

GovAI Coalition

Founded by the City of San José in November 2023



Mission

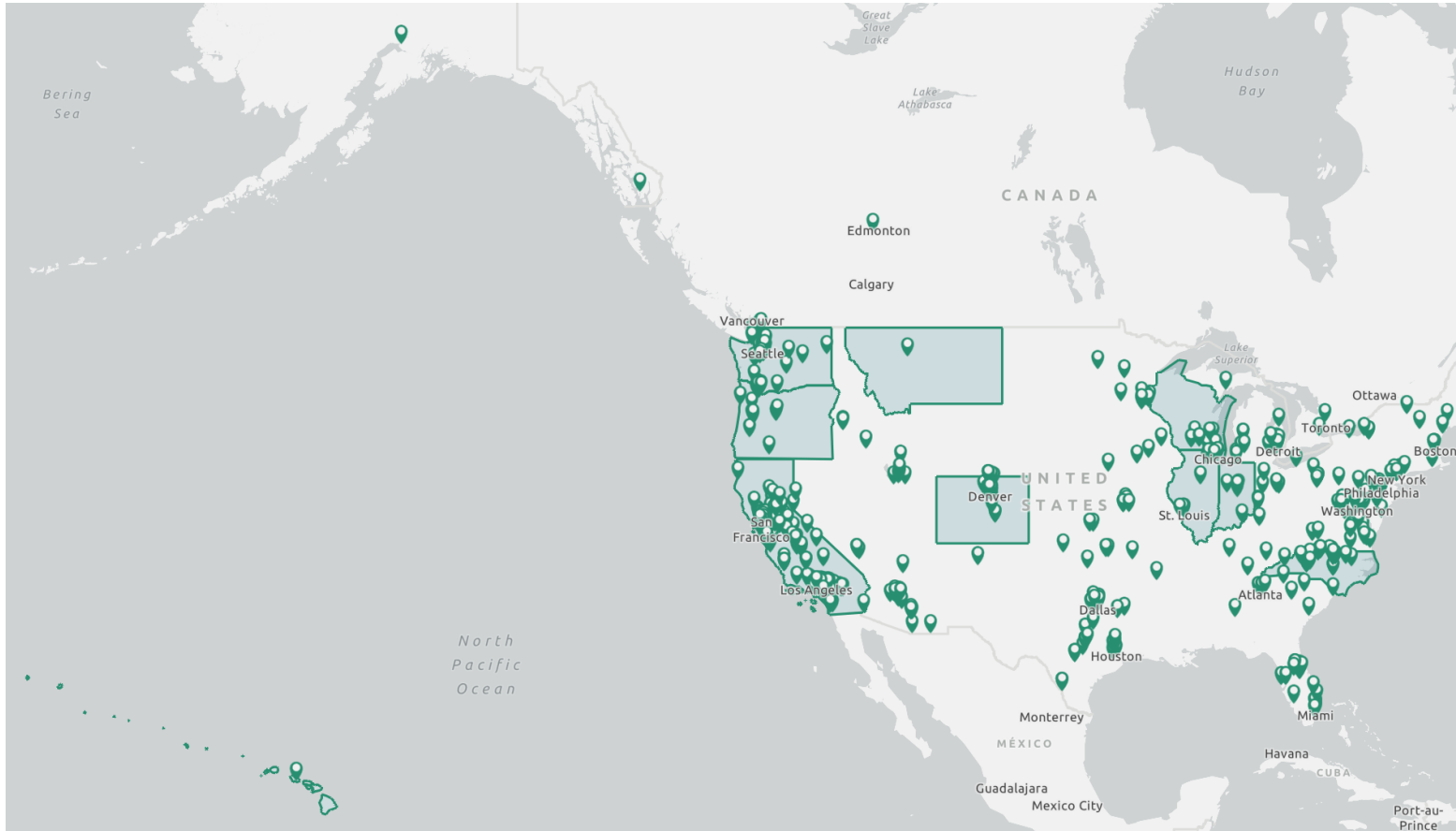
Empower public sector entities to harness the potential of AI for the public good

Advance the use of AI to enhance resident and staff lives by:

1. Using AI for social good;
2. Ensuring ethical, non-discriminatory, and responsible AI governance;
3. Promoting vendor accountability;
4. Improving government services; and
5. Fostering cross-agency collaboration and knowledge sharing.

The Coalition has been recognized as a national leader in AI policies and innovation.

A coalition of 850 agencies committed to responsible AI



Map of all GovAI Coalition agencies as of May 2025.

See all member agencies [here](#) organized by state.

As of August 2025:

- ▶ Over 850 public agencies
- ▶ Over 2,500 members have:
 - ▶ Created AI policies for their agencies based on the templates
 - ▶ Submitted 100+ cooperative purchasing contracts
 - ▶ Shared 50+ government-specific use cases

Coalition's tools for going 0-to-90 in AI Governance

Resources

1

How do I prepare my agency to use and govern AI?

AI Policy & AI Governance Handbook

- Adoption Support Community
- Educational Library
- AI Policy Examples

2

What can I do with AI that adds value?

Use Case guides

- Guide to AI Metrics
- Translation Database
- Vendor Demos

3

Who can I work with for responsible AI solutions?

AI FactSheet & AI Registry

- 50+ submitted AI FactSheets
- Beta Registry platform

4

How do I ensure vendors follow my expectations?

