## The Role Denver Health has Played in the SDoH

# NASEM FORUM ON MENTAL HEALTH AND SUBSTANCE USE DISORDERS

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# Denver Health at-a-glance

1 IN 2
DENVER BABIES
BORN AT
DENVER HEALTH

98%
MAJOR TRAUMA
SURVIVAL RATE

MORE THAN

130

MEDICAL
SPECIALITIES



Denver Health Paramedics answered nearly

133,000

911 CALLS FOR
EMERGENCY MEDICALSERVICES

19
SCHOOL-BASED
HEALTH CENTERS

10 COMMUNITY HEALTH CENTERS

202999999

88,000 BEHAVIORAL HEALTH PATIENTS

1.4 MILLION
PATIENT VISITS



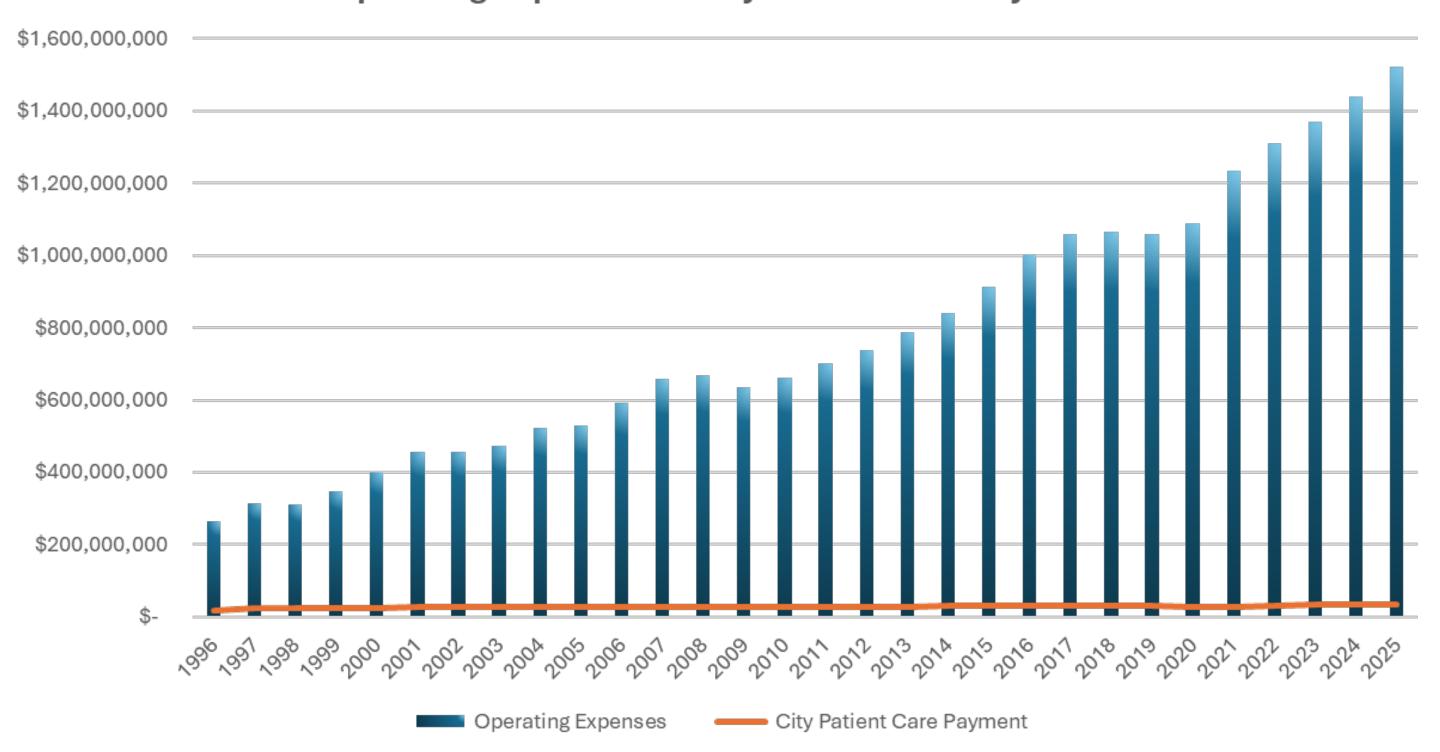
## Payer Mix for Denver Area Hospitals - 2024

