

Integrating Serious Illness Care into Primary Care Delivery: 3 Stories

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Providence Institute for Human Caring

Washington Rural Palliative Care Initiative (WRPCI)

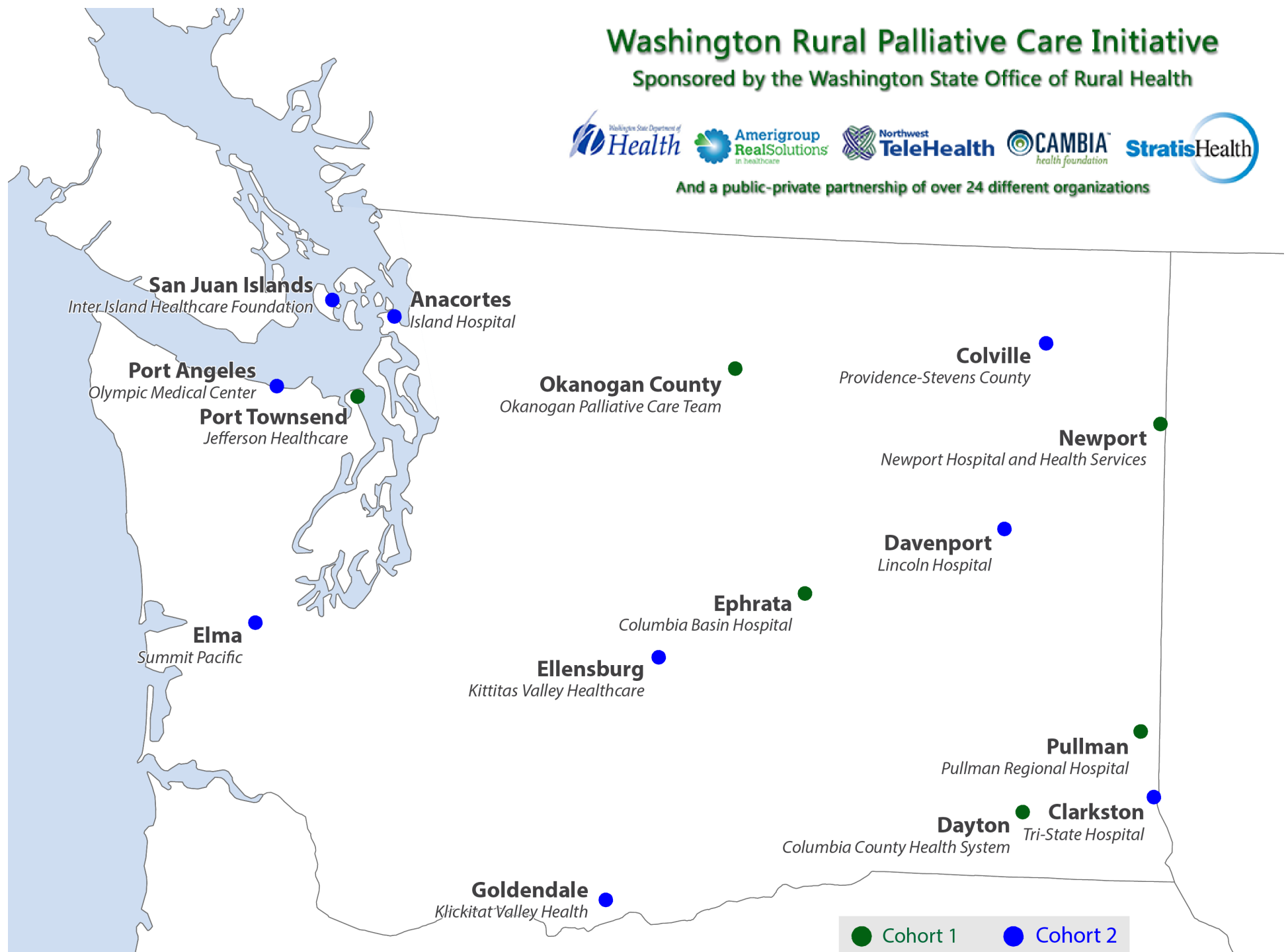
- Sponsored by the Washington State Department of Health's Office of Rural Health
 - Public-private partnership of >24 organizations
- Objectives:
 - Assist rural health systems and communities to integrate palliative care in multiple settings, to better serve people with serious illness in rural communities
 - Decrease transfers to distant urban tertiary services
 - Move upstream to serve people with serious illness earlier in their illness experience
 - Develop models for sustainable services