Vendor Agreement

- Buyer's Guide to LLMs
- AI Contract Hub with Pavilion

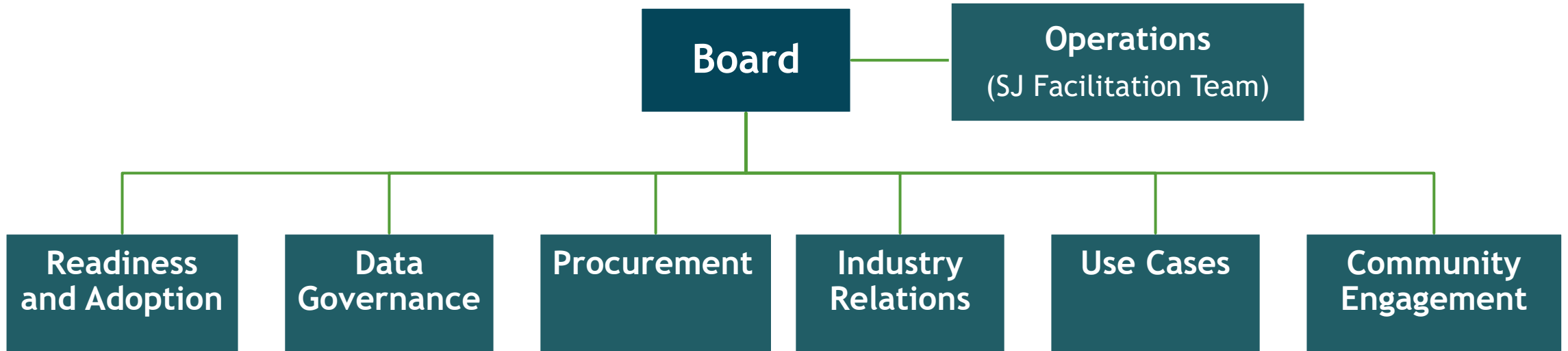
5

How do I prepare for when AI goes wrong?

AI Incident Response Plan

- AI Deepfake Staff Training
- NIST AI RMF Maturity Assessment

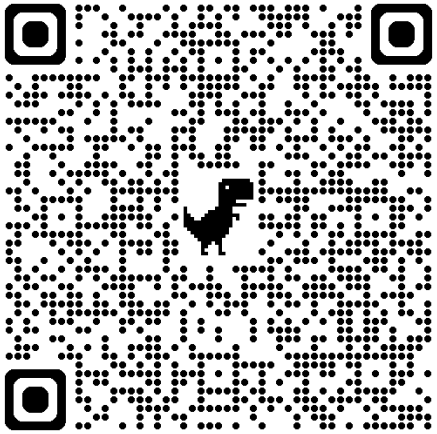
For video tutorials, check out the **GovAI Coalition's YouTube channel** at <https://www.youtube.com/@GovAICoalitionvideos>.



There is so much, where do I begin?

- Starter guide [here](#)
- Listen into the committee meetings, see what's interesting

How can you get involved?



Join the Coalition

- ▶ **Attend the upcoming Coalition-wide meeting**
 - ▶ August 27 at 1pm PT
- ▶ **Join a committee**
 - ▶ Readiness & Adoption Committee - great place to get started and have open discussion with peers
 - ▶ Use Cases Committee - exciting demos co-presented by agencies and vendors
- ▶ **Attend the GovAI Coalition Summit in San José on November 5-7th**

Appendices

Step 1: Review the 0-to-90 AI Governance framework

The framework provides a high-level overview of the Coalition's governance resources and how they can be used together.

Governance Framework

1

How do I prepare my agency to use and govern AI?

- AI Policy
- AI Governance Handbook
- AI Upskilling Course

2

What can I do with AI that adds value?

- Public Procurement Government AI Applications
- Quick AI Assistants for Government Agencies
- Use Cases Repository

3

Who can I work with for good, responsible AI solutions?

- AI Registry
- AI Contract Hub

4

How do I ensure vendors follow my expectations?

- Vendor Agreement
- Guide to Measuring AI Performance

5

How do I prepare for when things go wrong?

- AI Incident Response Plan Template

Updated Policy Templates

Artificial Intelligence (AI) Policy
[Agency]

I. Purpose

This policy establishes a comprehensive, yet feasible, governance structure for AI systems used by, or on behalf of, the [Agency]. This policy enables the [Agency] to use AI systems for the benefit of the community while safeguarding against potential harms.

The key objectives of the AI Policy are to:

- Provide guidance that is clear, easy to follow, and supports decision-making for the staff (full-time, part-time), interns, consultants, contractors, partners, and volunteers who may be purchasing, configuring, developing, operating, or maintaining the [Agency's] AI systems or leveraging AI systems to provide services to the [Agency].
- Ensure that when using AI systems, the [Agency] or those operating on its behalf, adhere to the Guiding Principles that represent values with regards to how AI systems are purchased, configured, developed, operated, or maintained.
- Define roles and responsibilities related to the [Agency's] usage of AI systems.
- Establish and maintain processes to assess and manage risks and values presented by AI systems used by the [Agency].
- Align the governance of AI systems with existing data governance, security, and privacy measures in accordance with the [Agency's Information Security Policy] and [Agency's Data Governance Policy].
- Define prohibited uses of AI systems;
- Establish "cessure" procedures to safely retire AI systems that no longer meet the needs of the [Agency].
- Define how AI systems may be used for legitimate [Agency] purposes in accordance with applicable local, state, and federal laws, and existing agency policies.

