

ROUNDTABLE ON QUALITY CARE FOR PEOPLE WITH SERIOUS ILLNESS

*Supporting and Sustaining the Current and Future Workforce
to Care for People with Serious Illness: A Workshop*

**The Keck Center of The National Academies
Washington, D.C.
April 27-28, 2023**

**WORKSHOP AGENDA DAY ONE
April 27, 2023**

8:00 AM	REGISTRATION AND LIGHT BREAKFAST
8:30 AM	<p>WELCOME TO THE WORKSHOP</p> <p>Peggy Maguire, JD President Cambia Health Foundation</p> <p>Phillip Rodgers, MD Professor, Family Medicine and Internal Medicine Co-Director, Adult Palliative Care Program University of Michigan Medicine</p> <p><i>Co-Chairs, Roundtable on Quality Care for People with Serious Illness</i></p>
8:35 AM	<p>OVERVIEW OF THE WORKSHOP</p> <p>Brynn Bowman, MPA Chief Executive Officer, Center to Advance Palliative Care Assistant Professor, Brookdale Department of Geriatrics and Palliative Medicine Icahn School of Medicine at Mount Sinai</p> <p>JoAnne Reifsnyder PhD, MSN, MBA, RN, FAAN Professor, Health Services Leadership and Management Department of Organizational Systems and Adult Health University of Maryland School of Nursing</p> <p><i>Co-Chairs, Workshop Planning Committee</i></p>

8:45 AM	<p>SESSION ONE: VOICES FROM A WORKFORCE IN CRISIS</p> <p>The opening session features a moderated discussion about ongoing workforce challenges from the perspectives of members of the interdisciplinary health care team caring for people with serious illness.</p> <p><i>Moderator: Victoria Leff, MSW, LCSW, APHSW-C</i> Palliative Care Consultant on healthcare provider wellness Adjunct Instructor, School of Social Work University of North Carolina at Chapel Hill</p> <p>Discussants:</p> <p>Rachel M. Adams, MD Physician Executive Director, Palliative Care Service Line, MedStar Medical Group, and Division Chief, Division of Palliative Care, Medstar Georgetown University Hospital</p> <p>Sharon K. Chung, LICSW, APHSW-C Clinical Therapist, The Center for Grief & Loss Saint Paul, Minnesota</p> <p>Shawndra Ferrell, DNP, APRN, FNP-BC, ACHPN System Clinical Manager, Advance Care Planning & Shared Decision-Making in Serious Illness Department Advocate Aurora Health (Advocate Health) Downers Grove, Illinois</p> <p>LaToya Francis Certified Nursing Assistant, Inspire Rehabilitation and Health Center Nursing Student, UDC-CC, Washington, DC</p> <p>John Tastad, MA Chaplain, Spiritual Care and Advance Care Planning Coordinator Sharp HealthCare, San Diego, CA</p>
9:45 AM	Audience Q&A
10:00 AM	Break
10:10 AM	<p>SESSION TWO: OVERVIEW OF THE CURRENT AND FUTURE STATE OF THE HEALTH CARE WORKFORCE</p> <p>This session will provide a broad overview of all sectors of the workforce that cares for people with serious illness and the key challenges they face.</p> <p>Speaker: Brynn Bowman, CEO, Center to Advance Palliative Care</p>

10:50 AM	<p>SESSION THREE: SYSTEMS LEVEL APPROACHES TO SUPPORTING THE WELL-BEING OF THE HEALTH WORKFORCE</p> <p>This session will explore the well-being of the workforce caring for people with serious illness. Panelists will discuss specific factors that develop and support a happy, healthy, adequately sized and appropriately prepared workforce.</p> <p><i>Moderator: Joseph Rotella, MD</i> Chief Medical Officer American Academy of Hospice and Palliative Medicine</p> <p>Panelists:</p> <p>Patricia Fogelman, DNP, ACHPN, FNPC Clinical Director, Palliative Medicine Nittany Health/Mount Nittany Medical Center State College, PA Assistant Professor, Columbia University</p> <p>Ernest J. Grant, PhD, DS(c), RN, FAAN Immediate Past President, American Nurses Association</p> <p>Bret Stine, MHSA, NHA Executive Director, (Retired) Keswick Multi-Care Center Baltimore, MD</p> <p>Rachel Thienprayoon, MD MSCS, FAAP, FAAHPM Associate Professor of Anesthesia and Pediatrics Attending Physician, Pediatric Palliative and Comfort Care Team Cincinnati Children's</p>
12:10 PM	Audience Q&A
12:30 PM	LUNCH
1:30 PM	<p>SESSION FOUR: Creating A Compassionate, Caring Environment for Patients and Clinicians</p> <p>Beth Lown, MD Chief Medical Officer The Schwartz Center for Compassionate Healthcare</p> <p>JoAnne Reifsnyder PhD, MSN, MBA, RN, FAAN Professor, University of Maryland School of Nursing</p> <p>Donna Stevens, MHA Palliative Care and Leadership Consultant Co-founder, Leaderly Consultants</p>