Hospital/Health System	Commercial	Medicaid	Medicare	Self Pay	CICP/Other
Denver Health	14.94%	48.64%	19.80%	5.41%	11.20%
UC Health	29.19%	20.29%	42.13%	2.76%	5.63%
HCA Healthcare	30.00%	20.77%	39.67%	4.32%	5.25%
Common Spirit Health	25.81%	19.63%	47.16%	2.65%	4.75%
Intermountain Health	28.49%	17.74%	47.94%	2.21%	3.61%
Advent Health	36.02%	14.19%	44.51%	2.96%	2.31%
Banner Health	23.71%	23.92%	45.70%	3.08%	3.58%
Boulder Community Health	36.22%	9.92%	48.10%	0.71%	5.06%
Children's Hospital	42.75%	44.28%	0.29%	1.01%	11.67%



#### **Denver Health**

#### **Operating Expenses vs City Patient Care Payment**



#### **Denver Health is Very Large:**

Denver Health's 2024 budget is \$1.5 Billion

- City's General Fund is \$1.76B
- DPS's budget is \$1.9B

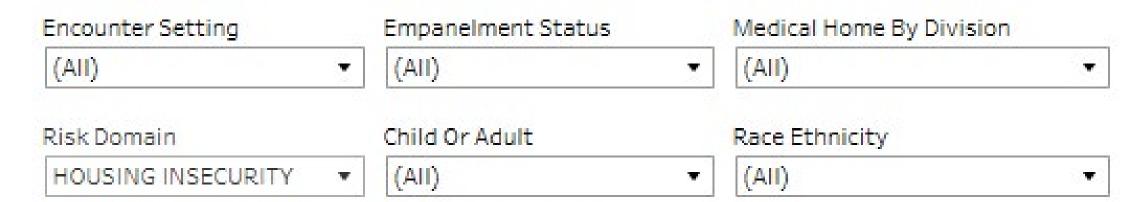
Health care has become more expensive in the last few years