The [Agency] defines "artificial intelligence" or "AI" to be a machine-based system that can, for a given set of human-defined objectives, make predictions, recommendations, or decisions influencing real or virtual environments. AI systems use machine- and human-based inputs to perceive real and virtual environments, abstract such perceptions into models through analysis in an automated manner, and use model inference to formulate

¹ Definition from [NIST AI Risk Management Framework](#)

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AI Policy

AI Governance Handbook
[Agency]

Maintained and updated by:
[Agency's] [AI Office, or equivalent]
[Email address]

Last updated:
[Month Day, Year]

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AI Governance Handbook

Algorithmic Impact Assessment Form (Template)

[Note to reader: This template provides a comprehensive set of questions that comprise an Algorithmic Impact Assessment. Your agency may not need to ask staff every question in this form and should add or remove questions as appropriate.

This template was created by the GovAI Coalition. For the full set of AI governance policy templates, see: <https://www.sanjoseca.gov/your-government/departments-offices/information-technology/artificial-intelligence-inventory/govai-coalition/templates-resources.>

Please complete this form to provide the [AI Office, or equivalent] with information about your technology procurement that involves artificial intelligence (AI) systems. The information collected by this form is critical to helping the [Agency] understand the benefits and risks presented by the AI systems it deploys.

The form should take no longer than 30 minutes to complete. If you have any questions, please contact the [AI Office, or equivalent] at [email address].

Algorithmic Impact Assessment Form

Addendum [X]: Requirements for AI Systems

This Addendum defines special requirements agreed to by the [Agency] and Contractor regarding the AI system and/or subsystems provided as part of the Contract.

This Addendum governs over any contrary license terms and the [Agency] will not agree to any terms that conflict with the Addendum. Failure of the Contractor to comply with the terms of this Addendum shall constitute a material breach of the Contract.

[OPTIONAL: If not covered elsewhere] Contractor agrees to indemnify, defend, and hold harmless the [Agency] regarding any third-party action arising out of or related to (1) any breach of any representation or warranty of Contractor contained in this Addendum, (2) any breach or violation of any agreement or other obligation or duty of Contractor under this Addendum or under applicable law, (3) any third-party Claims which arise out of or result from any act or omission of the Contractor related to the provision of an AI system, and (4) any violations or alleged violations of intellectual property rights, in each case whether or not caused in whole or in part by the negligence of the [Agency], or any other Indemnified Party and whether or not the relevant Claims has merit.

1. Definition of AI System

The [Agency] defines "artificial intelligence" or "AI" to be a machine-based system that can, for a given set of human-defined objectives, make predictions, recommendations, or decisions influencing real or virtual environments. AI systems use machine- and human-based inputs to perceive real and virtual environments, abstract such perceptions into models through analysis in an automated manner, and use model inference to formulate options for information or action.

The [Agency] defines an "AI system" to be any data systems, software, hardware, application, tool, or utility that operates in whole or in part using AI.

2. Guiding Principles

The Contractor shall demonstrate that the AI system and its usage, deployment, and maintenance is in part to the service outlined in this agreement and does not conflict with the [Agency's] AI Policy and Principles therein.

3. Risk Mitigation

¹ Definition from [NIST AI Risk Management Framework](#)

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Vendor Agreement

AI FactSheet

Please provide details regarding your artificial intelligence (AI) solution by filling out the AI FactSheet template below. This template was developed by the [GovAI Coalition](#).

This AI FactSheet is for AI developers to complete. A **developer** is an entity that creates a standard software product or solution that is intended for many customers to use. These products may include AI systems built by the developer themselves, and/or a software solution that leverages third-party AI tools within the product offering.

A **service provider** is an entity that guides, consults, advises, and supports agencies in navigating artificial intelligence (AI). A service provider may build custom AI solutions for a client, but does not sell the product as a standard solution to many customers on its own. If you are a service provider, please fill out the [AI FactSheet for Service Providers](#) instead.

Please contact [\[Agency contact\]](#) or [\[Agency contact's email\]](#) with questions.

To submit your AI FactSheet to the GovAI Coalition's [AI FactSheet Portal](#), please contact [\[Agency contact's email\]](#) or [\[Agency contact's phone number\]](#).

Vendor Name	Your "Doing business as" Name and Legal Name, if different.
Product Name	Name of the AI product or suite of products.
Overview	Brief summary of the AI system.
Purpose	What function does the AI system perform, and for what purpose? If the system performs multiple functions, list each diversity and reference below for features that are configurable, please describe all configuration options and default settings.
Intended Domain	What domain is the AI system intended to be applied to?
Training Data	How was the AI system trained? What data was used? How often is data added to the training set? Was all training data legally obtained and its use fully informed?
Test Data	What data was used to test system performance? Under what conditions has the system been tested?
Model Information	General description of the model(s) used (e.g., large language model, transformer, deep learning, supervised learning, built on an existing open source model, computer vision).
Update procedure	In general, how often are the models updated for users? Will the user have a choice in moving to the updated model or staying on the current model? What documentation is available for new versions of the model?
Inputs and Outputs	What are the inputs to the AI system? What are its outputs? What interfaces and integrations are supported?

¹ The FactSheet template is heavily inspired by the IBM Research [AI FactSheet IBM report](#)

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AI FactSheet

AI FactSheet for Third Party Service Providers

Please provide details regarding the services you provide to government organizations as they relate to artificial intelligence (AI) by filling out the AI FactSheet template below. This template was developed by the [GovAI Coalition](#).

This AI FactSheet is for service providers to complete. A **service provider** is an entity that guides, consults, advises, and supports agencies in leveraging AI. A service provider may build custom AI solutions for a client, but does not sell the product as a standard solution to many customers on its own.

A **developer** is an entity that creates a standard software product or solution that is intended for many customers to use. These products may include AI systems built by the developer themselves, and/or a software solution that leverages third-party AI tools within the product offering. If you are an AI developer, please fill out the [AI FactSheet for Developers](#) instead.