2:15 PM	AUDIENCE Q AND A
2:30 PM	<p>SESSION FIVE: DIRECT CARE WORKERS: INDISPENSABLE, UNDERVALUED AND IN SHORT SUPPLY</p> <p>This session will explore a critical yet underappreciated component of the workforce, the specific roles they play, unique challenges they face and the disproportionate impact of the pandemic they experienced.</p> <p><i>Moderator: Howard Gleckman, Urban Institute</i></p> <p>Panelists:</p> <p>Kezia Scales, PhD Vice President of Research and Evaluation PHI</p> <p>Madeline Sterling, MD, MPH, MS Assistant Professor of Medicine, Division of General Internal Medicine Department of Medicine, Weill Cornell Medicine</p> <p>Jeffery S. Wellman, MSHRD Director, CareForce Development NAHCA</p>
3:15 PM	AUDIENCE Q&A
3:30 PM	BREAK
3:40 PM	<p>SESSION SIX: ADVANCING DIVERSITY, EQUITY, AND INCLUSION IN SERIOUS ILLNESS CARE</p> <p>This session will explore advancing diversity, equity, and inclusion through the lens of one health care organization's experience. After an overview of this complex, multifaceted issue, representatives of national professional associations will engage in conversation about best practices to advance diversity, equity and inclusion within the workforce caring for people with serious illness.</p> <p><i>Moderator: Arika Patneaude, MSW, LICSW</i> Director, Bioethics and Palliative Care, Seattle Children's</p> <p>Panelists:</p> <p>Ernest J. Grant, PhD, DS(c), RN, FAAN Immediate Past President, American Nurses Association</p> <p>Anne Kelemen, LICSW, APHSW-C Board Chair, Social Work Hospice & Palliative Care Network</p>

	<p>Wendy-Jo Toyama, MBA, CAE, FASAE CEO, American Academy for Hospice and Palliative Medicine</p> <p>Michelle Webb, DNP, RN, CHPCA President, Hospice and Palliative Nurses Association</p>
4:40 PM	AUDIENCE Q&A
5:00 PM	<p>Workshop Day One Wrap-Up</p> <p>Brynn Bowman and JoAnne Reifsnyder <i>Planning Committee Co-Chairs</i></p>
5:10 PM	Workshop Day One Adjourns
WORKSHOP DAY TWO AGENDA APRIL 28, 2023	
8:00 AM	REGISTRATION AND LIGHT BREAKFAST
8:30 AM	<p>WELCOME</p> <ul style="list-style-type: none"> – Brief Review of key themes from Workshop Day One – Overview of Workshop Day Two <p>Brynn Bowman and JoAnne Reifsnyder Co-Chairs, Workshop Planning Committee</p>
8:40 AM	<p>SESSION SEVEN: PROMISING MODELS/ INNOVATIVE APPROACHES TO WORKFORCE RECRUITMENT, TRAINING AND RETENTION</p> <p>This session will explore practical interventions to adopt in the near term to improve recruitment, training, and retention among the interdisciplinary workforce caring for people with serious illness.</p> <p><i>Moderator: Joseph Shega, MD</i> Executive Vice President and Chief Medical Officer VITAS Healthcare</p> <p>Panelists:</p> <p><i>Programs to Support Direct Care Workers</i> Robert Espinoza, MPA Executive Vice President of Policy PHI</p>

	<p><i>Mid-Career Hospice and Palliative Medicine Fellowship</i> Mollie Biewald, MD, Associate Professor Geriatrics and Palliative Medicine Icahn School of Medicine at Mount Sinai</p> <p><i>Striving for Goal-Concordant Care: Teaching Clinicians Serious Illness Communication Skills</i> Tom Priselac, President and CEO, Cedars-Sinai Health System (Participating Remotely) Bradley T. Rosen, MD, MBA, Vice President, Cedars-Sinai Health System</p> <p><i>Healing Healthcare Initiative</i> Beth Lown, Chief Medical Officer The Schwartz Center for Compassionate Healthcare</p>
9:45 AM	Panel Discussion/Audience Q&A
10:20 AM	<p>SESSION EIGHT: THE SERIOUS ILLNESS CARE WORKFORCE: A CALL FOR RADICAL TRANSFORMATION</p> <p>Panelists will engage in discussion about ways to best address challenges facing the workforce caring for people with serious illness.</p> <p><i>Moderator: James Tulsky, MD</i> Professor, Medicine, Harvard Medical School Poorvu Jaffe Chair, Department of Psychosocial Oncology and Palliative Care, Dana-Farber Cancer Institute Chief, Division of Palliative Medicine, Brigham and Women's Hospital</p> <p>Panelists:</p> <p>Ashley Leak Bryant, PhD, RN, OCN, FAAN Associate Professor, Anne Belcher Interprofessional Faculty Scholar in Nursing University of North Carolina at Chapel Hill School of Nursing Assistant Director of Cancer Research Training Education Coordination UNC Lineberger Comprehensive Cancer Center</p> <p>Sachin Jain, MD, MBA (Participating Remotely) Chief Executive Officer Scan Health Plan Los Angeles, CA</p> <p>Tammie E. Quest, MD Director, Emory Palliative Care Center Robert W. Woodruff Health Sciences Center of Emory University Professor in the Department of Emergency Medicine, and Division of Geriatrics and Gerontology at the Emory University School of Medicine</p>

	<p>R. Sean Morrison, MD Ellen and Howard C. Katz Professor and Chair Brookdale Department of Geriatrics and Palliative Medicine Director, National Palliative Care Research Center Icahn School of Medicine at Mount Sinai</p>
11:20 AM	AUDIENCE Q AND A
11:40 AM	<p><i>Montage: Voices of the serious illness care workforce</i></p> <p>Andy Awari, MD Hospice and Palliative Medicine Physician</p> <p>Keara Barnaby, PA-C Masters in Palliative Care</p> <p>Gabriella Patrone Student, Master's in Palliative Care</p> <p>Kristin Watson, PharmD, BCCP Associate Professor, University of Maryland School of Pharmacy</p> <p>Bruce Gutierrez, DO Emergency Medicine Physician; Fellow, Hospice and Palliative Medicine</p>
11:50 AM	<p>Workshop Wrap-up <i>Planning Committee Co-Chairs</i></p>
12:00 PM	Workshop Adjourns