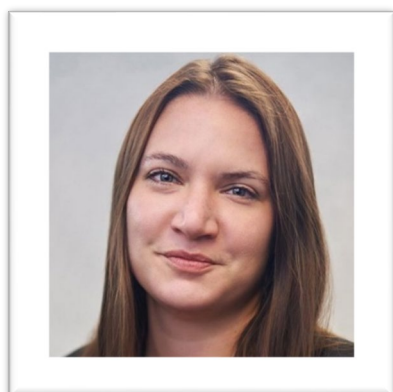


Webinar Series: Leadership in Serious Illness Care

Virtual | June 29 & July 1 | 12 – 1:30pm ET

Speaker Biosketches



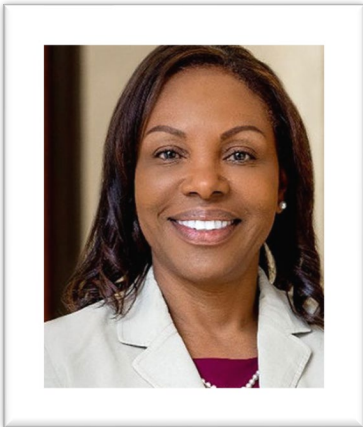
Brynn Bowman, MPA

Center to Advance Palliative Care

As Chief Executive Officer of the Center to Advance Palliative Care (CAPC), Brynn Bowman presides over the organizational and content strategy that serves more than 1,700 CAPC member health care organizations, including over 70,000 clinicians and administrators. Ms. Bowman, previously CAPC Chief Strategy Officer, succeeds Diane E. Meier, MD. Ms. Bowman is a nationally recognized leader in scaling practice and culture change in health care delivery for people with serious illness. An expert in palliative care education, she specializes in health care leadership; palliative care business and financing; palliative care program design; and palliative care education. Her work has been instrumental in the development of clinician engagement and education strategies to equip the U.S.

health care workforce with the skills needed to care for patients with serious illness, and their families. Ms. Bowman is President-Elect and past President of the Board of the National Coalition for Hospice and Palliative Care. Ms. Bowman was a 2020/2021 Health and Aging Policy Fellow, where she served with the Senate Finance Committee. She has co-chaired three of the National Academies of Sciences, Engineering, and Medicine (NASEM) Roundtable on Quality Care for People with Serious Illness workshops focused on workforce and the impact of the COVID-19 pandemic. Ms. Bowman has served on a number of advisory groups, including Global Partners in Care; the Stakeholder Advisory Committee of the American College of Surgeons Geriatric Surgery Verification Program; Aquifer palliative care curriculum development for medical students; and the Serious Illness Care Program Implementation Collaborative. In 2018–19, Ms. Bowman led a consensus process to grow the field of pediatric palliative care that codified a road map of priority actions and led to the development of a national coordinating pediatric palliative care task force. Ms. Bowman has characterized palliative care clinical education for nonpalliative care specialists in multiple peer-reviewed publications, including *Health Affairs*, the *Journal of Palliative Medicine*, and the *Journal of the American Geriatrics Society*, among others. She has

coauthored multiple CAPC publications, including Palliative Care in the Home: A Guide to Program Design (2016) and The Case for Communication Skills Training. Ms. Bowman is an associate professor in the geriatrics and palliative medicine department of the Icahn School of Medicine at Mount Sinai. She graduated from Harvard College in 2008 with an AB in biological studies and received her MPA from New York University in 2017.



