The National Academies of SCIENCES • ENGINEERING • MEDICINE

TRANSPORTATION RESEARCH BOARD

# Developing Airport Emergency Plans

March 2, 2021

# @NASEMTRB #TRBWebinar

# Learning Objectives

- Discuss the process involved in writing the AEPs
- Apply the tool effectively

# American Association of Airport Executives (AAAE)

1.0 Continuing Education Units (CEUs) are available to Accredited Airport Executives (A.A.E.)

Report your CEUs: <u>www.aaae.org/ceu</u>



### **Airport Emergency Plan Development Tool**

#### Scott Corzine B. Riley Advisory Services, LLC

The National Academies of SCIENCES • ENGINEERING • MEDICINE



# Scott Corzine Principal Investigator

- Senior Managing Director, B.
  Riley Advisory Services, LLC
- Co-Head Compliance, Risk & Resilience Practice
- Principal Investigator on ACRP
  03-18 (Business and
  Operational Continuity Planning
  for Prolonged Airport
  Disruptions



The National Academies of SCIENCES • ENGINEERING • MEDICINE



## Austin Bandoian, CBCP Project Director

- Director, B. Riley Advisory Services, LLC
- Specializing in Business
  Continuity, Disaster Recovery &
  Crisis & Emergency
  Management
- Project Director for development of ACRP 04-19A Web-based Tool



The National Academies of SCIENCES • ENGINEERING • MEDICINE



#### ACRP 04-19/A Oversight Panel

**D. Scott Lanter**, Lexington Blue Grass Airport, Panel Chairman Augustus L. Hudson, Hartsfield-Jackson Atlanta Intl. Airport *Deborah T. Marino*, Titusville-Cocoa Airport Authority James E. Trickel, Retired – Oakland International Airport Marc Tonnacliff, FAA Liaison Janel Showalter, FAA Liaison *Christopher R. Bidwell*, ACI-NA Liaison *Christine Gerencher*, TRB Liaison Joseph Navarrete, ACRP Senior Program Officer

The National Academies of SCIENCES • ENGINEERING • MEDICINE



#### **ACRP 04-19 Problem Statement**

#### **Project Title:**

Airport Emergency Planning Template: NIMS – Incident Command System Compliance

#### **Problem Statement:**

Software is needed to assist airports with writing Airport Emergency Plans that:

- are compliant with the FAA's AC 150/5200-31C,
- are compliant with the National Incident Management System (NIMS) / Incident Command System (ICS), and
- improve AEP standardization among disparate airports.

The National Academies of SCIENCES • ENGINEERING • MEDICINE



## Nine (9) Key Research Findings

- → AC 150/1500-31C has had clear but inconsistent impact on airports' safety, security and emergency management culture.
- → As a guidance document, 31C sometimes lacks consistent clarity and cohesion.
- → Some airports struggle to align AEPs with requirements of AC 150/5200-31C.
- FAA inspectors do not use a consistent and predictable methodology for approving AEPs against 31C.
- The inspection/approval process may promote "plan compliance" at the expense of "plan usability".

The National Academics of SCIENCES • ENGINEERING • MEDICINE



## **Key Research Findings**

- → Airports want a tool for making their AEPs FAA approval-ready.
- → The FAA wants a tool that helps airports meet the letter of the 31C requirements.
- The template should address only 31C requirements.
- Airports and FAA inspectors should be Beta Test participants.

The National Academies of SCIENCES • ENGINEERING • MEDICINE





## ACRP 04-19 Tool Objectives

- Electronic template using airport-user input through interactive sequential inquiries to prepare an airport-specific, NIMS/ICS compliant Airport Emergency Plan.
- User-guide, training curriculum and tools for learning how to use the template.
- → Interactive instructions and guidance embedded into the template to help users with the regulatory context and cross-references to Part 139, Advisory Circular 150/5200-31C.

The National Academies of SCIENCES • ENGINEERING • MEDICINE



#### **Template Functionality**

- → Support:
  - custom text entry that is unique to each airport,
  - unique, airport-specific variables, and
  - freeform entry for maximum custom-applicability.
- Incorporate references inside the template to:
  - provide regulatory source.
  - provide context for the variable.
  - suggest text for input.
- Scalable to accommodate different sized airport needs.
- Support airport-specific customization/regional differences.

