# Enacting "servingness": HSIs in the higher education ecosystem

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### **HSIs:** A brief research history

- 2014: WH Commission Counting what counts
- 2015: First edited book on HSIs as organizations
- 2016: Institutional diversity typology (NSF 2018)
- 2017: Organizational culture typology
- 2018: NSF biannual stats, the NASEM report
- 2019: A Multidimensional Conceptual Framework for Understanding "Servingness" in HSIs

# **Equity in STEM**

- Geosciences REU & internships at HSI academic & student affairs partnerships, recruitment (NSF GEOPATHS, NSF GOLD)
- Computing NSF CISE, INCLUDES
  - □ CAHSI INCLUDES Community Workshop on Building CISE Research Capacity at HSIs
  - ☐ October 2019 draft white paper to NSF w/ recommendations on building capacity in HSIs
  - □ CAHSI INCLUDES~40 HSIs (UTEP): Latinx attainment to 20% in 2030 (now 3% share)
  - ☐ 5-year grant: case studies of four HSIs

# Servingness in HSIs: challenges and opportunities

- Institutional diversity UCSB 2015 (AAU)
- Diversity, # increase, funding stays same competition, complicating "servingness"
- Sensemaking within an HSI to construct organizational identity
- Collective sensemaking across HSIs (e.g., extent to which HSIs organize toward collective goals to raise Latinx attainment)

# Synthesis on "servingness"

- 346 publications in initial search
- 148 publications met quality criteria (109 journal articles, 39 book chapters)
- Researchers coded common themes

 Assessed overgeneralizing based on research design, to identify limitations like deficit perspectives (e.g., draw conclusions on 10 institutions, when 400+HSIs!)

# Framework of "Servingness"

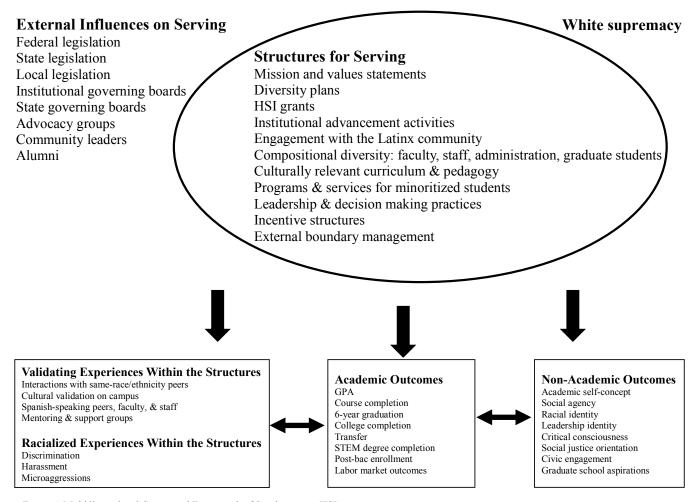


Figure 4. Multidimensional Conceptual Framework of Servingness at HSIs

## **Limitations and Opportunities**

- Based on extant literature -- may be more themes of "servingness" because certain questions have not been asked, or institutional contexts not studied (CAHSI INCLUDES 5-year grant will expand)
- Example no peer-reviewed research on roles of partnerships, relationships with industry and business, contributions to local workforce, non-profits, external funding agencies – government or foundation (NASEM, 2018; NSF, 2019)

Organizational Identities Institutional, Systemic Diversity

Identity of an individual HSI as organization (top-down, grassroots Leaders, mindsets, behaviors)

Servingness in elitist, White supremacist ecosystem (rankings)

Specific disciplinary identities (incentives, P&T based on

success in discipline Histories of inequities in specific disciplines

# "When the students succeed, we succeed."

-CAHSI INCLUDES Community Workshop on Building CISE Research Capacity at HSIs

-MSIs in the NASEM report

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#### Thank you!

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