Karen Bullock, PhD, LICSW, FGSA, APHSW-C
Boston College School of Social Work

Karen Bullock is the Louise McMahon Ahearn Endowed Professor in the Boston College School of Social Work and in Global Public Health. She is a Licensed Independent Clinical Social Work (LICSW) with mental health practice experience and expertise in health disparities, health equity, serious illness care, aging and gerontology. She has served as Principal Investigator and/or Co-Investigator on research projects focused on equity and inclusion for workforce development, aging, and health network sustainability. Dr. Bullock is a John A. Hartford Faculty Scholar and has served on several national boards and committees, including the Social Work Hospice & Palliative Care Network (SWHPN) as vice-chair and the American Cancer Society (ACS) Oncology Social Work Research Peer Review Committee, past chair. She has represented the National Association of Social Workers as co-chair of the NASEM Roundtable on Quality Care for People with Serious Illness and member since 2020. She was a board

member of the Palliative Care Quality Collaborative (PCQC), is an affiliate faculty at the Center to Advance Palliative Care (CAPC), has an appointment in the Department of Supportive Oncology at Dana Farber Cancer Institute and is the President-Elect for the National Association of Social Workers.



Zara Cooper, MD, MSc, FACS

Harvard Medical School

Zara Cooper is a Professor at Harvard Medical School and an acute care surgeon, trauma surgeon and surgical intensivist at Brigham and Women's Hospital where she serves as Interim Executive Vice Chair of the Department of Surgery, Kessler Director for the Center for Surgery and Public Health, Founding Director of the Center for Geriatric Surgery, and holds the Michele and Howard J. Kessler Endowed Chair in Surgery and Public Health. Dr. Cooper is an internationally recognized health services researcher and clinical innovator with a focus on using principles of geriatric medicine and palliative care to improve surgical outcomes and experience for patients and their families. In 2021, Cooper received the Brigham and Women's Physicians Organization Pillar Award

for Diversity and Inclusion and the Richard E. Wilson Award in recognition of her excellence in surgical residence education. She has published over 170 peer-reviewed manuscripts and lectures internationally on topics related to geriatric trauma, palliative care, and equity in surgery.



Helen Fernandez, MD, MPH

Icahn School of Medicine at Mount Sinai

Helen Fernandez is a palliative care physician and geriatrician. As Vice Chair of Education, Dr. Fernandez leads the largest geriatrics and palliative training programs in the country which trains 20% of the workforce and has served as a mentor to many students, residents, fellows and faculty. She has presented on many national and international meetings including the World Gerontology Conference, Society of General Internal Medicine, ACP Annual Meeting, AAHPM, AGS, the ACP International Meeting and the International Association for Medical Education Annual Conference. In 2011, she co-created the first integrated geriatrics and palliative care fellowship which has now been disseminated to 13 other institutions. She has received several teaching awards including the Leo Tow Gold

Humanism Award, The Jeffrey T. Laitman, PhD Alumni Achievement Award at Icahn School of Medicine at Mount Sinai and Jacobi Medallion Award. In 2023, Dr. Fernandez became the principal investigator for the Brookdale Foundation Grant to further advance leadership training in geriatrics and palliative medicine and transform healthcare for older adults and those living with serious and chronic illness.



Tracy Fasolino, PhD, FNP-BC, ACHPN, FPCN
Clemson University

Tracy Fasolino is a Professor and Distinguished Palliative Care Leader and the next Associate Dean and Director of the Wellstar School of Nursing at Kennesaw State University in Kennesaw Georgia. She leads a one-of-a-kind embedded palliative pulmonary clinic for Bon Secours St. Francis Health System. With more than two decades of advanced practice nursing experience, her clinical, research, and policy work focuses on improving access to palliative care for individuals with serious chronic illnesses, particularly those living with advanced lung disease in rural and underserved communities.

Dr. Fasolino is nationally recognized for her leadership in palliative care, rural health, and health policy. A 2021 Cambia Sojourns Scholar, she developed innovative nurse-led models that integrate palliative care into primary care settings to address disparities in rural Appalachia and South Carolina. As a 2023 Health & Aging Policy Fellow, she served as a health policy advisor to Senator

Tim Kaine (Va), contributing to his efforts to address health issues facing the aging community. Dr. Fasolino is actively engaged in health policy and advocacy. She serves in leadership roles within national hospice and palliative care organizations and has contributed to state and federal initiatives focused on improving care for older adults and people with serious illness. Her expertise spans palliative care, rural health, chronic disease management, advance care planning, workforce development, and healthcare policy.