The National Academies of SCIENCES • ENGINEERING • MEDICINE



### **Template Functionality**

- Incorporate all AEP variables necessary for completion.
- Support insertion of maps and forms, such that:
  - users can develop most content online, and
  - external documents can be added.
- → Make saving and "finish later" easy, by section.
- → Save AEP iterations for versioning.
- → Generate final AEP in MS Word (or other format) for editing.
- Progress indicator and easy access to unfinished sections.

The National Academies of SCIENCES • ENGINEERING • MEDICINE



#### **ACRP 04-19 Tool Results**

- → Locally installable software package.
- → Installation restricted by InfoSec department.
- → Only workable on Wintel computers.
- → Single user per airport.
- → No user or efficacy feedback.
- → Challenging user interface and poor user experience.





## ACRP 04-19A Tool Objectives

- → Provide secure Web access for all.
- → Modern, intuitive graphic user interface.
- → Enhance training aids to align with the new format.
- → Host, maintain, and support the tool in AWS.







## **ACRP 04-19A Tool Revisions**

- → Monitored registration process with Admin/User flexibility.
- → Modern GUI, supporting multiple users, open access.
- → Navigation and visual cue improvements.
- → File upload size and timing alerts.
- → Video/voiceover training within the template.
- → Instance and progress awareness.
- → Expanded freeform fields.
- → Plan rendering improvements.
- → Multi-user editing, version control, plan archive system.
- → Location for FAA inspector initials.
- → Hosting, maintenance and technical support.
- → Summary usage reporting to ACRP.

The National Academies of SCIENCES • ENGINEERING • MEDICINE





#### ACRP 04-19A Tool

# **Live DEMO**

The National Academies of SCIENCES • ENGINEERING • MEDICINE



## WHITELIST THIS EMAIL DOMAIN

→ To ensure that you can gain access to the AEP development template website, please advise your IT department to whitelist this email:

## Support@aepdevelopment.com

The National Academies of SCIENCES • ENGINEERING • MEDICINE



#### FOR ADDITIONAL INFORMATION

#### https://crp.trb.org/acrp0419/

The National Academies of SCIENCES • ENGINEERING • MEDICINE



#### **WEBSITE PORTAL**



ACRP WebResource 9 PUBLISHED DATE - October 16, 2020

The online Airport Emergency Plan (AEP) Development Tool produces airport-specific AEPs in a format consistent with the Federal Aviation Administration's Advisory Circular 150/5200-31C titled, *Airport Emergency Plan (AEP)*. The tool provides a user-friendly, sequential, and interactive format to create the plan, and includes introductory videos and question-specific help to enable accurate responses. The tool was developed under ACRP Projects 04-19 and 04-19A.

Access the AEP Tool

This software is offered as is, without warranty or promise of support of any kind either expressed or implied. Under no circumstance will the National Academy of Sciences, Engineering, and Medicine or the Transportation Research Board (collectively "TRB") be liable for any loss or damage caused by the installation or operation of this product. TRB makes no representation or warranty of any kind, expressed or implied, in fact or in law, including without limitation, the warranty of merchantability or the warranty of fitness for a particular purpose, and shall not in any case be liable for any consequential or special damages.

The National Academies of SCIENCES • ENGINEERING • MEDICINE



#### **AEP TEMPLATE**

AIRPORT EMERGENCY I DEVELOPMENT TOOL PLAN (AEP)	Login
Email Address	
Enter your password	0
Airport Registration	Forgot Password LOGIN
register your airport to use the Airport E submit your information, you will receiv support@aepdevelopment.com to final receive an email, please check your spa	n 'Airport Registration' and follow the instructions to Emergency Plan (AEP) Development site. Once you re a confirmation email from ize the registration of your airport. If you do not am/junk email folder and, if necessary, contact your (IT) department to ensure the email address has

The National Academies of SCIENCES • ENGINEERING • MEDICINE

