

### Huntsman at Home: Assessing Caregiver Needs in Oncology

Family Integrated Healthcare Collaborative

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### Huntsman at Home Program



**Goal**: provide the highest quality, comprehensive, person-centered supportive and palliative care when and where patients and families need it most.

**Services**: IDT team – NPs, RNs, aides, social work, PT, pharmacists 24/7 hotline

Outcomes: (30 days) 55% fewer hospitalizations 45% fewer ED visits Shorter hospital stays 47% lower health care costs

Mooney, et al. J Clin Oncol 39:2586-2593. 2021 ASCO



## Why better support Family Caregivers?

- The positive outcomes of H@H relies on family caregivers' (FCG) active involvement.
- Lack formal CG training, *†*stress and risks for patients and FCGs.
- Testing best practices in supporting FCGs of patients receiving care is essential.
- No standardized approach to assessing FCG needs and offering support.
- Data can improve QOL, QOC, inform policies, e.g., CMS waiver for reimbursement



# Project Overview



**Goal**: Develop new Family Centered Model of Care for H@H programs

#### Methods:

- Conduct FCG needs assessment (CSNAT)
- Develop tailored FCG plans
- Refer FCG to support resources
- Collect data x 3 months, revise

#### **Outcomes**:

- HC utilization- patient and FCG
- FCG feedback ratings
- Uptake of FCG support resources

**Next steps**: Implement and sustain FCG assessment into H@H; extend to rural sites