Matthew Gonzales MD, FAAHPM
Institute for Human Caring

Matthew Gonzales is a board-certified palliative medicine physician and associate vice president, chief medical and operations officer of the Institute for Human Caring at Providence St. Joseph Health. Dr. Gonzales attended the Keck School of Medicine and completed his internal medicine residency and palliative medicine fellowship at the University of California San Francisco. Since completing his training, he has held faculty positions at both UCSF and City of Hope. In 2017 the Cambia Health Foundation selected Dr. Gonzales to participate in the Sojourns Scholar Leadership Program. This honor came with a grant that Dr. Gonzales used to customize the Epic electronic health record at Providence, one of the nation's largest health systems. He developed a framework to guide clinicians in leading advance care planning conversations and capture the results of those discussions electronically. Dr.

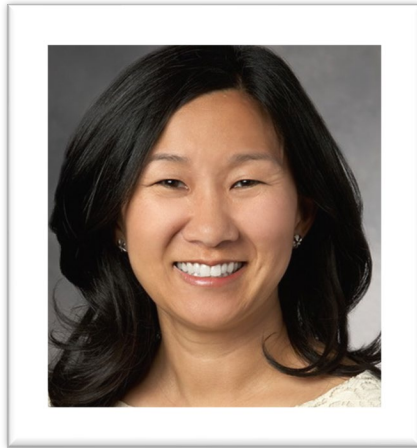
Gonzales is an attending physician of Palliative Care Service at Providence Little Company of Mary Medical Center Torrance and co-editor of *Hospital-Based Palliative Medicine: A Practical, Evidence-Based Approach*. In addition to the prestigious Cambia award, Dr. Gonzales has been recognized by many organizations including: “Tomorrow’s Leader Award,” Catholic Health Association; “Rising Stars: 90 Healthcare Leaders Under 40,” Becker’s Hospital Review; “Emerging Leader in Hospice and Palliative Medicine,” AAHPM. Dr. Gonzales represents the Catholic Health Association on the NASEM Roundtable on Quality Care for People with Serious Illness. Dr. Gonzales completed his undergraduate degree in human biology at Stanford University. He subsequently worked as a software engineer helping to develop a publicly available database that allows clinicians to tailor treatment for persons infected with HIV.



Corita Grudzen, MD, MSHS, FACEP
Memorial Sloan Kettering Cancer Center

Corita Grudzen is a practicing emergency physician, inaugural Head of the Division of Supportive and Acute Care Services, incumbent of the Fern Grayer Chair in Oncology Care and Patient Experience, and Director of the Center for Cancer Care Innovation at Memorial Sloan Kettering Cancer Center. She is recognized as a leader in research at the intersection of acute and palliative care and leads a large, federally funded research portfolio of multi-site pragmatic trials testing new models of care in patients with serious, life-limiting illness.

Beginning in 2012, Dr. Grudzen served as an Innovation Advisor to the Centers for Medicare and Medicaid Innovation and is the Metric Lead on an over \$12 million Health Care Innovation Award titled, “Geriatric Emergency Department Innovations in Care through Workforce, Informatics and Structural Enhancements.” She received over \$20 million in funding from the Patient-Centered Outcomes Research Institute and the National Institute of Health to conduct two large pragmatic trials to increase emergency medicine palliative care access (EMPallA) and primary palliative care for emergency medicine (PRIMER). She is also MPI of a \$56 million award from NIA, a pragmatic trial across 80 EDs testing three new care models in dementia using a factorial design, entitled Emergency Departments Leading the transformation of Alzheimer's and Dementia care (ED-LEAD).