Please contact [\[Agency contact\]](#) or [\[Agency contact's email\]](#) with questions.

To submit your AI FactSheet to the GovAI Coalition's [AI FactSheet Portal](#), please contact [\[Agency contact's email\]](#) or [\[Agency contact's phone number\]](#).

Vendor Name	ABC Services
Contact Information	Provide your website, contact email, phone number, and mailing address (optional).
Basic Information	Also, com, https://also.com , 800-ABC-TECH
1. Do you support the configuration or customization of third-party AI systems?	Yes
2. Do you support the implementation of third-party systems that incorporate AI?	Yes
3. Do you support the technical evaluation or auditing of AI systems?	No
4. Do you provide training for staff or residents on how to use AI?	No
5. Are you comfortable with this information being listed on our public registry?	Yes
Overview	ABC enables government customers across any client's technology stack. We help modernize operations, identify bottlenecks, and streamline compliance with government regulations. We can configure solutions that include AWS, Azure, AWS, Google Cloud, and on-premise in personal devices and servers. We can also build custom tools that integrate into your existing stack through coding (Python, SQL, Java, etc.) and low-code/no-code platforms such as

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AI FactSheet for service providers

AI Incident Response Plan

Introduction

The AI Incident Response Plan (IRP) serves as the first line of defense for the [Agency] in case of an AI incident. This IRP has been created based on the NIST AI Risk Management Framework's and the Special Publication 800-41 Computer Security Incident Handling Guide¹.

Incident response occurs in sequential phases, each one building upon the next. The following phases provide a foundation for an Incident Response (IR) Team to respond to and recover from an AI incident:

1. Preparation
2. Detection & Analysis
3. Containment
4. Eradication & Recovery
5. Post-incident Activity

Purpose

The purpose of this document is to prepare for and gain a fundamental understanding of the processes, responsibilities, and actions required to mitigate an AI incident. It is critical to identify and resolve incidents quickly before they escalate into a major incident with the potential to cause harm or damage to people, data, or the [Agency].

Scope

This IRP applies to all AI systems implemented by [Agency] staff, contractors, and any entity operating on behalf of the [Agency]. The AI IRP addresses continuity and recovery procedures to appropriately mitigate AI incidents.

Approach

The key points in development of the AI IRP include:

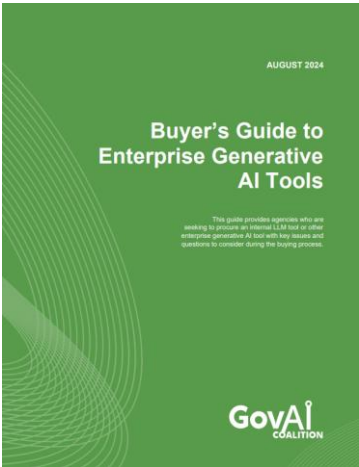
- Evaluate:** Evaluate risk levels and determine the appropriate response for an AI incident, which may include obtaining senior management support.
- Plan:** Keep the plan simple. A well-organized, systematic, and up-to-date AI IRP that is readily available will help teams get through most situations.
- Communicate:** Communicate regularly on the incident status. Provide the relevant facts as they are available. Disseminate them quickly. Follow up regularly, keep relevant parties informed and resolve incorrect information.

¹ [https://www.nist.gov/ai-risk-management-framework](#)
² [https://www.nist.gov/ai-risk-management-framework](#)

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AI Incident Response Plan

AI Procurement Resources



Buyer's Guide to GenAI Tools



AI Questions for Government Leaders



GovAI Coalition Contract Hub

The GovAI Coalition is composed of government members from local, state, and federal agencies united in the mission to promote responsible and purposeful AI in the public sector. [Become a member](#). The Coalition created this centralized repository of AI-related contracts to save you valuable time and resources on your next AI procurement – whether you're looking to put together your next solicitation, or looking for contracts piggyback. Do you have an AI contract? Submit it to govaicoalition@withpavilion.com. Additional template contracts may be found [here](#).

Search GovAI Coalition contracts



50+ contracts in the GovAI Contract Hub



- 1 Context: Why the AI FactSheet?
- 2 Starting the AI FactSheet
- 3 Common questions and concerns
- 4 Deep-dive into the AI FactSheet

AI FactSheet Walkthrough

AI REGISTRY

Vendors who would like to register as a member of the GovAI Coalition and submit AI FactSheets for their AI product(s) may do so by filling out the [Registration Form](#).

List of all public AI FactSheets submitted to the GovAI Coalition

Company	System FactSheet(s)
Analytics Intell	Analytics Intell AI FactSheet
BlitzPermits	BlitzPermits AI Building Commercial AI FactSheet BlitzPermits AI Building Residential AI FactSheet BlitzPermits AI Iarvit AI FactSheet BlitzPermits AI Planning AI FactSheet
City Detect Inc.	City Detect AI FactSheet for Third Party Systems
CogAbility, Inc.	COGABILITY AI FactSheet
Ember Copilot	Ember Copilot FactSheet
Enterprise Training Solutions	Enterprise Training Solutions AI FactSheet
Hamlet Inc.	Hamlet Inc. AI FactSheet
Hortus AI	Hortus AI FactSheet
IntraEdge, Inc.	Truyo AI FactSheet
MadisonAI	Madison AI FactSheet
Polco	Polco AI FactSheet
Policereports.ai	Policereports.ai-EMSreports.ai AI FactSheet
Polimorphic	Polimorphic AI FactSheet
PravisionAI	Pravision AI FactSheet
RevSparkAI	RevSpark AI FactSheet
ServiceNow	ServiceNow AI FactSheet
Trusted AI	Trusted AI AI FactSheet