- Labor
- Supplies
- Pharmaceuticals

## **MORE THAN A HOSPITAL**

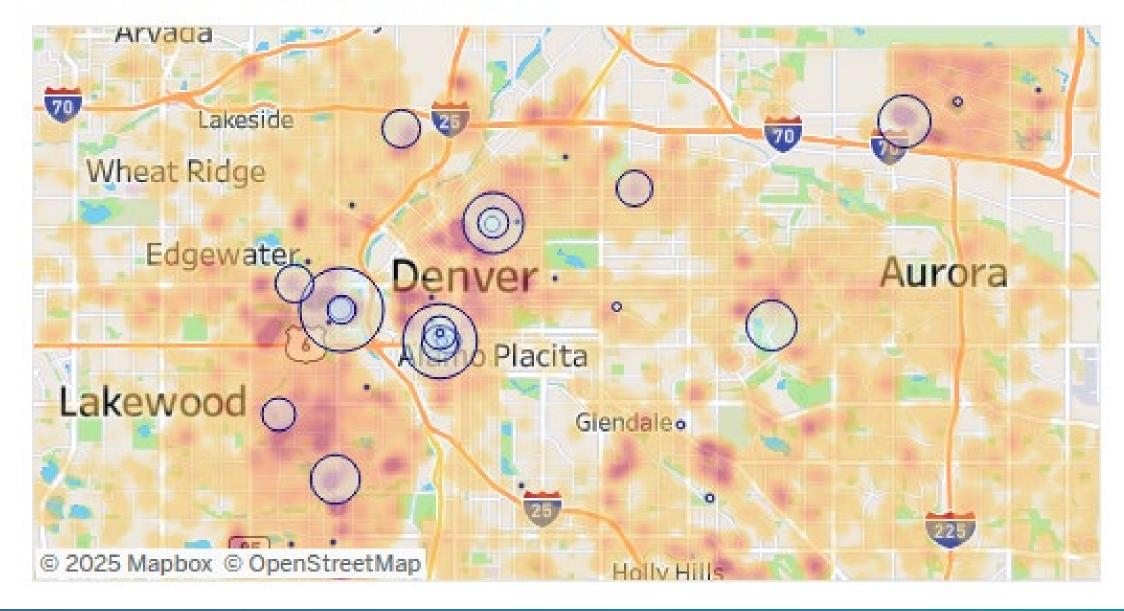


## **Health Related Social Needs Screening**



#### Heat Map of Patients With Needs by Home Address

Click on Map to Go to HRSN Geographics Page



#### **HRSN Screening**

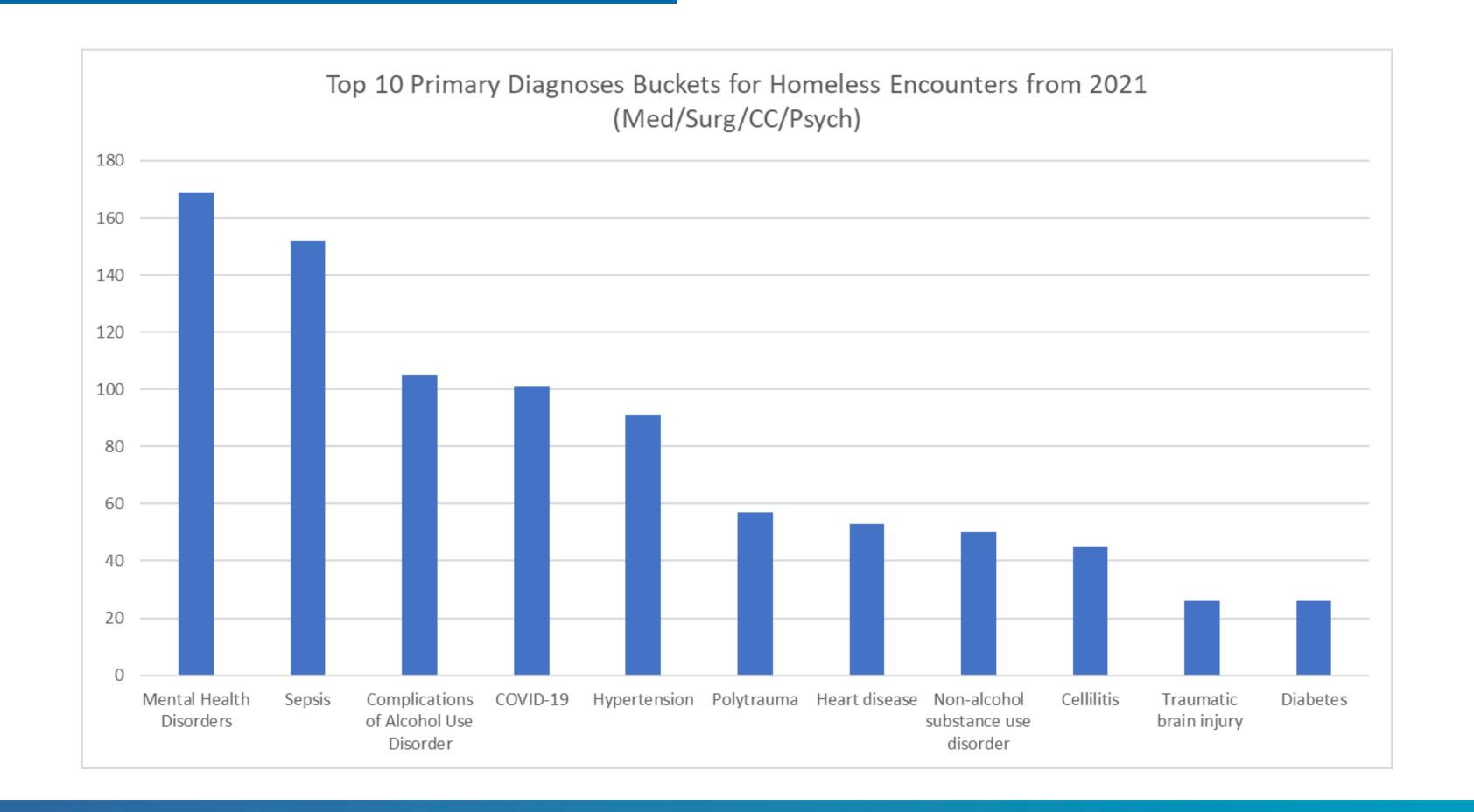
- Can identify patients that are having housing hardship, not just homelessness.
- This hot spotting identifies what regions of the city our patients with needs are coming from.
- Currently screen in the in patient and outpatient setting.
- Can help connect patients to resources.

