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Primary Care for CYSHCN

National Academies of Sciences, Engineering, and Medicine's Committee

Patient Perspectives on Primary Care

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Defining Primary Care for CYSHCN

- CYSHCN families see primary care as the provider of services
  - Provides well-child care for CYSHCN
  - Conducts developmental screenings and vaccinations
  - Provides referrals for additional evaluation and services
  - Depending on concern, point of contact for sick visits

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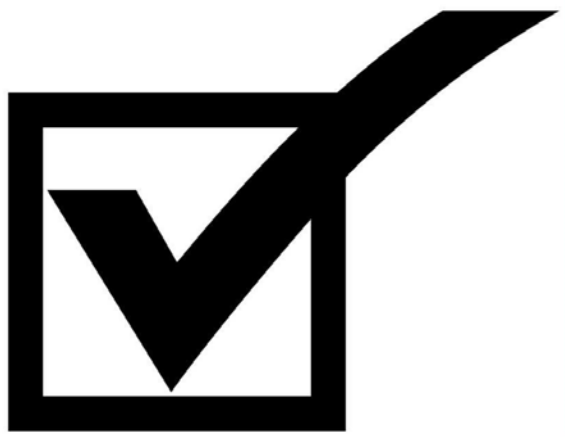
What's Missing



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So What Can Be Done?

- Partner with families in all aspects of health care
- Listen to families as experts on their children
- Take a preventative approach instead of a “wait and see” approach
- Include family navigators that are family members of CYSHCN on the care team
- Establish systems that track parent-health care provider engagement from screening to referral outcome

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Key Recommendation

Leverage Medicaid and private insurance dollars to fund family navigators to:

- Connect families to community supports, including housing, food, etc.
- Provide necessary emotional support for families
- Follow-up with families to ensure access to services, including identifying potential barriers

Family navigators should be recruited through, and connect with, the state family-led organizations that can provide them with needed support and mentorship.

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Thank You

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