Stephanie Harman, MD
Stanford Medicine

Stephanie Harman is a palliative care physician and Clinical Professor of Medicine. Dr. Harman graduated from Case Western Reserve University School of Medicine and went on to complete a residency in Internal Medicine at Stanford and a Palliative Care fellowship at the Palo Alto VA/Stanford program. She then joined the faculty at Stanford. She co-founded the Palliative Care Program at Stanford Health Care in 2007 and served as Clinical Chief of the Section of Palliative Care in the Division of Primary Care and Population Health from 2016 - 2022. She was the inaugural Associate Chair for Women in Medicine for the Department of Medicine and is now the Associate Chair for Faculty Engagement and Leadership Development. She is Director of the Stanford Leadership Development Program, a joint program between Stanford Health Care and the School of Medicine for emerging leaders. A 2017 Cambia Health Foundation Sojourns Scholar Leader Awardee, she has a passion for leadership development and faculty engagement; she has

built multiple programs to support the careers of women leaders in academic medicine, both locally and nationally. Her other professional interests include clinical ethics and serious illness communication.



Susan Hedlund, MSW, LCSW
Biller Family Foundation

Susan Hedlund has been a social worker in the health care field for many years and has extensive experience working with individuals and families facing life threatening illness and loss. She is currently the Director of Supportive Care Initiatives for the Biller Family Foundation and oversees the Coalition, Together for Supportive Cancer Care. Previously she was the Director of Patient and Family Services at the Knight Cancer Institute at OHSU. She is an associate professor at the School of Medicine at Oregon Health & Sciences University, and the Graduate School of Social Work at Portland State University and teaches in the palliative care certificate program at the University of Washington. She is a past president of the National Association of Oncology Social Work, and received their Leadership Award in 1999, and the national American Cancer Society Quality of Life

Award in 2009. She was a 2013 recipient of Sojourn's Award from the Cambia Foundation. She publishes on topics related to coping with illness, end of life issues, and loss in the Oxford University's Textbook on Social Work in Palliative Care and the Handbook of

Oncology Social Work, and is the lead editor for the Oxford University Press Oncology and Palliative Social Work: Psychosocial Care for People Coping with Cancer.



Leah McCann Klug

Providence Hospitals and Health Care

Leah McCann Klug is a board-certified spiritual care provider and educator with over a decade of clinical experience in palliative care. She specializes in teaching and mentoring physician fellows, with a focus on integrating spirituality, personal grief practices, and professional resilience into medical training. Currently a PhD candidate in the Palliative Care program at the University of Maryland, Baltimore, Leah's research investigates spirituality in patients with serious illness and dyspnea, interprofessional palliative care team communication, and the evolving role of the chaplain in interprofessional healthcare teams. Additionally, she serves as a co-convenor for the Palliative Care Chaplain Collaborative Network within Providence Healthcare and has served as the Washington State Education Chair for the Association of Professional Chaplains.



Jennie W. Kung, MBA

Mayo Clinic Berg Innovation Exchange

Jennie W. Kung is vice chair of the Mayo Clinic Berg Innovation Exchange, where she champions a democratized network of innovation builders and enablers to accelerate impact to patients. She is also the association administrator of innovation at Mayo Clinic in Florida and oversees the Mayo Clinic-ASU Alliance. With a diverse career spanning multiple sectors, Ms. Kung has led strategic initiatives in mission-driven institutions, including global partnerships and business expansion at Johnson & Johnson and innovative clinical program development at UCLA Health. Earlier in her career, she spent time as both an investor and investment management consultant with Deloitte in London, New York, and San Francisco. She credits her time at The Walt Disney Company, creating worldwide immersive experiences, as inspiration for leveraging design

thinking to re-imagine person-centered care innovations. Ms. Kung earned her undergraduate degree from Claremont McKenna College and her M.B.A. from the University of Southern California Marshall School of Business as a society and business fellow. She also received the Cambia Health Foundation's Sojourns Scholar Award, and her research in palliative care and end-of-life care has been published in prominent journals.