50+ AI FactSheets in the AI Registry

Resources for AI Implementation

Get started with:

Quick AI Assistants for Government Agencies			
Title/Description	Considerations	Tool	Example prompts or instructions
Meeting Notes Companion: Generate meeting minutes by uploading a meeting transcript. Find which actions happened in which meeting by uploading multiple meeting notes.	- Great for project managers and meeting leaders - Drastically reduces time spent on compiling and confirming actions taken - Creates a public record	Commercial LLM tool, Zoom AI Companion	Upload a transcript of meetings and create meeting notes. Ask when a particular action/decision was decided on when given months of meeting notes.
Grant Applications Assistant: Increase success of grant application by aligning grant rubric with application text.	Great for anyone applying to grants or a department without a dedicated grant writer	Commercial LLM tool - try ChatGPT, Claude, Gemini, and Copilot	Upload grant rubric and application draft. Ask: Tell me what to change according to the grant rubric to maximize my chances of a successful application.
Transportation Analysis Table Builder: Upload multiple long PDFs and produce neat tables without extraneous information	Great for creating clear tables from user-provided data, metrics, and PDFs	Commercial LLM tool - try ChatGPT, Claude, Gemini, and Copilot	Upload an intersection data report. Ask: Give me a table with the AM and PM hours highlighted for x intersection only.
Translation for Government: Increase cultural relevancy and accuracy when communicating with residents	Great for professional translators and communications staff to reduce the time to produce quality translations	Commercial LLM tool - try ChatGPT, Claude, Gemini, and Copilot	OPTIONAL: Upload a database of agency-approved translations. Ask: I want to translate (TEXT) from (LANGUAGE A) to (LANGUAGE B) for government. Prioritize accuracy and cultural relevancy.

Simple AI Assistants for government

Public Procurement: Government AI Applications	
For most government agencies, using an AI tool requires contracting with vendors. The table below contains a list of use cases that agencies have found to be worthwhile investments for their organizations. For a deep dive into each of these use cases, join the Coalition to view the Use Cases Repository on the Coalition's SharePoint site. Check out the AI Contract Hub for examples of AI contracts.	
Title/Description	Considerations
Website Checker (For public and internal facing use)	- Help residents navigate government websites with Q&A feature - Help government staff navigate documents, laws, and storage
Translation	- Provide real-time translation and transcription in 50+ languages for meetings notes, documents, and presentations - Does not replace a professional translator, but expands government services for additional languages and communities
Procurement	Help staff navigate meeting RFPs/RFRs/RFQs, sort through responses, and manage vendor relationships
Police and Emergency Medical Services (EMS) Report Generator	- Reduces time spent by police and EMS in the field writing reports - Drastically reduces time spent on compiling and confirming actions taken
AI Bias and Performance Monitor	Used to monitor AI performance and bias for current AI models deployed in the system
Government Data Analyzer	Interactive platform to ingest government documents for data analysis in integrated platform

AI procured by government

Use cases presented by agencies	
Use case	Resource 1
FloodVISION-AI Network of Web Cameras with Artificial Intelligence Monitor Water Levels,	City of Virginia Beach.jpg
Topic tagging in policy processes	US Administration for Children and Families.jpg
[Custom-built Pothole Detection]	Chattanooga Lightning Talk.pptx
[Computer Vision for Tree Count]	City of Pittsburgh.jpg
[Building Internal Enterprise LLM tool]	
Developing a Community Standard Bylaw Using AI	Town of Cochrane.jpg
AI application for the 311 call center	City of Sugar Land.jpg
Experience enabling Microsoft Copilot for	
Use GovAI to help find funding and draft grant at	City of Belleville - Urban Farm.pdf
Enterprise Approach to AI Adoption - Applications in Local Government	
I will show an example of a custom GPT built for	Central Contra Costa Sanitary District.jpg
Estimating unique tree count in City of Pittsburgh via deep learning model developed	
Building Zammo chatbot for Public Health Dept	
Public portal to allow citizens to find locations	County of Santa Clara.jpg

Use cases repository

GovAI Coalition
NEWSLETTER
www.sanjoseca.gov/govai | Follow us on LinkedIn | February 2024 | Issue 1

Announcements

- Photos and videos from the GovAI Coalition Summit are now live:
 - Browse the summit photos on the [GovAI Coalition Summit website](#)
 - Watch key moments on the Coalition's YouTube page. Relive the insights, connections, and energy of the event! Recordings from the Coalition Summit are live!
- Coalition members can also find resources, notes, and takeaways from the Summit in the [GovAI Coalition](#) Teams space.

Upcoming Meetings & Events

Vendor Office Hours: February 28 | 11 a.m. - Noon PT / 2-3 p.m. ET

Coalition-wide Meeting: March 26 | 1-2 p.m. PT / 4-5 p.m. ET

Resource Spotlight

AI Contract Hub

The Cooperative Purchasing Committee partnered with [Toucan](#) to create a [consolidated hub of AI-related contracts](#) to save you valuable time and resources on your next AI procurement - whether you're looking to put together your next solicitation or looking for contracts piggyback.

AI Education Tools

Equip your staff on AI policies and governance! Coalition members from the County of Sacramento have shared the presentation they used to explain the AI policy and manual to their leadership. Thank you, Chris!

AI Cybersecurity Trainings

Training on threats, new phishing scams, and keeping your agency's data safe in the age of AI. Watch the video and leverage the presentation for your own staff.

