

**Committee for a Study of the Technical Feasibility of Wheelchair Restraint  
Systems in Passenger Aircraft**

**Fourth Meeting, August 11-12, 2020**

**Speaker Bios**

*\*listed in the order of appearance*

***Bryan Parker, Manager of Interior Engineering, Southwest Airlines***

Bryan has over 21 years of aviation experience in aircraft modifications and airline operations. The majority of his career has been focused on the customization of single and dual-aisle transport category aircraft for specialized VIP, Government, and Military use. During his career, Bryan led engineering teams that designed and certified complete structural, interior, and mechanical systems modifications on over 60 aircraft. In his current role at Southwest Airlines, Bryan is responsible for implementing modifications to and ensuring the continued safe operation of everything the passengers and crew interact with in the interior space of over 700 aircraft.

***Ramakant Rambhatla, Vice President of Engineering and Chief Engineer, Invacare Corporation***

Ram Rambhatla leads the development of Power Wheelchairs and other mobility devices for Invacare Corporation. In his four years with the company as Vice President and Chief Engineer he has engineered multiple improvements related to safety and comfort for wheelchair users. In addition to participating in ISO Standards and ACAA Advisory Committees, he also co-chairs a RESNA committee for developing standards and guidelines for air transport of assistive technologies. His prior knowledge and experience in aircraft structures and automotive drivetrains is a key enabler for facilitating the discussions related to safe and efficient transport of users and equipment. Ram's passion is to develop products that enable experiences for the physically disabled community.

***Mark Greig, Vice President of Research and Development, Sunrise Medical***

Mr. Greig has worked in the Rehabilitation Technology field for over 31 years. His experience ranges from providing unique technology directly to end-users as a Rehabilitation Engineer to an extensive career in product development. During his career, Mr. Greig has lead teams that have developed over 100 commercialized wheelchair, wheelchair seating and accessory products, and has over 14 patents and applications to his credit. He received his Bachelor's degree in Mechanical Engineering and his Masters of Business Administration from the University of Western Ontario and holds a Professional Engineers license in the Province of Ontario.

***Mario Damiani, U.S. Access Board (Study Sponsor)***

Mario Damiani has worked as a Compliance Specialist at the United States Access Board since February 2014. There, he handles complaints received as part of the Board's Architectural Barriers Act compliance and enforcement program. This involves making legal determinations of jurisdiction, analyzing complaint allegations with respect to the applicable Federal accessibility standards, and, where violations of the standards are determined to exist, working with agencies to ensure that violations are remediated through corrective action. Prior to joining the Access Board, Mario spent seven-and-a-half years working as a Policy Advisor at the U.S. Department of Labor's Office of Disability Employment Policy (ODEP) and at the District of Columbia Department of Health as an Attorney-Advisor from 2003-2006. Mario attended The Catholic University of America in Washington, D.C., where he completed his Bachelor of Arts in Politics (Summa Cum Laude, Phi Beta Kappa) in 1999 and Juris Doctor in 2001.

***Heather Ansley, Esq., MSW, Associate Executive Director of Government Relations, Paralyzed Veterans of America***

Heather L. Ansley is the Associate Executive Director of Government Relations at Paralyzed Veterans of America. Her responsibilities include managing the organization's efforts on Capitol Hill and working with the Administration to promote legislation and policies that ensure veterans with catastrophic disabilities receive the health care and benefits that they have earned and the civil rights protections that they deserve. She also works to promote collaboration between disability organizations and veterans service organizations by serving as Chair of the Consortium for Citizens with Disabilities. Prior to joining PVA, Ms. Ansley served as Vice President of VetsFirst, a program of United Spinal Association, and as the Director of Policy and Advocacy for the Lutheran Services in America Disability Network. She also served as a Research Attorney for the Honorable Steve Leben with the Kansas Court of Appeals. Ms. Ansley holds a BA and MSW from the University of Missouri-Columbia and a JD from the Washburn University School of Law in Kansas.

***Ronda Ruderman, Association of Flight Attendants; Flight Attendant, Alaska Airlines***

Ms. Ruderman has worked for Alaska Airlines as a flight attendant since 1985, and participated in the training department as a flight attendant training instructor. She has been a member and chairperson of the flight attendant safety, health and security committee, and a representative to the flight attendant Aviation Safety Action Program. She works closely with the Association of Flight Attendants union to represent AFA at various industry safety organizations, and with aircraft manufacturers. She has worked for several other airlines prior to Alaska, in positions including interiors engineer and inflight management as well as flight attendant.

***Karen Holmes, Manager Inflight Safety Program, JetBlue***

Karen Holmes is in her sixth year as a proud JetBlue Crewmember. In that time she has worked on the front line in Airports Operations, as a 14 CFR Part 382 Complaint Resolution Official (CRO) and as an Onboard Lead Flight Attendant. Karen then moved to JetBlue headquarters for a Special Assignment in JetBlue's Mint program, and is currently celebrating one year in her role as Manager Inflight Safety Program and Safety Management Systems (SMS). She lives to inspire others through JetBlue's core values: Safety, Integrity, Caring, Passion, and Fun.

***Ray Prentice, Director, Customer Advocacy, Alaska Airlines***

Ray Prentice is a 30+ year Alaska Airlines veteran and currently serving as Director of Customer Advocacy. Ray has spent much of his career helping the Alaska Airlines team provide consistent, respectful, and great travel experiences to customers with disabilities. Ray is also Alaska's Liaison to the U.S. Department of Transportation, Aviation Consumer Protection Division, and supports guest messaging during Irregular Operations.

***John Kloosterman, Director, Regulatory Affairs, United Airlines***

As Director of Regulatory Affairs for United Airlines, based at United's Chicago headquarters, John Kloosterman represents the airline in engagements with a wide variety of federal agencies and serves as a primary advocacy liaison connecting United's business and operational leadership with policymakers in Washington, DC. John's portfolio with the airline includes accessibility policy, an area in which he has taken a personal interest in facilitating United's efforts to provide an outstanding travel experience to customers of all abilities. He currently serves as Vice Chair of Airlines for America's Passenger Accessibility Committee, and represented the industry during the Department of Transportation's 2016 negotiated rulemaking on enhancements to its Air Carrier Access Act regulations. John earned his undergraduate degree in Political Science and Communications from Albion College and his J.D. from the George Washington University Law School.

***Cindy Ford, Director of Compliance, G2 Secure Staff***

Cindy has had the pleasure of working with G2 Secure Staff, LLC, an aviation service provider with a presence in more than 60 domestic airports, since 2012. As the company's Director of Compliance, Cindy handles regulatory matters related to airport and agency requirements, as well as federal, state and local law. Her team is also responsible for conducting station audits to ensure customer and regulatory requirements are met. In addition to compliance, Cindy's role extends to communications oversight, which includes coordinating media responses. Prior to working with the G2 team, Cindy spent 20+ years with American Airlines in various roles in operations, human resources, communications and the legal department.

***Jo Ann Storie, Senior Vice President of Risk Management, Prospect Airport Services***

Jo Ann Storie currently has over 47 years in the Aviation Insurance Business. The first 30 years were with Great American Insurance Company's Aviation Division. She joined Prospect Airport Services, Inc. in 2002 as the Risk Manager and currently is the Senior Vice President of Insurance and Risk Management. She has the responsibility for placing all insurance coverages and management over all claims, to include Liability; Workers Compensation; Employment; and Property and Auto. Her Undergraduate Degree is from Abilene Christian University, Associates in Claims from the Insurance Institute; Licensed Safety Professional Designation; Licensed All Lines Insurance Adjuster in the State of Texas.