Joshua Lakin, MD

Dana-Farber Cancer Institute

Dr. Joshua Lakin works as a senior physician on the inpatient palliative care consult service and intensive palliative care unit at the Dana-Farber Cancer Institute and Brigham and Women's Hospital in Boston, Massachusetts and serves as the Director for the KidneyPal palliative care service dedicated to patients with advanced kidney disease. In these clinical roles, he works as part of an interprofessional team providing palliative care to hospitalized patients across a wide variety of services. In addition to his clinical teaching activities, he currently teaches at the Harvard Medical School Center for Palliative Care in multiple courses and serves on the Steering Committee for the Center. In terms of research pursuits, Dr. Lakin is interested in working to build scalable and measurable models for expanding delivery of palliative care, especially high-quality communication and serves as a Lead Faculty at Ariadne Labs.



Elizabeth Lindemberger, MD

Massachusetts General Hospital
Harvard Medical School

Dr. Elizabeth Lindemberger is a Geriatrician, Palliative Medicine Physician, and Interim Chief for the Division of Palliative Care and Geriatric Medicine at Massachusetts General Hospital (MGH). Over the past two decades, she has worked to improve the care of older adults and those with serious illness through clinical and educational program development. She serves as Director of the Massachusetts General Hospital (MGH) Continuum Project, a program aimed at improving the serious illness experience for patients, clinicians, and staff through interprofessional training, systems improvement, and culture change. Additionally, Dr. Lindemberger has a long track record of developing innovative clinical models of outpatient palliative care delivery and integrating palliative care into the care of patients with neurodegenerative diseases such as ALS and dementia.



Kshelle Lockman, PharmD, MA

University of Iowa Carver College of Medicine

Kshelle Lockman is a Clinical Associate Professor within the Office of Consultation and Research in Medical Education (OCRME) and Department of Internal Medicine at the University of Iowa Carver College of Medicine, President-Elect for the Society of Pain and Palliative Care Pharmacists (SPPCP), a 2019 Cambia Health Foundation Sojourns Scholar, and a palliative care pharmacist. Prior to joining OCRME, she was faculty in the SOLACE Palliative Care Collaborative at University of Iowa College of Pharmacy, where she co-designed and directed a palliative care certificate and practiced as a palliative care pharmacist within the Iowa Healthcare outpatient palliative care clinic. Dr. Lockman represents SPPCP on the NASEM Roundtable on Quality Care for People with Serious Illness. Dr. Lockman earned a Bachelor of Science at the College of Charleston, Doctor of Pharmacy from the University of Maryland, and Master of Arts in Instructional Systems Development, with certificates in instructional design and instructional technology, from University of Maryland Baltimore County. After a PGY-1 Pharmacy Practice residency at the University of Maryland

Medical Center, she completed a PGY-2 pharmacy residency in Pain Management and Palliative Care and a fellowship in instructional design at the University of Maryland School of Pharmacy.



Peggy Maguire, JD
Cambia Health Foundation

Peggy Maguire is the President of the Cambia Health Foundation, where she connects the philanthropic dollars of Cambia Health Solutions to communities through non-profit partnerships. Peggy leads all of Cambia's philanthropic programs and activities, including strategic grantmaking, convening partners to address shared challenges, and engaging employees in giving and volunteerism. Dedicated to responsible stewardship, Peggy's team purposefully invests in underserved communities in Washington, Oregon, Utah and Idaho to advance equity through whole-person health. Founded in 2007, the Foundation has funded more than \$127M in grants to advance person-focused and economically sustainable healthcare. This includes a significant investment in the nationally recognized Sojourns® Scholarship Leadership Program supporting the next generation of palliative care leaders with the goal of improving the care of people with serious illness and supporting their caregivers.