## **Homeless Patients 2022-2024**

#### Increase in Patients Experiencing Homelessness



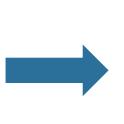
## **Top Diagnoses for Hospital Encounters Among PEH**



## What Happens When a Hospitalization Becomes an Opportunity for Connection?

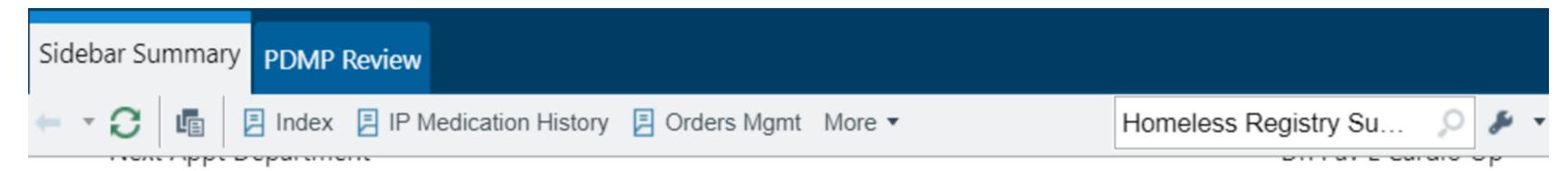








## **Homeless Registry on Epic**



Current as of: 11/18/2024 10:52 AM ?

#### **Homeless Identification Factors**

This score compiles the different ways a patient is identified as homeless



#### High Risk

Factor	Value
Homeless Address	Yes
Address = Homeless Shelter/Service	No
Homeless Registration Status in Last Year	No
Homeless Problem List or Visit Diagnosis in Last Year	Yes
IP RN Asessment 'Type of Residence' = 'Homeless' in Last Year	Yes
AHC/HRSN/SDH 'Living Situation' = 'Homeless' in Last Year	No

## **Providing Housing to Our Patients**

**34** units

22 People through 655 Broadway (since Dec 2023)

375 People through the Recuperative Care Center (Since Feb 2023)

#### What our patients say about these programs:

- "This program saved my life, it really did."
- "This is recognition of people's last chance."
- "I used to use the emergency room as a place to survive, now I don't have to."
- "I've been applying for section 8 for 30 years and was never selected- now I finally have a home."





### 655 Broadway

14 units dedicated to Denver Health 96 total dedicated to low-income older adult. Stout Street Recuperative Care Center