Washington Rural Palliative Care Initiative

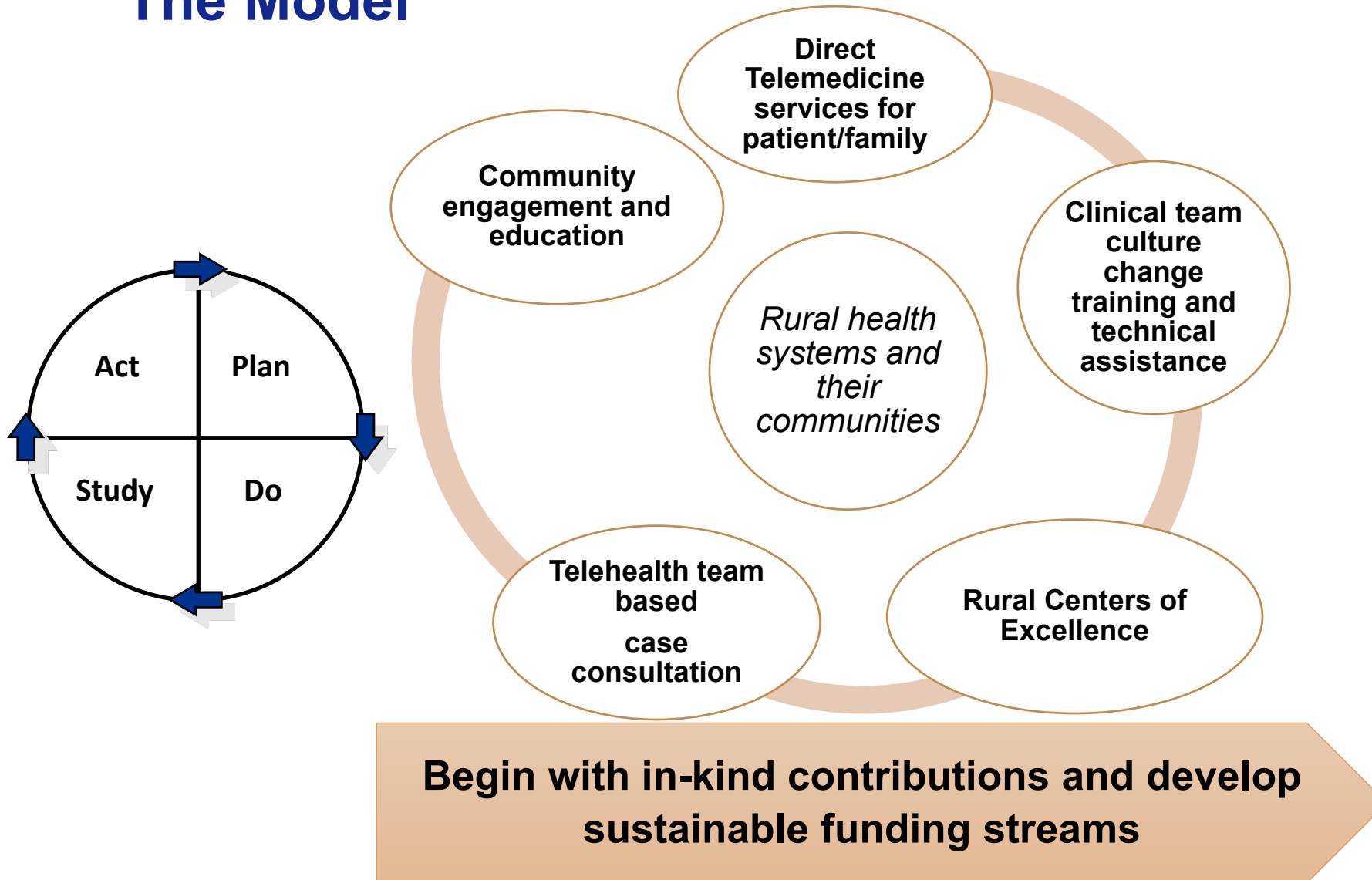
Sponsored by the Washington State Office of Rural Health