Stay up to date with newsletter!

Try out and monitor use cases with:



Translation GPT

By community builder 

Ensures accurate translations using predefined knowledge.

Ask me: the target translation language, the...

Tell me what you do in one sentence.

Translate using government-approved terms

All Agency Translation Pairs, consolidated				
URL: https://data.sanjoseca.gov/dataset/0eb84753-7813-4893-ab7c-708f4155f043/resource/05a81ebf-5a95-463d-ae7b-1efeddd9ad25/download				
This is a CSV file of all of the translation pairs from each agency. These translation pairs have been cleaned and duplicates have been removed.				
Data Table				
Add Filter				
Show 10 entries				
Showing 1 to 10 of 26,994 entries				
_id	source_text	target_text	source_language	target_language
10521	I declare, under penalty of perjury under the laws of the State of California, that all answers that I have given and all statements on this form are correct and true to the best of my knowledge.	من طبق قوانین ایالت کالیفرنیا، تحت مجازات شهادت دروغ، اعلام میکنم که تمام پاسخ‌هایی که داده‌ام بر تمام اظهارات موجود در این فرم تا آنجایی که من می‌دانم درست و واقعی است.	English	Farsi/Dari

26.9k Translation Pairs in 15 languages from 9 agencies

SEPTEMBER 2024

Guide to Measuring AI Performance

This guide aims to equip those assessing AI systems in the public sector with understanding of the possible metrics at their disposal to evaluate AI performance.

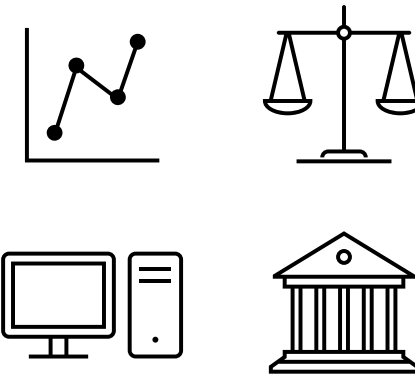
GovAI COALITION

Metrics to assess AI use cases with

Step 2: Identify the AI-related roles in your organization

Identify people who work in:

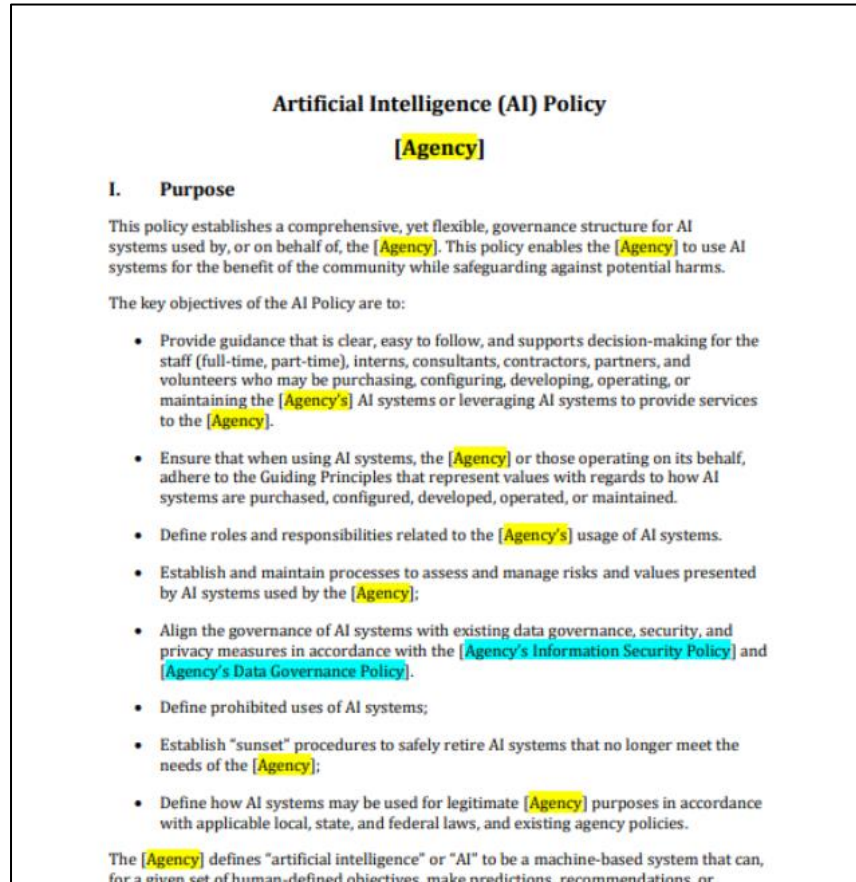
1. Cybersecurity
2. Legal
3. Purchasing
4. Technology leadership / CIO
5. Volunteer to become the “AI Expert”



- Should be **existing staff**, multiple roles can be filled by the same person
- The AI Expert doesn't need to already be an expert on AI - they can gain the skills through the Coalition.

Step 3: Align on the AI Policy within your organization

Align with your executive sponsor and broader leadership on your institution's approach to AI.



Note: Consider what your organization's AI "red-lines" should be. Are there any applications of AI that do not align with your organization's values?

Confirm with departments that your organization is not currently implementing those use cases and add them to the Prohibited Uses.

You can reach out to relevant departments, particularly Public Safety, using our [template](#).

Step 4: Share the templates among the AI team

Ensure that the experts in your organizations are familiar with their respective AI governance role and related resources.

