court of Protection
- British Medical Association
- Royal College of Medicine
- Royal College of Psychiatry
- Amnesty International Ireland
- Mental Health Foundation



News Events » Autonomy Summer School

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#### Best Interests Decision Making



In the protection of vulnerable persons, the law calls upon individuals and institutions to act in the best interests of a person who has been found incapable of making decisions for themselves. Legal provisions for best-interests decisionmaking are established in the Mental Capacity Act 2005 and are regularly adjudicated by the Court of

Protection. The Office of the Public Guardian has legal responsibility for supervising deputies and investigating complaints about individuals who are tasked with making best-interest decisions; it also plays a critical role in raising awareness of MCA provisions among frontline professionals and members of the general public. Both in the adjudication of legal cases and in the provision of administrative justice, fundamental questions arise about how to understand and apply the bestinterest standard. For frontline professionals the practicalities of implementing best-interest decisions can be complex and require careful consideration. This module aims to clarify what it means to act in the best-interests of a vulnerable person and review the legal and ethical challenges associated with making decisions on behalf of someone else.

#### Module Objectives

At the end of the module, participants will be able to:

- . Define best-interest decision-making and how this contrasts with safest-option assessments
- . Identify the factors that impact on best-interest decision-making
- . Understand the key aspects of mental capacity legislation concerning best-interest decision-
- Identify strategies for unravelling the ethical challenges of best-interest decision-making
- Summarise the impact of recent land-mark case-law and its relevance to the legal and ethical challenges of best-interest decision making.

#### Autonomy: Philosophical Perspectives



UNCRP

While autonomy is a cherished value in liberal societies. respecting it presents a number of practical

challenges; how does holding competent adults responsible for their sometimes foolish choices fit with protecting their capacity to make autonomous decisions? Why should we allow patients to refuse treatment for any reasons, when we deny consenting adults the right ... Read

#### **Best Interests Decision Making**



In the protection of vulnerable persons, the law calls upon individuals and institutions to act in

the best interests of a person who has been found incapable of making decisions for themselves. Legal provisions for best-interests decisionmaking are established in the Mental Capacity Act 2005 and are regularly adjudicated by the Court of Protection. The ... Read more »

#### Workplace training

#### **Briefing papers**



Added September 7, 2011 in Briefings, EAP Research | Share

Authored by: Antal Szerletics | Download 🃜



Before the implementation of the MCA, the means for the High Court to intervene in the life of a mentally incapacitated adult was founded upon the Court's inherent jurisdiction. The inherent jurisdiction is a doctrine of the English common law that a superior court has the jurisdiction to hear any matter that comes before it, unless a statute or rule limits that authority or grants exclusive jurisdiction to some other court or tribunal.

#### Mental Capacity Act 2005 and Mental Health Act 1983

Added August 8, 2011 in Briefings, EAP Research | Share

Authored by: Vivienne Ashley | Download 🊺



The Mental Capacity Act 2005 aims to provide a legal framework within which carers and care workers may judge an individuals capacity to make certain decisions where it is doubt. In contrast, the Mental Health Act 1983 is concerned with minimising the undesirable effects of mental disorder by maximising patient safety and well-being and by protecting other people from

#### International Legal Comparison (MHA/MCA)

Added May 12, 2011 in Briefings, EAP Research | Share

Authored by: Antal Szerletics | Download 🃜



The following charts intend to provide an overview of the valid mental health





## ECG heart attack diagnosing software accounting for age, gender and race

- Clinical guidelines
  - 2, "leading global" authorities
- Products
  - 5 manufacturers use it
  - 40,000 devices sold
  - FDA approval
- Clinical studies
  - Standardizes ECG interpretation
  - 12 trials

- Clinical outcomes
  - London Ambulance Service
  - 740 devices bought
  - 1.5 million calls annually
  - Increased survival following cardiac arrest from 12% to 32%
  - Conceivably related to rapid and reliable interpretation of ECGs





Study University of Nottingham > Research > Impac

Business Global

Malaysia

University of Essex

FIND A COURSE

Research

Research showcase

Research Excellence

▶ ESRC Impact Acceleration

Our research community

Eastern Academic Research

Case studies

Our experts

Framework

Account

Consortium

Catalyst project

Research events

TEDx University of Essex

Research



Collaborate Ethics and integrity

A to Z



#### Impact

We impact on the lives of millions of people worldwide.

Our research tackles some of the major challenges facing society, the economy and the environment. Coming eighth in the UK in the last REF for impact power, we have a track record of producing excellent research that makes a real difference to the world.

Read our impact case studies to find out more.



AncientBiotics - medieval medicine conquers MRSA superbug



Detecting bowel cancer earlier through population



Reducing carbon emissions through energy-efficient



Keeping an eye on fluids - and cutting preoperative deaths



How holidays help the socially excluded



Making MR scanners more patient-friendly



Keep the UK's ports open for business



Improving railway service reliability



Tackling contemporary slavery using historical



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#### Research impact

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#### Impacts on health and wellbeing



Global adoption of statins

Glasgow-led landmark clinical trials established the benefits of statins and drove their global adoption for prevention of cardiovascular



Doing the maths for the perfect match

A collaboration with NHS Blood & Transplant is solving a complex problem – how to increase the number of kidney transplants in the UK.



Rabies prevention and control

Playing important roles in international development and leading to major changes in policy and practice decisions made by government health and veterinary authorities



Global treatments for heart failure

Transforming the treatment, clinical guidelines and support for heart failure patients worldwide.

#### Social sciences

home research showcase

Case studies

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**PROSPECTUS** 



Professor David Sanders Department of Government

#### Helping online polling click

Essex has played a key role in the work of the British Election Study. Research at Essex includes delivering vital insights into online polling which has had an impact across Europe.

Context

Our university's foundations are built on a vision to be freer, more daring, more experi

community of expertise; they're constantly challenging the status quo, and striving to i

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▶ Impact

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## **Summary**

- Scholarly impact
  - Proliferation of metrics
  - Metrics overload
  - Principled use is key

- Societal impact
  - Narratives are the state of the art in establishing societal impact
  - Evidenced, structured, well written
  - Used by universities on their websites to tell their story