And a public-private partnership of over 24 different organizations



The Model

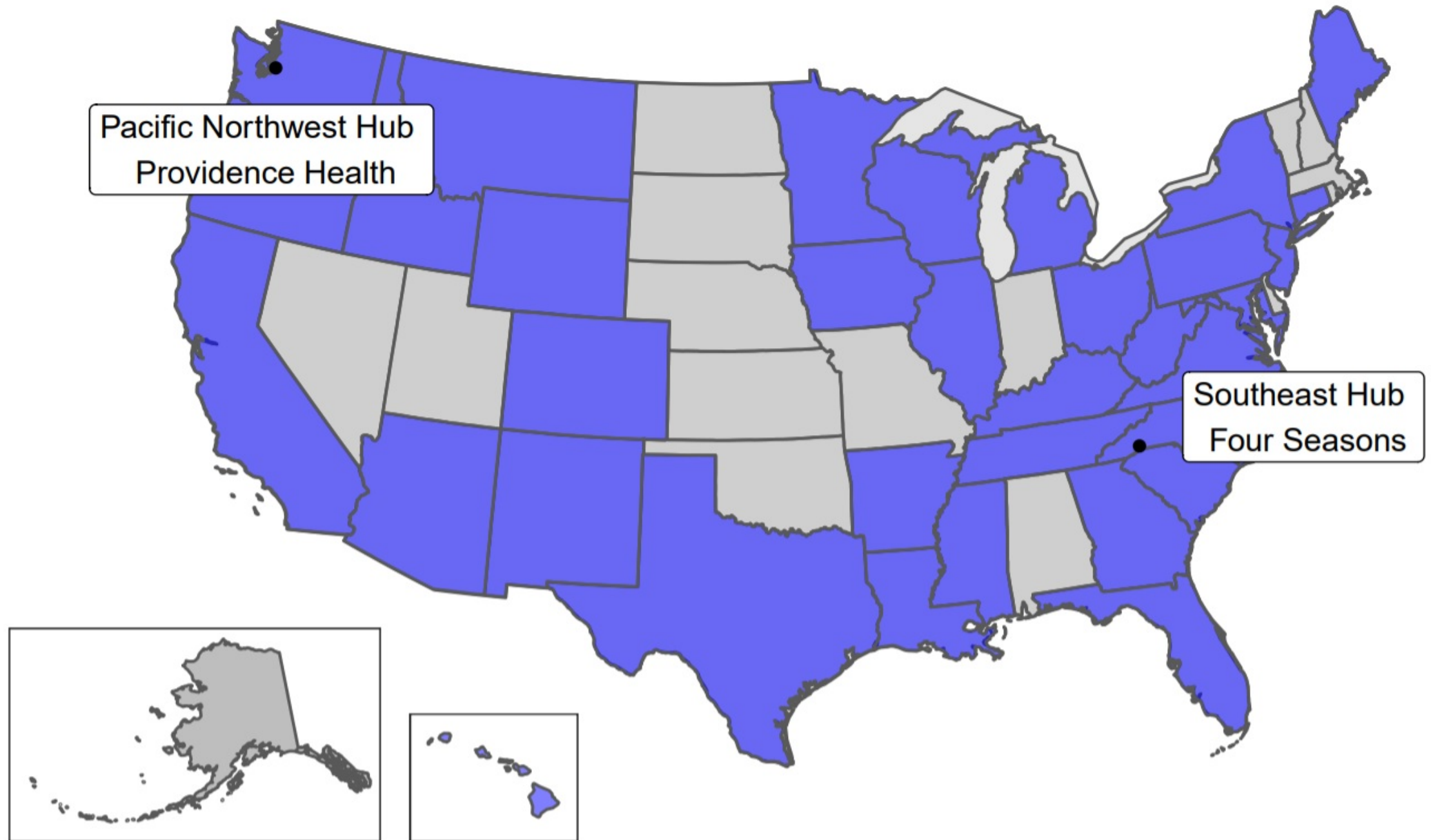


Project ECHO HPM CARES (Hospice & Palliative Medicine COVID-19 Action and Resilience Educational Support)

- Project ECHO (Extension for Community Healthcare Outcomes) – University of New Mexico
 - Tele-mentoring in a “hub and spoke” knowledge-sharing model, “all teach, all learn”
- Project ECHO HPM CARES
 - Collaboration of Four Seasons Compassion for Life, Providence Health System, Cambia Health Foundation, and the ECHO Institute
 - Four theme areas:
 - COVID-19 clinical
 - Communication skills
 - DEI/anti-racism
 - Resilience