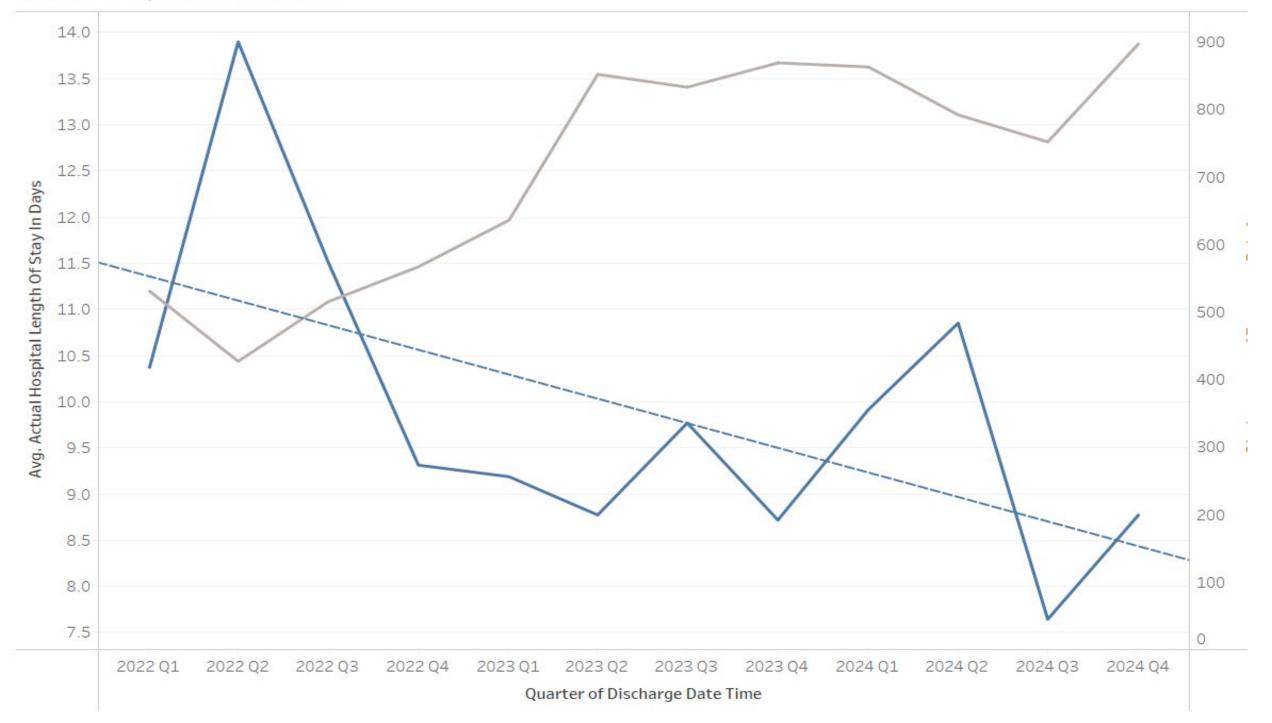
20 Beds

## **Outcomes Post Implementation**

Quarterly Average Length of Stay (LOS) for Patients Experiencing Homelessness

VS.

Number of Inpatient Encounters

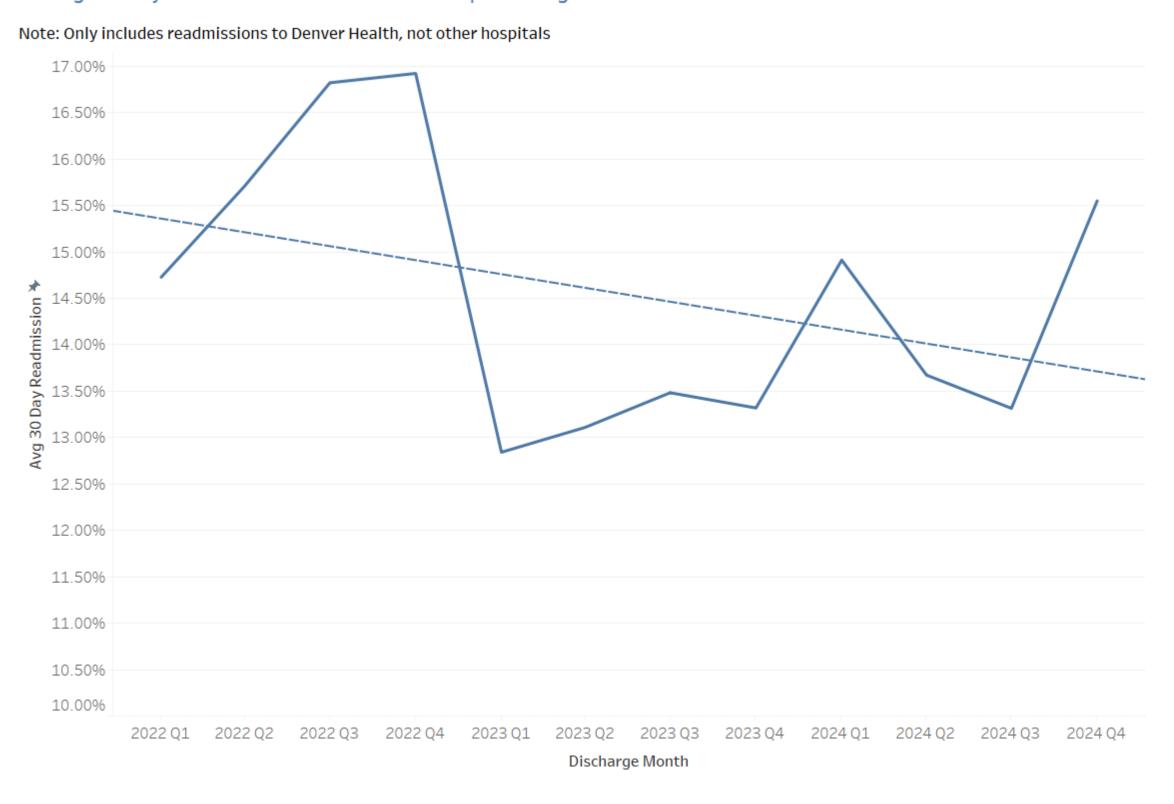


### **Decreased Length of Stay**

- Grey line is PEH encounters
- Blue line is the Average Length of Stay
- Full implementation of registry March of 2023

