Cancer Treatment Planning: A Means to Deliver Quality, Patient-Centered Care

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Overview of Presentation

- Why is patient centered care important?
- Ideal: multi-disciplinary team care
- Role of evidence-based treatments & patient preferences
- Challenges in contemporary oncology care
- Potential solutions

UCLA Jonsson Cancer Center

Magnitude of the Problem

- 1.5 million new cancer diagnoses each year
- 12 million cancer survivors
- For each person diagnosed with cancer there is a family that is also impacted
- Tremendous medical, human, social, financial, and personal costs
- Highly effective and extremely expensive therapies

NY Times 2/16/11 on ASCO's Advance Care Planning

"In fact, it's because patients will most likely face a number of choices — how and whether to treat, whether to enter clinical trials, whether and when to opt for palliative care or hospice that a conversation-starter like this makes sense. The free, downloadable booklet includes sections on costs, advance directives, emotional and spiritual needs."



Advanced Cancer Care Planning

What Patients and Families Need to Knew About Their Choices When Facing Sarlieus Illness

Why focus on patient-centered care in oncology?

- A devastating diagnosis
- Treatment complexity and toxicity
- Intense initial therapy followed by ongoing surveillance
- Impact on the patient, family, & co-workers
- Often competing effective therapies/treatment choices based on solid medical evidence
- When there is minimal benefit from therapy, patient-preferences are central
- Serious long-term and late effects of treatment in survivors

Burden of Illness in Cancer Survivors: Findings From a Population-Based National Sample

K. Robin Yabroff, William F. Lawrence, Steven Clauser, William W. Davis, Martin L. Brown

- Comparison of cancer survivors and agematched individuals from the National Health Interview Survey (NHIS) in 2000
- Multiple measures of burden embedded within the survey

Health Status is Significantly Poorer in Cancer Survivors



Yabroff, JNCI 2004

P <.001

Number of Comorbid Conditions Burden of Illness is Greater



Yabroff et al. JNCI 2004

Cancer Survivors Need More Help with Activities of Daily Living (ADLs)

	Cancer survivors	Noncancer controls
	N=1817	N=5465
Needs help with instrumental ADLs	11.4%	6.5%
		P <.001
Any limitation in any	36.2%	23.8%
way		P <.001
Needs help with ADLs	4.9%	3.0%
		P=.003

Yabroff et al. JNCI 2004

Cancer Care Trajectory



Entering the Diagnostic/Treatment Trajectory

- Diagnostic work-up & evaluation
 - Primary care, specialists, oncology experts
 - Staging that determines prognosis
- Expert oncology consultations
 - Fragmented
 - Coordinated
 - Multi-disciplinary team care
 - Tumor boards
- Who develops the treatment plan?

Why is cancer different from other chronic diseases?

- Cancer treatment is....
 - Complex
 - Multi-modal
 - Multi-disciplinary
 - Toxic
 - Expensive
 - And often poorly coordinated
- Cancer treatment usually occurs in isolation from primary health care delivery

Process Issues & Ideal Care

- Multi-disciplinary care team that sees patient in close physical proximity
- Review of radiology and pathology with treating clinicians
- Discussion of findings with patient & family
- Discussion of options for care
- Verbal and written treatment plan that is communicated to patient, family and other physicians

Guidance for Treatment Planning

- RCT evidence, meta-analyses, clinical guidelines
- Most strong for early stage disease with adjuvant therapy, when cure is likely
- <u>Critique</u>: Cookbook medicine in which the patient does not fit perfectly
- Current trends in <u>personalized medicine</u>: genetic/genomic tests that refine prognosis how well informed are physicians?

Process Challenges

- Complex information that needs to be communicated
- Limited health literacy
- Patient's psychological distress limits comprehension
- Fear of treatment toxicity may hamper decisionmaking
- Preference elicitation may be difficult
- Pressure to make a treatment decision

Structural Limitations of Current Oncology Care

- Decentralized
- Largely delivered in the community & not in cancer centers
- Financial challenges associated with small office practices, e.g. lack of EHR
- Surgical care delivered by generalists and not cancer specialists

Specific Structural Challenges

 An average of 3 specialists/patient, with treatments across time and space...outpatient, inpatient, specialized treatment facilities.... limited communication among treating physicians, multiple medical records

Proposed Strategies to Address these Challenges

- Integrated, electronic medical records
- Patient navigators
- Consultation planning

None of these strategies are widely available for patients receiving active treatment!

There is no requirement for documenting a written treatment plan.

And there is a cost for the patient...

- Time
- Money
- Human
- Interpersonal
- Existential



What happens in the real world?

- Patient & family must coordinate care when they are under high stress
- Communication about consultations often transmitted by the patient
- Treatment decision-making is not coordinated
- Limited explicit discussion of treatment goals, toxicities, and likely outcomes

Models of Care

- Cancer exceptionalism or just another chronic disease?
- What do we know about how to coordinate complex or chronic conditions?

Where does the Cancer Treatment Plan fit in the Chronic Care Model?





Treatment plans can facilitate better communication!

CANCER CARE FOR THE WHOLE PATIENT

MEETING PSYCHOSOCIAL HEALTH NEEDS



INSTITUTE OF MEDICINE OF THE NATIONAL ACADEMIES



IOM, 2007

Context for Breast Cancer Episode of Care



Treatment Plan Flows from other IOM Quality Recommendations

- Continuous healing relationships
- Customization based on needs and values
- Patient as the source of control
- Shared knowledge and free flow of information
- Evidence-based decision making
- Safety as a system property
- Need for transparency
- Anticipation of needs
- Decrease in waste
- Cooperation among physicians

Key Elements to be Included in Treatment Care Plan

- Specific tissue diagnosis and stage
- Initial treatment plan and proposed duration
- Expected toxicities during treatment and their management
- Expected long-term effects of treatment
- Who will take responsibility for specific aspects of treatment
- Psychosocial and supportive care plans
- Vocational/disability/financial concerns and their management
- Advanced directives/preferences, if available

Current Barriers

- Fragmentation of the care system
- Lack of an accountable care entity
- Financial incentives are not aligned
- Patient is vulnerable and may be unable to effectively advocate for needs

Possible Solutions

- Set standard of care for initial cancer treatment planning process
 - Multidisciplinary team care
 - Use best available evidence
 - Include the patient and family in decision-making
 - Encourage second opinions
 - Organize treatment decisions with a written treatment plan that is communicated to all parties