Home States of Project ECHO HPM CARES Participants

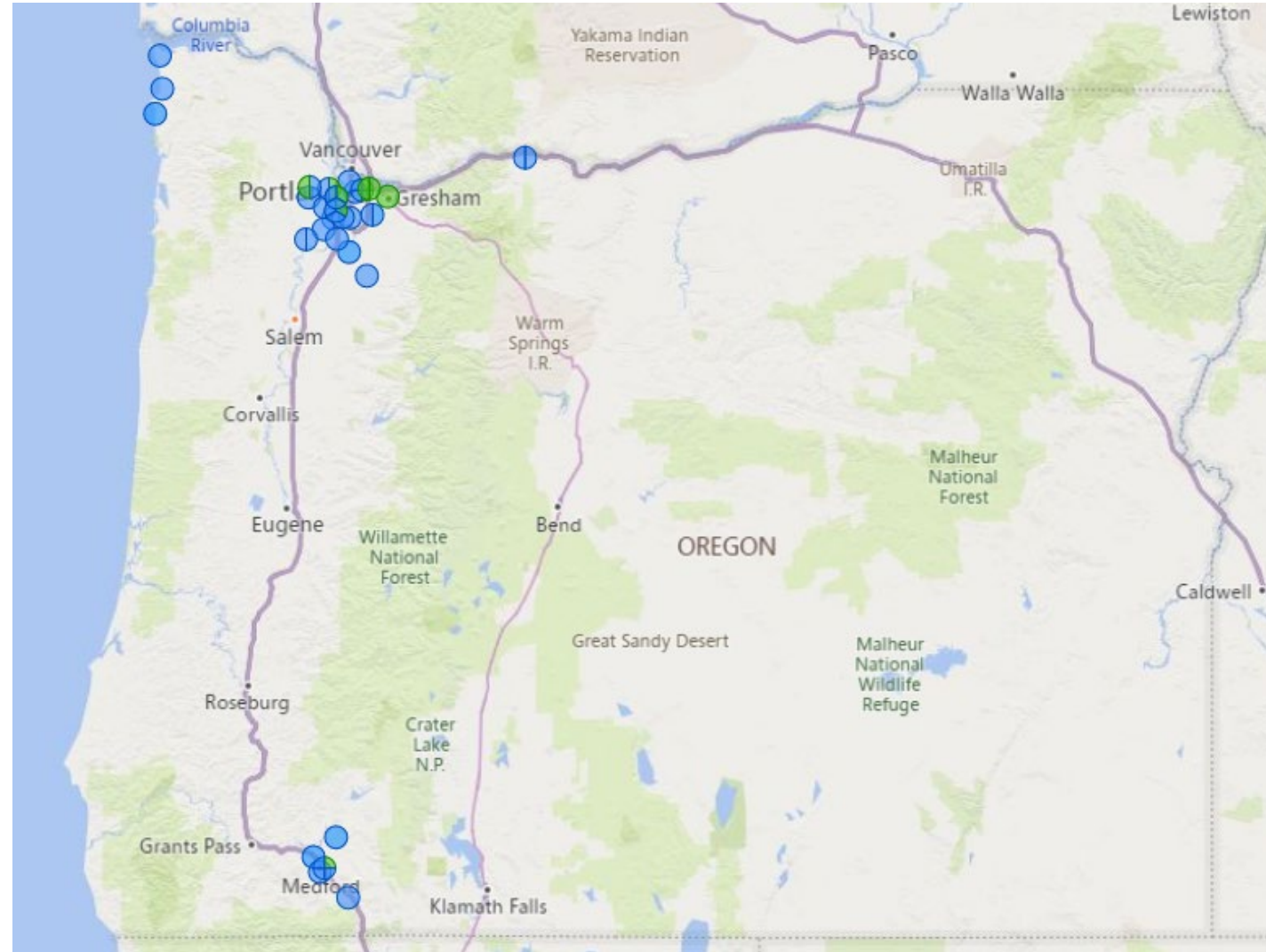


Participant Experience

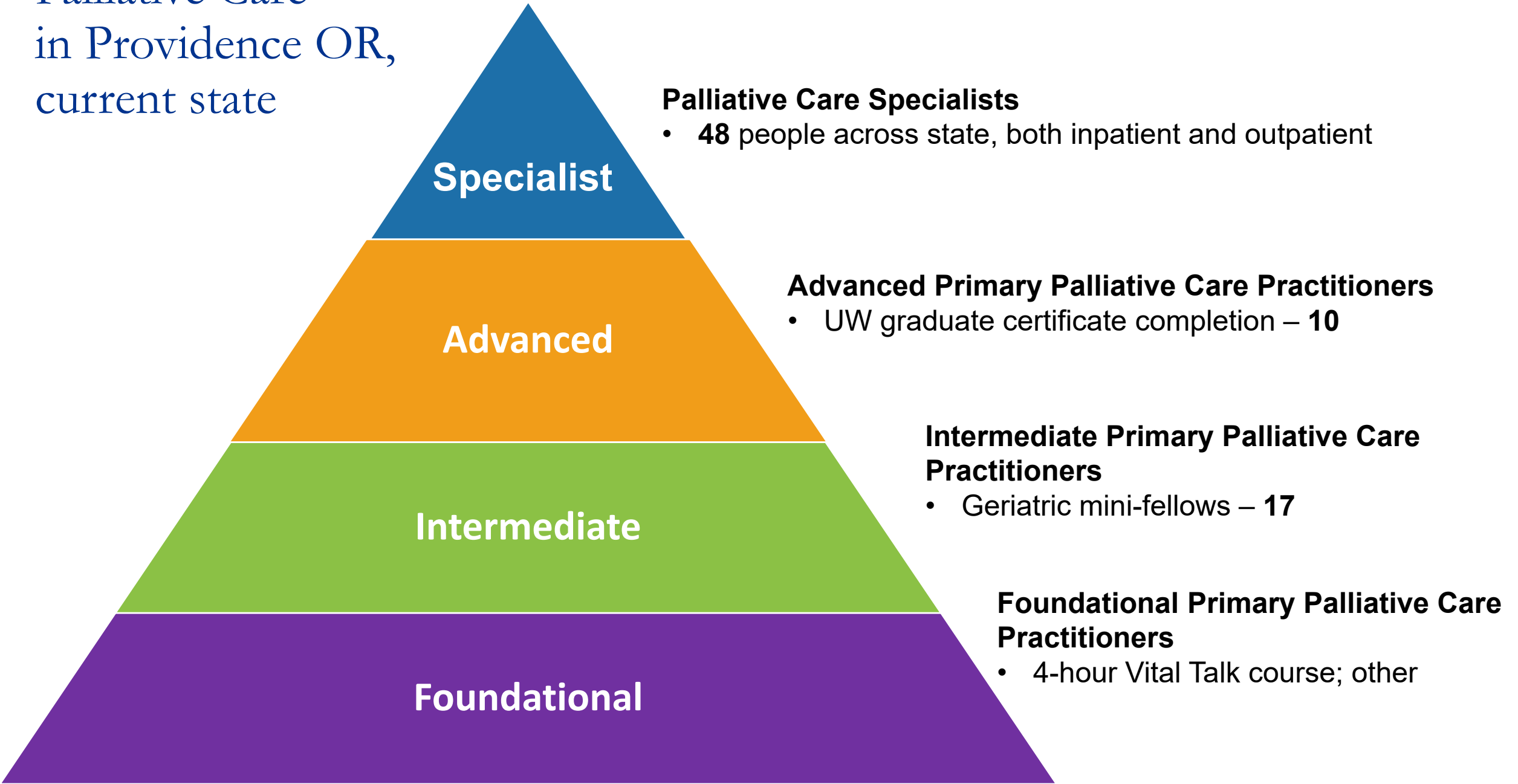
- Moral Distress Survey
- Building Community
- CE Evaluation findings re IDT (N=804; % agree + strongly agree)
 - I intend to apply the knowledge and/or skills I acquired from this activity to my work when in a team environment: 95%
 - I am better able to communicate with other members of a multidisciplinary team as a result of this activity: 92%
 - I am better able to discuss how teamwork can contribute to continuous and reliable patient care: 92%

Providence Medical Group, Oregon Region, Primary Palliative Care Initiative

- Providence Medical Group (PMG) initiative to enhance primary palliative care skills across the Oregon region
 - Collaboration between PMG-OR senior leaders, regional palliative care leaders, and others
 - Commitment to involve clinicians across the range of disciplines



Palliative Care in Providence OR, current state



Outcomes





Primary Palliative Care Population-Based Completion Rates

Includes patients that have come into the clinics within the last 2 years, as of 5/31/2021

Providence Oregon

Senior Health

Clinic Ages Population

Metric	current period # Patients	current period % of Patients	baseline period 8/31/2019	Change from Baseline
Population (denominator)	3,753		3,645	
Advance Directive	1,101	29.3%	22.7%	 + 6.6%
ACP Note	42	1.1%	0.3%	 + 0.8%
Goals of Care (SIC)	624	16.6%	1.9%	 + 14.7%
What Matters Conversations	25	0.7%	0.2%	 + 0.5%