

*The National Academies of*  
**SCIENCES • ENGINEERING • MEDICINE**  
**AGENDA**

**Committee on Facilities Staffing Requirements for  
Veterans Health Administration**

**Workshop on Operations and Maintenance  
for the Physical Plant and Equipment**

February 5-6, 2019  
Keck Center  
500 5<sup>th</sup> St., NW  
Keck E St. Conference room  
Washington, D.C. 20001

Where to register:

<https://www.eventbrite.com/e/facilities-staffing-requirements-for-vha-small-workshop-1-operations-and-maintenance-of-the-registration-52618860428>

A National Academies of Sciences, Engineering, and Medicine appointed ad hoc committee charged with preparing a comprehensive resource planning and staffing methodology guidebook for Veterans Health Administration (VHA) Facility Management (Engineering) Programs.

A 1-1/2 day workshop to explore the responsibilities, challenges, industry standards, and best practices associated with staffing for operating and maintaining complex and diverse physical plants like the VHA's which ranges from complex medical centers and hospitals to out-patient clinics and skilled nursing facilities as well support facilities.

Key topics of discussion will include:

- Impacts of plant Operations and maintenance on patient care/outcomes
- Measuring operational and maintenance effectiveness;
- Cost management;
- Regulatory and accreditation requirements impacting plant operations and maintenance
- Operations and maintenance staff competencies
- Customer service feedback

**Tuesday, February 5, 2019**

**OPEN SESSION**

- 8:00 am      **Welcome and introduction to the workshop**  
Colin Drury and Jim Smith, Committee Co-Chairs
- 8:30 am      Keynote Presentation, ***How DoD handles facility O&M contracts***  
**Mark Tomassoni**, KBRwyle  
30min slides 30min discussion  
Introduction by Colin
- 9:30 am      **VA Chief Engineer's Panel on Staffing for O&M    *Presentations***  
**(45min each)**  
(3x45min Including a 15min break at a suitable spot)  
Introduction by Robert Anselmi, Committee member
- Presentations:**
- **John Dodier**, Portland VA Hospital CE, Complexity level 1
  - **Jacob Yoder**, Bath/Canandaigua VA Hospitals CE, Complexity level 2
  - **Art Ontto**, Iron Mountain MI VA Hospital CE, Complexity Level 3
- 12:00 pm      **VA Chief Engineer's Panel on Staffing for O&M    *Q&A***  
(30min Q&A for each complexity level)  
Introduction by Robert Anselmi, Committee member
- Panel:**
- **John Dodier**, Portland VA Hospital, 30min
  - **Jacob Yoder**, Bath/Canandaigua VA Hospitals, 30min
  - **Art Ontto**, Iron Mountain MI VA Hospital, 30min
- 1:30 pm      **Lunch**
- 2:30 pm      **Presentation by Division Chair for Facilities Operations**  
**Stanley (Stan) Larson**, The Mayo Clinic, Rochester Minnesota,  
25min slides 20min discussion  
Introduction by Gene Hubbard, Committee Member
- 3:15pm      Break
- 3:30pm      **Panel on managing trade**  
10 min introduction each (30min total) and 30min group Q&A  
Introduction by Robert Anselmi, Committee member

**Panelists:**

- **John Dodier**, Portland VA Hospital
- **Jacob Yoder**, Bath/Canandaigua VA Hospital **confirmed**
- **Art Ontto**, Iron Mountain MI VA Hospital **confirmed**

4:30 pm      **Concluding Remarks and open discussion**  
Colin

5:00 pm      **Adjourn day 1**

**Wednesday, February 6, 2019**

**OPEN SESSION**

9:00 am      **Welcome and plans for today**  
Colin Drury and Jim Smith, Committee Co-Chairs

9:10 am      **Mike Crowley**, Jensen Hughes, Keynote Presentation on NFPA 99  
25min slides 25min discussion  
Introduction by Jim Smith, Committee Co-Chair

10:00 am      **Managing Facility Staff other Healthcare Organizations**  
1h 45min slides and Q&A (35 min each for three panelists)  
Introduction by Gene Hubbard, Committee Member

**Panelists:**

- **Scott Schwegal** - Director Of Facilities Management – HCA  
Henrico Doctors' Hospital (via video)
- **Mark Bricker** The Children's Hospital of Philadelphia, Facilities  
Services Maintenance
- **Stanley (Stan) Larson**, The Mayo Clinic, Rochester Minnesota,

12:00 pm      **Lunch**

1:00 pm      **Managing a Central Utility Plant**  
1h 45min slides and Q&A (35 min each for three panelists)  
Introduction by Robert Anselmi, Committee Member

**Panelists:**

- **Daniel Wheeland**, NIH

- **Juan Ontiveros**, The University of Texas at Austin, Utilities, Energy & Facilities Management
- **Jim Salvino**, Clark Construction Group

2:45 pm      **Concluding Remarks**  
By Jim Smith, Committee Co-Chair

3:00 pm      **Adjourn**