Leadership	• AI Policy • Key Questions for Government Leaders to Ask When Considering the Use of AI Systems
AI Expert(s)	• AI Governance Handbook
Procurement & Legal	• AI FactSheet (Examples, Introductory video) • Vendor Agreement • AI Registry • AI Contract Hub • Buyer's Guide to Enterprise GenAI Tools • Guide to Measuring AI Performance
Cybersecurity	• AI Incident Response Plan

Step 5: Work with departments to explore AI applications

Explore the Coalition's list of common AI applications and the Use Case Guide examples to identify potential helpful AI application for your organization.

Quick AI Assistants for Government Agencies		GovAI COALITION	
Title/Description	Considerations	Tool	Example prompts or instructions
Meeting Notes Companion: Generate meeting minutes by uploading a meeting transcript. Find which actions happened in which meeting by uploading multiple meeting notes.	• Great for project managers and meeting leaders • Drastically reduces time spent on compiling and confirming actions taken • Creates a public record	Commercial LLM tool, Zoom AI Companion	Upload a transcript of meetings and create meeting notes. Ask when a particular action/decision was decided on when given months of meeting notes.
Grant Applications Assistant: Increase success of grant application by aligning grant rubric with application text.	• Great for anyone applying to grants or a department without a dedicated grant writer	Commercial LLM tool – try ChatGPT, Claude, Gemini, and Copilot	Upload grant rubric and application draft. Ask: Tell me what to change according to the grant rubric to maximize my chances of a successful application.
Transportation Analysis Table Builder: Upload multiple long PDFs and produce neat tables without extraneous information	• Great for creating clear tables from user-provided data, metrics, and KPIs	Commercial LLM tool – try ChatGPT, Claude, Gemini, and Copilot	Upload an intersection data report. Ask: Give me a table with the AM and PM hours highlighted for X intersection only.
Translation for Government Vernacular: Increase cultural relevancy and	• Great for professional translators and communications	Commercial LLM tool– try ChatGPT, Claude, Gemini, and Copilot	OPTIONAL: Upload a database of agency-approved translations.

Public Procurement: Government AI Applications



For most government agencies, using an AI tool requires contracting with vendors. The table below contains a list of use cases that agencies have found to be worthwhile investments for their organizations. For a deep dive into each of these use cases, join the Coalition to view the Use Cases Repository on the Coalition's SharePoint site. Check out the [AI Contract Hub](#) for examples of AI contracts.

Title/Description	Considerations
Website Chatbot (For public and internal facing use)	• Help residents navigate government websites with Q&A feature • Help government staff navigate documents, laws, and storage
Translation	• Provide real-time translation and transcription in 50+ languages for meeting notes, documents, and presentations • Does not replace a professional translator, but expands government services for additional languages and communities
Procurement	• Help staff navigate creating RFPs/RFIs/RFQs, sort through responses, and manage vendor relationships
Police and Emergency Medical Services (EMS) Report Generator	• Reduces time spent by police and EMS in the field writing reports • Drastically reduces time spent on compiling and confirming actions taken
AI Bias and Performance Monitor	• Used to monitor AI performance and bias for current AI models deployed in the system
Government Data Analyzer	• Interactive platform to ingest government documents for data analysis in integrated platform

Step 5: Work with departments to explore AI applications

Check out shareable AI contracts on the [AI Contract Hub](#).

The screenshot shows the 'GovAI Coalition Contract Hub' page. At the top is a purple header with the 'pavilion' logo, a search bar, and navigation links for 'Public entities', 'Suppliers', 'Resources', and 'About Pavilion'. There are also 'Log in' and 'Sign up' buttons. The main content area features the 'GovAI COALITION' logo and the title 'GovAI Coalition Contract Hub'. A paragraph describes the coalition's mission and provides links to 'Become a member', 'Submit it to govaicoalition@withpavilion.com', and 'here'. Below this is a section titled 'Find and use contracts from GovAI Coalition' with a subtext 'Search contracts from public entities near you and trusted national sources, all in one place for free.' and a search bar. Further down, under 'Example contracts from GovAI Coalition', there is a note to 'Log in or sign up to view all contracts'. Three example contract cards are displayed, each with a document icon, a contract number, an expiration date, and a title: 'DIR-CPO-5146 Artificial Intelligence (Ai) Products And Services' (Expires Feb 2026), '120423-AUTOM Automated Curb Management for Safer Streets' (Expires Jan 2028), and '2021003064 Information Technology (IT) Temporary and Professional...' (Expires Sep 2026). The 'GovAI COALITION' logo is in the bottom right corner.

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GovAI COALITION **GovAI Coalition Contract Hub**

The GovAI Coalition is composed of government members from local, state, and federal agencies united in the mission to promote responsible and purposeful AI in the public sector. [Become a member](#). The Coalition created this centralized repository of AI-related contracts to save you valuable time and resources on your next AI procurement – whether you're looking to put together your next solicitation, or looking for contracts piggyback. Do you have an AI contract? Submit it to govaicoalition@withpavilion.com. Additional template contracts may be found [here](#).

Find and use contracts from GovAI Coalition
Search contracts from public entities near you and trusted national sources, all in one place for free.

Search products, services, brands, and suppliers. **Search**

Example contracts from GovAI Coalition
Log in or sign up to view all contracts

	DIR-CPO-5146	Expires Feb 2026	Artificial Intelligence (Ai) Products And Services
	120423-AUTOM	Expires Jan 2028	Automated Curb Management for Safer Streets
	2021003064	Expires Sep 2026	Information Technology (IT) Temporary and Professional...