After examining its role as a corporate philanthropist in a world forever changed by COVID-19, the Foundation released its new strategic plan in 2022 to focus on local partnerships that expand access to behavioral health within whole-person health models by investing in the paid and unpaid health care workforce, fostering resilient children and families and promoting healthy and connected aging for older adults. The new vision builds upon the Foundation's work in palliative care and is aligned with the cause of Cambia Health Solutions. In 1997, Peggy joined Cambia Health as an associate general counsel and has held several posts including chief of staff to the prior CEO, vice president of legal services, director of litigation & enterprise risk management, as well as leadership roles in ethics, compliance and palliative care solutions. Previously, Peggy worked as an attorney at Garvey Schubert & Barer. Peggy serves on the national board of Friends of the Children and the regional board of the American Heart Association for the Western States Region. She is the vice chair of the Grantmakers in Aging board and a member of the Roundtable on Quality of Care for People with Serious Illness at the National Academy of Sciences, Engineering and Medicine, having served as co-chair 2020-2026. Peggy received her bachelor's degree from Lawrence University and her law degree from Northwestern School of Law of Lewis and Clark College. She has also completed the Stanford Executive Program and is a member of the Stanford Graduate School of Business Alumni Association.



Karen O. Moss, PhD, RN, CNL, FNAP, FGSA

The Ohio State University

Karen Moss is nurse scientist who is a tenured Associate Professor of Nursing at The Ohio State University. Dr. Moss' work is focused on improving palliative and end-of-life care outcomes through advance care planning, pain, and peer support for older adults living with dementia and their family caregivers, with a specific focus on those who are at highest risk for negative caregiving outcomes. Dr. Moss' research is focused on developing and testing *Pair 2 Care*®, an award-winning, co-designed, evidence-based peer support program created for family caregivers of people living with dementia. She is a distinguished fellow in the National Academy of Practice - Nursing Academy, and a fellow of the Gerontological Society of America. Through her work, Dr. Moss is committed to improving the quality of life for all family caregivers of people living with dementia, thereby promoting health for all people.



Edward Peñate, DMin, BCC

Northwestern Medicine

Edward Peñate is a palliative care chaplain and a core Interprofessional Faculty leader in the Section of Palliative Medicine at Northwestern Medicine in Chicago, Illinois. In addition to providing direct clinical care in palliative medicine, Dr. Peñate leads the Hispanic-Latino Health Equity Program and contributes to the education and training mission of Northwestern's Section of Palliative Medicine. His national leadership includes serving as Chair of the Latino Professionals, Patients, and Families Forum with the American Academy of Hospice and Palliative Medicine (AAHPM) and as a member of the Hispanic Health Equity Steering Committee for the Center to Advance Palliative Care (CAPC). Dr. Peñate is a Board Certified Chaplain with the Association of Professional Chaplains and a Cambia Sojourns Scholar. He earned a Doctor of Ministry in Clinical Spiritual Care Education and Leadership from Union Theological Seminary in the City of New York and is currently completing a PhD in Palliative Care at the University of Maryland, Baltimore. Dr. Peñate's work focuses on

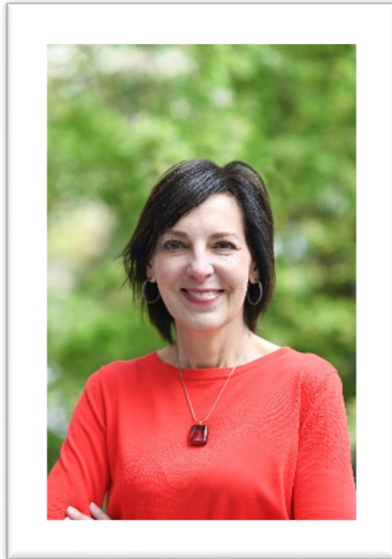
advancing culturally responsive palliative care and improving access and equity for Spanish-speaking and Latinx communities.