## **Outcomes Post Implementation Cont.**

#### Average 30 day readmission rate for Patients Experiencing Homelessness



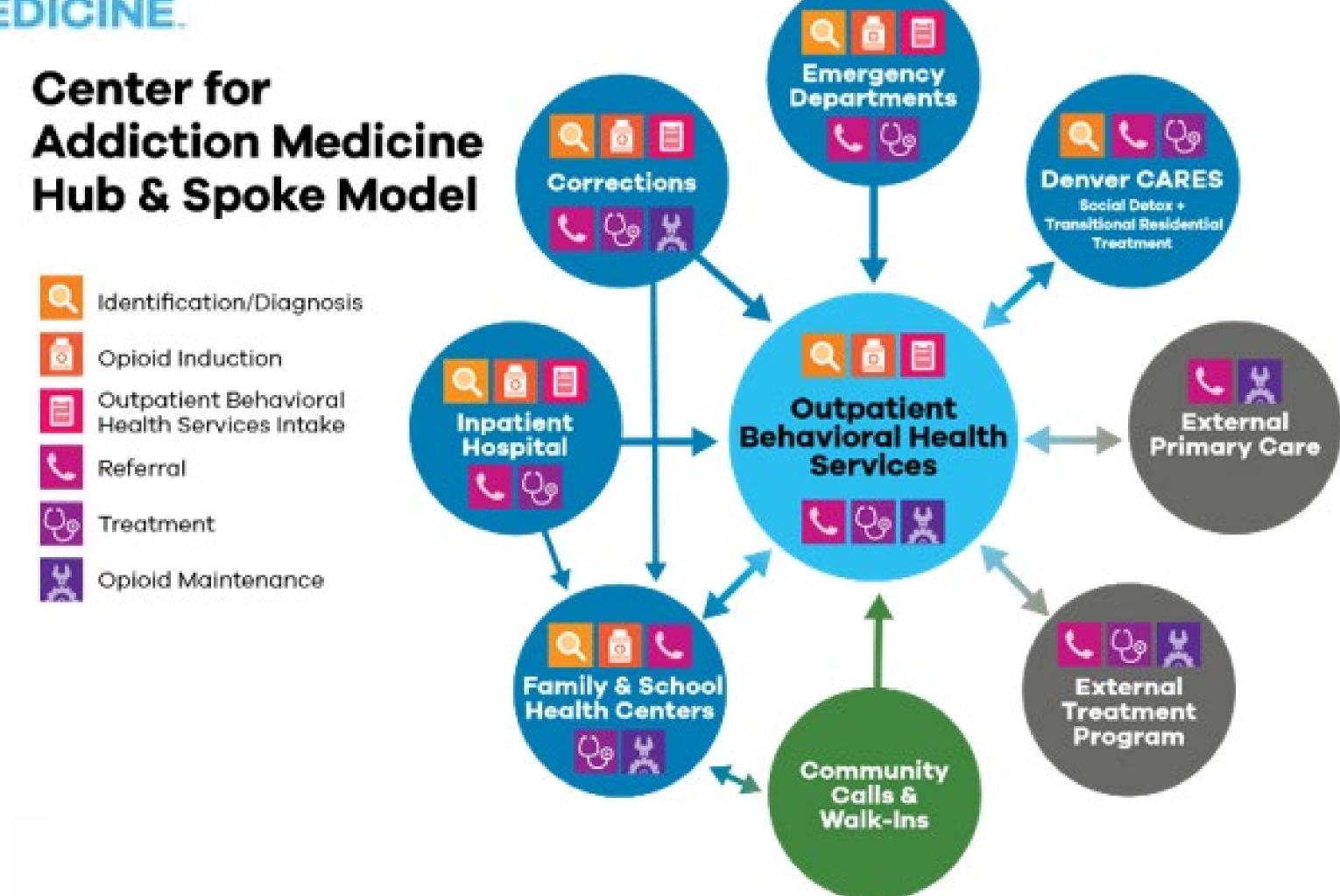
### **Decreased Length of Readmissions**

- Spikes during the cold months.
- Overall trend Decrease from 15.5% to almost 13.5%

GOAL – To coordinate the essential health services for persons with substance use disorders.

No wrong door approach.

Provide innovative prevention, treatment, research and education to our patients and the community.



## **CAM Academy**

The Center for Addiction (CAM) supports Denver Health and its partners

The Center for CAM Academy provides training and technical assistance on comprehensive traumaresponsive substance use disorder treatment for Colorado and the surrounding regions.

- -trauma responsive care
- -compassionate care for substance use disorder
- -technical assistance on behavioral health and substance use concerns in pediatric emergency medical settings

## Thank You!