GovAI COALITION

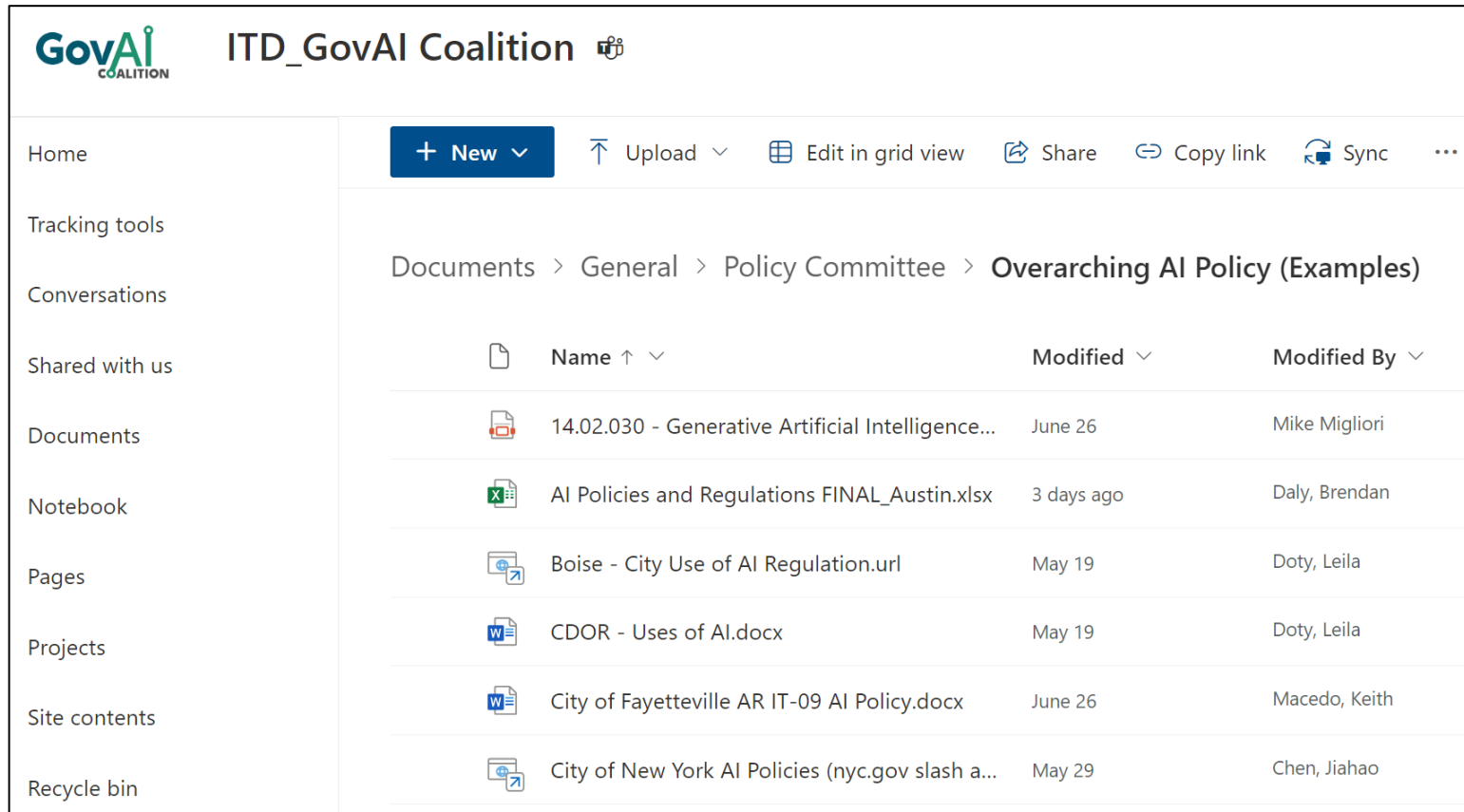
Step 6: Train staff on how to use AI

Why is AI literacy important?

- AI adoption has exploded - even if you don't use it yourself, it's probably in your orbit.
 - People tend to fear what they don't understand.
 - Basic literacy enables responsible use.
- Staff with no prior AI experience can build their own AI assistants through the AI Upskilling Course created by SJSU and the City of San José.
 - Update your cybersecurity training with a new module on AI-powered cyberthreats, including deepfakes

Step 7: Share your experience with the Coalition

Once your organization had adopted an AI Policy, upload it to the AI Policy Repository so other members can learn from your organization.



The screenshot displays the GovAI Coalition ITD_GovAI interface. On the left is a sidebar with navigation links: Home, Tracking tools, Conversations, Shared with us, Documents, Notebook, Pages, Projects, Site contents, and Recycle bin. The main content area shows a breadcrumb path: Documents > General > Policy Committee > Overarching AI Policy (Examples). Above the document list are action buttons: + New, Upload, Edit in grid view, Share, Copy link, Sync, and a menu icon. The document list table has columns for Name, Modified, and Modified By.

	Name ↑	Modified	Modified By
	14.02.030 - Generative Artificial Intelligence...	June 26	Mike Migliori
	AI Policies and Regulations FINAL_Austin.xlsx	3 days ago	Daly, Brendan
	Boise - City Use of AI Regulation.url	May 19	Doty, Leila
	CDOR - Uses of AI.docx	May 19	Doty, Leila
	City of Fayetteville AR IT-09 AI Policy.docx	June 26	Macedo, Keith
	City of New York AI Policies (nyc.gov slash a...	May 29	Chen, Jiahao

Annual in-person convening - GovAI Coalition Summit!



2025 Summit tickets are live!



THE GOV **AI** COALITION SUMMIT 2025

November 5 - 6 (Summit) | November 7 (Government Town Hall) | San José, CA



<https://events.govtech.com/GovAI-Coalition-Summit>