Phillip Rodgers, MD, FAAHPM
University of Michigan Medical School

Phillip Rodgers is The George A. Dean, M.D., Professor and Chair of Family Medicine at the University of Michigan, where he has practiced and taught family medicine and subspecialty palliative medicine for more than 25 years. Dr. Rodgers' research and national advocacy work focuses on policy, quality and payment, including issues directly impacting primary care and community-based palliative care today, and tomorrow. He has long provided volunteer leadership and service to numerous organizations including the American Academy of Hospice and Palliative Medicine, the American Medical Association, the American Cancer Society, and the National Coalition for Hospice and Palliative Care and the Patient Quality of Life Coalition, among many others. Dr. Rodgers currently co-chairs the National Academies of Sciences, Engineering, and Medicine's Roundtable on Quality Care for People with Serious Illness and is

immediate Past-President the Palliative Care Quality Collaborative (PCQC). His work has been recognized with several awards including the University of Michigan Dean's Award for Community Service, the Cambia Health Foundation Sojourns Leadership Award, and the American Academy of Hospice and Palliative Medicine Gerald Holman Distinguished Service Award.



Lynn Reinke, PhD, ANP-BC, FAAN, FPCN
University of Utah, College of Nursing

Dr. Reinke received her PhD from the University of Washington School of Nursing in 2008. She completed a Post-Doctoral Fellowship in Health Services R&D at the VA Health Care System in Seattle. Recognizing the importance of research informing health policy, she was a Health and Aging Policy Fellow from 2016-2017. She served as a Co-Director of the UW Palliative Care Graduate Certificate Program from 2019-2021. In January 2022, Dr. Reinke assumed the position of the Claire Dumke Ryberg, RN, Presidential Endowed Chair for Palliative and End of Life Care at the University of Utah, College on Nursing. In 2024, she was appointed Director of the Center for Family Integrated Healthcare within the College of Nursing. Dr. Reinke's clinical practice and program of research focuses on improving the delivery of palliative and end-of-life care for patients and their families with serious illnesses. Her studies, funded by NIH, VA, and Foundations, are designed to test nurse-led interventions on assessing and supporting family caregiver needs and on improving the quality of clinicians' end-of-life communication skills. Dr. Reinke was selected in the inaugural cohort of the Cambia Sojourns Scholars Leadership Program in 2014. She is a Fellow in the American Academy of Nursing and served as the 2024 President for the Hospice & Palliative Nursing Association and Foundation.



Donna Stevens, MHA
Leaderly Consultants, LLP

Donna Stevens is a highly experienced healthcare administrator specializing in the development and expansion of leaders and palliative care programs. Her 30-plus-year career began in occupational therapy before she moved into leadership, first in psychiatry, and then leading a nationally recognized, award-winning palliative care team. As faculty for the Center to Advance Palliative Care (CAPC), Ms. Stevens supports palliative care leaders through her portfolio of work and serves as a certified coach and educator. With Leaderly Consultants, LLP, which she co-founded in 2021, she provides targeted consulting to help leaders and organizations strengthen their palliative care programs and leadership development.



Bridget Sumser, MSW
Mettle Health

Bridget Sumser is a palliative care social worker, educator, and clinical leader with more than fifteen years of experience at the intersection of serious illness, dying, and grief. She is Head of Practice at Mettle Health, a virtual care company where she leads the development of the Whole Life Care Model — an accompaniment-based framework for psychosocial and existential support across the illness trajectory. Bridget holds an MSW from New York University Silver School of Social Work, where she was a Zelda Foster Fellow, and completed an Interprofessional Palliative Care Fellowship at Beth Israel Medical Center. She was one of the first social workers to receive a Cambia Health Foundation Sojourns

Scholar Award. She holds faculty appointments at Fordham University and the University of California, San Francisco. Her scholarly and clinical interests center on relational accompaniment, clinician formation, and the social dimensions of dying and grief. She is co-editor of *Palliative Care: A Guide for Health Social Workers* (Oxford University Press) and has contributed to the evidence base for

psychosocial care in serious illness. She is a frequent speaker on topics including grief literacy, clinician well-being and the role of social work in interdisciplinary palliative care. Bridget lives in San Francisco with her partner and two children.